
Report to Scrutiny Committee

Date of Meeting: 8th April 2010

Subject: Street Lighting Performance Indicator

Report by: Director of Services to Communities

1.0 Purpose

- 1.1. Following a noticeable variation in the Statutory Performance Indicator (SPI) for "Percentage of Street Lighting Repairs completed within 7 Days", between 2006/07 and 2007/08, the Scrutiny Committee has requested an explanation for the drop in performance.

2.0 Recommendations

- 2.1. The Committee is asked to note the explanation given in section 3.0, below.

3.0 Considerations

- 3.1. The percentage of street lighting repairs carried out within 7 days in 2007/08 was 81.0% compared with 91.4% in 2006/07.
- 3.2. The number of faults reported in 2007/08 was 1970 compared to 1754 reported in 2006/07. This is an increase of 12.3%. This in itself should not lead to a significant reduction in performance. However, during 2007/08 the number of trained staff available to carry out street lighting repairs was reduced for a significant time leading to a period where there was a slight backlog of repairs. The contractor caught up with repairs by the end of the year, but the method of calculating the SPI does not account for catching up.
- 3.3. The level of performance was restored to 91.7% in 2008/09. The Scottish average for 2008/09 was 91.3%. The performance to the end of the second quarter in 2009/10 is 92.5%, indicating that the level of performance appears to have stabilised.

4.0 Sustainability Implications

- 4.1. N/A

5.0 Resource Implications

5.1. *Financial Details*

5.2. N/A

5.3. Finance have been consulted and have agreed the financial implications as set out in the report. Yes ✓

5.4. *Staffing*

5.5. As long as staffing levels can be maintained within our in-house Contractor's workforce, then performance levels should be maintained & improved.

6.0 Exempt Reports

6.1. Is this report exempt? Yes (please detail the reasons for exemption below) No ✓

7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

(1) **Our Priorities 2008 - 2011** (Please double click on the check box)

| | |
|--|-------------------------------------|
| The area has a positive image and attracts people and businesses | <input checked="" type="checkbox"/> |
| Our communities are more cohesive and inclusive | <input type="checkbox"/> |
| People are better skilled, trained and ready for learning and employment | <input type="checkbox"/> |
| Our communities are safer | <input checked="" type="checkbox"/> |
| Vulnerable people and families are supported | <input type="checkbox"/> |
| Substance misuse and its effects are reduced | <input type="checkbox"/> |
| Health is improving and health inequalities are reducing | <input type="checkbox"/> |
| The environment is protected and enhanced for all | <input type="checkbox"/> |
| The Council is effective, efficient and recognised for excellence | <input checked="" type="checkbox"/> |

(2) **Council Policies** (Please detail)

8.0 Equalities Impact

8.1 N/A

9.0 Legality

9.1 It has been confirmed that in adopting the recommendations contained in this report, the Council is acting within its legal powers. Yes ✓

10.0 Appendices

10.1 None

11.0 Background Papers

11.1 Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)

Yes (please list the documents below) No

SPI returns to Audit Scotland

Author(s)

| NAME | DESIGNATION | TEL NO / EXTENSION |
|----------------|--|--------------------|
| Charles Norman | Team Leader, Roads and Street Lighting | 2590 |

Approved by

| NAME | DESIGNATION | SIGNATURE |
|--------------|-------------------------------------|-----------|
| Garry Dallas | Director of Services to Communities | |
| | | |

