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**Report to Audit and Scrutiny Committee**

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**Date of Meeting: 12<sup>th</sup> June 2025**

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**Subject: HSCP – Clackmannanshire Locality Performance Report  
2024/25 Q3 & Q4 (October to March)**

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**Report by: Head of Strategic Planning and Health Improvement**

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**1.0 Purpose**

- 1.1. The purpose of the report is to highlight the work and performance of the Clackmannanshire and Stirling Health and Social Care Partnership in relation to performance for the locality of Clackmannanshire.

**2.0 Recommendations**

- 2.1. That Committee notes the report, commenting and challenging as appropriate.

**3.0 Considerations**

- 3.1. Integration Joint Boards are responsible for effective monitoring and reporting on the delivery of Health & Social Care services, relevant targets and measures aligned to the themes in the [Strategic Plan 2023-2033](#).
- 3.2. The Scottish Government developed National Health and Wellbeing Outcomes to help Health and Social Care Partnerships better understand how well integrated services are meeting the individual outcomes of people as well as the wider community. Appendix 1 details the links between the Strategic Themes and the National Health and Wellbeing Outcomes.
- 3.3. Appendix 2 provides a Clackmannanshire quarterly overview for the period October 2024 – March 2025.

- 3.4. This report is developed with operational service leads to ensure the information provided is meaningful and supports ongoing service delivery and improvement. The HSCP Performance team will work with Service managers to identify any gaps/targets in information and align with the priorities in the 2023-2033 Strategic Plan for the Clackmannanshire and Stirling HSCP.
- 3.5. There are some challenges accessing data which continue to be worked through to provide fuller reporting in future.

#### 4.0 Sustainability Implications

- 4.1. NA

#### 5.0 Resource Implications

##### 5.1. Financial Details

- 5.2. The full financial implications of the recommendations are set out in the report. This includes a reference to full life cycle costs where appropriate. Yes ☐

- 5.3. Finance have been consulted and have agreed the financial implications as set out in the report. Yes ☐

##### 5.4. Staffing

#### 6.0 Exempt Reports

- 6.1. Is this report exempt? Yes ☐ (please detail the reasons for exemption below) No ☒

#### 7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

- (1) **Our Priorities** (Please double click on the check box ☒)

Clackmannanshire will be attractive to businesses & people and ensure fair opportunities for all	<input type="checkbox"/>
Our families; children and young people will have the best possible start in life	<input checked="" type="checkbox"/>
Women and girls will be confident and aspirational, and achieve their full potential	<input checked="" type="checkbox"/>
Our communities will be resilient and empowered so that they can thrive and flourish	<input checked="" type="checkbox"/>

(2) **Council Policies**

Complies with relevant Council Policies



**8.0 Equalities Impact**

8.1 Have you undertaken the required equalities impact assessment to ensure that no groups are adversely affected by the recommendations?

Yes ☐

No ☒

**9.0 Legality**

9.1 It has been confirmed that in adopting the recommendations contained in this report, the Council is acting within its legal powers. Yes ☐

**10.0 Appendices**

10.1 Appendix 1 - National Health & Wellbeing Outcomes mapped against our 2023-2033 Strategic Plan.

10.2 Appendix 2 - Clackmannanshire locality data 2024/25 Q3 & Q4 (October to March).

**11.0 Background Papers**

11.1 Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)

Yes ☐ (please list the documents below) No ☒

**Author(s)**

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Ann Farrell	Principal Information Analyst	

**Approved by**

NAME	DESIGNATION	SIGNATURE
Joanna MacDonald	Interim Chief Officer	



## Appendix 1 - National Health & Wellbeing Outcomes mapped against our 2023-2033 Strategic Plan.

All themes and priorities are linked to the Health and Wellbeing Outcomes. Each theme will demonstrate improvement for people and communities, how we are embedding a human rights based approach, consideration for equalities and evidencing improvement across the services we deliver.

### Health and Wellbeing Outcomes

1. People are able to look after and improve their own health and wellbeing and live in good health for longer.
2. People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.
3. People who use health and social care services have positive experiences of those services, and have their dignity respected.
4. Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.
5. Health and social care services contribute to reducing health inequalities.
6. People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact on their caring role on their own health and wellbeing.
7. People who use health and social care services are safe from harm.
8. People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.
9. Resources are used effectively and efficiently in the provision of health and social care services.

Prevention, early intervention & harm reduction	Independent living through choice and control	Care Closer to Home	Supporting empowered people & communities	Loneliness & isolation
●	●	●	●	●
●	●	●	●	●
●	●	●	●	
●	●	●	●	●
●	●	●	●	●
	●	●		
●	●	●		
Enabling Activities				

## Appendix 2 Clackmannanshire locality data 2024/25 Q1 & Q2 (April to September).

























### ST1 Prevention, early intervention and harm reduction

Working with partners to improve overall health and wellbeing and preventing ill health. Promote positive health and wellbeing, prevention, early interventions and harm reduction. Promoting physical activity, reduce exposure to adverse behaviours. Right levels of support and advice at the right time, maintaining independence and improving access to services at times of crisis.



PI Code	Description	Q1 2024/25			Q2 2024/25			Q3 2024/25			Q4 2024/25			2024/25	2023/24
		Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Value
ADC MHO 001	Number of Emergency Detention Certificates (Mental Health) Section 36	8			14			7			5			34	23
ADC MHO 002	Number of Short Term Detention Certificates (Mental Health) Section 44	15			15			16			14			60	45
ADC MHO 007	Total number of Existing Guardianships (private and local authority)	168			172			176			190			190	158
IJB.02.c lac_AS P1	Number of Adult Support and Protection referrals to Clackmannanshire Adult Social Care	174			Not Available IT issues			Not Available IT issues			Not Available IT issues			Not Available IT issues	
ADP.C GL.CLA CK.01	Number of HSCP residents attending Face to Face group sessions with Forth Valley Recovery Community	963			679			609			632				
ADP.C GL.CLA CK.02	Number of Clackmannanshire residents individual sessions with Forth Valley Recovery Community	7			7			0			<5				
ADP.CL ACK	Referral to Treatment Waiting Times for Clacks Substance Misuse Services (exc Prisons) against 3 Week HEAT Target. These data pertain to Experienced Waits where adjustments have been made to account for periods of unavailability	100%	90%		99%	90%		Not Available			Not Available			100%	89.9%
DD.09. CLACK	All Forth Valley Delayed Discharges (Code 9) for Clackmannanshire residents at census point.	5			13			8			12			8.75	4.67

## Appendix 2 Clackmannanshire locality data 2024/25 Q1 & Q2 (April to September).

PI Code	Description	Q1 2024/25			Q2 2024/25			Q3 2024/25			Q4 2024/25			2024/25	2023/24
		Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Value
DD.100. CLACK	All Forth Valley Delayed Discharges (Code 100) for Clackmannanshire residents at census point.	0			0			0			0			0	0
DD.2W K.CLACK	All Forth Valley Delayed Discharges Over 2 Weeks for Clackmannanshire residents at census point.	8	0		8	0		8	0		3	0		3	4.25
DD.OB D.CLACK	Occupied Bed Days attributed to standard Delayed Discharges at census point end of QTR, for Clackmannanshire residents.	384	0		521	0		527	0		130	0		130	304
DD.ST. CLACK	All Forth Valley Standard Delayed Discharges (exc. Code 9 and Code 100) for Clackmannanshire residents at census point end of QTR.	13			8			10			7			10.4 Average of months	8 Average of months
DD.TO T.CLACK	Clackmannanshire Delayed Discharges - Total number of delays (inc Code 9 and Code 100) Census Point end of QTR	18			21			18			19			19.167 Average of months	12.67 Average of months
ADC.A DA.002 m	Number of Clackmannanshire clients entering bed based intermediate care from hospital. Reducing delayed discharges.	<5			<5			<5			<5			7	4

### Delayed Discharge

Standard Delays include 'health and social care reasons' which account for assessment delays, statutory funding, place availability or care arrangements, 'patient/carer/family related reasons', where there are disagreements (other than a medical appeal), legal issues or patients exercising right of choice.

Code 9 Delays where the timely discharge is out with the control of health and/or social care authorities.

Code 100 patients receiving appropriate care while they go through a complex and lengthy re-provisioning exercise, so their discharge is on-going rather than delayed.  
Full definitions for Delayed Discharge codes can be found here [Delayed Discharge Definitions and National Reporting Requirements Advice Note \(publichealthscotland.scot\)](https://publichealthscotland.scot/publications/delayed-discharge-definitions-and-national-reporting-requirements-advice-note/)

## ST2 Independent living through choice and control - Clackmannanshire - QUARTERS 2024-25

Supporting people and carers to actively participate in making informed decisions about how they will live their lives and meet their agreed outcomes. Helping people identify what is important to them to live full and positive lives, and make decisions that are right for them. Coproduction and design of services with people with lived experience who have the insight to shape services of the future.



PI Code	Description	Q1 2024/25			Q2 2024/25			Q3 2024/25			Q4 2024/25			2024/25	2023/24
		Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Value
ADC ADA 025	Number of SDS Option 1 clients in Adult Social Work in Clackmannanshire	18			16			48			37			37	
ADC ADA 026	Number of SDS Option 2 clients in Adult Social Work in Clackmannanshire	9			8			9			9			9	
ADC ADA 027	Number of SDS Option 3 clients in Adult Social Work in Clackmannanshire	2,331			2,421			2,538			2,623			2,623	
ADC ADA 029	Number of SDS Option 4 clients in Adult Social Work in Clackmannanshire	52			57			58			55			55	

## ST3 Achieving care closer to home


































Shifting delivery of care and support from institutional, hospital-led services towards services that support people in the community and promote recovery and greater independence where possible. Investing in and working in partnership with people, their carers and communities to deliver services. Improving access to care, the way services and agencies work together, working efficiently, improving the customer journey, ensure people are not delayed in hospital unnecessarily, co-design of services, primary care transformation and care closer to home.



PI Code	Description	Q1 2024/25			Q2 2024/25			Q3 2024/25			Q4 2024/25			2024/25	2023/24
		Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Value
ADC ADA 01mg	Total number of new clients in the month for local authority reablement service in Clackmannanshire.	79			60			46			69			254	286
ADC ADA 01md	Number of new local authority reablement clients in the month who have stepped up into the service from their own home. Clackmannanshire	37			28			22			29			116	114



PI Code	Description	Q1 2024/25			Q2 2024/25			Q3 2024/25			Q4 2024/25			2024/25	2023/24
		Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Value
ADC ADA 01me	Number of new local authority reablement clients in the month who have stepped down into the service from CCHC or FVRH. Clackmannanshire	35			24			17			23			99	137
ADC ADA 01mf	Number of new reablement clients in the month who have entered service from bed based intermediate care. Clackmannanshire	7			8			7			17			39	35
ADC ADA 01sc	Average length of wait (days) from community referral date to start of local authority reablement service. Clackmannanshire	14	11		23	11		6	11		15	11		14.5	39.25
ADC ADA 01sd	Length of wait (days) from hospital referral date to start of local authority reablement services. Clackmannanshire	7	6		4	6		4	6		4	6		4.75	5.75
ADC ADA 002q	Average wait in weeks for assessment to be completed in local authority reablement care. Clackmannanshire	5	4		5	4		5	4		5	4		5	5
ADC ADA 002c	Number of clients who went home from bed based intermediate care with a package of care. Clackmannanshire	0			0			<5			5			6	8
ADC ADA 002d	Number of clients who went home from bed based intermediate care with no package of care. Clackmannanshire	0			<5			0			0			<5	0
ADC ADA 002r	Average length of wait at end of local authority reablement care in Clackmannanshire for a Framework Provider (weeks).	<5	3		<5	3		<5	3		<5	3		<5	4
ADC ADA 002w	Average total length of stay in local authority reablement for those clients transferring to a care provider. (Average stay for those who are independent is less). Clackmannanshire	8	9		7	9		9	9		9	9		8	9
ADC ADA 01m	Number of hours care at start of local authority reablement for all clients receiving a service in Clackmannanshire - shows demand on service.	948.5			675.25			500.5			708			2,832.25	2,796.75
ADC ADA 01n	Number of hours care post local authority reablement (after 6 weeks) in Clackmannanshire	703.0			595.5			413			442			2153.5	2415.4
ADC ADA 01mc	% of local authority reablement double up staff clients who completed the service. Clackmannanshire	17.93%	10%		17.09%	10%		13.79%	10%		12.5%	10%		15.51%	9.79%
ADC ADA 01pb	% of clients with increased care hours at end of local authority reablement services. Clackmannanshire	6.5%	10%		17.3%	10%		27%	10%		15.1%	10%		15.2%	19.8%

PI Code	Description	Q1 2024/25			Q2 2024/25			Q3 2024/25			Q4 2024/25			2024/25	2023/24
		Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Value
ADC ADA 01p	% of clients with reduced care hours at the end of local authority reablement period in Clackmannanshire	29%	2%		20%	2%		32%	2%		36%	2%		28%	28%
ADC ADA 01q	% of clients receiving no care after local authority reablement in Clackmannanshire	24%	30%		31%	30%		14%	30%		22%	30%		25%	25%
ADC ADA 002a	Total number of intermediate beds occupied by clients in period. Clackmannanshire	6			7			3			12			TBC	25
ADC ADA 002L	Number of Clackmannanshire clients entering bed based intermediate care from community (home) preventing admission to hospital	<5			<5			0			<5			7	14
ADC ADA 002b	Number of Clackmannanshire clients who moved from bed based intermediate to care home long term care	<5			<5			<5			<5			<5	8
ADC ADA 002f	Average length of stay (weeks) for service users who were discharged in period who had used bed based intermediate care in Adult Social Care Clackmannanshire.	3.66	8		2.5	8		10			7			5.79	5.5
ADC ADA 002N	Number of clients who moved from intermediate care to hospital. Clackmannanshire	<5			<5			<5			0			<5	2
ADC ADA 021	% annual reviews completed within timescale in Adult Care Clacks Social Services	26.1%	100.0%		32.3%	100.0%		32.7%	100%		TBC			TBC	14.8%
ADC ADA 035	Number of completed social care assessments in period.	653	672		548	672		573	672		TBC			TBC	2,191

## ST4 Supporting empowered people and communities

Working with communities to support and empower people to continue to live healthy, meaningful and satisfying lives as active members of their community. Being innovative and creative in how care and support is provided. Support for unpaid carers; helping people live in their local communities, access to local support, dealing with isolation and loneliness. Planning community supports with third sector, independent sector and housing providers. Neighbourhood care, unpaid carers, third sector supports.



PI Code	Description	Q1 2024/25			Q2 2024/25			Q3 2024/25			Q4 2024/25			2024/25	2023/24
		Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Target	Status	Value	Value
ADC ADA 011B	Number of Adult Support Plans for carers offered in Clackmannanshire locality HSCP	88			38			44			TBC			TBC	364
ADC ADA 011C	Number of Adult Support Plans for carers accepted in Clackmannanshire locality.	32			12			16			TBC			TBC	111
ADC ADA 011D	Number of eligible Adult Support plans for carers completed.	6			<5			<5			TBC			TBC	19
ADC ADA 011	% of Adult Support Plans for carers completed in Adult Social Care	18.8%	39%		33.3%	39%		18.8%	39%		TBC	39%		TBC	17.1%

## Inspection of Services

Registered services owned by the Partnership are inspected annually by the Care Inspectorate.  
There were 3 registered service inspections during October to April 2024/2025.

Ludgate House Resource Centre Care Home Service,	unannounced inspection	Completed on 8 <sup>th</sup> January 2025	Findings: How well do we support people's wellbeing? 3 - Adequate How good is our staff team? 4 - Good Requirement 1. By 14 March 2025, the provider must ensure that people are supported with all aspects of their care. This should include, (but is not limited to) skin integrity and nutrition. Areas for improvement 1. The service should ensure that staffing is arranged, so that the right people with the right skills are in place at the right time, to have the greatest impact on providing safe and high-quality services that result in the best outcomes for people.
Ludgate House Resource Centre Care Home Service,	unannounced follow up inspection	Completed on 18 <sup>th</sup> March 2025	Requirement 1. By 14 March 2025, the provider must ensure that people are supported with all aspects of their care. This should include, (but is not limited to) skin integrity and nutrition. - <b>Not met - extension agreed to 16<sup>th</sup> May 2025.</b>  Areas for improvement 1. The service should ensure that staffing is arranged, so that the right people with the right skills are in place at the right time, to have the greatest impact on providing safe and high-quality services that result in the best outcomes for people. <b>The dependency tool had been updated to reflect care hours and better calculate staffing needs. The service had a cohort of relief staff who had been refreshed in training and were now utilised to support the service when needed. The service had completed their actions to meet this area for improvement</b>
Menstrie House Care Home Service,	unannounced inspection	Completed on 2 <sup>nd</sup> October 2024	Findings: How well do we support people's wellbeing? 5 - Very Good & How good is our staff team? 5 - Very Good

Additional information and full details on any inspections can be found at the [Care Inspectorate](#) website. Since 1 April 2018, the new [Health and Social Care Standards](#) have been used across Scotland. In response to these new standards, the Care Inspectorate introduced a [new framework for inspections](#) of care homes for older people. Where we have areas for improvement we are required to publish our action plans.