
Report to: Scrutiny Committee

Date: 10 September, 2009

Subject: SOA 2008-09 Annual Report

Report by: Head of Strategic Policy

1.0 Purpose

- 1.1 This report presents the Annual Report of the Clackmannanshire Single Outcome Agreement (SOA) 2008-09 for consideration by the Committee.

2.0 Recommendations

- 2.1 It is recommended that the Committee:
- a) notes the SOA Annual Report 2008-09; and
 - b) agrees that all elected members should be invited to attend on behalf of the Council the Alliance hosted event referred to in paragraph 4.2 of this report.

3.0 Considerations

- 3.1 Clackmannanshire's first SOA was signed off in 2008. It is a requirement of community planning partnerships to report annually on progress in meeting the targets and outcomes set out in their SOAs.
- 3.2 The Annual Report of the 2008-09 Clackmannanshire SOA is attached as an Appendix to this report. The Report was due to be considered by the Alliance at its meeting on 4 September, 2009, and will also be formally reviewed by the statutory signatories of the SOA (i.e. Joint Police Board, Joint Fire Board, NHS Forth Valley Board).
- 3.3 Within the Report, each SOA target is assessed in terms of whether or not it has been achieved. For each of the partnership's 9 priority outcomes, the summary position in terms of targets achieved (A) or not achieved (NA) is as set out below:

Priority Outcome	A	NA
The area has a positive image and attracts people and business	4	2
Our communities are more cohesive and inclusive	1	2
People are better skilled, trained and ready for learning and employment	4	1
Our communities are safer	2	5
Vulnerable people and families	6	1
Substance misuse and its effects are reduced	2	1
Health is improving and health inequalities are reducing	2	3

The environment is protected and enhanced for all	3	0
Public services are improving	5	0

- 3.4 It should be noted that there are some (12 in total) significant targets for which comparative data is not yet available (e.g. the Scottish Indices of Multiple Deprivation) and that these targets are not included in the table above. In addition, while the bald numbers of targets achieved or not achieved can be helpful in broad terms, not all SOA targets necessarily have an equal weighting in terms of contributing to the priority outcomes and this needs to be taken into account in judging the overall achievements in the year.
- 3.5 There have been a great many achievements in 2008-09 (financial year); a selection of highlights under each priority outcome include:

The area has a positive image and attracts people and business

- the % adults who rate Clackmannanshire as a good place to stay has increased
- the railway reopening and the opening of the Clackmannanshire Bridge

Our communities are more cohesive and inclusive

- achievement of progress target for % housing meeting the Scottish Housing Quality Standard
- Fairer Scotland funded Clackmannanshire Works targets exceeded

People are better skilled, trained and ready for learning and employment

- achievement of a number of targets relating to educational attainment
- completion of new secondary schools and approval for a new college campus in Alloa

Vulnerable people and families

- community care targets achieved
- a number of very positive inspection reports for a range of services for vulnerable people

Health is improving and health inequalities are reducing

- positive achievement in targets for children and teenagers
- establishment of Fairer Scotland funded Clackmannanshire Healthier Lives with health outcomes being exceeded

The environment is protected and enhanced for all

- targets for reducing CO2 emissions exceeded
- expansion and enhancement of domestic waste recycling

Our communities are safer

- numbers recorded crimes and offences in Clackmannanshire down in all groups
- establishment of community policing team

Substance misuse and its effects are reduced

- reduction in the number of drink driving offences
- enhanced support for individuals through Clacks Healthier Lives

Public services are improving

- increased % of people rating their experience of public services as very or quite good
- an Accounts Commission report showed the Council achieving its best ever performance scores, with the best average ranking of any Council in Scotland.

3.6 While there were many achievements, around a quarter of all targets were not achieved. This is not unexpected for some targets, particularly those relating to growth and employment given the economic context; there are other targets, however, where there is greater disappointment within the partnership that performance has not been as positive as had been hoped.

3.7 The priority outcome where there was the greatest number of targets which were not achieved is *our communities are safer*. Having said that, one of the most important targets within the priority outcome has been achieved, and Clackmannanshire has seen reductions, in some cases significant, in recorded crime in 2008-09.

3.8 The Annual Report itself contains fuller discussion of each target and, in addition, describes a number of partnership initiatives and activities which have positively contributed to our priority outcomes in 2008-09.

4.0 Next Steps

4.1 The Annual Report is being considered by the statutory signatories of the SOA and has been submitted to the Scottish Government for review. The Alliance also intends to publish a supplement in the next View to inform residents of partnership activities, achievements and those areas where continued effort is required to support the attainment of the priority outcomes.

4.2 In addition, the Alliance is hosting an event in October for representatives of the statutory signatories (including the Council) which would review performance in 2008-09 and look forward to the 2010-11 SOA and the new Community Plan for Clackmannanshire (the current Plan expires this year). This event will enable partners to comment on their respective contributions to the priority outcomes, promote shared accountability and joint governance.

4.3 Finally, this Committee has appointed Councillor Campbell to lead a review of community planning on its behalf and further discussion of the SOA and community planning more broadly will be coming back to the Committee in due course.

5.0 Sustainability Implications - NA

6.0 Resource Implications

Financial Details

NA

Staffing

NA

7.0 Exempt Reports

Is this report exempt? No

8.0 Declarations

8.1 The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

Our Priorities 2008 - 2011 (Please tick ☒)

The area has a positive image and attracts people and businesses	<input checked="" type="checkbox"/>
Our communities are more cohesive and inclusive	<input checked="" type="checkbox"/>
People are better skilled, trained and ready for learning and employment	<input checked="" type="checkbox"/>
Our communities are safer	<input checked="" type="checkbox"/>
Vulnerable people and families are supported	<input checked="" type="checkbox"/>
Substance misuse and its effects are reduced	<input checked="" type="checkbox"/>
Health is improving and health inequalities are reducing	<input checked="" type="checkbox"/>
The environment is protected and enhanced for all	<input checked="" type="checkbox"/>
The Council is effective, efficient and recognised for excellence	<input checked="" type="checkbox"/>

Council Policies (Please detail)

The Council's Corporate Plan is based on the SOA.

9.0 Equalities Impact

Have you undertaken the required equalities impact assessment to ensure that no groups are adversely affected by the recommendations? No: N/A

10.0 Legality

10.1 In adopting the recommendations contained in this report, the Council is acting within its legal powers. Yes

11.0 Appendices

SOA 2008-09 Annual Report

12.0 Background Papers

1 - Clackmannanshire Alliance SOA 2008-09

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Approved by

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Angela Leitch	Chief Executive	Angela Leitch (signed)



Annual Report

CLACKMANNANSHIRE SINGLE OUTCOME AGREEMENT 2008/09

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1.0 PREFACE


- 1.1 This is the first annual report for the Clackmannanshire Single Outcome Agreement and reports on progress in meeting the Clackmannanshire Alliance's partnership outcomes in 2008-09.
- 1.2 There has been significant progress in meeting the Alliance's 9 priority outcomes, which in turn have positively impacted on the Scottish Government's 15 national outcomes.
- 1.3 Despite the difficult economic circumstances locally, nationally and internationally, Clackmannanshire saw major infrastructure developments and weathered the storm relatively well in 2008-09.
- 1.4 The Alliance was delighted that there were over 500 fewer recorded crimes in Clackmannanshire in 2008-09, particularly given that we know from the Clacks 1000 that safety is the most important priority for people in the county.
- 1.5 In addition, a number of joint services were inspected and shown to be delivering extremely positive outcomes for service users in Clackmannanshire. We were also very pleased to see excellent feedback from Clackmannanshire residents via our Clacks 1000 Citizens' Panel on the excellent quality of life in the county.
- 1.6 Not all our targets have been achieved, however, and the partnership is actively reviewing the reasons for this and taking action to get such targets back on track.
- 1.7 The Alliance is already moving forward, implementing the 2009-10 SOA and work is beginning on the 2010-11 document. Our focus remains on positive outcomes for communities in Clackmannanshire

Councillor Janet Cadenhead
Chair, Clackmannanshire Alliance
August, 2009

2.0 OUR PRIORITY OUTCOMES

- 2.1 The Clackmannanshire Alliance has 9 priority outcomes which were agreed following detailed discussion within the partnership and an analysis of the socio-economic contexts of the area.

CLACKMANNANSHIRE PRIORITY OUTCOMES		
The area has a positive image and attracts people and business	Our communities are more cohesive and inclusive	People are better skilled, trained and ready for learning and employment
Our communities are safer	Vulnerable people and families are supported	Substance misuse and its effects are reduced
Health is improving and health inequalities are reducing	The environment is protected and enhanced for all	Public services are improving

- 2.2 The Clackmannanshire Alliance's priority outcomes are consistent with, complementary to, and supportive of, the 15 outcomes which are set out in the national performance framework. While some national outcomes have less prominence locally, Clackmannanshire is making a contribution to every national outcome at some level.
- 2.3 In this Annual Report for each Clackmannanshire priority outcome there is an explanation of how on track the partnership is and some commentary on any circumstances which have impacted on expected progress. Specific performance details are provided for each of the indicators associated with our priority outcomes and details given, in turn, of what national outcomes Clackmannanshire has contributed to. In addition, a number of examples and case studies of positive developments which have contributed to the achievement of the outcomes are included.
- 2.4 From the outset, the Alliance has integrated its Fairer Scotland programme into its SOA and in the 08-09 SOA highlighted specific indicators within the priority outcomes which most directly impacted on the criteria associated with Fairer Scotland.
- 2.5 In this annual report, those indicators are tagged: 
- 2.6 In addition, Fairer Scotland funded initiatives are included in the narrative for relevant priority outcomes and there is also an Appendix which sets out financial and other monitoring information for 2008-09.

3.0 PRIORITY OUTCOME: THE AREA HAS A POSITIVE IMAGE AND ATTRACTS PEOPLE AND BUSINESSES

OVERVIEW: ACHIEVING OUR OUTCOMES

3.1 The partnership made positive progress in 2008-09 in this outcome. The majority of annual targets were met and those which were not met (e.g. tourism revenue) followed a trend consistent with national performance in the context of the economic downturn.

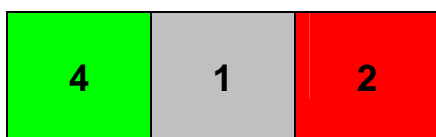
3.2 The table on the opposite page shows progress on the targets which were set in the 2008-09. The colours used in the progress column represent the following:

Green = target has been achieved

Red = target has not been met

Grey = data is not available for this report OR revision of target

3.3 Overall for the 7 indicators associated with this outcome, the breakdown in achievement in 2008-09 was as follows:



CONTRIBUTING TO NATIONAL OUTCOMES

3.4 The outcomes achieved in 2008-09 in Clackmannanshire contribute to the following national outcomes:

1. We live in a Scotland that is the most attractive place for doing business in Europe

2. We realise our full economic potential with more and better employment opportunities for our people

12. We value and enjoy our built and natural environment and protect it and enhance it for future generations

ACHIEVEMENT AGAINST TARGETS (APRIL 2008 to MARCH 2009)

Indicator	Baseline	2008-09 Target
% of adults who rate their neighbourhood as a good place to stay	86%	88%
Progress: Clacks 1000 2008 survey result is 91%		
Business Start Ups	95	Increase the number of VAT registered businesses year on year
Progress: 120 vat registrations		
Business Survival Rates	70	Decrease the number of businesses deregistering for VAT
Progress: 65 vat de-registrations		
No. affordable housing units	New target	Provision of at least an average of 80 affordable houses annually (longer term target)
Progress: a baseline of 32 annually has now been established. This is revised from the initial long term target (beyond the 3 years of the SOA) to take account of economic circumstances.		
Annual new house completions	New target	Average 245 new house completions per year to 2026
Progress: The target was not achieved, with 203 completions. This reflects the general economic circumstances locally and nationally.		
Proportion of non-householder planning applications dealt with within two months	73%	75% in 08-09 then year on year improvement
Progress: 76%		
Clackmannanshire total tourism revenue	£16.66m	Increase year on year
Progress: Provisionally 2% down based on first 9 months of 2008 - to be confirmed - IF- Scotland down 8% in terms of trips; Tourist spend down 4% nationally		



DEVELOPMENTS IN 2008-09

- 3.5 In 2008-09, a series of major developments came to fruition in this priority outcome, including:

Clackmannanshire Bridge Opened

- 3.6 In November, 2008, the new £120 million Clackmannanshire Bridge over the Forth was opened by the First Minister. The crossing, designed to alleviate traffic pressure on the Kincardine Bridge, is the second largest of its type in the world. It incorporates an extensive network of new cycleways and footpaths and provides transport links between Clackmannanshire, Falkirk and Fife. The opening up of Clackmannanshire is encouraging economic growth through improved transport links.



Railway Link To Alloa Reopened

- 3.7 The Stirling-Alloa-Kincardine rail project reopened 21km (13 miles) of disused and abandoned railway line. The new station at Alloa allows direct hourly passenger services between Alloa, Stirling and Glasgow Queen Street and onward services from Stirling to Edinburgh. The return of rail services to Clackmannanshire has seen an overwhelming 400,000 passengers take advantage of the new service in its first year, outstripping initial forecasts of 155,000 users in the first year. The line is also having a positive environmental impact as 100,000 of the 400,000 journeys being made by rail would previously have been made by car. Given this success, SESTRANS is investigating the feasibility of extending the route from Alloa to Dunfermline.

Alloa Town Centre Business Improvement District

- 3.8 Having voted for Scotland's first commercial Business Improvement District, which is addressing the needs in Clackmannanshire's business parks, in 2008 local businesses in Alloa delivered a 'yes' vote for a second BID for the development and regeneration of Alloa Town Centre. The Alloa BID involves businesses from a wide range of sectors including independent and multiple retailers, dentists, lawyers and restaurants.
- 3.9 An action plan, derived from surveys of businesses and shoppers, has been developed which includes a range of proposals to enhance the town centre. Some of the key shared priorities are: a shop front improvement scheme; a uniform branding scheme for Alloa and the outlying villages; improved functional street furniture; national and local marketing campaigns to increase footfall and average sales. The Alliance has been actively contributing to the achievement of several of these priorities in 2008.



4.0 PRIORITY OUTCOME: OUR COMMUNITIES ARE MORE COHESIVE AND INCLUSIVE

OVERVIEW: ACHIEVING OUR OUTCOMES

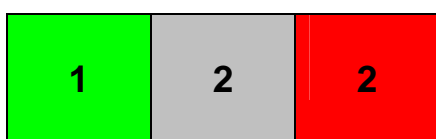
- 4.1 The partnership made limited progress in 2008-09 in this outcome, with only one target being met. Those targets not met related to employment and economic activity and, unsurprisingly, given the economic downturn, Clackmannanshire's performance mirrored the downward national and global trend. The partnership through initiatives such as Future Jobs Fund and Fairer Scotland is actively taking steps to promote employability and support those seeking to become economically active.
- 4.2 The table on the opposite page shows progress on the targets which were set in the 2008-09. The colours used in the progress column represent the following:

Green = target has been achieved

Red = target has not been met

Grey = data is not available for this report OR revision of target

- 4.3 Overall for the 5 indicators associated with this outcome, the breakdown in achievement in 2008-09 was as follows:



CONTRIBUTING TO NATIONAL OUTCOMES

- 4.4 The outcomes achieved in 2008-09 in Clackmannanshire contribute to the following national outcomes:

4. Our young people are successful learners, confident individuals, effective contributors and responsible citizens

7. We have tackled the significant inequalities in Scottish society

11. We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others

13. We take pride in a strong, fair and inclusive national identity

ACHIEVEMENT AGAINST TARGETS (APRIL 2008 to MARCH 2009)

Indicator	Baseline	2008-09 Target
% Clackmannanshire datazones in most income deprived in Scotland (5%-15%)	% d'zones in: 5%. 10 & 15 most income deprived: 3.1 14.1 23.4	Reduce proportion in longer term
Progress: SIMDs not published until later in the year. Will be reported on in next progress report.		
% Working Age people who are economically active	78%	Increase % year on year
Progress: 74.6% Dec 2007 to Dec 2008		
% Employment Rate (of those able)	73%	Increase % year on year
Progress: 70.9% Dec 2007 to Dec 2008		
Income Support Claimants as % of total population aged 16-59	8.0% (8 th highest nationally)	Improve ranking in national terms
Progress: Ranking remains the same at August 2008.		
Housing achieving the Scottish Housing Quality Standard (Council stock)	65%	80% of Social Housing in Clackmannanshire meeting the Scottish Housing Quality Standard by 2011 (Council stock)
Progress: 74% meeting SQHS at February 2009		

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DEVELOPMENTS IN 2008-09

- 4.5 Notwithstanding the economic downturn, in 2008-09, a series of initiatives and programmes designed to reduce inequalities were undertaken by the partners in Clackmannanshire, including:

Employability Programme

- 4.6 Since its establishment in July 2008, the Alliance's Fairer Scotland funded employability service, Clackmannanshire Works, has had the following outcomes (exceeding targets) to March 2009 for its core activity:

Client Registrations Achieved	350
Major Transitions Achieved	82
Employment, Full or Part-time	59
Self-Employment, Full or Part-time	20
Entered FE/HE or mainstream training programmes	3
Intermediate Activities Achieved	72
Gained an accredited qualification	37
Completion of structured Work Placement, part or full-time	2
Completion of 20 hours or more accumulated Personal Development, pre-vocational training, vocational training or educational activities	30
Undertaking voluntary activity of 3 hours or more per week	3

- 4.7 The project continues to offer long term support to those clients who are furthest away from the labour market whilst also responding to the current economic climate and its impact on the local labour market.
- 4.8 Employability services will be expanded and enhanced in 2009-10 following the successful partnership bid for £2m European monies.

Client Case Study

Client B was released from Prison having been released on a Tag Licence further to a 15 month sentence. Referred by APEX, B engaged with Clackmannanshire Works looking for a second chance and to lead to some stability in his life.

B was keen to get involved with something that would increase his chances of employment and help him take the right road in life. Following discussions with the Progression Adviser, B enrolled in a supported employment course which provided: career planning and employability support from Careers Scotland, support from Jobcentre Plus, Clackmannanshire Council and Learn Direct Scotland, updated CV's, mock interview training, visits to and presentations from employers, emergency first-aid training, health & safety training and also Intensive job seeking support.

The Progression advisor had regular communication with B to check his progress. B has fully engaged with Clackmannanshire Works and the programme he has attended. He has kept out of trouble and is now focusing on his long term career goals as he works regularly with his Progression Advisor to identify what learning he would like to engage with next.

Significant Investment in Housing Stock

- 4.9 In 2008-09 there was significant investment in housing stock to enhance standards of accommodation in Clackmannanshire:

Improvement	No. Properties	Improvement	No. Properties
New Kitchens	916	New Entry Systems	9
New Bathrooms	457	Re-roofing	31
New Doors	53	Rewiring	147
New Central Heating	199	Structural Works	8
Water Pipe Replacement	103		

- 4.10 As a result of investment this year, and in the previous two years, Clackmannanshire is well on target to deliver the Scottish Housing Quality Standard, and the enhanced Clackmannanshire Standard, by 2015.

Development of the Bowmar Masterplan

- 4.11 2008-09 also saw the approval a £19M development framework for one of Clackmannanshire's most deprived areas. The Bowmar Masterplan was produced in consultation with key stakeholders and proposes major developments in the area including:

- new house build
- demolitions
- creation of affordable housing
- environmental enhancements

- 4.12 In future SOA Annual Reports, we expect to be able to report on going progress in implementing the framework.

5.0 PRIORITY OUTCOME: PEOPLE ARE BETTER SKILLED, TRAINED AND READY FOR LEARNING AND EMPLOYMENT

OVERVIEW: ACHIEVING OUR OUTCOMES

5.1 The partnership made very positive progress in 2008-09 in this outcome. All but one of the targets was achieved and the one which was not achieved, nonetheless, had positive outcomes (see paragraphs 5.10-5.12 of this report) and showed only marginal change. This continues a positive longer term upward trend in educational attainment in Clackmannanshire.

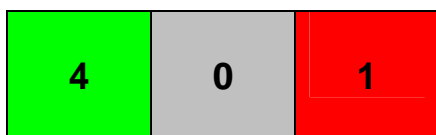
5.2 The table on the opposite page shows progress on the targets which were set in the 2008-09. The colours used in the progress column represent the following:

Green = target has been achieved

Red = target has not been met

Grey = data is not available for this report OR revision of target

5.3 Overall for the indicators associated with this outcome, the breakdown in achievement in 2008-09 was as follows:



CONTRIBUTING TO NATIONAL OUTCOMES

5.4 The outcomes achieved in 2008-09 in Clackmannanshire contribute to the following national outcomes:

2. We realise our full economic potential with more and better employment opportunities for our people

3. We are better educated, more skilled and more successful, renowned for our research and innovation.

4. Our young people are successful learners, confident individuals, effective contributors and responsible citizens

ACHIEVEMENT AGAINST TARGETS (APRIL 2008 to MARCH 2009)

Indicator	Baseline	2008-09 Target
Proportion of school leavers going into employment, education or training	89%	Increase
Progress: 88%		
Overall attainment levels of pupils at the end of S4; % of pupils attaining 5+ awards at Level 4 or better	70%	75% by 2009 78% by 2010 81% by 2011
73% of pupils obtained 5 or more awards at SCQF Level 4 or better		
Attainment of the lowest performing 20% of pupils at the end of S4	45	Average tariff score 62 at the end of 08-09 Average tariff score of 70 at the end of 09-10 Average tariff score of not less than 70 at the end of 2010-11
Progress: 62 was achieved in 2008		
Overall levels of achievement of looked after children	50%	95% looked after and accommodated children attain at least an SCQF Level 3 award in English and Mathematics at the end of S4
Progress: target met		
Number of adults successfully completing classes for improving literacy and numeracy	400	440 in 09-10 480 in 10-11
Progress: target exceeded, with 567 successful completions.		

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DEVELOPMENTS IN 2008-09

- 5.5 2008-09 saw significant ongoing efforts to improve attainment in Clackmannanshire, as well as some significant investment in infrastructure for training and learning, including:

Educational Attainment

- 5.6 Overall educational attainment in Clackmannanshire has improved in 2008-9 with overall trend in most measures being upwards (on the basis of the data available at the time of this report). For example:
- the average pupil Unified Point Score for the authority as a whole rose to >169 in 2008 from an average of 148 in 2007, with 75% of pupils having obtained 5 or more awards at SCQF Level 4 or better (representing an increase)
 - % pupils in primaries 3, 4, 6 & 7 attaining national standards or better in reading, writing and mathematics were all on upwards trends.
- 5.7 There were also been significant improvements in the attainment of looked after children, with increase in the %s of such young people attaining at least one SCQF level 3 (any subject) and at least one SCQF level 3 (Maths and English).
- 5.8 For aspects of attainment which have not shown improvement, action plans are in place
- 5.9 The completion of 2 of 3 new secondary schools in Clackmannanshire in 2008-09 has provided state of the art facilities for pupils and the wider community and already educational benefits are being seen from enhanced learning environments.



Employment of School Leavers

- 5.10 Although as at June 2008, the % of school leavers in positive destinations is marginally down on the previous year, given an increase of 88 leavers on the figures for 2007 and the impact of the economic downturn, this is a relatively positive outcome. Indeed the % of school leavers who were classified as 'unemployed seeking' has fallen to a five year low of 10%, 0.8% lower than the national rate. This represents a significant improvement from five years ago when Clackmannanshire had the highest % of young people recorded in the School Leaver Destination Return (SLDR); Clackmannanshire now has the 16th lowest %
- 5.11 S4 to S5 staying-on rates are increasing and stand now at 78% (at end-August 2008). Ways of 'predicting' which young people in schools might be most at risk of underachievement have been developed by partners so that earlier intervention is taken to reduce such risk.
- 5.12 The Fairer Scotland funded Clacks Works also supports young people who are not in employment, education or training and in 2008-09 achieved positive outcomes for 60 16-19 year olds:

Client Registrations Achieved	60	Intermediate Activities Achieved	20
Major Transitions Achieved	10	Gained an accredited qualification	3
		Completion of structured Work Placement, part or full-time	2
Employment, Full or Part-time	6	Completion of 20 hours or more accumulated Personal Development, pre-vocational training, vocational training or educational activities	15
Self - Employment, Full or Part-time	0	Undertaking voluntary activity of 3 hours or more per week	0
Entered FE/HE or mainstream training programmes	4	Clients recovering from Drug and alcohol problems who enter training, education or employment	2

Approval for New College Campus in Alloa

- 5.13 In 2008 Forth Valley College received approval for a new £21M college building in Alloa, incorporating the latest construction techniques and education facilities which it is hoped will transform the learning experience for students, as well as put Forth Valley College at the forefront of further and higher education provision in Scotland and internationally.
- 5.14 The new high profile campus will be the largest investment in a public sector building Alloa has seen for decades. The location of the innovative 5,000m² building, close to the re-opened train station, will make it ideal for part-time or evening study as well as contributing significantly to the continuing regeneration of the town. Physical work on this site will start in March 2010, to be completed by August 2011, with the first learners moving in at the start of the 2011/12 academic session.

6.0 PRIORITY OUTCOME: VULNERABLE PEOPLE AND THEIR FAMILIES ARE SUPPORTED

OVERVIEW: ACHIEVING OUR OUTCOMES

- 6.1 The partnership has made good progress in achieving targets related to this outcome. The majority of targets have been met, with very positive achievements in both community care and homelessness.
- 6.2 There is a requirement to review baseline data and targets for a small number of initial indicators. Significantly, our longer term target for increasing the (already high) proportion of people aged 65+ with intensive needs receiving services at home may require review in the context of the projected increase in numbers of over 65s. As the number of older people increases, the key priority will be to meet the needs of those most at risk. Local improvement targets will be reconsidered to reflect this and to meet the requirements of the national community care outcomes

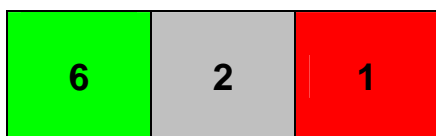
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Green = target has been achieved

Red = target has not been met

Grey = data is not available for this report OR revision of target

- 6.3 Overall for the 9 indicators associated with this outcome, the breakdown in achievement in 2008-09 was as follows:



CONTRIBUTING TO NATIONAL OUTCOMES

- 6.4 The outcomes achieved in 2008-09 in Clackmannanshire contribute to the following national outcomes:

5. Our children have the best start in life and are ready to succeed

6. We live longer, healthier lives

7. We have tackled the significant inequalities in Scottish society

8. We have improved the life chances for children, young people and families at risk.

ACHIEVEMENT AGAINST TARGETS (APRIL 2008 to MARCH 2009)

Indicator	Baseline	2008-09 Target
Proportion homeless people maintaining their tenancy for at last 12 months	99%	Maintain the high level of re-housing arrangements which are sustained.
Progress: baseline and target have been found to be unreliable and are being reviewed		
Average time homeless people spend in temporary accommodation.	101 days 07-08	Reduce
Progress: target achieved. The average time was 89 days in 2008-09.		
Community Care referral responses within priority target times	56%	Increase
Progress: target met - 71% achieved		
People with hospital discharge delayed over 6 weeks	0	Maintain at zero
Progress: we continue to meet this national target by giving priority to the provision of assessments and services for people leaving hospital		
% of children seen by supervising officer within 15 working days	67%	100%
Progress: target not met. A review of information collection for this measure is being undertaken to determine the improvement plan.		
% of people 65+ with high levels of care needs who are cared for at home	39% March 2008	Maintain above national average target of 30%
Progress: performance continues at or above the national target of 30%.. Current achievement is 33%.		
Timeframes met for initial appointments to mental health services	84% May 2008	88%
Progress: target exceeded with the figure for 2008-09 being 89.5%.		
Reduce people assessed as non-priority homeless	22% 2003/4	11% by 2009
Progress: this target was achieved in 2008-09, with the % standing at 9%		
Remove homelessness non-priority status	20% 2007/08	Reduce to zero by 2012
Progress: this target is not due for reporting at this time.		



DEVELOPMENTS IN 2008-09

- 6.5 Services for vulnerable people in Clackmannanshire were very positively reported on in a number of formal inspections, including:

Services for Older People

- 6.6 Partnership working on services for older people in 2008-09 continued to be successful, with and the community care and health services provided to older people in Clacks being evaluated as *very good* in a multi agency inspection (MAISOP).
- 6.7 Outcomes for service users and their carers were *very good*, with other areas of partnership working evaluated as follows:

Area for joint evaluation	Joint evaluation
Person centred care	very good
Key outcomes for individuals and their carers	very good
Whole systems approach	good
Delivery and management of services	very good
Leadership and direction	very good
Capacity for improvement	very good

- 6.8 The inspection report further stated:

Service commissioning was proactive in response to the needs of older people, and services such as mobile home care were innovative in meeting the needs of older people. Older people and their carers expressed the highest level of satisfaction in Forth Valley. Their belief that outcomes for them from services were very positive was supported by the evidence from an agreed core data set of performance indicators, developed for this multi-agency inspection.

Homelessness

- 6.9 At the end of 2008-09 an inspection report of the Housing Support Team rated all aspects of the service either *excellent* or *very good*.
- 6.10 In 2008-09, Clackmannanshire continued to see high levels of homeless presentations (e.g. from the end of the 3rd Quarter 2008/09, the number of homeless presentations doubled).
- 6.11 The average time to complete an assessment for homeless persons during 2008/09 was 26 days. The Homeless Code of Guidance recommends a target of 28 days and the general target used for Benchmarking purposes is 28 days so the overall performance exceeds the national target. According to a 2007/08 benchmarking report the Council issued 75% of decisions within 28 days compared with the group average of 64%.
- 6.12 In Clackmannanshire, a higher than average proportion of cases were assessed in less than 2 weeks (e.g. in 2007/08 44%, compared with the group average of 39%). However, there continues to be in Clacks a relatively high proportion of high complexity cases (e.g. assessing the needs of Schedule 1 offenders) which take between 4 to 8 weeks.

- 6.13 Also in 2008-09 there were improvements in the length of time people spent in temporary accommodation.
- 6.14 All case work staff have been trained to Homestart Level 2 and all homeless staff were trained in Multi-Agency Public Protection Agency procedures. Staff have also undergone joint training with Childcare Services. The service is working towards a full set of up to date protocols with social work, health and criminal justice agencies.

Caring For Children

- 6.15 In December, 2008, an inspection report of services for children in Clackmannanshire found that the effectiveness of partnership working had increased and that significant progress had been made in taking forward action points from previous inspections.
- 6.16 The report found that there was strengthened responsibility for child protection and clearly prioritised actions for improvement.
- 6.17 In November, 2008, the partnership established a Corporate Parenting Group which, among other things, provides shared commitments to provide:
- full time educational provision for all looked after children
 - greater and improved housing support for care leavers, including dedicated provision
 - enhanced support into employment and training
 - a dedicated health screening and planning process for all looked after young people.
- 6.18 And in March, 2009, in a Care Commission inspection, the Woodside Residential Unit for Children was awarded excellent evaluations in all categories:
- Quality of environment;
 - Quality of staffing; and
 - Quality of management and leadership.
- 6.19 The Care Commission praised the individualised support for young people and their integration into community activities such as local sports groups.



7.0 PRIORITY OUTCOME: HEALTH IS IMPROVING AND HEALTH INEQUALITIES ARE REDUCING

OVERVIEW: ACHIEVING OUR OUTCOMES

- 7.1 The partnership has made mixed progress in achieving targets related to this outcome, with more targets not being achieved than achieved. However, statistics which provide comprehensive levels of health status (i.e. SIMDs) are not yet available to assess relative performance and the partnership will be closely analysing these when they are issued later this year.
- 7.2 The partnership is disappointed with figures gathered through the Clacks 1000 relating to adult physical activity and has asked the CHP Committee to review the position. The establishment of Clackmannanshire Healthier Lives in September 2008 (see paragraph 7.10) should provide a renewed focus on this and other lifestyle issues, including smoking.
- 7.3 Notwithstanding the non-achievement of targets for PE in schools, significant activity took place in this field in 2008-09, with some examples given at paragraph 7.15 of this report.
- 7.4 The table on the opposite page shows progress on the targets which were set in the 2008-09. The colours used in the progress column represent the following:

Green = target has been achieved

Red = target has not been met

Grey = data is not available for this report OR revision of target

- 7.5 Overall for the 6 indicators associated with this outcome, the breakdown in achievement in 2008-09 was as follows:



CONTRIBUTING TO NATIONAL OUTCOMES

- 7.6 The outcomes achieved in 2008-09 in Clackmannanshire contribute to the following national outcomes:
- 5. Our children have the best start in life and are ready to succeed*
 - 6. We live longer, healthier lives*
 - 7. We have tackled the significant inequalities in Scottish society*
 - 8. We have improved the life chances for children, young people and families at risk*

ACHIEVEMENT AGAINST TARGETS (APRIL 2008 to MARCH 2009)

Indicator	Baseline	2008-09 Target
% adults smoking	29% 2005/2006 data	Reduce rate of smoking among adults to 22%
Progress: target not achieved. The figure in 2008-09 remains at 29%.		
Rate of adult physical activity	48% exercise for 30 minutes 5 times a week	50% of adults accumulating a minimum of 30 minutes per day of physical activity on 5 or more days per week
Progress: the Clacks 1000 2009 survey shows that the equivalent figure is now 40% which represents a decrease. There are increases in the % of people taking 30 minutes exercise 2 or 3 days per week, however.		
Levels of engagement in PE in schools	90 minutes primary 100 minutes secondary	All pupils in primary and secondary schools experience at least 120 minutes per week of a quality experience of taught PE
Progress: an average of 110 mins/week has been achieved. All S1 to S3 pupils get 2 PE periods as core per week. Alva Ac S1 to S6 has 2 periods core per week. 25% of children are achieving the target of 120 mins/week. Class teachers are delivering an extra 30 mins and a mentoring and training programme is in place. PE is strongly linked to Active Schools. There is also a programme of festivals and competitions involving local clubs. The integrated approach helps carry active lifestyles messages from PE to community participation.		
Proportion children walking and cycling to school - primary walking - primary cycling - secondary walking - secondary cycling	62% 0.75% 45% 1%	Increase to 65% by 2009 Increase to 2% by 2009 Increase to 50% by 2009 Increase to 2% by 2009
Progress: targets achieved for walking; cycling data not yet available.		
Reduce health inequalities in Clacks	Various	Reduce inequalities by increasing the rate of improvement for the most deprived communities by 15% across a range of indicators including cancer and coronary heart disease,
Progress: SIMDs not published until later in the year. Will be reported on in next progress report.		
Teenage pregnancy rates	64 per 1000 15-19 year old	Decrease pregnancy rate per by 20%
Figure in 2006 was 62 per 1000 which represents a positive direction of travel.		

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DEVELOPMENTS IN 2008-09

- 7.7 In 2008-09 the partnership took significant steps in terms of developing the physical infrastructure to support health improvement and also the support infrastructure for individuals, including:

Construction of Clackmannanshire Community Healthcare Centre

- 7.8 2008-09 saw the construction of a new health facility in Clackmannanshire which in 2009-10 will provide comprehensive healthcare provision for the county. The centre has created:

a new community hospital which will provide a range of services to the wider population of Clackmannanshire, including:

- 45 in-patient beds for frail older people, including provision for intermediate care and rehabilitation, palliative care and continuing care of those with complex needs
- 40 day services for older people and people with mental health problems
- a base for the community mental health teams, social work teams and other community services.

a new health centre for Alloa and surrounding areas, servicing a population of 25000, and providing a range of primary care services including:

- 3 GP practices accommodating 16 GPs
- Dental services
- Community nursing services
- Physiotherapy
- Treatment room services
- Out-patient clinics
- Chiropody

- 7.9 The new facility is due to be fully operational with services in late summer of 2009.

Clackmannanshire Healthier Lives (CHL)

- 7.10 The Alliance provided £500k funding from Fairer Scotland in 2008-09 for the development of anticipatory care services to the most disadvantaged in Clackmannanshire.
- 7.11 The initiative, which became operational in September 2008 engages individuals in an individually tailored health improvement programme, broadly comprising a holistic health check, positive health behaviour change and progression, supported by a key worker.
- 7.12 Whilst CHL is newly formed, it is built on strong foundations, incorporating and adding to existing well established and well utilised services in Clackmannanshire such as Health Plus and Tullibody Healthy Living Initiative. CHL was conceived to forge established and new health improvement services into one comprehensive, far-reaching network. The main aims of the initiative are to: tackle health inequalities, promote employability and long term physical, mental and emotional health and well-being in the Clackmannanshire population. Key activities carried out in the 6 months of operation in 2008-09 include:

- 287 holistic health assessments carried out
- 202 individuals and 39 community groups supported in healthier food choices
- 122 clients on smoking cessation caseload (24 stopped smoking).

7.13 A provisional evaluation of the initiative suggest that outcomes are being met, with individuals as a result of engagement with the programme reporting:

- increases in self-rated health
- improvements in well-being, outlook and lifestyle
- progression into economic activity.

7.14 The final evaluation will be considered by the Alliance later in 2009.

Physical Activity & Young People

7.15 In 2008-09 Clackmannanshire continued its dynamic and proactive approach to physical activity with a number of initiatives, including:

- Active Start: based on several years experience of implementing Active Start, staff in Clackmannanshire's nurseries and family centres created a manual of good practice, including lesson plans for the many different sports covered (football, golf, racquets, traditional dance, basketball, athletics and orienteering). Hundreds of the Clackmannanshire manuals have recently been sold to staff in other councils with many other local authorities showing interest.
- in February, 2009, primary school pupils in Clackmannanshire took part in a healthy living programme designed by the local football club. The programme was intended to support and enhance the work taking place in local schools linking physical activity, sport and food and nutrition. The Club has developed a series of suggested activities and tasks for children which link directly to the coaching programme followed by the club's players. Positive cross-curricular links have been made in schools which have used the programme, creating enthusiasm and motivation in the participating P4 and 5 pupils who now have a greater understanding of the work of the club and its links to health and wellbeing.



8.0 PRIORITY OUTCOME: THE ENVIRONMENT IS PROTECTED AND ENHANCED FOR ALL

OVERVIEW: ACHIEVING OUR OUTCOMES

- 8.1 Many of the indicators for this outcome are not measured on an annual basis which means we are not able to report with the frequency required by the SOA Progress Report. However, targets were met on those where data is available, which, importantly include the level of CO2 emissions and performance in reducing waste which goes to landfill.
- 8.2 The table on the opposite page shows progress on the targets which were set in the 2008-09. The colours used in the progress column represent the following:

Green = target has been achieved

Red = target has not been met

Grey = data is not available for this report OR revision of target

- 8.3 Overall for the 6 indicators associated with this outcome, the breakdown in achievement in 2008-09 was as follows:



CONTRIBUTING TO NATIONAL OUTCOMES

- 8.4 The outcomes achieved in 2008-09 in Clackmannanshire contribute to the following national outcomes:

6. We live longer, healthier lives

10. We live in well-designed, sustainable places where we are able to access the amenities and services we need

12. We value and enjoy our built and natural environment and protect it and enhance it for future generations

14. We reduce the local and global environmental impact of our consumption and production

ACHIEVEMENT AGAINST TARGETS (APRIL 2008 to MARCH 2009)

Indicator	Baseline	2008-09 Target
Carbon Footprint of Clackmannanshire (CO2 emissions)	11.15 tonnes per capita	Reduce by 10% by 2011
Progress: tbc		
Council's annual CO2 emissions	52,753	51170 tonnes in 2009-10 44840 in 2012
Progress: Baseline should be 58323, based upon improved data collection and analysis. Performance has exceeded this target. Future targets will also have to be reviewed.		
Proportion of protected nature sites in a favourable condition	74%	Increase to 95% by 2010-11
Progress: data not available till 2010		
Share of journeys made by: - foot - cycle - public transport - car	8% 0% 5% 85%	Increase to 12% by 2010 Increase to 1% by 2010 Increase to 10% by 2010 Decrease to 75% by 2010
Progress: Equivalent data not yet available. Will be reported on when data published. However, figures show an increase in the % of primary and secondary aged children walking to school.		
Number tonnes of biodegradable waste sent to landfill	14,221	2008/09 - 14,249 2009/10 - 13,574
Progress: the target set was exceeded, with 13060 tonnes being sent.		
% residents visiting historic or architecturally valuable sites/buildings	39%	Increase year on year
Progress: Clacks 1000 data in 2009 shows 43%		



DEVELOPMENTS IN 2008-09

- 8.5 Clackmannanshire is amongst the highest performing local authority areas in Scotland in relation to sustainability. 2008-09 saw continued developments and innovations, including:

Expansion & Enhancement Of Domestic Waste Recycling

- 8.6 New blue bins were introduced in Clacks in 2008-09 which allow even more household waste to be recycled. The bins were introduced in response to feedback from local residents who had asked that a wider range of materials be collected and for more secure containers.
- 8.7 In another new development in 2008-09, Clackmannanshire was the first area in Scotland to introduce the collection of small electrical items, such as toasters, kettles, hairdryers, calculators and household batteries, to the kerbside recycling service. Manufacturers of electrical equipment have been responsible for the take back of their waste electrical products and the blue box is an ideal way to recycle these and stop potentially hazardous items ending up in landfill.
- 8.8 Last year 45% of waste in Clackmannanshire was recycled and the introduction of blue bins should keep the county at the top of Scotland's recycling league table.

Development Of Full Bid For The Ochils Landscape Partnership

- 8.9 In October 2008, the Ochil Landscape Partnership (OLP) Scheme moved a step closer towards a £650,800 Heritage Lottery Fund windfall when it was earmarked by the Heritage Lottery Fund as one of three Scottish schemes for an award. This enabled work to begin on the next stage of the project which aims to increase access to the hills and wooded glens of the Ochils, improve the quality of its rivers, restore significant buildings and provide opportunities for the community to tell the story of the area's cultural, social and industrial heritage.



Sustainability & Climate Change Strategy (and Actions)

- 8.10 Clackmannanshire developed a new Sustainability & Climate Change Strategy in 2008 to provide the framework for improving the Council's own sustainability performance as well as supporting and encouraging the promotion of sustainability in the community. The Strategy also addresses the need to reduce Clackmannanshire's contribution to climate change and deal effectively with its impacts, providing a framework to guide and co-ordinate practical actions such as reducing energy use and improving flood management.
- 8.11 The Strategy sets out seven areas for action to address priorities:
- Regenerating Clackmannanshire
 - Carbon management and sustainable energy use
 - Waste
 - Travel
 - Natural environment
 - Sustainable procurement
 - Learning for sustainability

Sustainability In Action - Case Study - Fish Go To School

The Fish Go To School project was developed by the Clyde River Foundation in partnership with the Clackmannanshire's Biodiversity Partnership to provide a practical learning opportunity. The project aimed to raise the children's awareness of river ecology and the impacts of human intervention on the aquatic environment. The Project, which saw hundreds of brown trout released into local rivers by school children, was used as a case study in a DVD which was sent to every school in Scotland to demonstrate good practice of partnership working. The case study focuses on Alva Primary School and explains how the project touches on many parts of the curriculum including science, geography, history, ecology, language, maths, art and IT and helped the children to build their confidence, team work and problem solving skills.

9.0 PRIORITY OUTCOME: OUR COMMUNITIES ARE SAFER

OVERVIEW: ACHIEVING OUR OUTCOMES

- 9.1 In 2008-09 performance against stated targets was not achieved in the majority of indicators within this priority outcome. On the positive side, there were reductions (some very significant) in the number of recorded crimes across all crime groups in Clackmannanshire; despite this, the % of those feeling fearful about being victims of crime increased marginally. The partnership is aware of the discrepancy between perceptions of safety in the area and the relatively low levels of crime and is seeking ways to lessen people's fears.
- 9.2 Although there were reductions in the numbers of recorded crimes, detection figures for some of these recorded crimes reduced. The partnership would hope to see an improvement in these figures in next year's annual report.
- 9.3 There was an increase in the rate of fire incidents in Clackmannanshire, and in central Scotland as a whole. The partnership intends in response to continue increasing its programme of Home Fire Safety Checks, targeting, in particular, those homes considered most at risk.
- 9.4 The table on the opposite page shows progress on the targets which were set in the 2008-09. The colours used in the progress column represent the following:

Green = target has been achieved

Red = target has not been met

Grey = data is not available for this report OR revision of target

- 9.5 Overall for the 9 indicators associated with this outcome, the breakdown in achievement in 2008-09 was as follows:



CONTRIBUTING TO NATIONAL OUTCOMES

- 9.6 The outcomes achieved in 2008-09 in Clackmannanshire contribute to the following national outcomes:

8. We have improved the life chances for children, young people and families at risk

9. We live our lives safe from crime, disorder and danger

10. We live in well-designed, sustainable places where we are able to access the amenities and services we need

ACHIEVEMENT AGAINST TARGETS (APRIL 2008 to MARCH 2009)

Indicator	Baseline	2008-09 Target
Level of satisfaction with how local agencies are tackling crime and antisocial behaviour	31% in 2007	Increase to 35%
Progress: Not been surveyed since baseline taken. Progress will be reported after next Clacks 1000 survey.		
% of people who have often or most of the time felt fearful of becoming a victim of crime in the previous year	Clacks 15% SIMD Areas 27%	Decrease
Progress: %s have increased to 17% Clacks wide and 28% for regeneration areas.		
Number of recorded crimes and offences (Groups 1-5)	07/08	
- Total Groups 1-5	4573	Decrease (4018)
- Group 1	119	Decrease (90)
- Group 2	81	Decrease (24)
- Group 3	1541	Decrease (1468)
- Group 4	1487	Decrease (1367)
- Group 5	1345	Decrease (1069)
Progress: decreases in numbers were recorded across all crime groups. The 08-09 figures are in brackets in the 3rd column above.		
Detection rate for recorded crimes and offences (Groups 1-5)	07/08	
- Total Groups 1-5	68%	Increase (61)
- Group 1	93%	Increase (100)
- Group 2	94%	Increase (79)
- Group 3	59%	Increase (55)
- Group 4	44%	Increase (32)
- Group 5	99%	Increase (100)
Progress: increases were achieved in Groups 1 & 5, decreases were recorded in the other groups. Changes in recording methodology account for the non-achievement of some of these targets. The 08-09 figures are in brackets in the 3rd column above.		
% residents who state vandalism or graffiti is a problem in the local neighbourhood	45% in Reg. Areas 25% Clacks-wide	Decrease
Progress: Clacks 1000 2009 survey equivalent figures are 20% Clackmannanshire wide		Progress: Clacks 1000 2009 survey equivalent figures are 49% in regeneration areas
Increase the positive public perception of the general crime rate	42.7% say there is more crime than 2 years ago	Decrease to 38%
Progress: Survey data not available until September 2009. In future SOAs, we will use the Clacks 1000 data and not this indicator which is less representative.		
Number of accidental dwelling fires	8.75 per 10000 pop	Reduce
Progress: the figure increased in 2008-09 to 10.5		
Number of accidental fire fatalities	0.09 per 10000 pop	Reduce
Progress: the figure increased this year to 0.20		



DEVELOPMENTS IN 2008-09

- 9.7 The partners know from Clacks 1000 surveys that safety in communities is a top priority for all those living in Clackmannanshire. In 2008-09 a great deal of partnership work has been undertaken to reduce crime and accidents and achieve our chosen outcomes.

Community Policing In Clackmannanshire

- 9.8 The shape of community policing took on a new look following a review of the way officers engage with the public at a local level. A new community policing team was established in Alloa, one of eight new community policing teams in each of the area commands.
- 9.9 The underlying principle of the teams is Police and Communities Together (PACT). Officers work with the public to set priorities for action and closely monitor progress against plans. Each community officer has their own web page in which they update the PACT priorities and use as a channel to communicate developments, appeals and other local news.



Road Safety

- 9.10 Central Scotland Road Safety Partnership, consisting of Central Scotland Fire and Rescue Service, Central Scotland Police, Scottish Ambulance Service and NHS Forth Valley, delivered its first Safe Drive Stay Alive roadshows in 2008. The roadshow aims to educate 4th, 5th and 6th year pupils and college students (who, statistically are at a far higher risk of being involved in accidents than older more experienced drivers) to reduce death and serious injuries.
- 9.11 In addition, Clackmannanshire's community wardens have been involved in cycle safety awareness for children and young people of all ages through the Ready Steady Bike and 'Stay Safe' campaigns. These focus on essential cycling skills learning in a fun context.

- 9.12 Mini-moto operations were run on a regular basis in response to reports of nuisance and noise from use of mini-motos and off road motorcycles. These include a strong element of personal and road Safety and particular success has been achieved in reducing related antisocial behaviour in various areas of the county. ASB in the

Antisocial Behaviour Impact Team & Community Support

- 9.13 Partners in Clackmannanshire have established an Antisocial Behaviour Impact Team which comprises community police officers and community wardens deployed over evenings and weekends.



- 9.14 These patrols have been effective in responding to community concerns and provide a visible joint presence within communities where they interact positively and signpost diversion opportunities and signpost other services.



- 9.15 These patrols also enable reduction of alcohol consumption in young people, confiscation of alcohol and an interactive link with young people and other service providers such as Youth Outreach Service.



- 9.16 The wardens are also involved in an initiative to provide football and coaching skills to a range of young people who are vulnerable to being involved in antisocial activities. This has proved very successful with an identified reduction in antisocial behaviour in communities and benefits for individual young people including improvements in health and fitness and more positive lifestyles.



10.0 PRIORITY OUTCOME: SUBSTANCE MISUSE AND ITS EFFECTS ARE REDUCED

OVERVIEW: ACHIEVING OUR OUTCOMES

10.1 The partnership performed quite well in achieving its targets in respect of the challenging issue of substance misuse and its effects on individuals, families and communities. Also in 2008 the General Register Office for Scotland reported that drug related deaths in Clackmannanshire fell to 4 from 5 in 2007, which, in turn, was down from the 7 in 2006. These, however, are very small numbers for the purposes of being meaningful as indicators and there remain difficulties in establishing meaningful outcome measures for this area. This has resulted in the partnership reviewing and significantly altering the indicators from the 2008-09 SOA to the 2009-10 document

10.2 The table on the opposite page shows progress on the targets which were set in the 2008-09. The colours used in the progress column represent the following:

Green = target has been achieved

Red = target has not been met

Grey = data is not available for this report OR revision of target

10.3 Overall for the 4 indicators associated with this outcome, the breakdown in achievement in 2008-09 was as follows:



CONTRIBUTING TO NATIONAL OUTCOMES

10.4 The outcomes achieved in 2008-09 in Clackmannanshire contribute to the following national outcomes:

5. Our children have the best start in life and are ready to succeed

6. We live longer, healthier lives

8. We have improved the life chances for children, young people and families at risk

9. We live our lives safe from crime, disorder and danger

11. We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others

ACHIEVEMENT AGAINST TARGETS (APRIL 2008 to MARCH 2009)

Indicator	Baseline	2008-09 Target
% of local residents surveyed who cite alcohol abuse and drug abuse/dealing as dislikes about their neighbourhood	Regeneration Areas – 55% Clacks Overall Alcohol – 38% Drug Abuse/dealing – 33%	Reduce % of local residents surveyed who cite alcohol and drug misuse as dislike about their neighbourhood.
Progress: Clacks 1000 2009 survey equivalent figures are for Clacks overall: Alcohol - 27% Drug Abuse/Dealing - 21%		Progress: Clacks 1000 2009 survey equivalent figures are for regeneration areas: Alcohol - 61% Drug Abuse/Dealing - 54%
No. drink driving offences	134 2006-07	Reduce number
Progress: In 2008-09 there were 72 alcohol related driving incidents and 4 alcohol related road collisions		
Problem drug use prevalence rate	1.05% 2003	Decrease from 2003 levels and below Scottish average
Progress: This national survey has not been repeated so equivalent data is not yet available.		

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DEVELOPMENTS IN 2008-09

- 10.5 Tackling substance misuse and, in particular, alcohol misuse, is a long-standing priority for the Alliance and is an issue which has the potential to cut across all its other priority outcomes. The consequences of alcohol misuse impact on the work of all partners and in 2008-09 continuing effort was put into initiatives to support people and communities.

Safer Streets

- 10.6 In 2008 the Clackmannanshire Community Safety Partnership implemented a Safer Streets campaign over the festive period. In order to tackle alcohol related crime, antisocial behaviour and disorder, the partnership put in place:

- targeted enforcement of, and support for, specific premises and locations
- high visibility, targeted policing
- provision of Safe/Night Zones to reduce risks for users of the night-time economy
- identification of persistent offenders (in relation to alcohol related disorder and violence) for further intervention.

- 10.7 There were also a number of alcohol free events for young people, including:

- sports & activities
- blue light discos

- 10.8 In addition, a number of activities related to licensing were implemented, including:

- pub-watch schemes
- support for the work of licensing inspectors.

Clackmannanshire Healthier Lives

- 10.9 In 2008, the Alliance awarded additional Fairer Scotland funding to the Clackmannanshire Healthier Lives programme to support people with alcohol related health issues.
- 10.10 Where alcohol is identified as being an issue for the individual at initial assessment, the CHL offers intensive support via specialist alcohol key workers and counsellors.
- 10.11 A tiered approach to alcohol misuse is providing an intensive and locally targeted model to support recovery and progression towards employment. This targeted approach aims to ensure that those most at risk and vulnerable individuals can access support to reduce the impact of excessive alcohol consumption on themselves, their families and their communities.
- 10.12 It is expected that in the 2009-10 SOA Annual Report, more comprehensive data on the work of CHL as it relates to alcohol will be available.

Supporting Individuals Out of Dependency

- 10.13 Alcohol or drug dependency can represent significant barriers to individuals wishing to be economically active. Clackmannanshire Works, the Alliance's Fairer Scotland funded employability service, works with individuals who have a range of barriers and have been involved in supporting those with alcohol or drug dependency to progress.

Case Study - Out of Dependency & Into Activity

Client C was looking for work in the construction industry and attended Clackmannanshire Works. C had been self-employed and needed a CSCS card and some help with job search. He was asked to come back to the project to prepare for the CSCS test and also to bring some evidence of the job offer. He failed to attend the appointments which had been made for him and the Progression Adviser contacted him one month later by letter.

When C did return to the project, it was clear that he was under the influence of narcotics of some kind. He was given an appointment and asked if he could attend drug free. After an in-depth interview and assessment, C revealed he was currently on a methadone replacement programme and was being supported by a Community Psychiatric Nurse (CPN). He gave Clacks Works permission to contact the CPN as he wanted to work towards gaining confidence enough to be able to prepare job applications and attend interviews.

With support from Clacks Works and health services, C passed his CSCS test. As he is still on the methadone programme, it will probably take some time before returning to the labour market. However, he has also been discussing the possibility of further education at the local college to increase his skills and enhance his job prospects. With the continued support of the project and his CPN, partners have confidence that C will manage to maintain his rehabilitation programme and secure employment.

11.0 PRIORITY OUTCOME - Improved Quality Of Public Services

OVERVIEW: ACHIEVING OUR OUTCOMES

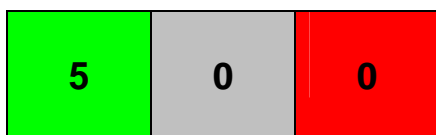
- 11.1 In the first SOA, the focus within this priority outcome was primarily the Council; and in 2008-09 the Council achieved all its targets.
- 11.2 However, in keeping with the evolution of the SOA, in 2009-10 indicators have been amended to incorporate other public services and to include meaningful indicators derived from the Clacks 1000.
- 11.3 The table on the opposite page shows progress on the targets which were set in the 2008-09. The colours used in the progress column represent the following:

Green = target has been achieved

Red = target has not been met

Grey = data is not available for this report OR revision of target

- 11.4 Overall for the 5 indicators associated with this outcome, the breakdown in achievement in 2008-09 was as follows:



CONTRIBUTING TO NATIONAL OUTCOMES

- 11.5 The outcomes achieved in 2008-09 in Clackmannanshire contribute to the following national outcomes:
- 1. We live in a Scotland that is the most attractive place for doing business in Europe*
- 15. Our public services are high quality, continually improving, efficient and responsive to local people's needs*

ACHIEVEMENT AGAINST TARGETS (APRIL 2008 to MARCH 2009)

Indicator	Baseline	2008-09 Target
Experience of public services as very or quite good	62%	Longer term 65%.
Progress: Clacks 1000 2009 survey shows that overall across Clackmannanshire the rate of people experiencing public services as good or very good is 68%.		
Council number of SPIs in top quartile	24%	30% 2008-9 33% 2009-10 36% 2010-11
Progress: target exceeded, with the figure being 42%.		
Cash releasing revenue savings as a proportion of total revenue budget	NA	2% year on year
Progress: target met (Council)		
% call resolved at first point of contact at the Council contact centre	80%	Year 1 - 82% Year 2 - 84% Year 3 - 86%.
Progress: in March 2009, 83% of calls were being resolved at first point of contact.		
In year Council tax collection rate	93%	Increase
Progress: target met.		

DEVELOPMENTS IN 2008-09

Clackmannanshire Council's Performance

- 11.6 An Accounts Commission report published in 2008 showed Clackmannanshire Council achieving its best ever scores and established Clackmannanshire as the Council with the best average ranking in Scotland. Analysis of Accounts Commission figures showed that not only did Clackmannanshire Council improve its performance year on year for the past five years, it also had an increasing number of indicators in the top 3 and top 8 of Councils across Scotland.
- 11.7 Clackmannanshire Council achieved 11 first place rankings in 2007/08 and improvements were made in almost two-thirds of rankings. In addition, the Council was ranked first in Scotland for the following indicators:
- % of residential places occupied by older people that have en-suite facilities
 - % of care staff in residential homes for children who are qualified
 - % of householder planning applications dealt with within two months
 - % of premises with a minimum food hygiene inspection frequency of 12 months or less, that were inspected on time. (Last year, Clackmannanshire Council was ranked 30th in Scotland for this indicator.)
- 11.8 Other areas where the Council has made significant improvements include processing benefits claims (an improvement from 31st in Scotland to 7th).



Central Scotland Police Gain Gold Healthy Working Lives Award

- 11.9 In 2008, Central Scotland Police has become the first police force in Scotland to achieve a gold award which recognises efforts to improve the health, safety and well-being of its employees.
- 11.10 The Gold Healthy Working Lives award built on the success of the force in assisting with the improvement in the lifestyles of all staff. In previous year the force's efforts were recognised with bronze and silver awards, when the initiative was known as SHAW (Scottish Health at Work).
- 11.11 A number of measures have been put in place over recent years as the force has turned around a poor sickness record and improved attendance at work. These have included healthy eating programmes, exercise initiatives and a range of other measures aimed at enhancing healthy lifestyles of staff. Of significance has been maintaining and improving mental health in an environment which can be stressful for staff and ensuring employees have access to support services quickly.

Public Service Excellence

- 11.12 In 2008-09, partners in Clackmannanshire achieved a number of external accreditations and awards for a wide range of services. Some of these included:



Forth Valley College received a commendation in the Service Providers Category (Under 24's) at the Herald Society Awards 2008 which aim to recognise and celebrate the people behind public services in Scotland. The prize was for outstanding work with Alloa Academy as part of an Alternative Curriculum Education initiative. Its primary objective is to show the benefits of education to pupils aged between 15 and 16 years old who have

become disillusioned with the school curriculum and are potentially facing bleak futures. Each year, students are identified with a tailored course being devised to meet their learning and social needs

In addition, **Forth Valley College** achieved the best results of any Scottish college in an HMIE Inspection in 2008-09. The inspection covered each of the College's eight teaching departments across all campuses, including the Alloa Campus. Of the 16 areas that were graded within the teaching departments, the College was awarded top marks of 'very good' in thirteen areas and received 'good' marks in the remaining three areas. Inspectors also looked at seven key cross-college processes that have a direct impact on students. These included Leadership and Management, Access and Inclusion, Guidance and Support, and Quality Assurance. All seven processes were awarded the top mark of 'very good'.



NHS Forth Valley was the top Board in the Scottish mainland for hand washing amongst staff. They achieved a 97% success rate compared with a national average of 88% in the Scottish Government's Hand Hygiene The Scottish Government Hand Hygiene Campaign. In addition, for the sixth successive year, NHS Forth Valley was one of the top three health boards in Scotland for uptake in flu vaccinations. More than 78% of the 43,000 people over 65 received a flu jab – well above the national target rate of 70%.



Central Scotland Police - the force was recognised externally last year in several key areas involving the management of staff. The way the force develops staff and their careers was marked with success at the Falkirk Herald Business Awards.



Clackmannanshire Council's Property Contracts staff won a top national performance award for the second year in a row. The service was named 'Best Performer' at the annual Association for Public Service Excellence (APSE) performance network awards. They were also a finalist in the 'Most Improved' category. Meanwhile, Land Services were finalists for the first time in the 'Most Improved Performance for Street Cleansing' category.

12.0 OVERALL ASSESSMENT

Priority Outcome

The Area Has A Positive Image & Attracts People & Businesses	4	1	2
Our Communities Are More Cohesive & Inclusive	1	2	2
People Are Better Skilled, Trained and Ready For Learning & Employment	4	0	1
Vulnerable People & Their Families Are Supported	6	2	1
Health Is Improving & Health Inequalities Are Reducing	2	1	3
The Environment Is Protected & Enhanced For All	3	3	0
Our Communities Are Safer	2	2	5
Substance Misuse & Its Effects Are Reduced	2	1	1
Public Services Are Improving	5	0	0
	29	12	15
	52%	21%	27%

FAIRER SCOTLAND FUND

FAIRER SCOTLAND FUND

ACHIEVEMENT OF FAIRER SCOTLAND ASSOCIATED INDICATORS

The following table summarises those indicators identified by the Alliance as being of particular importance in terms of achieving the priorities agreed in terms of Fairer Scotland funding.

Indicator	2008-09 Target
Business Start Ups	Increase the number of VAT registered businesses year on year
Business Survival Rates	Decrease the number of businesses deregistering for VAT
Clackmannanshire total tourism revenue	Increase year on year
% Clackmannanshire datazones in most income deprived in Scotland (5%-15%)	Reduce proportion in longer term
% Working Age people who are economically active	Increase % year on year
% Employment Rate (of those able)	Increase % year on year
Income Support Claimants as % of total population aged 16-59	Improve ranking in national terms
% Clackmannanshire datazones in most income deprived in Scotland (5%-15%)	Reduce proportion in longer term
% Working Age people who are economically active	Increase % year on year
% Employment Rate (of those able)	Increase % year on year
Income Support Claimants as % of total population aged 16-59	Improve ranking in national terms
Proportion of school leavers going into employment, education or training	Increase
Overall attainment levels of pupils at the end of S4; % of pupils attaining 5+ awards at Level 4 or better	75% by 2009 78% by 2010 81% by 2011
Attainment of the lowest performing 20% of pupils at the end of S4	Average tariff score 62 at the end of 08-09 Average tariff score of 70 at the end of 09-10 Average tariff score of not less than 70 at the end of 2010-11
Overall levels of achievement of looked after children	95% looked after and accommodated children attain at least an SCQF Level 3 award in English and Mathematics at the end of S4
Number of adults successfully completing classes for improving literacy and numeracy	440 in 09-10 480 in 10-11
Proportion homeless people maintaining their tenancy for at least 12 months	Maintain the high level of re-housing arrangements which are sustained.
Timeframes met for initial appointments to mental health services	88%
% adults smoking	Reduce rate of smoking among adults to 22%
Rate of adult physical activity	50% of adults accumulating a minimum of 30 minutes per day of physical activity on 5 or more days per week
Reduce health inequalities in Clacks	Reduce inequalities by increasing the rate of improvement for the most deprived communities by 15% across a range of indicators including cancer and coronary heart disease,
Teenage pregnancy rates	Decrease pregnancy rate per by 20%

Proportion of protected nature sites in a favourable condition	Increase to 95% by 2010-11
% residents visiting historic or architecturally valuable sites/buildings	Increase year on year
% residents who state vandalism or graffiti is a problem in the local neighbourhood (Clacks wide)	Decrease
% residents who state vandalism or graffiti is a problem in the local neighbourhood (Regeneration areas)	Decrease
Increase the positive public perception of the general crime rate	Decrease to 38%
% of local residents surveyed who cite alcohol abuse and drug abuse/dealing as dislikes about their neighbourhood (Clacks wide)	Reduce % of local residents surveyed who cite alcohol and drug misuse as dislike about their neighbourhood.
% of local residents surveyed who cite alcohol abuse and drug abuse/dealing as dislikes about their neighbourhood (Regeneration areas)	Reduce % of local residents surveyed who cite alcohol and drug misuse as dislike about their neighbourhood.
No. drink driving offences	Reduce number

12	8	10 (33%)
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FAIRER SCOTLAND FUND

AGGREGATE SPEND 01 APRIL 2008 - MARCH 2009

PROGRAMME

	2008/09
EMPLOYABILITY	£
NEW FUNDING	
Clackmannanshire Works	309.9
C-Mee	31.8
Homestart	31.6
Recyke a Bike	12.1
Motor-Vation	49.4
Community House	30.1
Cafe Society	17.8
LWTT - Learning for Change	33.8
LWTT - Work Experience	51.5
Candies Cuisine	15.9
More Choices More Chances	172.5
INTERIM FUNDING	
New Approaches	87.6
Working for Families	57.5
Other Projects (8)	66.0
	<u>967.5</u>
HEALTH IMPROVEMENT	
NEW FUNDING	
Street Sport	24.0
Reachout with Arts in Mind	17.0
Clackmannanshire Healthier Lives	109.3
Women & Girls Group	2.8
Sauchie Active8	18.8
LADA	5.0
INTERIM FUNDING	
Other projects (2)	12.9
	<u>189.8</u>
	<u>c/f 1,157.3</u>

Financial Monitoring

The aggregate spend in 2008/09 on projects approved by the Alliance to date, together with interim funding on 15 projects which were carried forward from the previous funding programme, amounted to **£1,415.3m**.

The amount of balances carried forward from 2007/08 into 2008/09 in respect of the former New Approaches and Working for Families projects amounted to **£178.4k**.

The amount of Fairer Scotland Fund grant awarded for 2008/09 amounted to **£1,823.0m**.

The amount of grant carried forward as a balance into the financial year 2009/10 is **£586.1k**.

Outcome Monitoring

The majority of projects have submitted monitoring returns to a good standard and are generally progressing well against outcomes and targets agreed in Service Level Agreements.

Any non-compliance in terms of late or non submission of returns has been closely monitored and appropriate action taken.

Any on-compliance in terms of meeting outcomes and targets is be investigated and reported to the Alliance.

PROGRAMME

2008/09

£

b/f 1,157.3

SUBSTANCE MISUSE

NEW FUNDING

Addiction Support & Counselling 18.0

Signpost 10.1

INTERIM FUNDING

Other projects (1) 35.8

63.9

POSITIVE IMAGE

NEW FUNDING

Promoting Clackmannanshire

- Town Centre Bid Management 0.0

- Town Centre Improvements 0.0

- Tourism Co-ordinator 0.0

- Marketing / Campaigning 0.0

Green Mapping Initiative 15.0

INTERIM FUNDING

Other projects (2) 20.6

35.6

OTHER

Dedicated Management Support 121.5

Clacks 1000 9.6

Administration Charge 27.4

158.5

AGGREGATE TOTAL

<u>1,415.3</u>
