



Greenfield, Alloa, Scotland, FK10 2AD (Tel.01259-450000)

SCRUTINY COMMITTEE

THURSDAY 20TH NOVEMBER 2008

Committee start time: 9.30 am

Venue: Council Chamber, Greenfield, Alloa, FK10 2AD

All meetings of the Council, Committees and Sub-Committees are open to the press and public except where the press and public are excluded because of the nature of the business. However, unless there has been prior agreement, neither can make comment on any issue during the meeting or attempt to take part in the discussion.

For further information contact Chief Executive's Service, Clackmannanshire Council, Greenfield, Alloa FK10 2AD
Phone: 01259 452106 Fax: 01259 452230 E-mail: chiefexecutiveservice@clacks.gov.uk
Website: www.clacksweb.org.uk

Date	Time
------	------

For office use only

SCRUTINY COMMITTEE

The Scrutiny Committee, subject to Council's approved policies, has responsibility for:

- Evaluating the effectiveness of the Council in terms of tackling Corporate Priorities through 6-monthly and year end monitoring reports.
 - Reviewing the collective Service Plans on an annual basis, evaluating priority areas and targets and to making recommendations to Council in advance of their approval.
 - Considering internal and external audit reports and pursuing issues of continuing or significant concern.
 - Reviewing and monitoring the Council's performance as a Best Value Council, including the consideration of Best Value and other performance reports.
 - Monitoring follow-up work in order to ensure that areas in need of improvement are addressed.
 - Highlighting good performance and exceptional achievement.
 - Agreeing an annual Scrutiny Plan (subject to the approval of the Council) to include the detail of the performance management framework and requirements for Service reports.
-

COMMITTEE MEMBERSHIP – SCRUTINY COMMITTEE

Councillors	Wards		
Councillor Donald Balsillie (Convener)	2	Clackmannanshire North	SNP
Councillor Gary Womersley (Vice Convener)	3	Clackmannanshire Central	SNP
Councillor John S Biggam	2	Clackmannanshire North	SLD
Councillor Alastair Campbell	5	Clackmannanshire East	CON
Councillor Mark English	4	Clackmannanshire South	SNP
Councillor Craig Holden	4	Clackmannanshire South	IND
Councillor Harry McLaren	5	Clackmannanshire East	LAB
Provost Derek Stewart	3	Clackmannanshire Central	LAB

12 November 2008

A MEETING of the SCRUTINY COMMITTEE will be held within the Council Chamber, Greenfield, Alloa, on THURSDAY 20th NOVEMBER 2008 at 9.30 am.

PETER J BROADFOOT
Head of Administration and Legal Services

B U S I N E S S

	Page No.
1. Apologies and Substitutions	--
2. Declaration of Interests Elected Members are reminded of their obligation to declare any financial or non-financial interest which they may have in any item on this agenda in accordance with the Councillors' Code of Conduct. A Declaration of Interest form should be completed and passed to the Committee Officer.	--
3. Confirm minute of meeting held on Thursday 9 th October 2008 (Copy herewith)	01
4. Scrutiny Committee List of Ongoing Actions (Copy herewith)	07
5. Council Performance Quarter 2 2008/09 - report by Stuart Crickmar and Peter Burns, Business Improvement (Copy herewith)	13
6. Corporate Plan Half Year Performance Report - report by Stuart Crickmar and Rose Hetman, Business Improvement (Copy herewith)	37
7. Half Year Risk Progress Report - report by Peter Burns and Stuart Crickmar, Business Improvement (Copy herewith)	51
8. Statutory Complaints Annual Report - Social Services - report by Tom Wallace, Statutory Complaints Officer (Copy herewith)	71
9. Complaints System Review - report by Stuart Crickmar, Business Improvement (Copy herewith)	79
10. Elected Member, MP and MSP Enquiries - report by Aileen Littlejohn and Eileen McKinsley, Administration and Legal Services (Copy herewith)	89

11.	Lornshill Academy - Progress in Responding to Inspection - report by Jim Goodall, Head of Education and Community Services (Copy herewith)	95
12.	Quality Report of the Management Review 2008 for Ludgate Resource Centre and Menstrie House - report by Janice Young, Team Leader and Louise Barker, Team Leader (Copy herewith)	103
13.	Internal Audit Update to 30 th September 2008 - report by Susan Mackay, Senior Auditor (Copy herewith)	127