
Report to Scrutiny Committee

Date: 24 June 2010

Subject: Key Performance Indicators (Service Performance)
2009/10: End of Year Report

Report by: Head of Strategy and Customer Services

1.0 Purpose

- 1.1. This report provides an update on 'Key Performance Indicators (Service Performance) at the year end of 2009/10. These indicators relate to the Council's priority outcomes with the exception of *'the Council is effective, efficient and recognised for excellence'* which was covered in the Key Performance Indicators (corporate management) 2009/10: End of Year Report dated 20 May 2010.
- 1.2. The Audit Scotland's 2008 Direction (which sets out reporting guidance for reporting the year 2009/10) represents a major shift in how councils are held accountable for the demonstration of Best Value. The number of specified Statutory Performance Indicators (SPIs) was reduced from over 80 to 25, with more scope given to councils to use Key Performance Indicators (KPIs) that better reflect local contexts.
- 1.3. It is worth noting that this is a continuous improvement journey. Output from our CIM self assessment programme has highlighted a number of development areas for our KPIs. A full update is provided to Scrutiny Committee in a separate report.
- 1.4. The indicators in this report that are specified SPIs will be submitted to Audit Scotland. Once the data has been checked by external auditors it will be made publicly available on Clacksweb by 30th September 2010. Public performance reports will also be provided in the Clackmannanshire View at various points throughout the year in line with customer feedback we received through Clacks 1000.


2.0 Recommendations


- 2.1. Scrutiny Committee is asked to note performance.

3.0 Considerations

- 3.1. On 22 July 2009 Scrutiny considered a paper dated 25 June 2009, entitled Performance Reporting & Monitoring Process (together with responsibilities). The paper stated that Scrutiny Committee would receive a progress report on Key Performance Indicators. This report is the end of year report for 2009/10, indicating progress against the Council outcomes.
- 3.2. Each measure in Appendix A is provided with an arrow symbol to indicate the trends.

 A red arrow signifies that the trend is negative (>- 5%),

 A green arrow signifies that the trend is positive (>+5%),

 A yellow arrow signifies that the trend is neither positive nor negative, and therefore that performance has remained static,

 A blue arrow signifies the ideal direction of trend.

- 3.3. Overall, there is generally a positive picture to report, with improved or sustained performance achieved in most areas.
- 3.4. There are no financial implications arising from the recommendation in this report.

4.0 Sustainability Implications

- 4.1. Sustainability implications are discussed within the report.

5.0 Resource Implications

5.1. Financial Details

- 5.2. The full financial implications of the recommendations are set out in the report. This includes a reference to full life cycle costs where appropriate.
Yes

5.3. Staffing

- 5.4. There are no significant staffing implications arising directly from this report.

6.0 Declarations

- 6.1. Is this report exempt?

6.2. Yes (please detail the reasons for exemption below) No

7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

(1) **Our Priorities 2008 - 2011** (Please tick)

- | | |
|--|-------------------------------------|
| The area has a positive image and attracts people and businesses | <input checked="" type="checkbox"/> |
| Our communities are more cohesive and inclusive | <input checked="" type="checkbox"/> |
| People are better skilled, trained and ready for learning and employment | <input checked="" type="checkbox"/> |
| Our communities are safer | <input checked="" type="checkbox"/> |
| Vulnerable people and families are supported | <input checked="" type="checkbox"/> |
| Substance misuse and its effects are reduced | <input checked="" type="checkbox"/> |
| Health is improving and health inequalities are reducing | <input checked="" type="checkbox"/> |
| The environment is protected and enhanced for all | <input checked="" type="checkbox"/> |
| The Council is effective, efficient and recognised for excellence | <input type="checkbox"/> |

(2) **Council Policies** (Please detail)

8.0 Equalities Impact

8.1 Have you undertaken the required equalities impact assessment to ensure that no groups are adversely affected by the recommendations?

Yes No Not required

9.0 Legality

9.1 In adopting the recommendations contained in this report, the Council is acting within its legal powers. Yes

10.0 Appendices

10.1 Please list any appendices attached to this report. If there are no appendices, please state "none".

Appendix A: Key Performance Indicators from 1 April 2009 to 30 March 2010.

11.0 Background Papers

11.1 Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)

Yes (please list the documents below) No

Author(s)

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Approved by

NAME	DESIGNATION	SIGNATURE
Elaine McPherson	Head of Strategy and Customer Services	Elaine McPherson (signed)
Angela Leitch	Chief Executive	Angela Leitch (signed)

APPENDIX A: CORPORATE PLAN PROGRESS REPORT (SERVICE PERFORMANCE) 2009/10: END OF YEAR REPORT

SUMMARY

	The area has a positive image and attracts people and businesses	Our communities are more cohesive and inclusive	People are better skilled, trained and ready for learning and employment	Our communities are safer	Vulnerable people and families are supported	Substance misuse and its effects are reduced	Health is improving and health inequalities are reducing	The environment is protected and enhanced for all
Proportion of indicators showing improving or sustained performance	83% (5)	75% (6)	83% (5)	50% (2)	75% (6)	66% (2)	80% (4)	75% (3)
Proportion of indicators that meet target	83% (5)	77% (7)	17% (1)	100% (5)	75% (6)	66% (2)	0% (0)	60% (3)
Proportion of indicators (where applicable) that exceed benchmark group average	100% (3)	100% (2)	66% (4)	100% (2)	80% (4)	N/A	80% (4)	100% (1)

Key

Red 0% - 49%
 Amber 50% - 66%
 Green 67% - 100%

THE AREA HAS A POSITIVE IMAGE AND ATTRACTS PEOPLE AND BUSINESSES

Why is this important?

A vibrant local economy is important to achieving a good quality of life. A skilled workforce, good levels of inward investment and a supportive infrastructure is essential for economic success.

How are we doing?

The percentage of adults who rate their neighbourhood as a good place to stay in 2009/10 was 89%. Performance is similar to the target of 90% and 2008/09 which was 91%.













The Council achieved a cleanliness index of 74 (out of 100). This is similar to the Scottish average of 73 (out of 100) and 2008/09 performance which was 76 (out of 100).

The number of new house completions during 2009/10 was 187. Performance is unfavourable when compared with to the target of 245.

The percentage of planning applications that were dealt with within the target time of 2 months was 96%. This is favourable when compared to the 2008/09 figure of 76% and the Scottish average of 77.5%.

The percentage of building warrant applications responded to within 15 days stands at 77%, similar to the target of 80%. Performance is unfavourable when compared to 2008/09 which was 82%.

The proportion of streets surveyed that were found to have graffiti during 2009/10 was 15%. Performance compares favourably with the target and to performance in 2008/09 which was 27%. The Scottish average is 37%.

Performance Indicator	Time Period	Value	Target	Benchmark Group Ave	Annual trend	Ideal trend
Percentage of adults who rate their neighbourhood as a good place to stay (%)	2009/10	89	90	Not applicable		
General Cleanliness of the area (index)	2009/10	74	79	73*		
New House Completions	2009/10	187	245	Not applicable		
Percentage of non-householder planning applications dealt with within 2 months (%)	2009/10	96	76	78*		
Percentage of Building warrants responded to within 15 days (%)	2009/10	77	80	Not applicable		
Proportion of streets surveyed that were found to have graffiti (%)	2009/10	15	27	37 ¹		

¹ Scottish Social Attitudes Survey 2009

* Benchmark Group - SPI Scottish average 2008/09

Management actions

Overall performance remains positive with new house completions a notable exception.

Significant new build projects have in recent years brought more families to the area, and more are planned, for example in a major new development at Forestmill. The number of new house completions however has been impacted by the economic downturn, reflecting national trends. The Clackmannanshire Development Plan, aims to provide adequate land in a choice of locations to meet all the housing needs of the area.

There has been an approval of new housing investment opportunities through reviewed Local Plan Housing Land Supply.

OUR COMMUNITIES ARE MORE COHESIVE AND INCLUSIVE

Why is This Important?

A cohesive and inclusive community is an ideal where people feel they are valued and involved, and that they belong. A great deal of what we do is about strengthening communities, for example improving people's employment chances, promoting care of, and pride in, the local environment.

How are we doing?

The percentage of dwellings meeting the Scottish National Quality Housing Standard within Clackmannanshire is 77% against a target of 77%. The Scottish average is 36%. Good progress is being made towards meeting the target of bringing all Council stock up to the Standard by 2015.

The percentage of private sector housing meeting the Scottish National Quality Housing Standard in Clackmannanshire is 46%. This is favourable when compared to the target of 31%.

The proportion of racist graffiti removed within four hours during 2009/10 was 100%. Performance is the same as 2008/09.

73% of Council buildings are suitable for and accessible to people with a disability. This is favourable to 2008/09 which was 65%, and compared to the target of 65%. Clackmannanshire Council compares favourably with the Scottish average of 65%.

The council lost contact with 62 homeless people during 2009/10. This is favourable when compared to 2008/09 which was 81. Performance is favourable when compared to the target of 100 cases.

During 2009/10 there were 250 cases where children were excluded from school. Performance is unfavourable when compared to 2008/09 which was 153 and the target of 155.

During 2009/10 the average time taken to process new benefit claims was 14 days. Performance is similar to the target of 13 days, and when compared to 2008/09 which was also 13 days.

Performance Indicator	Time Period	Value	Target	Benchmark Group Ave*	Annual trend	Ideal trend
Proportion of Council housing meeting the Scottish Housing Quality Standard (%)	2009/10	77	77	36		
Proportion of private sector housing meeting the Scottish Housing Quality Standard (%)	2009/10	46	31	Not available		
Proportion of racist graffiti removed within four hours (%)	2009/10	100	100	Not applicable		
The percentage of Council buildings from which the Council delivers services to the public in which all public areas are suitable for and accessible to people with a disability. (%)	2009/10	73	65	65		
Specialist housing as a proportion of total new house build	2009/10	39	39	Not applicable	NEW	
Number of homeless people lost contact with prior to completion of assessment	2009/10	62	<100	Not applicable		
Schools exclusions: secondary	2009/10	219	140	Not applicable		
Schools exclusions: primary	2009/10	31	15	Not applicable		
Time taken to process all benefits claims (days)	2009/10	14	13	CHANGED INDICATOR		

* Benchmark Group - SPI Scottish average 2008/09

Management actions

Trends are generally positive or indicate sustained levels of performance.

The Council continues to work hard to reduce school exclusions. The monthly tracking systems will be improved to monitor school performance. It is planned that this will be put in place on a school by school and pupil by pupil basis from the start of session 2010-11. This will give earlier indications of patterns of behaviour as well individual pupils who are excluded more than once so that individual progress can be tracked and monitored and the support available to them can be evaluated.

The data period covered in relation to exclusions is 2008/09 with 2009/10 data for 2009/10 expected to be made available from August 2010.

PEOPLE ARE BETTER SKILLED, TRAINED AND READY FOR LEARNING AND EMPLOYMENT

Why is this important?

Secondary school attainment levels locally compare favourably to comparator authorities. However, there is a higher proportion of residents with no qualifications and a lower proportion who have attained NVQ Level 4 or above (i.e. HND or above). Unemployment rates in Clackmannanshire are consistently higher than those for the Forth Valley area and for Scotland overall.

How are we doing?

- The proportion of school leavers going into employment, education or training during 2008/09 (the last complete academic year) was 86%. This is similar to the target of 89% and the Scottish average of 86%.
- The proportion of pupils attaining five or more awards at Level 4 in Standard Grades in 2008/09 (the most recent data) was 75%. This is similar to the target of 78% and the Scottish average of 78%.
- The proportion of looked after children who attained at least one Scottish Credit and Quality Framework (SCQF) Level 3 in 2008/09 was 74%. This is unfavourable when compared to the target of 95% but is favourable when compared to the Scottish average of 59%.
- The proportion of looked after children who attained at least one Scottish Credit and Quality Framework (SCQF) Level 3 in maths and English in 2008/09 was 78%. This is unfavourable when compared to the target of 95% but is favourable when compared to the Scottish average of 49%.
- The number of visits to libraries per 1,000 population is 8,064. This is similar to the target of 7,840 but unfavourable when compared to 2008/09 which was 8,592.
- The proportion of residents using learning access points in Clackmannanshire Council during 2009/10 was 15%. Performance is similar to 2008/09 which was 16% and to the target of 14%.

Performance Indicator	Time Period	Value	Target	Benchmark Group Ave	Annual trend	Ideal trend
Proportion of school leavers going into employment, education or training (%)	2008/09	86	89	86 ¹		
Proportion of pupils attaining 5+ awards at Level 4 in Standard Grades (%)	2008/09	75	78	78*		
Proportion of looked after children attaining at least one SCQF level 3 (any subject) (%)	2008/09	74	95	59*		
Proportion of looked after children attaining at least one SCQF level 3 (English and Maths) (%)	2008/09	78	95	49*		
Number of visits to libraries per 1,000 population	2009/10	8064	7840	5819*		
Proportion of residents using learning access points (%)	2009/10	15	14	12*		

¹ School Leaver Destination Return and Skills Intervention Activity Report 2008/09

* Benchmark Group - SPI Scottish average 2008/09

Management actions

The More Choices More Chances Strategy has increased awareness and understanding of the importance of continuing learning and identifying appropriate employment opportunities. Just under 200 young people started the national training programme during the first half of 2009/10 and over 439 participated in training (Modern Apprentices) helping people up-skill and improve their employability opportunities. We have also seen an increase in the number of accredited training for both young people and adults within the community.

Through Determined to Succeed good progress continues in increasing business partnerships developed by schools. The levels of pupil engagement in enterprise activities continues to grow both the range and quality of these engagements.

During 2009/10 all School evaluations carried out by HMIE were judged to be positive. All of the schools inspected continue to demonstrate that overall service provision is of a high quality and that this situation is expected to be sustained as schools continue to work hard on an agenda of continuous improvement.

The three new high schools and new college in Alloa, expected to be completed for the 2011-12 academic year, will make significant contributions to our capability to realise positive outcomes.

The position on library visits is obscured by the fact that 'people counters' were out of commission at Dollar and Menstrie libraries for the first two months of the reporting period. Sourcing difficulties contributed to delays in installing replacements.










OUR COMMUNITIES ARE SAFER

Why is This Important?

Relative to Scotland as a whole, statistics indicate that Clackmannanshire is a safe place to live, however, it does have a higher incidence of crime than the rest of the Central Scotland Police Force area, and there is significant public concern about crime and general safety. In surveys, residents identify tackling crime and the fear of crime as the single biggest priority for agencies locally.

How are we doing?

- In 2009/10, 83% of abandoned vehicles were removed within 14 days. This is unfavourable when compared to 2008/09 which was 100%. The Scottish average in 2008/09 was 83%. During 2009/10 67 abandoned cars were reported to the Council with only 1 vehicle removed outwith the 14 days target.
- During 2009/10, 94% of proportion of street light repairs were completed within seven days. This is similar when compared to 2008/09 which was 92%, and when compared to the target of 92%.
- In 2009/10, there were 22 deaths or serious injuries as a result of road accidents in Clackmannanshire. This is similar when compared to 2008/09 which was 22.
- 23% of residents state that vandalism or graffiti is a problem in their local neighbourhood. This is unfavourable when compared to 2008/09 which was 20%.
- During 2009/10, 728 community warden and police patrols by the combined warden team were undertaken. This is similar to the target of 700. Data for 2008/09 is not available due to a change in the methods used to collect data.

Performance Indicator	Time Period	Value	Target	Benchmark Group Ave	Annual trend	Ideal trend
Proportion of abandoned vehicles removed within 14 days (%)	2009/10	83	80	83*		
Proportion of street light repairs completed within seven days (%)	2009/10	94	92	91*		
Number of deaths or serious injuries as a result of road accidents	2009/10	22	25	Not available		
Proportion of residents who state vandalism or graffiti is a problem in their local neighbourhood	2009/10	23	38	Not available		
Number of separate and joint Community Warden & Police patrols by Combined Warden Team	2009/10	728	700	CHANGED INDICATOR	Not available	

* Benchmark Group - SPI Scottish average 2008/09

Management actions

The Head of Community and Regulatory Services will focus attention and resources on increasing removal rates of abandoned vehicles and reducing the probability of vandalism and graffiti. The focus of the warden teams will be to raise their profile ensuring that issues related to vandalism and graffiti are quickly dealt with.

Overall the council is supporting the Alliance to deploy a range of plans to tackle the perception of safety within the area, including a new model of community policing and improvements in communication between community police officers and members of the public.

VULNERABLE PEOPLE AND FAMILIES ARE SUPPORTED

Why is This Important?

There are many vulnerable people living in our communities who need support to help them sustain a good quality of life and, as far as possible, live independently. Clackmannanshire has an ageing population, with a projected increase of 46% in over 75's and 31% in over 60's by 2018. This will have a significant impact on future housing and support needs.

How are we doing?

- During 2009/10, the percentage of people aged 65 and over who receive intensive homecare in Clackmannanshire was 35%. This compares favourably with the target of 30% and performance in 2008/09 which was 33%. The Scottish average is 32%.
- In 2009/10, 79% of homeless people maintained their tenancy for at least 12 months. This compared unfavourably with the target of 99%.
- In 2009/10, the percentage of time-frames met for initial appointments for mental health services was 94%. This compares favourably with the target of 88% and performance in 2008/09 which was 89%.
- During 2009/10, the percentage of people for which community care assessment targets were met was 80%. This is similar to the target of 80%. Performance is favourable when compared to 2008/09 which was 53%.
- During 2009/10, the number of delayed discharges from hospital remained at 0. This is the same as the target and performance in 2008/09 which was 0.
- In 2009/10, the percentage of children requiring supervision seen by a supervising officer within 15 working days was 100%. With the target of 100% achieved, performance is significantly favourable when compared to 2008/09 which was 75%.
- During 2009/10, the average number of moves experienced by looked after and accommodated Children in the year was 1. This is favourable against a target of less than 3 moves, and when compared to 2008/09.
- During 2009/10, the percentage of children's hearing reports submitted to the Children's Reporter within timescales was 46%. This is unfavourable against the target of 75%, and when compared to 64% in 2008/09.

Performance Indicator	Time Period	Value	Target	Benchmark Group Ave	Annual trend	Ideal trend
Proportion of people aged 65 and over receiving intensive home care (10 hours +) (%)	2009/10	35	30	32 ¹	↑	↑
Proportion of homeless people maintaining their tenancy for at least 12 months (%)	2009/10	79	99	86*	N/A ²	↑
Proportion of time-frames met for initial appointments to mental health services (%)	2009/10	94	88	Not available	↑	↑
Proportion of people for which community care assessment targets were met (%)	2009/10	80	80	Not available	↑	↑
Delayed discharge from hospital per 1,000 population	2009/10	0	0	0*	→	→
Proportion of children requiring supervision seen by a supervising officer within 15 working days (100%)	2009/10	100	100	89*	↑	↑
Average number of moves experienced by looked after and accommodated Children in the year	2009/10	1	Less than 3	Not available	↑	↓
Proportion of Children's Hearing reports submitted to the Children's Reporter within timescales (%)	2009/10	46	75	41*	↓	↑

¹ Scottish Care Home Census, Home Care Return, Scottish Government, SMR50 ISD

² Previous year's data unreliable, therefore no trend.

* Benchmark Group - SPI Scottish average 2008/09

Management actions

Overall performance levels continue to improve, although reports to the Children's Reporter and the proportion of homeless people maintaining their tenancies are areas of focus for 2010/11.

We continue to focus on working in partnership for improved outcomes, risk management and consultation with service users and their carers. Clackmannanshire agencies (social work service, health service and the police) continue to work together with community organisations to support and protect children through a Corporate Parenting Strategy which has been developed this year. The number of young people being supported through compulsory measures of care and protection continues to rise. Although the reasons for this are not always readily apparent, the increase does indicate that vulnerable families are receiving the support and assistance they need while being protected.

Community care response times have improved in 2009-2010 for all vulnerable and disabled people who have requested services. With a focus on an increasingly ageing population, older people continue to receive prompt assessments and services to support them at home.

The Community Care Teams are now co-located with health services in the Clackmannanshire Community Health Care Centre and this promotes better joint working to support vulnerable people in their communities. People with mental health problems have access to a range of health and social care support and services through a single pathway and the response

times have improved this year. We continue to maintain a high level of performance ensuring prompt discharges from hospital and minimising delays in the provision of assessments and support services.

Technological developments include the introduction of improved information sharing systems across health, housing and social care agencies. For vulnerable people and older people living at home, new Telecare services, including personal alarm and alerts are being introduced to promote further independence and safety.

While the child protection register has increased this year, the average time being spent on the register by children is falling. As highlighted by the outcome on vulnerable people and families children's child protection plans are taking less time to be implemented removing the risk of or removing the child from that risk.

Through the deployment of the Integrated Children's Services Plan we have implemented the Getting it Right for Every Child approach focusing on the early identification of children at risk, and planning interventions. These arrangements depend very heavily on the exchange of information about children between all the agencies which have an interest in promoting their well-being, the systematic planning thereafter and delivery of appropriate interventions to support them.

Children's hearing reports submitted to the Children's panel remains a national issue that most local authorities wrestle with, (national average 41%). Clackmannanshire has a significant number of young people being referred to the Children's Reporter both for offence and non-offence reasons. A new IT system has been rolled out across the services. As with any change this has had an impact on performance. The service has now rolled out a focused IT training programme which should improve performance.

Homelessness performance shows evidence of progress with significant improvements across the housing improvement plan on key areas of access, assessment and accommodation. There has been recent change to data collection methods. Thus comparative data for 2008/09 is not available. As new data becomes available performance will be benchmarked with historic performance.

As required by new legislation for the support and protection of adults at risk, arrangements have been put in place for ensuring that concerns about adults at risk in Clackmannanshire are reported and acted upon.

In September 2009, the Social Work Inspection Agency (SWIA) reviewed Social Services progress and development on their recommendations for improvement from the 2008 SWIA inspection. Positive progress was noted with some outstanding areas for improvement to be followed up in 2010. Overall significant progress has been made in response to the council's 2007 child protection inspection and the January 2008 Multi-Agency Inspection of Services for Older People was very positive, with attainment of targets with

services for older people rated very good in five areas and good in one. The Council continued to demonstrate strong performance in relation to community care referral responses, caring for elderly people in their own home and providing prompt services to those within adult care services where situations are less complicated.

SUBSTANCE MISUSE AND ITS EFFECTS ARE REDUCED

Why is This Important?

The challenges of alcohol and drug abuse in Scotland are mirrored in Clackmannanshire. Our community planning partnership has agreed that tackling substance misuse is important, with tackling alcohol having a very high priority.

How are we doing?

- The proportion of local residents who cite alcohol abuse as a dislike about their neighbourhood in 2009/10 was 28%. This is favourable when compared to the target and performance in 2008/09 which was 37%.
- The proportion of local residents who cite drug abuse/dealing as a dislike about their neighbourhood in 2009/10 was 21%. This is favourable when compared to the target and performance in 2008/09 which was 33%.
- The number of inspections of licensees to ensure enforcement of tobacco sales regulations was 6. This is unfavourable when compared to the target of 24 and 2008/09 which was 11.

Performance Indicator	Time Period	Value	Target	Benchmark Group Ave	Annual trend	Ideal trend
Proportion of local residents who cite alcohol abuse as a dislike about their neighbourhood (%)	2009/10	28	37	Not available	↑	↑
Proportion of local residents who cite drug abuse/dealing as a dislike about their neighbourhood (%)	2009/10	21	33	Not available	↑	↑
Inspections of licensees to ensure enforcement of tobacco sales regulations	2009/10	6	24	Not available	↓	↑

Management actions

Overall, there are positive signs of some improvement being made in this area.

Performance in relation to enforcement of tobacco sales regulations is an area for concern. A new team is now in place and early indications suggest that targets are being met and exceeded for 2010/11.

Within Clackmannanshire substance misuse features as a cause of crime and anti-social behaviour, family breakdown, domestic violence, poor health and well-being and harm to children. Clackmannanshire has an alcohol and drug

partnership for planning services to prevent and tackle problems of alcohol, illegal drugs and prescribed/over the counter drugs, tobacco and volatile substances. The community planning partnership is working to enhance and improve partnership working in Clackmannanshire, collaborating across agency and service boundaries and removing barriers to improvement to tackling substance misuse, its causes and reduce the adverse impact upon all those affected.

As part of the Alcohol and Drug Partnership we are providing a range of interventions for parents and family members affected by substance misuse to enhance their understanding of the harm to themselves and others and develop skills to deal with own or others substance use.

The NHS Community Addictions Recovery service is now re-located with mental health teams to improve support to individuals with dual difficulties.

The Council provides a number of teams for people with substance misuse problems, including an addiction team led by the NHS, a wider network and a recently piloted youth addiction service.

HEALTH IS IMPROVING AND HEALTH INEQUALITIES ARE REDUCING

Why is This Important?

Although the County still has a poorer record in a number of areas, such as smoking, coronary heart disease and some cancers, health is improving in Clackmannanshire. Overall life expectancy at birth however is lower in Clackmannanshire than the Forth Valley area and Scotland generally.

How are we doing?

- The number of attendances per 1,000 population for pools in 2009/10 was 2,630. This is unfavourable when compared to the target of 3,370 and performance in 2008/09 which was 3,556.
- The number of attendances per 1,000 population for other indoor sports and leisure facilities in 2009/10 was 7,318. This is unfavourable when compared to the target of 9,445 but similar to performance in 2008/09 which was 7,664.
- The average engagement in PE in schools during 2008/09 was 90 mins. This meets the national target of 90 minutes and is similar to 2007/08 which was also 90 minutes.
- The percentage of children walking or cycling to primary school in 2009/10 was 63%. This is similar to the target of 66% and performance in 2008/09 which was 65%.
- The percentage of children walking or cycling to secondary school in 2009/10 was 60%. This is favourable to the target of 52% and performance in 2008/09 which was 51%.

Performance Indicator	Time Period	Value	Target	Benchmark Group Ave	Annual trend	Ideal trend
Number of attendances per 1000 population for pools	2009/10	2630	3370	3569*	↓	↑
Number of attendances per 1000 population for other indoor sports and leisure facilities	2009/10	7318	9445	4761*	→	↑
Engagement in PE (min)	2008/09	90	120	90*	→	↑
Proportion of children walking or cycling to school (primary) (%)	2009/10	63	67	50 ¹	→	↑
Proportion of children walking or cycling to school (Secondary) (%)	2009/10	60	52	50 ¹	↑	↑

¹ Sustrans UK survey 2010

* Benchmark Group - SPI Scottish average 2008/09

Management actions

Performance levels are generally sustained or improved on last year, however, falling attendance at pools continues to be an area for focus. Pool attendance has dropped as a result of reduced facilities across the area during 2009/10. We will continue however to promote the use of all pools in the area and sports and leisure participation generally.

The Council's Physical Activity programme continues to operate with great effect for pre-5 and primary pupils and primary pupils with additional support needs. All pupils in the authority's primary schools receive a minimum of 1.5 hours from a PE specialist working to a detailed syllabus – some are receiving 2 hours. All P4 and P5 pupils receive 20 swimming sessions each year. In addition, all primary schools make additional provision for PE through their class teachers whose skills are being up-dated.

Pupils are encouraged to become involved in a wide range of competitions and special events. The programme continues to attract significant national attention and work in Clackmannanshire is often quoted, e.g. by SLANOPE, as an example of good/best practice.

The Active Schools programme in primary and secondary schools is proving very effective in engaging young people, including disabled young people, in a wide range of sporting activities. The Council runs a wide range of sports festivals and competitions along with its development programmes.










THE ENVIRONMENT IS PROTECTED AND ENHANCED FOR ALL

Why is This Important?

Clackmannanshire enjoys an enviable natural environment and a rich built heritage. It has a scenic and varied natural heritage, with a landscape ranging from the uplands of the Ochil Hills to the flat, coastal landscape of the Forth estuary and a diverse range of flora and fauna. The built heritage is exceptional for an area of such size and contributes to Clackmannanshire's special identity. We recognise our key role in ensuring our environment is protected and enhanced for the enjoyment of this and future generations.

How are we doing?

- Biodegradable waste sent to the landfill in 2009/10 was 11,357 tonnes. This is favourable when compared to the target of 13,579 tonnes and performance in 2008/09 which was 13,060 tonnes.
- The proportion of all journeys made by car in 2009/10 was 72%. This is favourable when compared to the target of 85%. Performance however is unfavourable when compared to the Scottish average of 66%.
- The council's CO² emissions during 2009/10 was 44,724 tonnes. This is favourable when compared to the target of 51,170 tonnes and 2008/09 which was 57,630 tonnes.
- The proportion of new housing built on brownfield land is less than 1%. This compares unfavourably to performance in 2008/09 which was 7%.
- The amount of waste recycled is 46% this is favourable when compared with 2008/09 which was 44.9% and favourable against the target of 40%. Clackmannanshire Council continues to be the top performer nationally, comparing well with the Scottish average of 34.3%.

Performance Indicator	Time Period	Value	Target	Benchmark Group Ave	Annual trend	Ideal trend
Biodegradable waste sent to landfill (tonnes)	2009/10	11372	13579	Not yet available		
Proportion of all journeys made by car (%)	2009/10	72	85	67 ¹	n/a	
Council's annual CO ² emissions (tonnes)	2009/10	44,724	51,170	Not applicable		
Proportion of new housing on brownfield land (%)	2009/10	0	7	Not applicable		
% of waste recycled	2009/10	46	40	34.3		

¹ Scottish Household Survey 2008

* Benchmark Group - SPI Scottish average 2008/09

Management actions

Performance levels continue to improve although the proportion of new housing on brown fields has fallen during 2009/10, which has been impacted by the economic downturn, reflecting national trends. The Clackmannanshire Development Plan, aims to provide adequate land in a choice of locations to meet all the housing needs of the area.

As part of the Area Waste strategy blue bins, together with supporting information on their use, were distributed to 23,322 households deemed suitable to receive the service. This represents 97.7% of all households. To support this revised refuse collection routes have been implemented to accommodate the change to blue bins and to the brown bin collection cycle.

The introduction of blue bins has allowed extended recycling facilities to be introduced to most Council buildings and all main offices are now served by blue bin collections demonstrating that the Council is prepared to lead by example by adopting the recycling measures it recommends to the public.

The council continues to meet the Municipal Solid Waste Recycling Target set by SEPA of 40 percent by 2010 and is confident in meeting the next key recycling target is 50 per cent by 2013.

We will continue to look at ways to reduce our utility consumption. With this in mind the Council plans to capture rain water and harvest this for street sweeping, deploy low energy IT equipment in schools, deploy thermal insulation in schools, undertake staff awareness sessions and review space management as part of the asset management plan. This will ensure we manage our assets for increased sustainability.