

Ongoing Actions from Scrutiny Committee

Between Review Dates: 01/01/09 And 31/03/10

Service with Overall Responsibility: Chief Executive's Services

Progress

Action required
As recommendation

Recommendation

Annually review balanced scorecard targets taking advice from the Business Improvement Team. These targets must be signed off by the Scrutiny Committee.

Subject

SID: 2182

END OF YEAR BALANCED SCORECARD 2009/10

Source Date:

21/05/2009

Review Date:

31/12/2009

Requested by
Councillor ☐

Councillor Name:

Member of Staff with overall responsibility:
Angela Leitch

To be actioned by:
Barry Dickson

Service:
Corporate Development Services

Member of Staff with overall responsibility:
Angela Leitch

To be actioned by:
Councillor Balsillie

Service:
Corporate Development Services

Action for Scrutiny Focus Group - update on 3 priorities.
Discussion at Focus Group Meeting on 3rd December 2009.

Scrutiny Committee members to provide feedback on the effectiveness and presentation of measures to enable the effective scrutiny of performance

SID: 2182

END OF YEAR BALANCED SCORECARD 2009/10

Source Date:

21/05/2009

Review Date:

31/12/2009

Requested by
Councillor ☐

Councillor Name:

Member of Staff with overall responsibility:
Angela Leitch

To be actioned by:
Peter Broadfoot

Service:
Chief Executive's Services

Agree a formal protocol for questions to portfolio holders.
Head of Administration and Legal Services currently drafting an options paper for the the Convener.

As there is currently no formal agreed protocol for questions to portfolio holders, it is an issue that needs to be resolved and formally agreed by the Scrutiny Committee.

SID: 2211

MINUTE OF MEETING HELD ON 22 OCTOBER 2009

Source Date:

03/12/2009

Review Date:

31/03/2010

Requested by
Councillor ☐

Councillor Name:

Member of Staff with overall responsibility:
Angela Leitch
To be actioned by:
Peter Broadfoot
Service:
Chief Executive's Services

A further report is planned for the next Scrutiny Committee and 6 monthly thereafter

Information to be provided in future reports.

Staff performance (in relation to the ability to respond within 20 days) has improved from 92% to 94.8%. Members asked that the information on this statistic is broken down by service.

SID: 2212
FREEDOM OF INFORMATION - UPDATE

Source Date:
03/12/2009
Review Date:
31/03/2010

Requested by Councillor ☐

Councillor Name: