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**Report to Resources and Audit Sub-Committee**

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**Date of Meeting: 30 October 2013**

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**Subject: Police Performance Report for Clackmannanshire Quarter 1  
2013/14**

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**Report by: Local Police Commander**

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**1.0 Purpose**

- 1.1. The purpose of this report is to provide committee with the Quarter 1 2013/14 performance of Police Scotland in the Clackmannanshire Area Command. This report is based on performance against the Local Police Plan for Clackmannanshire and identifies emerging trends and threats. This is the first performance report submitted to the Resources & Audit sub-committee.
- 1.2. The Clackmannanshire Policing Performance Scrutiny Report table contains the current information on performance against selected performance indicators. This covering report provides complementary information to that in the table to present a rounded picture of issues affecting policing in the Clackmannanshire Council area.
- 1.3. The colour coding on the table is intended to provide a visual representation of variations in performance. It is based on the protocol which informed reports to the Central Scotland Joint Police Board. The format of future performance reports will be based on the Covalent performance system. Performance against key performance measures are set out at appendix 1.

**2.0 Recommendations**

- 2.1. It is recommended that committee note and challenge the report as appropriate.

**3.0 Considerations**

- 3.1. The long-term trend of reducing crime rates has continued in this quarter with a drop of 32.5% in the total number of crimes recorded in groups 1 to 4 compared to the 5 year average. There is also a drop of 25% from the figure at this time last year. Within the individual crime groups, only group 2 (Crimes of Indecency) shows any increase. There is a rise from 16 crimes in the first quarter last year to 21 this year, although the rate for 2013/14 is the same as the 5 year average.

- 3.2. The 53 performance indicators currently used in the table reflect the aspirations of Forth Valley Division to achieve continuous improvement in service delivery to the communities in this area. They contain information produced by Police Scotland which is relevant to national priorities and also reflects the objectives in the Clackmannanshire Local Policing Plan. The 32 local plan indicators are shown as emboldened in the table. The remaining indicators also provide valuable information on local performance as they fit comfortably under the six local priority headings.
- 3.3. Together, they help to provide information on trends in performance. Contextual information and related actions taken by Police Scotland are shown in the final column. Twenty-eight of Police Plan indicators currently contain data which allow comparisons to be made. Of these, 17 show positive performance whilst 11 show reduced performance. The scrutiny table provides detail of how significant the variations in performance were, and whether it varied in respect of the previous year or the 3/5 year average or both.
- 3.4. The long-term downward trend in crimes and offences involving Anti-Social Behaviour, disorder and vandalism has continued over the reporting period. For example, the figure for disorder for Quarter 1 shows a reduction of approx 11% against both the previous year and 5 year average.
- 3.5. In respect of violent crime, there was a reduction of 12% in minor assaults, although the number of serious assaults increased in number from 5 to 8. Detection rates in both categories remain at high levels. In the majority of assaults no weapon was used. The number of robberies (1) was down on last year (7) and on the longer-term trend (4).
- 3.6. A focused effort against the misuse of drugs has seen a rise from last year in the number of persons charged with the supply, production or cultivation of illegal substances (9 to 24) which is in line with recent upward trends taking performance back to the 5 year average.
- 3.7. Crimes of dishonesty show a decrease across all categories with an overall reduction of 33% against figures for both 2012/13 and the 5 year average. The detection rate for acquisitive crime is 46.7% which is less than the rate for the previous year (48.4%) and 5 year average (48.7%).
- 3.8. The number of domestic abuse incidents (184) shows an increase of 1 from this period last year and is the same as the 5 year average. There has been a long-term trend of reductions in the numbers of such incidents reported to police, and there is no readily discernible reason for the variation in that trend during this quarter. This issue has been given particular emphasis within Forth Valley Division and measures including intervention, enforcement and target profiling have been applied successfully. The situation will be monitored over the coming months.
- 3.9. Road Policing and Road Crime is being addressed by Community Officers along with staff from the local Forth Valley Divisional Road Policing Unit. Their efforts are supplemented by the national Trunks Road Policing Group which covers activity on key main routes. The number of road collisions shows a small increase (17 to 19) from the previous year, although there is a decrease of 2 in the number of people killed or seriously injured (4 to 2). There have

been no fatalities during the reporting period. Casualties remain below the 5 year average (3). There were no children killed or seriously injured during the first quarter of 13/14. Focused efforts on addressing the potential causes of collision such as speeding and use of mobile phones while driving have led to increased detections under these categories.

- 3.10. One of the performance indicators under the priority of Protecting the Public is to reduce the levels of crimes of indecency. These have increased from 16 during the first quarter reporting period last year to 21 in this year, which is in line with the 5 year average. This trend is reflected nationally, with an increase of 18.9% across Police Scotland. Crimes are recorded according to the date they are reported regardless of when they occurred and 4 of the crimes recorded in the first quarter were committed prior to 1 April 2013. 3 of these occurred before 1 April 2012.
- 3.11. Another objective under the Public Protection priority is to respond to hate crimes and offences, and the rate for detecting offenders currently shows at 100%. This reflects the importance placed on addressing this issue, and work in detecting offenders is complemented by the provision of assistance, advice and guidance to victims.
- 3.12. Community Confidence and Engagement remains at the heart of local policing, and the number of complaints about the police and the nature of such complaints can be a measure of how well this is being achieved. The number has remained consistent with last year (9) and has reduced slightly against the 5 year average (10). No significant trends in respect of individuals or particular locations are currently discernible. The service user survey currently shows satisfaction levels of 69% in respect of overall police performance. This has reduced from more commonly achieved levels of over 80%. Such variations can sometimes occur within single reporting periods and longer term performance will be monitored to identify and address any longer term trend which might be developing.
- 3.13. Some of the risks and threats which continue to present in Clackmannanshire are:
  - Metal theft,
  - Skimming devices in Automated Teller Machines,
  - Bogus collection/theft of "charity" clothing,
  - Child neglect (including the level of care and hygiene in the home),
  - Local impact of serious organised crime groups,
  - Changes/trends in drugs supply.

By their nature, these remain longer-term threats and Forth Valley Division continues to focus on intervention and enforcement to address them.

- 3.14. Issues which emerged in the previous reporting period were bullying and sexual exploitation on social media networks; threats of overdose/death from polydrug use; and fraud, with particular emphasis on internet fraud.
- 3.15. The misuse of social media networks remains a concern which is being addressed at all levels within Police Scotland, but there has been no significant growth in offences locally. Forensic results will determine the nature of drugs taken/polydrug use, however, initial information suggests that the threat has not grown.

- 3.16. There has been a drop of over 50% in Fraud cases in Clackmannanshire compared to the previous year, and a decrease of about 40% against the 5 year average. Although these significant reductions in this reporting period go against the trend elsewhere, the ongoing situation will be monitored. This is highlighted as a national priority, with police and partner agencies working together with internet providers/retailers to develop prevention strategies where the internet is being used to commit offences.
- 3.17. There were no significant new issues emerging during the current reporting period.
- 3.18. There are no financial implications for Clackmannanshire Council arising from this report.

#### 4.0 Sustainability Implications

- 4.1. There are no sustainability issues arising directly from this report.

#### 5.0 Resource Implications

##### 5.1. *Financial Details*

- 5.2. The full financial implications of the recommendations are set out in the report. This includes a reference to full life cycle costs where appropriate. Yes

- 5.3. Finance have been consulted and have agreed the financial implications as set out in the report. Yes

##### 5.4. *Staffing*

- 5.5. There are no staffing issues arising directly from this report.

#### 6.0 Exempt Reports

- 6.1. Is this report exempt? Yes  (please detail the reasons for exemption below) No

#### 7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

- (1) **Our Priorities** (Please double click on the check box )

The area has a positive image and attracts people and businesses

Our communities are more cohesive and inclusive

People are better skilled, trained and ready for learning and employment

Our communities are safer

Vulnerable people and families are supported

- Substance misuse and its effects are reduced
- Health is improving and health inequalities are reducing
- The environment is protected and enhanced for all
- The Council is effective, efficient and recognised for excellence

## 8.0 Appendices

8.1 Please list any appendices attached to this report. If there are no appendices, please state "none".

a) Performance Indicators Report

## 9.0 Background Papers

9.1 Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)

Yes  (please list the documents below) No

### Author(s)

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### Approved by

NAME	DESIGNATION	SIGNATURE
David Flynn	Chief Superintendent Forth Valley Division	D Flynn
Nikki Bridle	Director of Finance & Corporate Services	N Bridle



**Clackmannanshire Policing Performance Scrutiny Report**  
**Performance Indicators – 1 April to 30 June 2013**

**Appendix 1**

Violence, Disorder & Antisocial Behavior (Local Policing Plan objectives <b>emboldened</b> )							Linked Single Outcome Agreement Priorities
Communities are and feel safer							
Vulnerable people and families are supported							
Environment is enhanced and protected							
Our public services are improving							
No.	Performance Indicator	April June 2013	April June 2012	Victims	% Change from last year	3/5 Year Average	Context and Actions/Response
1	Total No Group 1: Crimes of Violence	15	32	17 fewer	-53.1%	24.2	<b>Context:</b> There have been reductions across all categories of violent crime except for serious assaults (see s7 below). . There are no notable patterns in respect of location or perpetrator, although consumption of alcohol is a common feature in the majority of incidents. A problem profile to examine the link between alcohol and disorder and violence has been commissioned to inform the approach to tackling these issues. <b>Standard Actions:</b> Group1 crimes of violence are scrutinised on a daily basis and at present there are no clear trends of concern. The Criminal Investigation Department has primary responsibility for the investigation of such incidents.
2	Murder	0	0	None	-	0.2	There have been no crimes of this nature in Qtr 1 2013/14.
3	Attempted Murder	2	5	3 fewer	-60.0%	3.2	<b>Context:</b> Both of these crimes have been detected
4	Culpable Homicide (common law)	0	0	None	-	0	There have been no crimes of this nature in Qtr 1 2013/14.
5	Culpable Homicide (other)	0	0	None	-	0	There have been no crimes of this nature in Qtr 1 2013/14.
6	<b>Serious Assault detection rate</b>	112.5%	100%		12.5%	94%	<b>Context:</b> Crimes are recorded on the date they are reported regardless of when they occurred. Detections are recorded on the date a perpetrator is charged, regardless of when the crime was committed. This can mean that in any given

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							month more detections are recorded than the number of crimes that are reported in a particular category. As detection rate is calculated as the proportion of crimes detected against those recorded over a specific period, this can result in detection rates of more than 100%. <b>Standard Actions:</b> As section 1 above <b>Further Response:</b> All serious assaults committed during the reporting period were detected.
7	<b>Serious Assault</b>	8	5	3 more	60.0%	10.4	<b>Context:</b> The weekend period is the peak period for serious assaults, often linked to the consumption of alcohol. Whilst there has been an increase against the figures for the previous year, the figures for the first quarter remain below the 5 year average. Most offenders are male. <b>Standard Actions:</b> As at 1 above. Many serious assaults take place in houses and immediate environs rather than in public places, which makes preventative action on the part of the police more difficult. <b>Further Response:</b> Locations associated with the late night time economy and attracting large numbers of persons are patrolled by officers whose presence is often a deterrent to acts of violence.
8	<b>Robbery detection rate</b>	200%	85.7%		114.3%	100.5%	<b>Context:</b> As section 6 above <b>Standard Actions:</b> As at 1 above <b>Further Response:</b> All robberies committed during the reporting period were detected.

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9	<b>Robbery</b>	1	7	6 fewer	-85.7%	4	<b>Context:</b> This category also includes assault with intent to rob. There has been a marked reduction from the same quarter last year, and the figures are also below the 5 year average. <b>Standard Actions:</b> Crimes of robbery are scrutinised closely and subject to focused investigation. At present there are no clear trends in respect of location, victims or perpetrators. The Criminal Investigation Department has primary responsibility for the investigation of such incidents and detection rates are consistently very high.
10	<b>Petty (Common) assault detection rate</b>	81.5%	72.7%		8.8%	82.3%	<b>Context:</b> Current rate is in line with the long term results with 4 out of 5 such assaults normally being detected. Figure shown in red font because of a small (0.8%) drop from the 5 year average.
11	<b>Petty (common ) assault</b>	151	172	21 fewer	-12.2%	173	<b>Context:</b> A large number of these assaults occur in residential property or in gardens or nearby streets and involve people known to each other. Alcohol is often a contributory factor. Incidents also occur regularly within the night-time economy of town centres. <b>Standard Actions:</b> Patrol plans and staffing profiles are designed to have staff available at the times and locations where incidents in public are likely to occur
12	Stop and searches conducted	352	147		139.5%	NDA	<b>Context:</b> There has been a particular focus on stop and search activities to help reduce the incidence of violence and address the misuse of drugs and alcohol. These activities are not random but are intelligence-led and targeted.

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13	Number of positive stop and searches conducted	130	9		1,344.4%	NDA	<b>Context:</b> The ratio of positive stop searches has increased from just over 9% of all searches last year to 20% in the current reporting period indicating that the targeting is indeed intelligence led. Although Clackmannanshire conducted the fewest number of searches proportionately, it also returned the highest percentage of positive results.
14	<b>Number of complaints regarding disorder</b>	1,287	1,438	151 fewer	-10.5%	1,447	<b>Context:</b> There has been a reduction in incidents of disorder which follows the long term trend over the past few years. As incidents of disorder often feature noise/neighbour disputes, work is being undertaken to identify locations where there are repeat occurrences to allow preventive /intervention strategies to be developed by partner agencies. <b>Standard Actions:</b> High visibility patrols are directed in accordance with intelligence and information about incidents of recurring disorder involving particular locations or individuals. This includes local community information which might establish recurring disorder as a PACT priority <b>Further Response:</b> In line with the approach of joint working, partner agencies may become involved, for example if they can influence the circumstances or environment which might be contributing to disorder. This may be introduction of better lighting or improved visibility at locations or the provision of facilities which offer alternatives to the conditions which can lead to youth disorder for example.

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15	Vandalism detection rate	35.5%	28.6%		6.9%	31.8%	<b>Context:</b> This has been maintained above the 5 year average
16	Vandalism	172	220	48 fewer	-21.8%	279	<b>Context:</b> These results follow the long-term trend of reduction in this crime
17	Number of detections for Consuming Alcohol in a designated place (where appropriate byelaws exist)	9	4		125%	NDA	<b>Context:</b> This type of behaviour can often be a pre-cursor to acts of disorder and the confiscation of alcohol being consumed in public is seen as a positive measure which can contribute to the prevention of anti-social behaviour
18	<b>Public perception of personal safety in communities</b>	NDA					<b>Context:</b> This data is obtained from public surveys which have not been carried out at this point

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No.	Performance Indicator	April - June 2013	April - June 2012	Victims	% Change from last year	3/5 Year Average	Context and Actions/Response
19	<b>Number of detections for drugs supply, drugs productions, drugs cultivation</b>	24	9		166.7%	23.8	<p><b>Context:</b> Changes to the manner in which drugs offences were counted saw a reduction in the number of charges over the past 18-24 months. Activity against drugs dealers has not reduced however, and the number of detections has increased significantly over this period compared to last year and is back at the 5 year average.</p> <p><b>Standard Actions:</b> Community officers have an important role in disrupting local drug dealing and many of the operations undertaken in this respect are run by community teams. Much of this activity is based on information received from the community</p> <p><b>Further Response:</b> Forth Valley Division is supported in its efforts against drugs supply etc by the Specialist Crime Division. SCD has a national coordinating role and undertakes activities against groups and individuals operating at higher levels in the drugs trade. Success against perpetrators at local and national level is achieved through close working relationships between the various parts of Police Scotland.</p>
20	Theft by housebreaking (including attempts) detection rate	20.8%	35.3%		-14.5%	36.8%	<p><b>Context:</b> This figure can vary significantly between reporting periods as many enquiries of this nature are protracted, but often result in the detection of several crimes by a single offender</p>

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No.	Performance Indicator	April June 2013	April June 2012	Victims	% Change from last year	3/5 Year Average	Context and Actions/Response
21	Theft by housebreaking (including attempts)	24	51	27 fewer	-52.9%	43	<b>Context:</b> No immediately discernible explanation for reduction
22	Theft by shoplifting detection rate	76.8%	93.8%		-17.0%	88.4%	<b>Context:</b> Work ongoing with retailers to identify and deal with repeat offenders
23	Theft by shoplifting	56	81	25 fewer	-30.9%	68	<b>Context:</b> Clackmannanshire has shown a reduction in this crime which is in contrast to the picture in the rest of the division and nationally. <b>Standard Actions:</b> Thefts by shoplifting are reviewed on a daily basis, with a view to identifying and tracing the suspects. Engagement also takes place with shops that have been previously targeted to ensure that potential crime prevention opportunities are explored. <b>Further Response:</b> For financial reasons stores sometimes elect not to introduce additional security measures which could prevent some of these crimes.
24	<b>Total No. Group 3 : Acquisitive Crime</b>	229	343	114 fewer		345	<b>Context:</b> There have been reductions across all categories of Gp 3 crime from last year and against the 5 year average.
25	<b>Applications for confiscation of assets under Proceeds of Crime legislation</b>  (Forth Valley Div figures)	3	1			NDA	<b>Context:</b> On this occasion, the figure provided relates to the Forth Valley Division as a whole, although future data should be capable of being separated to area commands. <b>Standard Actions:</b> Applications normally come at the end of any executive action against an individual, and the frequency of such applications will depend to a great extent upon the circumstances of each individual case.

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No.	Performance Indicator	April - June 2013	April - June 2012	Victims	% Change from last year	3/5 Year Average	Context and Actions/Response
26	<b>Prevent SOCGs from involvement in legitimate enterprise</b> <b>(Forth Valley Div figures)</b>	+148% above planned amount			%		<p><b>Context:</b> Organised Crime Groups (OCG) often use legitimate enterprises such as security firms or taxi companies to disguise or redirect monies associated with criminal activity. By ensuring that companies operating in the Stirling area are legitimate, police can disrupt and reduce opportunities for OCGs to operate.</p> <p><b>Standard Actions:</b> Intelligence-led activities, often involving partner agencies, provide the means to prevent involvement in legitimate enterprise. An assessment is made of the potential value of business to which prevention tactics can be applied which for Forth Valley Division amounted to £50,000 for the first quarter. The result achieved to date is £124,000 which corresponds to 148% over the planned amount.</p> <p><b>Further Response:</b> Any information obtained during the course of enquiries is shared with partner agencies which are often able to bring their own sanctions to bear against companies or individuals.</p>

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<b>Tackling Domestic Abuse</b> (Local Policing Plan objectives <b>emboldened</b> )							<b>Linked Single Outcome Agreement Priorities</b>
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<b>No.</b>	<b>Performance Indicator</b>	<b>April - June 2013</b>	<b>April - June 2012</b>	<b>Victims</b>	<b>% Change from last year</b>	<b>3/5 Year Average</b>	<b>Context and Actions/Response</b>
27	<b>Total domestic abuse incidents</b>	185	184			185	<p><b>Context:</b> Targeting of repeat offenders and strong levels of support for victims have contributed to long-term reductions in the number of domestic abuse incidents. On this occasion, the figures for the first quarter of the year have moved back up towards the 5 year average. The trend will be monitored closely, although there is no immediate explanation for this variation.</p> <p><b>Standard Actions:</b> Enforcement of bail conditions for perpetrators, signposting assistance available to victims from other agencies and advice on the availability of civil law remedies are all part of the police response. If evidence exists to arrest and charge, then perpetrators are likely to appear in court from custody on the next lawful day.</p> <p><b>Further Response:</b> A Standard Operating Procedure (SOP) exists to provide consistent guidance to officers on how to deal with an incident, and is supplemented by descriptions of a range of activities such as sporadic visits to the victim designed to reduce the likelihood of further incidents.</p>
28	<b>Total crimes and offences in domestic abuse incidents detection rate</b>	80.1%	80.3%		-0.2%	NDA	<p><b>Context:</b> High detection rates arising from thorough investigation may contribute to reductions in the incidence of domestic abuse by highlighting to the perpetrator the likelihood of arrest and subsequent criminal proceedings as a consequence of their action. The figure for this quarter is shown in red because of a slight (0.2%) reduction against the previous year.</p>

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							<p><b>Standard Actions:</b> There are a number of SOPs related to the investigation and reporting of domestic abuse crimes and offences.</p> <p><b>Further Response:</b> There is a dedicated divisional Domestic Abuse Investigation Unit (DAIU) which deals with violent and serial perpetrators or where protracted investigation is required. Further assistance may be obtained from the regional Domestic Abuse Task Force in respect of “high tariff” perpetrators who present the greatest risk of harm to victims.</p>
29	Ensure 95% of domestic abuse initial bail checks are conducted within a prescribed timeframe (24hrs)	75.0%	-		-		<p><b>Context:</b> Bail conditions are often imposed by the court on the perpetrator including not approaching the victim. Early checks to ensure compliance with conditions can improve the safety of the victim, and provide an opportunity for police to explain to the victim the implications of such breaches.</p> <p><b>Standard Actions:</b> Attendance at victim’s home is to check on welfare and ensure perpetrator is not present if bail conditions prohibit this. In every case in Clackmannanshire, police have made efforts to visit the victim within 24 hours, and results are subject to daily scrutiny, but on occasion police have not been able to meet ‘face to face’ with the victim because the victim has either removed themselves from the address at which police expected to find them, or are making plans to leave the address and seek alternative accommodation. Contacting the victim by phone or other means not deemed ‘face to face’ do not contribute to the compliance rate. Most recent performance figure is 86.2%</p> <p><b>Further Response:</b> Further discretionary visits to victim, and enquiries as to whereabouts of perpetrators if circumstances so demand. Installation of remote alarms may be considered for particularly vulnerable victims. Alcohol prohibitive bail conditions might be sought where alcohol consumption is a recognized risk factor, with subsequent focused policing of such conditions.</p>

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<b>Road Policing and Road Crime</b> (Local Policing Plan objectives <b>emboldened</b> )							<b>Linked Single Outcome Agreement Priorities</b>
Communities are and feel safer							
Vulnerable people and families are supported							
Our public services are improving							
<b>No.</b>	<b>Performance Indicator</b>	<b>April June 2013</b>	<b>April June 2012</b>	<b>Victims</b>	<b>% Change from last year</b>	<b>3/5 Year Average</b>	<b>Context and Actions/Response</b>
30	Dangerous driving offences	7	7		0.0%	6	<b>Context:</b> Variation is within levels anticipated by police as a result of fluctuations in police activity and other contributory factors
31	<b>Speeding offences</b>	150	47		219.1%	65	<b>Context:</b> Speeding and the use of mobile phones while driving are recognized as two potential contributory factors in road collisions. Regular speed checks and other initiatives provide the opportunity not only for enforcement of the legislation but also the education of drivers. <b>Standard Actions:</b> Analysis of accident data and other roads information highlight locations where enforcement and prevention might be most effective, and resources are deployed accordingly. Operational campaigns against speeding, mobile phones etc are widely publicized and results reported on through various media. <b>Further Response:</b> At a local level, speeding is often identified as a local community priority through the process of Police and Communities Together (PACT) and often features in the Multi Member Ward Plans. The response will be tailored to local circumstances, and results reported through PACT.
32	<b>Disqualified driving offences</b>	0	6		-100%	6	<b>Context:</b> Some drivers who are disqualified by the court continue to drive. Police make every effort to ensure that the order from the court is enforced and will focus on those individuals in respect of whom intelligence exists that they are continuing to drive. <b>Standard Actions:</b> Often, information about disqualified

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							drivers is received from the community and an operation will be devised to check on whether the individual is disregarding the disqualification. Details of those currently disqualified is available to all staff and that awareness can lead to the disqualified driver being identified as continuing to drive. <b>Further Response:</b> On occasion, individuals will have a history of driving while disqualified and, where they are disqualified again, measures will be taken to check that they are adhering to the court order.
33	Driving Licence offences	10	18		-44.4%	18	<b>Context:</b> At present, as enforcement is a priority, any reduction in the number of offences recorded is reflected as a reduction in performance.
34	Insurance offences	24	39		-38.5%	43	<b>Context:</b> At present, as enforcement is a priority, any reduction in the number of offences recorded is reflected as a reduction in performance.
35	Seat Belts offences	113	54		109.3%	125	<b>Context:</b> At present, as enforcement is a priority, any reduction in the number of offences recorded is reflected as a reduction in performance.
36	<b>Mobile Phone offences</b>	50	16		212.5%	48	<b>Context:</b> As 31 above <b>Standard Actions :</b> As 31 above <b>Further Response:</b>
37	Seizure of vehicles						No data available at this time.

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<b>No.</b>	<b>Performance Indicator</b>	<b>April - June 2013</b>	<b>April - June 2012</b>	<b>Victims</b>	<b>% Change from last year</b>	<b>3/5 Year Average</b>	<b>Context and Actions/Response</b>
38	<b>Number of injury road collisions</b>	19	17			19	<p><b>Context:</b> The figures shown provide a comparison over a 3 month period (first quarter) with the same period the previous year and against a 3 year average for that period. Although there may be increases and decreases at different times in the figures compared across any 3 month period, the long-term trend over the past decade shows a significant reduction in the number of injury road collisions. There are a number of factors which have achieved that result including improvements to vehicle safety, better roads engineering and police enforcement of provisions known to impact on the likelihood of injury collisions. The latter includes speeding and wearing of seat belts. A repeat collision location has been identified in the area of the A907 near to Braehead golf club.</p> <p><b>Standard Actions:</b> Police use analysis of collision data to highlight roads which may present a particular risk and produce a plan to address the factors which can contribute to that risk. This may include the use of static or mobile speed cameras, high visibility patrol and enhanced publicity about driver behaviour.</p> <p><b>Further Response:</b> In some instances where data identifies a particular risk group, there will be special initiatives to counter this. Groups have included motor cyclists particularly those using rural roads for touring trips, and young drivers aged 17 to 24 as this category has a disproportionately high risk of involvement in collisions.</p>

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<b>No.</b>	<b>Performance Indicator</b>	<b>April - June 2013</b>	<b>April - June 2012</b>	<b>Victims</b>	<b>% Change from last year</b>	<b>3/5 Year Average</b>	<b>Context and Actions/Response</b>
39	<b>Number of people killed or seriously injured</b>	2	4			3	<b>Context:</b> This period shows a reduction against the five year average which reflects the longer term downward trend in the number of casualties. The comments above in relation to injury collisions apply generally to casualties as well. The definition of serious injury is given in the information pack issued to members. There have been no fatalities during the reporting period. <b>Standard Actions :</b> As 38 above <b>Further Response:</b> As 38 above
40	Number of children killed or seriously injured	0	0			0.3	<b>Context:</b> There were no child fatalities during the reporting period, The average figure reflects the single fatality during the past 3 years.

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<b>Protecting the Public</b> (Local Policing Plan objectives <b>emboldened</b> )							<b>Linked Single Outcome Agreement Priorities</b>	
							Communities are and feel safer	
							Vulnerable people and families are supported	
							Our public services are improving	
<b>No.</b>	<b>Performance Indicator</b>	<b>April June 2013</b>	<b>April June 2012</b>	<b>Victims</b>	<b>% Change from last year</b>	<b>3/5 Year Average</b>	<b>Context and Actions/Response</b>	
41	<b>Number of Group 2 - Crimes of Indecency</b>	21	16	5 more	31.3%	21	<p><b>Context:</b> Of the 21 crimes reported since 1 April 2013, 17 were committed in the current year with 15 (88%) being detected. 1 of the 4 other crimes was committed in 2012/13, with the remaining 3 having occurred before 1 April 2012. In the great majority of crimes of indecency, the perpetrator is known to the victim – the number carried out by strangers remains extremely low.</p> <p><b>Standard Actions:</b> All such crimes are investigated with the same thoroughness regardless of when they were committed. Various Standard Operating Procedures (SOP) are available to direct the investigation. CID oversees every sexual case and these are scrutinised daily to progress the investigations expeditiously.</p> <p><b>Further Response:</b> Initiatives have been run to highlight various factors influencing victim vulnerability, including consumption of alcohol.</p>	
42	Group 2 crimes detection rate	85.7%	75.0%		10.7%	63.6	<p><b>Context:</b> Detection of crimes of indecency often happens months after they are reported. So crimes recorded in any month may not be the same as crimes detected. This makes detection rates fluctuate considerably between months.</p>	
					-		<p><b>Context:</b> In common with other crimes of indecency, detection of rapes often happens months after they are</p>	

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43	<b>Rape detection rate</b>	100%	NDA			100%	reported. So crimes recorded in any month may not be the same as crimes detected. This makes detection rates fluctuate considerably between months and may sometimes result in rates of over 100%. Forensic investigation is important, but is obviously less applicable for “historic” crimes. The one rape which was committed during the reporting period was detected. <b>Standard Actions</b> : as 41 above <b>Further Response</b> : as 41 above
44	<b>SOLO deployed within 24 hours for all rapes</b>	100%	NDA			NDA	<b>Context</b> : A Sexual Offences Liaison Officer (SOLO) is specially trained to provide support to victims of rape and early deployment has proven to be of great benefit to victims. This contact was achieved within 24 hours for all rapes during the reporting period.
45	<b>Timely inspection reviews of managed offenders</b>	%	%			%	<b>Context</b> : Data not yet available
46	<b>Level of repeat offending (Forth Valley Div figures)</b>	3/15	NDA			NDA	<b>Context</b> : 15 persons in Forth Valley Division re-offended after inclusion on the sex offenders register, and of those persons 3 (20%) committed offences which involved a sexual element. <b>Standard Actions</b> : Management of offenders under the Multi Agency Public Protection Arrangements (MAPP) is intended to limit the risk posed to the community. The level of management applied is commensurate with the perceived risk and over 80% of offenders are within the lowest category at level 1, with less than 2% in the highest category at level 3. Further Response:
47	<b>Hate crimes and offences – detection rate</b>	100%	102.2%			-2.2%	<b>Context</b> : Police now specify all categories of hate crime committed in respect of personal characteristics such as disability and sexual orientation as well as race. <b>Standard Actions</b> : Victims of hate crime can be amongst the most vulnerable persons in the community, and investigation of such crime receives particular focus <b>Further Response</b> : Additional support to victims of such crime is often an important element of the response.

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No.	Performance Indicator	April - June 2013	April - June 2012	Victims	% Change from last year	3/5 Year Average	Context and Actions/Response
48	<b>Emergency Calls attended within agreed timescale.</b> <b>(a) Urban</b> <b>(b) Rural</b>	88 93	87 92			87 92	<b>Context:</b> The urban target is 10 minutes and rural is 20 minutes. The average attendance time across all emergency calls is 8 minutes, although many are less than this particularly in the urban setting. No complaints were received during the reporting period in relation to the time taken to attend a call. <b>Standard Actions:</b> Police Scotland has defined criteria for incident prioritization and response. Grade 1 (emergency) calls relate to ongoing incidents where there is an immediate or apparent threat to life or serious crime in progress. <b>Further Response:</b> Each type of incident has a default priority grade attached to it but the circumstances of the call may cause the incident handler to attach a different priority. When there is an obvious element of risk or vulnerability the higher grading will always be applied.
49	<b>Public satisfaction with the police (overall police performance).</b>	69	87			NDA	<b>Context:</b> The rate has consistently been above 80% in previous reporting periods, which has not been maintained in Clackmannanshire council area in the first quarter of the current year. 17% of respondents expressed a degree of dissatisfaction with performance whilst 14% expressed no viewpoint. Variations of this degree (both negative and positive) can occur over single reporting periods and performance will be monitored to ensure that no longer term trend is developing. <b>Standard Actions:</b> Community confidence and satisfaction remain at the core of the approach in Forth Valley Division.

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							Staff are encouraged to focus on the needs of the individual at all stages of contact across all types of situation. Service user surveys are used to assess levels of satisfaction across all categories of involvement with the police. Where there has been a noticeable drop (as in this category) the current and future survey returns will be closely monitored to determine whether action is required in the longer term or whether this has been a temporary variation. <b>Further Response:</b> Plans will be put in place for improvement activities in areas where satisfaction levels are not maintained.
50	<b>Number of complaints about the police.</b>						<b>Context:</b> The level of complaints has remained fairly consistent in comparison to the previous year and 3 year average. Comparison data for on-duty and off-duty allegations is not currently available because of system changes. Further detail on complaints issues can be provided for members in a separate report. <b>Standard Actions:</b> Complaints are scrutinized to extract lessons learned which are then used to encourage improvements <b>Further Response:</b> Between 1 April and 30 June 2013, police in Clackmannanshire Area Command responded to 4,328 calls for service. During the same period, there were 9 complaints made about the police which equates to 1 complaint made for every 480 incidents attended or, expressed differently, 0.2% of the total calls for service resulted in a complaint. These complaints covered acts and
	<b>(a) Complaints</b>	9	9			10	
	<b>(b) No. of on-duty allegations</b>	11	NDA			NDA	
	<b>(c) No. of off-duty allegations</b>	1	NDA			NDA	
	<b>(d) No. of Quality of Service allegations</b>	2	1			3	

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							omissions by members of staff and issues about quality of service. This was the same number of complaints as for the first quarter of the previous year and 1 fewer than the 3 year average. Some complaints contained more than one allegation and type of allegation, with the result that there were in total 14 allegations - 11 about behaviour on-duty, 1 off-duty and 2 relating to quality of service.
51	<b>Appropriate testing of emergency plans</b>						<b>Context:</b> Information in this category has not been available for reporting in the first quarter

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