
Report to: Enterprise and Environment Committee

Date of Meeting: 7th November 2013

Subject: Community and Regulatory Services Performance - mid year report

Report by: Director of Services to Communities

1.0 Purpose

- 1.1. This report updates committee on performance for Community and Regulatory Services during the first 6 months of 2013/14. Performance reported relates to the service's Business Plan for 2013/14.
- 1.2. In addition, the report highlights key service activity, achievements, opportunities and challenges facing the service.

2.0 Recommendations

- 2.1. It is recommended that Committee notes the report, while commenting on and challenging the performance of Community and Regulatory Services as appropriate.

3.0 Service Activity - Key issues

- 3.1. Development Services
 - Work has been continuing on the production of the Local Development Plan, Proposed Plan and Action Programme, a number of Supplementary Guidance notes, and an Open Space Strategy. These were presented to a number of Council Committees between March and May 2013 and the finalised documents are going to Council for approval on 24th October, 2013.
 - Funding to 2011-13 ESF and ERDF programmes has been extended to mid 2014. Targets for Clackmannanshire Works have been amended to reflect the new end date. Since the start of the current programme in mid 2011, 1258 clients have received support, with 335 finding employment. In addition 243 SME's / Social Enterprises have been supported.

- Progress continues to be made on delivering the 22 initiatives making up the overall project, 17 of these projects are complete and 5 are underway.
- Clackmannanshire remains a top performing Council for determination of planning applications. The Council remains in the top quartile for decisions on all local developments, householder developments and sub-categories for business and housing developments. One major application was decided in the period. The decision was issued within 8 weeks. The average figure in Scotland for decisions on major applications is 33 weeks.

3.2. Roads and Transportation

- A significant number of resurfacing projects have been completed utilising the additional allocation of Capital. These include sections of A907; A908; B9140; Alloa Road, Clackmannan; Parkhead Road, Sauchie; Menstrie Road, Tullibody; West Burnside, Dollar; Broad Street and Bowhouse Road, Alloa; Lovers Loan, Alva and rural footways along the A91 and B908, south of Collyland Roundabout.
- 20 mph zones have been implemented in Alloa, Clackmannan, Sauchie, Tullibody, Tillicoultry and Devonside.
- Flood alleviation works were completed in Cochrane Park and Back Road, Alva and Upper Hillfoots, Dollar. A gully replacement project in Grodwell Drive, Alva and adjacent streets was also completed.
- A Cycle / Pedestrian Friendly road was created on Golf Course Road, Muckhart and interpretive signs were installed on the Tullibody to Cambus and Fishcross to Tillicoultry cycle ways.
- Major repointing works were completed on Middle Bridge, Dollar as well as more minor works on a number of other bridges.

3.3. Regulatory Services

- Implementation of the Food Standards Agency bacterial cross contamination guidance for food businesses continues to be delivered within the desired timescales.
- The Contaminated Land Resource sharing group with Fife, Perth and Kinross and Dundee Councils has enabled 3 sites to be investigated achieving savings of over 90% against the previous system of utilising external contractors.
- New Dog watch initiative launched which aims to target dog fouling in the worst affected areas. The campaign involves a multi-service approach, combining community engagement, awareness and support, with high visibility patrols and signage, prompt responses to reports of fouling and rigorous enforcement. The campaign has so far demonstrated a significant drop in the levels of fouling in the one area so far targeted.
- New taxi and private hire car conditions approved and set to come into effect on 1st October 2013

- The review of the Licensing Board Statements of policy commenced and will be completed in quarter three. A Board sub committee was created and a wide consultation exercise conducted.
- Schools out initiative run by Community wardens over summer led to reduction in vandalism of schools.
- Resources were put into tobacco control. The ban on displaying tobacco in large shops was monitored by Trading Standards. Test purchasing exercises were also undertaken to check sales to those underage.
- The most common type of consumer complaint for this period related were building/home improvement complaints, car purchase and vehicle servicing, and furniture.

3.4. Governance Actions

The 2013 /14 Business Plan included actions in respect of 4 priority outcomes. The table below identifies the current actions:

Priority Outcomes	Actions	Progress
1) Community Engagement	Build upon existing good practice with regards tenant involvement, to engage customers of wider service.	<p>Customer and stakeholder mapping exercise completed for Customer Service Excellence and as part of developing 13/14 Business plan.</p> <p>Customer satisfaction surveys commenced in most service areas commenced and currently being rolled out to remaining service teams.</p> <p>Roads & Transportation have now participated in UK wide National Highways & Transportation Customer Satisfaction Survey. Full results expected next quarter, but interim analysis show the service to be in the top quartile.</p> <p>All service areas utilising Citizens Space to conduct public consultation exercises.</p> <p>Additionally the service is conducting customer satisfaction levels in relation to how well the service is engaging with communities.</p>

2) Roles/Remits and Accountability	Roles and remits to be reviewed in light of decision to appoint Head of Housing and Community Safety.	Commenced but still to be completed.
3) Procurement	Embed corporate procurement strategy at service level and align process to improve Council procurement capability score.	Designated staff attended the training session on the Contract Standing Orders. Staff now following procedures in Procurement Journey
4) Information Management	Corporate strategy required and clarity as to roles and responsibilities.	Staff reminded on their responsibility to keep information secure and in accordance with the Councils' policy. Service Retention Schedule has been finalised and approved. Work ongoing as part of preparations for the Kilncraigs move to reduce information held on paper and work ongoing to scan documents into Idox. Review of Corporate Risk Register commenced and information management being specifically reviewed.

4.0 Corporate Priority Outcomes

4.1. The area has a positive image and attracts people and businesses

Clackmannanshire Business and Clacksfirst, both with support from the Council, are continuing the Imagine Alloa project to promote and market Clackmannanshire for business investment and development.

The road resurfacing projects which have been completed have improved the look of the area substantially contributing to a positive image.

4.2. People are better skilled, trained and ready for learning and development

Community Benefits- Since January 2012, we have supported 5 contractors across 8 Council contracts in the implementation of their community benefit

commitments. Targeted recruitment and training achievements to end September 2103 include: 34 work experience placements, 10 apprentice starts and 19 additional employee starts.

Clackmannanshire Apprenticeship Initiative - Recruitment to this initiative has been strong. 4 young people are due to start in October 2013 bringing the total for the initiative to 30. Currently funding will allow for a maximum of 33 places rather than the intended 40.

Youth Employment Scotland Fund - Funded by Scottish Government and the European Social Fund, this is a recruitment incentive for employers to take on young people aged 16 - 24. Ten out of 20 places have been filled.

Skills Development Scotland Funded Programmes - 10 of the 26 *Modern Apprentices* we are recruiting in 2013/14 have started. This is in addition to the existing 35 apprentices who are still receiving support. Recruitment to the new *Employability Fund programme* is very good. SDS have awarded us contracts for an additional 15 places bringing the total to 35.

Clackmannanshire Works European Structural Funds Programme - In addition to the services delivered by the Clackmannanshire Works team within Economic Development these Funds enhance the support provided through: Activity Agreements, Rural & Urban Training Scheme, CTSI and the Young Parent's Project. Out of just over 1300 people supported positive outcomes include: 277 into employment, 76 into self-employment and 296 completing training or achieving a qualification.

4.3. Our communities are safer

The traffic management schemes which have been implemented will make a positive contribution to road safety in our communities. Similarly the flood alleviation and drainage works will minimise the risk to properties from flooding.

4.4. The environment is protected and enhanced for all

Work to implement the Sustainability and Climate Change Strategy is ongoing, with actions being taken forward by officers from all Council Services, co-ordinated by the Sustainability Team. The Annual Progress Report for the Strategy will be presented to the Enterprise and Environment Committee in January 2014.

Almost £100,000 in grants were distributed to local communities for environmental improvements projects in the year since November 2012, and all 11 projects which received awards have now been successfully completed. A further round of the Fund has now been launched and applications were invited by the end of October.

The Ranger Service co-ordinated a programme of over 40 events to celebrate the 300th anniversary of Gartmorn Dam.

Investigations into the use of alternative lighting sources for street lighting have identified that significant reductions can be made in carbon emissions. Works is ongoing to develop a business case for investment in the new technology.

The annual review of Air Quality was completed by the service and submitted to Scottish Government. The results show there are no exceedences of air quality standards to the extent an air quality management area needs to be established. Actions emanating from the review has meant the current monitoring station requires to be replaced. Grant funding for this has been obtained via the Scottish Government and the station will be procured during quarter three.

4.5. The Council is effective, efficient and recognised for excellence

Development Quality has completed its Planning Performance Framework for submission to Scottish Government, has reviewed its Scheme of Delegation and has responded to feedback from its Customer Forum to improve service delivery.

Community and Regulatory Service were reassessed for CSE during October. At the feedback session the assessor advised that he was highly impressed by Community and Regulatory's approach to Customer Service. He has since confirmed that our re-accreditation had been successful and Community and Regulatory demonstrated full compliance with every criteria. He awarded us Compliance Plus in 8 categories.

For the first time Roads and Transportation have participated in the National Highways & Transport Customer Satisfaction Survey along with 70 other authorities throughout the UK. The full results have not yet been published but indications are that the Council is in the top quartile in the majority of categories.

5.0 Opportunities, Challenges and Risks

5.1 Development Services

Tillicoultry Glen

Design work has been progressed at Tillicoultry Glen by Mouchel, the design engineers in an attempt to enable work to be undertaken to the path and bridge structures so that the Glen could be reopened. However, safety concerns in respect of rock stability in the Glen mean that the design engineers and the independent Health & Safety specialist in respect of Construction and Design Management, advise that the proposed work to the path and its structures without safety work to the rock faces should not to be undertaken. This is supported by the Council's Legal and Health & Safety advisors which is that the Council should not proceed with proposed work on the path and its structures without addressing rock safety, therefore, within the current budget, the works cannot proceed.

Clacksworks

The Scottish Government is undertaking a final audit of the previous Clackmannanshire Works programme as part of the standard national audit programme. This has been a prolonged exercise and has involved a high level of input from Clackmannanshire Works staff in terms of reviewing and reformatting client information. The outcome on eligible expenditure and requirement to repay grant support is unknown at this stage.

5.2 Roads and Transportation

Police Scotland have commenced a review of the Traffic Warden service. If the outcome of the review is the removal of Traffic Wardens then parking enforcement would fall to police officers. It is likely that parking enforcement would be a low priority and could result in an unacceptable level of service which could, in turn, have an adverse impact on the economic viability of town centres. The alternative would be for the Council to introduce Decriminalised Parking Enforcement so that the responsibility for parking enforcement transferred to the Council. The introduction of DPE would almost certainly result in significant costs to the Council.

We are currently engaged in an exercise with Scottish Water to identify all pre 2007 Sustainable Urban Drainage Systems (SUDS) that could be brought up to standard for adoption, either by Scottish Water or the Council. This may result in the Council becoming responsible for some SUDS.

We are also in discussion with Housing with a view to taking responsibility for areas of road, footway and parking which are on the Housing account. Once we have assessed the scale of the areas which will transfer we will be in a position to identify the resources required to prepare and implement a prioritised programme of improvement works.

We have employed a specialist street lighting consultant to examine our street lighting stock and advise on the most effective way to reduce energy consumption and minimise carbon production. The work is almost complete and the possibilities are encouraging.

5.3 Regulatory Services

The Public Analyst system in Scotland is under review. Currently Public Analyst services are provided on an individual basis by Aberdeen, Dundee, Edinburgh and Glasgow Council in competition with each other. This is to be consolidated to provide a joint service to all local authorities provided by the existing laboratories and also SEPA's laboratory. Local Authorities will need to adapt their systems to suit this and react to any budgetary challenges that may result.

A new "Food Body" is to be established in Scotland, replacing the Food Standards Agency. This new body will work with local authority Environmental Health services to ensure that food safety remains a paramount activity in protecting public health. It is too early to tell as yet what the implications for the service will be if any.

A new code for Local Authorities enforcing Health and Safety was issued in during May. This National Code has been developed in response to a recommendation by the Minister of Employment and as an outcome of the government's Red Tape Challenge on Health and Safety. The code sets out the principles that each Council should follow to ensure a consistent, proportionate and targeted approach to regulation based. The service is currently making changes to the way it enforces Health and Safety to ensure it complies with the code.

6.0 Sustainability Implications

- 6.1. This report does not contain any specific sustainability implications that are not previously considered.

7.0 Resource Implications

7.1. *Financial Details*

- 7.2. There are no financial implications arising from this report. Yes

- 7.3. Finance have been consulted and have agreed the financial implications as set out in the report. Yes

7.4. *Staffing*

- 7.5. There are no additional staffing implications associated with this report

8.0 Exempt Reports

- 8.1. Is this report exempt? Yes (please detail the reasons for exemption below) No

9.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

- (1) **Our Priorities** (Please double click on the check box)

- | | |
|--|-------------------------------------|
| The area has a positive image and attracts people and businesses | <input checked="" type="checkbox"/> |
| Our communities are more cohesive and inclusive | <input type="checkbox"/> |
| People are better skilled, trained and ready for learning and employment | <input checked="" type="checkbox"/> |
| Our communities are safer | <input checked="" type="checkbox"/> |
| Vulnerable people and families are supported | <input type="checkbox"/> |
| Substance misuse and its effects are reduced | <input type="checkbox"/> |
| Health is improving and health inequalities are reducing | <input type="checkbox"/> |
| The environment is protected and enhanced for all | <input checked="" type="checkbox"/> |
| The Council is effective, efficient and recognised for excellence | <input checked="" type="checkbox"/> |

- (2) **Council Policies** (Please detail)

10.0 Equalities Impact

10.1. Have you undertaken the required equalities impact assessment to ensure that no groups are adversely affected by the recommendations?

Yes No

11.0 Legality

11.1. It has been confirmed that in adopting the recommendations contained in this report, the Council is acting within its legal powers. Yes

12.0 Appendices

12.1. Please list any appendices attached to this report. If there are no appendices, please state "none".

Appendix 1 - Covalent Performance Report

13.0 Background Papers

13.1. Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)

Yes (please list the documents below) No

Author(s)

NAME	DESIGNATION	TEL NO / EXTENSION
Mac West	Roads and Transportation Manager	x2624
Julie Hamilton	Development Services Manager	x2657
Ian Doctor	Regulatory Services Manager	x2577

Approved by

NAME	DESIGNATION	SIGNATURE
Garry Dallas	Director of Services to Communities	Signed: Garry Dalas

Community and Regulatory Services Business Plan 2013/14: Q1 & Q2 Progress Report




Generated on: 10 October 2013

CORPORATE PRIORITY OUTCOME

1) The area has a positive image and attracts people and businesses.

Covalent Ref.	PI Description	2012-13 Value	2013-14 Target	Q1 Value		Q2 Value		Latest Note
		2012/13	2013/14	Q1 2013/14		Q2 2013/14		
		Value	Target	Value	Short Trend	Value	Short Trend	
DEV DMA 004	Local planning applications avg. time (weeks)	8.0	7.0	8.8	?	9.0	↓	The figure marginally fails to meet the target figure. Influenced mainly by a Scottish Government request to progress and clear "legacy" applications. A small number of application decisions on older applications has therefore contributed to this outcome. However, likely to remain in top quartile in Scotland. The anticipated Scottish average likely to be 12 weeks.
DEV DMA 005	Householder planning applications avg. time (weeks)	5.6	4.0	5.8	?	5.4	↑	This represents improved performance on the first quarter and an improvement on the overall figures for 2012-13. The target figure for 2013-14 may prove over-ambitious.
DEV EDE 025	Number of business and employer organisations supported by Clackmannanshire Works advisers.		150	76	?	92	↑	16 further organisations have been supported in quarter 2 bringing the half year total to 92 (against full year target of 150). In total under the current ERDF programme (which started in July 2011) we have supported 272 enterprises against a target of 255.
DEV EDE 026	Proportion (as a percentage) of Clackmannanshire Works customers seeking business start-up support commencing self-employment.		35%	20.32%	?	22.87%	↑	Improved performance over the last quarter but need to review target as may be unrealistic.
DEV EDE 027	Number of new business start-ups from clients supported by Clackmannanshire Works advisers still operating at 12 months.		50%	100%	?	71%	↓	17 local people, supported by Clackmannanshire Works, started their own business in the first half of 2012/13. Of these 14 are still trading one year later.

Covalent Ref.	PI Description	2012-13 Value	2013-14 Target	Q1 Value		Q2 Value		Latest Note
		2012/13	2013/14	Q1 2013/14		Q2 2013/14		
		Value	Target	Value	Short Trend	Value	Short Trend	
RGY BST 004	The percentage of Completion Certificates issued within 3 days	95.6%	80.0%	98.9%	↑	97.2%	↓	Performance is above target and only marginally down on previous quarter.
RGY BST 006	% building warrant applications responded to within 20 days	94.9%	85.0%	99.0%	↓	98.1%	↓	Performance is above target. Short term trend is only marginally down on previous quarter

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
CAR DEV 007	Finalise Local Development Plan	31-Aug-2013	<div style="width: 100%; background-color: #0070C0; color: white; text-align: center;">100%</div>		The Local Development Plan has been finalised. To go Council for final approval on 24th October 2013.

CORPORATE PRIORITY OUTCOME

3) People are better skilled, trained and ready for learning and development.

Covalent Ref.	PI Description	2012-13 Value	2013-14 Target	Q1 Value		Q2 Value		Latest Note
		2012/13	2013/14	Q1 2013/14		Q2 2013/14		
		Value	Target	Value	Short Trend	Value	Short Trend	
DEV EDE 028	Proportion of Clackmannanshire Works customers seeking support with progressing into work who enter into employment.	38%	35%	36%	?	36%	▬	This is the first year we have used a proportion as a comparative performance measure. Indications are we are on target. The target will be reviewed in the next business planning cycle.
DEV EDE 029	Proportion of Clackmannanshire Works customers seeking support with progressing into work who gain an employability outcome other than employment (training, work experience, qualifications etc.).	26%	25%	22%	?	23%	↑	Performance has improved this quarter although is still slightly behind target. Economic Development managers are working with teams to improve further.

CORPORATE PRIORITY OUTCOME

4) Our communities are safer.

Covalent Ref.	PI Description	2012-13 Value	2013-14 Target	Q1 Value		Q2 Value		Latest Note
		2012/13	2013/14	Q1 2013/14		Q2 2013/14		
		Value	Target	Value	Short Trend	Value	Short Trend	
RAT RAT 007	Percentage of street light repairs completed within 7 days	93.1%	93.0%	92.8%	↓	94.9%	↑	Indications are that we are going to meet targets, however achieving targets over the winter months will be negatively affected when overnight scouting is ceased.





CORPORATE PRIORITY OUTCOME







5) Vulnerable people and families are supported.

Covalent Ref.	PI Description	2012-13 Value	2013-14 Target	Q1 Value		Q2 Value		Latest Note
		2012/13	2013/14	Q1 2013/14		Q2 2013/14		
		Value	Target	Value	Short Trend	Value	Short Trend	
DEV EDE 031	Number of young people supported through SDS contracts for Modern Apprenticeships and the Employability Fund (new starts).	26	43	9	?	18	↑	New starts on target for the year. This is especially positive for the Employability Fund as it is a new programme. In addition to these places for young people SDS have allocated us 5 Employability Fund places for adults (aged 25+) which are not included in these figures.

CORPORATE PRIORITY OUTCOME

8) The environment is protected and enhanced for all.

Covalent Ref.	PI Description	2012-13 Value	2013-14 Target	Q1 Value		Q2 Value		Latest Note
		2012/13	2013/14	Q1 2013/14		Q2 2013/14		
		Value	Target	Value	Short Trend	Value	Short Trend	
RAT RAT 009	CO2 emissions from electricity consumption of street lighting and signs in a rolling year	1881 tonnes	1850 tonnes	1881 tonnes		1881 tonnes		Using Carbon Trust conversion factors to obtain this years figures. Previous figures require checking
RGY EHE 006	Percentage of high risk food safety inspections completed within required timescale	100%	100%	100%		100%		High risk food premises remain a priority for the Environmental Health. Completing these inspection on time is an essential part of protecting the Health of the community. The target of 100% has been maintained.







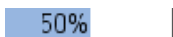

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
CAR DEV 008	18 out of the 22 Ochils Landscape Partnership projects to be completed or underway.	31-Mar-2014	 89%		16 out of 22 projects started and within that 1 project has been completed (A2). Framework contracts for paths, gates, signs and benches awarded which cover a number of projects across all 3 programmes. Conservation architect appointed to take forward projects C3 and C5.
CAR DEV 009	Implement Sustainability and Climate Change Strategy.	31-Mar-2014	 50%		All of the actions in the strategy are underway. Awaiting progress reports from action owners.
CAR RAT 006	Manage flood risk as part of the Local Flood Risk Management Group with neighbouring Councils.	31-Mar-2014	 33%		Working closely with partners and on target to produce flood risk maps by December 2016

CORPORATE PRIORITY OUTCOME

9) The Council is effective, efficient and recognised for excellence.

Covalent Ref.	PI Description	2012-13 Value	2013-14 Target	Q1 Value		Q2 Value		Latest Note
		2012/13	2013/14	Q1 2013/14		Q2 2013/14		
		Value	Target	Value	Short Trend	Value	Short Trend	
CAR CUS 002	% CAR complaints responded to within timescale	75.4	78.0	66.7	?		?	Due to the five-week lag time for producing accurate data, Q2 figures are not available at the time of writing.
CAR CUS 003	% CAR FOI enquiries responded to within timescale.	100%	100%	100%	?	100%	■	Due to the five-week lag time for producing accurate data, Q2 figures are not available at the time of writing.
CAR CUS 004	% CAR Councillor enquiries responded to within timescale.	89	90	89	?		?	Due to the five-week lag time for producing accurate data, Q2 figures are not available at the time of writing.
CAR PPL 007	Percentage sickness absence level within Community and Regulatory Services.	4.9	4.9		?		?	Due to Itrent system implementation, accurate data is not yet available.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
CAR CAR 004	Implement budget efficiencies	31-Mar-2014	<div style="width: 75%;"><div style="background-color: #4F81BD; color: white; padding: 2px;">75%</div></div>	✓	Efficiency savings identified and on-target for being met. In line with Budget Challenge and Budget Strategy approaches and timescales, budgets for the next three years are prepared.
CAR CAR 005	Devise and implement customer satisfaction methods	31-Mar-2014	<div style="width: 100%;"><div style="background-color: #4F81BD; color: white; padding: 2px;">100%</div></div>	✓	Methods have been agreed and implemented for measuring customer satisfaction with delivery of all of Community and Regulatory Services. This includes the Customer Satisfaction Measurement Toolkit (CSMT) survey and the National Highways and Transport (NHT) Survey.
CAR CAR 007	Review communication, consultation and engagement between staff	31-Mar-2014	<div style="width: 100%;"><div style="background-color: #4F81BD; color: white; padding: 2px;">100%</div></div>	✓	A review of the Staff Survey 2012 outcomes was undertaken by Service Management. An action plan is now in place to improve communication across all staff within Community and Regulatory Services.
CAR CAR 011	CAR team moves within Kilncraigs	31-Mar-2014	<div style="width: 33%;"><div style="background-color: #4F81BD; color: white; padding: 2px;">33%</div></div>	✓	Development Services now located on the 3rd floor of Kilncraigs. Roads and Transportation and Regulatory Services are ready to re-locate within the building in accordance with the corporate project plan timings.
CAR CAR 012	CAR new ways of working	31-Mar-2014	<div style="width: 100%;"><div style="background-color: #4F81BD; color: white; padding: 2px;">100%</div></div>	✓	New working styles have been identified, agreed and, in some parts of the service, implemented, in-line with Kilncraigs moves.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
CAR CAR 013	Customer Insight Tables	31-Aug-2013	 100%		Action completed in-line with Customer Service Excellence (CSE) rolling programme of continuous improvement.
CAR CAR 015	Measure the corporate comments and complaints procedure for efficiency and effectiveness	31-Aug-2013	 100%		A review of the corporate Comments and Complaints procedure (implemented in 2012) was undertaken by Customer Services. A report was presented to Resources and Audit Committee in June 2013.
CAR CAR 016	Establish customer satisfaction with complaints outcome across Community and Regulatory Services.	30-Sep-2013	 100%		Complaints Monitoring Officers now undertake a standard complaints satisfaction survey with a sample of all complainants each quarter. Process underway within Community and Regulatory Services.
DEV EDE 031	Deliver agreed contribution to the Local Employability Partnership Action Plan 2013/14.	31-Mar-2014	 50%		In the second quarter officers have delivered LEP actions including updating the Local Strategic Skills Pipeline and the Clackmannanshire Skillsmap. This guide to local opportunities for young people is receiving recognition as good practice at a National level.