THIS PAPER RELATES TO ITEM 9

ON THE AGENDA

CLACKMANNANSHIRE COUNCIL

Report to: Clackmannanshire Council

Date of Meeting: 12th April 2018

Subject: Clackmannanshire Community Justice Outcomes Improvement Plan 2018/2023

Report by: Head of Social Services

1.0 Purpose

1.1. The purpose of this report is to present Clackmannanshire's Community Justice Improvement Plan 2018/23 for approval. This plan will replace the transitional single year Community Justice Plan 2017/18.

2.0 Recommendations

2.1. It is recommended that Council approves the Community Justice Improvement Plan for 2018- 23, following which the plan will be published on Council website.

3.0 Considerations

- 3.1. The Clackmannanshire Community Justice Improvement Plan 17/18 set out a course of actions for a single year transitional plan up to the end of March 2018. A key action contained in that plan was the development of a longer term Community Justice Improvement Plan for Clackmannanshire. The plan has been developed in line with national guidance and Community Justice (Scotland) Act 2016.
- 3.2. The Community Justice Improvement Plan 2018/23 builds on the strengths and good practice of the single year transition plan, but also aligns closely with the priorities in the new Local Outcome Improvement Plan for Clackmannanshire and aligns with national outcomes for community justice set out by Community Justice Scotland.
- 3.3. The new plan identifies 3 headline local priorities which link to the Local Outcome Improvement Plan and specific community justice evidence. These are:
 - Developing healthy relationships, healthy minds and healthy gender constructs.

- Enabling worthwhile work and financial inclusion with a focus on Alloa South and East.
- Addressing misuse of alcohol and other substances.
- 3.4. The new plan recognises a challenging operational environment with reducing financial resources across all statutory partners. Therefore the main delivery mechanisms in the plan will continue to support collaboration, synergy and improvements within existing or external resources. The plan also recognises the relationship between community justice and other community planning partnerships, particularly community wellbeing and safety, gender based violence and alcohol and drugs partnership.
- 3.5. Delivery of the plan follows areas of good practice and approaches developed over the past 12 months. These have included Communities of Practice; Engagement with Communities of Interest; Ambassadors Programme; Trauma Informed Approaches; Inclusive Services and Know Clackmannanshire.
- 3.6. Clackmannanshire's Community Justice Plan 2018/23 has been developed over the past 12 months with full engagement of a wide range of stakeholders including community justice communities of practice and communities of interest. An equalities impact assessment informed the engagement and consultation activity. A public consultation was held over December and January and extensive feedback has been received through ongoing engagement with stakeholders including Community Justice Scotland. This feedback was used to shape the final Community Justice Improvement Plan 2018/23.

4.0 Sustainability Implications

4.1 There are positive sustainability implications arising through this report including on; social exclusion, targeting skills, training and reducing unemployment and reducing health inequalities.

5.0 Resource Implications

5.1. There are no financial or staffing implications for Council arising from this report. Delivery of the plan will be from existing council resources or through partner and/or external resources.

6.0 Exempt Reports

6.1. Is this report exempt? Yes \square (please detail the reasons for exemption below) No X

7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

(1) **Our Priorities** (Please double click on the check box ☑)

		ill be attractive to businesses	& people and X		
	ensure fair opportunit Our families; children	and young people will have t			
	start in life		X		
	ŭ	pe confident and aspirational, and achieve			
	their full potential Our communities will	be resilient and empowered	X so		
	that they can thrive a	•	X		
(2)	Council Policies (P	lease detail)			
Clack	mannanshire Local (Outcome Improvement Plan	2017/27		
8.0	Equalities Impact				
8.1	•	the required equalities impactiversely affected by the recon			
9.0	Legality				
9.1		d that in adopting the recomm acting within its legal powers	\ /		
10.0	Appendices				
10.1	Community Justice O	outcome Improvement Plan 20)18/2023		
11.0	Background Papers				
11.1					
Autho	r(s)			_	
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Appro	ved by			_	
NAME		DESIGNATION	SIGNATURE		
Celia C	Gray	Head of Social Services			
Elaine McPherson		Chief Executive			



Community Justice Outcome Improvement Plan 2018 – 2023

Building Resilience in the Face of Adversity in Clackmannanshire

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Introduction

Welcome to the Clackmannanshire Community Justice Outcomes Improvement Plan (CJOIP) 2018-2023.

The partnership has listened to *communities of interest*¹ and has listened to *communities of practice*² representing the community justice workforce and key stakeholders. These conversations have helped us to understand what matters and what will make a difference to *very vulnerable people*³ in Clackmannanshire.

This plan sets out the vision of the partnership for the next 5 years. It links direction from the National Strategy for Community Justice with our Local Outcome Improvement Plan 2017/2027 (LOIP) and triangulates this direction with our community justice conversations and research evidence.

Most people in Clackmannanshire enjoy healthy and productive lives. However, the Scottish Index of Multiple Deprivation (SIMD) ranks Clackmannanshire as the 9th Scottish local authority out of 32, in terms of our proportionate share of deprivation⁴.

The number of very vulnerable people in Clackmannanshire (per head of population) is among the highest rates in Scotland. The rates are more similar to Glasgow and Dundee than authorities with similar economic profiles to Clackmannanshire. This is evidenced by robust long term statistical trends in child protection, suicides, teenage pregnancies, reconvictions, domestic abuse etc. These are reliable proxy indicators for extreme adversity and trauma and these indicators show an elastic link rather than direct link to deprivation. Therefore our community planning conference in 2017 "Resilience in the Face of Adversity" made a Clackmannanshire commitment to taking a trauma informed approach to community planning.

Responding to adversity and trauma is an important part of our approach to resolving the cycles of suffering. These cycles of suffering are accelerated by exclusion, deprivation, stigma, misuse of alcohol & other substances, mental health problems, relational poverty, unhealthy gender constructs and low job density. Low job density creates stiff competition for local entry level employment and without real prospect of employment locks chaos and

¹ Communities of Interest include Forth Valley Recovery Community, people with prison experience, victims and families.

² Communities of practice are drawn from expertise within the community justice workforce and include uniformed and non uniformed staff and stakeholders.

³ Very vulnerable people commonly live with unresolved childhood adversity and trauma which may lead to long term chaos and overlaps between adversities, victimisation, substance misuse, homelessness and offending behaviours.

⁴ The Scottish Index of Multiple Deprivation 2016 Clackmannanshire Area Profile. http://www.gov.scot/Resource/0051/00510714.pdf

hopelessness into the lives of some people in Clackmannanshire. Transport costs and availability can also inhibit access to entry level employment outside the area.

Very vulnerable people in Clackmannanshire commonly start their lives with complex childhood adversities. This can lead to repeat victimisation, retraumatisation and repeat offending. *Smart justice* solutions will provide inclusion without exclusion, regardless of an individual's status or suffering, but this is balanced with a requirement for each citizen to take responsibility for their own actions and delivery of appropriate community safety controls. Improving outcomes for very vulnerable people protects justice and wellbeing for everyone.

The contrast is *short-sighted justice* which would continue to expand criminalisation and short prison sentences. Short-sighted justice tends to create new chaos, entrenches deep-rooted deprivation and increases crime in the long term.

Even in the long term, the partnership will never eliminate crime in Clackmannanshire; however our commitment to tackling the causes of crime will create the best available long-term community justice outcomes and contribute to the delivery of Clackmannanshire's Local Outcome Improvement Plan 2017/2027.

Clackmannanshire has much to be proud of; a compassionate and committed partnership and community justice workforce; existing collaborations on improving community justice outcomes for Clackmannanshire and a committed and engaged voluntary sector. The anonymous recovery fellowships have made long term contributions to the lives of very vulnerable people in Clackmannanshire and the more recent work of the Forth Valley Recovery Community is complementing this.

A key theme identified through our early community justice work in Clackmannanshire is the importance of healthy personal relationships which encourage and build resilience and sustain positive change. This theme is central to our Community Justice Improvement Plan 2018/2023.

The Clackmannanshire Community Justice Journey

The Clackmannanshire Community Justice Journey started with a single year Community Justice Transition Plan for 2017/18. This five year plan sets out a series of priorities for community justice in Clackmannanshire going forward, which has informed by the transitional year and transitional plan. This plan has been developed by the Clackmannanshire Community Justice Partnership and in partnership with a wide range of partners and stakeholders. This plan brings together our collective focus for improving community justice outcomes by 2023 and contributes to the delivery of our Local Outcome Improvement Plan 2017-2027.

The plan has been developed from a sound understanding of the key issues in Clackmannanshire and how partners can contribute to community justice locally. This understanding has been developed over the past 18 months with extensive stakeholder engagement as well significant research including an updated strategic assessment and needs assessment; poverty assessment and economic baseline assessment – all carried out in 2017 and which also informed the development of the Local Outcome Improvement Plan in Clackmannanshire.

As set out in the single year plan (2017/18) partners have reflected on the difficult financial circumstances of many of the statutory partners. As a result partners have taken a strategic direction for an improvement model where existing services are strengthened, the connections between them are strengthened and where empowerment and a person centred approach is promoted. The approaches in cross-organisational communities of practice have supported this learning and practice development. They have also enabled better collaboration and two-way sharing of information between community justice partners.

The evidence of local adversity and trauma has become much clearer and the partnership has influenced trauma informed thinking in wider Clackmannanshire community planning forums through our 2017 conference entitled "Resilience in the Face of Adversity". This supported our approach to universality in access to services for very vulnerable people, challenged stigma and set a springboard for widening a trauma informed approach for a social model of support in Clackmannanshire within our new plans.

Partners in Clackmannanshire have worked hard to ensure that the community is a key part of community justice locally. We have supported and collaborated on a number of capacity building activities around community justice in our local communities. These have included integrated practical activities with the aim of developing healthy and productive relationships through bread baking, gardening and nail bars. These activities have been supported by The Gate, Forth Valley Men's Sheds, Hawkhill Community

Centre and ACE Recycling alongside Volunteer Matters, Forth Valley Recovery Community, Barnardos and Apex

The community of practice and ambassador development has involved many different organisations and communities of interest. They include representatives from the following organisations and projects:

Clackmannanshire Council Housing Services	Clackmannanshire Criminal Justice Social Work	Clackmannanshire Tenants and Residents Federation
Clackmannanshire and Stirling ADP	Clackmannanshire Healthier Lives	Clackmannanshire Integrated Mental Health Service
Clackmannanshire Women's Aid	Clackmannanshire Works	Clackmannanshire Third Sector Interface
Forth Valley Recovery Community	Glasgow Homelessness Network	Forth Valley College
Jobcentre Plus	NHS Forth Valley	HMP Glenochil Visitor Centre
Positive Prison? Positive Futures!	Recruit With Conviction	Police Scotland
Scottish Fire and Rescue Service	Scottish Prison Service	Scottish Courts and Tribunals Service
Skills Development Scotland	SOLD Network	Signpost Recovery
Tullibody Community Garden	Wellbeing Scotland	Stirling and Clackmannanshire Interfaith Community Justice Network
Victim Support Scotland	Volunteer Matters	Women 4 Women

The Clackmannanshire Local Outcome Improvement Plan (LOIP)

This plan has been developed in line with our Local Outcome Improvement Plan, using shared evidence and stakeholder feedback. Our LOIP has set out a strategic vision for Clackmannanshire from 2017 to 2027 with three Locality priorities.

1. Improving outcomes for children and young people living in poverty

- 2. Improving outcomes for women and girls living in Clackmannanshire
- 3. Improving outcomes for people living in Alloa South and East

These priorities will be measured by four strategic outcomes:

- Clackmannanshire will be attractive to businesses and people and ensure fair opportunities for all.
- Our communities will be resilient and empowered so that they can thrive and flourish.
- Our families; children and young people will have the best possible start in life.
- Women and girls will be confident and aspirational, and achieve their full potential.

Identifying Local Community Justice Needs

From engagement, consultation and research, the partnership has identified five specific headline community justice problems in Clackmannanshire that it intends to address. These needs were drawn from a discussion paper summarising inputs from communities of interest and communities of practice, and agreed by the Community Justice Partnership. This paper was also available as part of the public consultation. These themes contribute to offending behaviour as well as the vulnerability of victims and families, and are consistent with the LOIP priorities.

- 1. Alcohol misuse and its link to poor community justice outcomes.
- 2. Deprivation/Poverty and its link to victimisation and criminality.
- 3. Negative gender constructs and its complex contributions to poor community justice outcomes.
- 4. Poverty of healthy relationships in the way that it inhibits resilience and desistance.
- 5. Unresolved trauma from extreme adverse experiences.

Clackmannanshire Community Justice Priorities

The needs identified above have been considered within the context of the LOIP to inform three local community justice priorities. These are:

- Developing healthy relationships, healthy minds and healthy gender constructs.
- Enabling worthwhile work and financial inclusion particularly within Alloa South and East.
- Addressing misuse of alcohol and other substances.

The local priorities will provide a local framework for delivery of the 7 national outcomes for community justice. These are:

- 1. Communities improve their understanding and participation in community justice
- 2. Partners plan and deliver services in a more strategic and collaborative way
- 3. People have better access to the services they require, including welfare, health and wellbeing, housing and employability
- 4. Effective interventions are delivered to prevent and reduce the risk of further offending
- 5. Life chances are improved through needs, including health, financial inclusion, housing and safety being addressed
- 6. People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities
- 7. Individual resilience and capacity for change and self-management are enhanced.

Our Vision for Smart Justice in Clackmannanshire 2018/2023

Our smart justice solution will smooth the pathway out of chaotic lifestyles for very vulnerable people by developing supports for healthy relationships, healthy gender constructs and freedom from misuse of alcohol and other substances to enable worthwhile employment and active citizenship.

How We Will Work in Partnership to Deliver Community Justice Improvements

Partnership working is crucial to improving community justice outcomes. In addition to the statutory partners, we require the input of a diverse range of individuals and organisations covering a wide-range of interests, including housing, employability, and health and wellbeing.

The third sector plays an important role in improving community justice outcomes. They are a source of innovation, responsiveness and flexibility, and can provide a meaningful connection to otherwise hard-to-reach service users and communities. The most effective way to improve outcomes for people and communities is by joined up working with the Third Sector at the planning stage.

Community is at the heart of the model. Whether challenging stigma, employing people with convictions, or participating in community justice planning, improving community justice outcomes requires the involvement and support of local people and businesses.

We will continue to develop community justice in Clackmannanshire with the support of communities of practice, communities of interest and our ambassadors programme.

Communities of Practice

The partnership set up communities of practice in 2017 and they have been effective in building a detailed picture of Clackmannanshire Community Justice, informing evidence based improvement, building relationships between employees in different organisations and sharing learning. Partners have reflected on feedback that there would be an advantage in having fewer groups and for them to be more structured as task and finish groups to address distinct challenges and report upon these.

Communities of Interest

We shall continue to listen to Communities of Interest. They help us consider the things that matter to very vulnerable people and understand the changes which can make a difference. We shall work in partnership to make best use of the Place Standard Tool, in order to consider their holistic needs as Clackmannanshire citizens and to create a user informed baseline for performance management.

Ambassadors

We shall build upon work already undertaken by local leaders and the community justice workforce to develop the Community Justice Ambassador approach. This will continue to promote smart justice evidence and start to challenge negative gender constructs. This will dovetail similar evidence based work undertaken by the Alcohol and Drug Partnership such as the values and attitudes training.

Partners have also identified through engagement, three new approaches that will further develop community justice in Clackmannanshire:

Trauma Informed Approach

In response to the evidence about rates of local adversity and trauma, we shall further develop our trauma informed approach by building upon existing local expertise and seeking to develop a trauma informed whole community.

Universal Services and Communities

We shall continue to take an inclusive approach to planning services to enable wider integration and to promote positive social influence through healthy relationships. While some controls such as prison are sometimes required to keep communities safe, we shall seek to mitigate the unintended consequences of isolating people within negative peer groups or insulating them from communities and proactively promote appropriate universal inclusion.

Know Clackmannanshire

Multi-agency approaches need to be continually developed to ensure that they are person centred. There should be no expectation that a person with social anxiety will turn up at a new environment to receive a new service. The gaps

created by non-attendance and consequences of unsuitable referrals are much more complicated than this – nobody knows everything which is happening locally. However in a place the size of Clackmannanshire there should be significant rewards from improving the connections.

Therefore, the Community Justice partnership will work with the Alcohol and Drug Partnership (ADP) to pilot a programme for the community justice workforce called "Know Clackmannanshire". It will comprise a programme of activities linked to social prescribing and Recovery Oriented Systems of Care (ROSC), where the community justice workforce engage in a programme of activities to connect with people who provide community based activities. This will be evaluated to measure the impact on effective, appropriate and assertive

Community Justice Delivery Plan

The partnership will oversee the following early actions to support the delivery of the wider plan. These actions will contribute to outcomes defined in the national community justice outcome and indicator framework and our local outcome improvement plan.

Actions	Timescales	Responsibility
Undertake entrepreneurial work at HMP Glenochil to explore opportunities and required actions to secure safe and sustainable employment for people with complex convictions in ways which support employers to protect their brands and are able to develop commercial opportunities.	Year 2	SPS with support of SDS, MAPPA Coordinator and Clacks Council
Develop a plan and deliver actions to boost referrals for victim support from Clackmannanshire residents. Young victims will be a specific priority and it will draw on evidence of best practice from other areas.	Year 1	Victim Support with assistance of Police Scotland, CTSI and Clacks Council
Hold a community planning conference to promote and enable Corporate Social Responsibility activities within a context of inclusive growth and opportunities for very vulnerable people.	Year 1 or 2	Clacks Council with support of partners
Develop a Forth Valley Community Justice Information Framework in order to understand different local authority benchmark information within the regional context.	Every Year	Clacks Council with support of partners
Develop the use of the place standard tool within communities of interest to benchmark and monitor perceptions of stakeholders for the purpose of engagement, performance measurement and improvement.	Year 1	Clacks Council with support of Communities of Interest
Expand the Smart Recovery Model to work inside statutory services.	Year 1 and 2	ADP with support of all partners

Actions	Timescales	Responsibility
Pilot and evaluate a service supporting financial inclusion and advocacy for Families	Year 1	SPS with support of
affected by imprisonment in HMP Glenochil		partners and Citizen's
		Advice

Support the development of self reliant groups and evaluate impact	Year 1	CTSI with support of partners
Develop a plan to co-ordinate a social model for mental health and trauma informed practice across the community justice workforce within the widest possible context in Clackmannanshire.	Year 1 and 2	Clacks Council with support of ADP and CWSP
Undertake research about residential premises in Clackmannanshire where alcohol and other substances are misused to establish their impact and present recommendations for change.	Year 1	Clacks Council with Support of ADP and Police
Support the Recovery Community to develop engaging community activities in Clackmannanshire which are safe and attractive to very vulnerable people and involve wider communities.	Year 1 or 2	ADP with support of partners
Develop and deliver a plan for Community Justice Ambassador Activities and evaluate them. Activities should include dissemination of smart justice evidence, anti stigma and promotion of positive gender constructs.	Year 1	Police Scotland with support of ADP and VAW Partnership

Year 1 and 2	CTSI with support from
	ADP and other partners
In readiness for	Clacks Council with
implementation of	Support of LEP
legislative	Partners
change.	
Year 2	CTSI with support of
	partners
Year 1	Fire and Rescue
	Service with support of
	CJSW
Year 2	SPS with Support of
	Partners
Year 1	Clackmannanshire
	Council with Support of
	ADP and CWSP.
Year 1	Clackmannanshire
	n readiness for mplementation of egislative change. Year 2 Year 1 Year 1

vulnerable children and families building on research undertaken for the early system	Council with Support of
change proposal in 2017.	ADP and CWSP.

Our Community Justice Planning Partnership

The partnership includes the following 3 partners which are not specifically named in the Community Justice (Scotland) 2016 Act:

Clackmannanshire Third Sector Interface Clackmannanshire Tenants and Resedents Federation

Clackmannanshire and Stirling ADP

With support from the following partners which have a legal responsibility for community justice:



The partnership works as an integral part of the Clackmannanshire Alliance and regularly reports on its progress. We recognise that managing performance across the partnership is critical to ensuring appropriate mobilisation of resources, assessing progress and performance collectively and ensuring accountability of partners in delivering this plan. We already have good embedded practice through our community justice partnership and will ensure that delivery of this plan meets partner expectations on governance, performance, accountability and improvement. As part of that commitment, each year the partnership will write and review an annual smart action plan and publish an annual report on progress.

Our Performance Framework - How will we know what is different?

The Scottish Government has a specific Outcome Performance Improvement Framework for Community Justice; this local framework sets out links between Community Justice Outcomes and Clackmannanshire LOIP outcomes to ensure delivery of Community Justice is embedded locally in Clackmannanshire.

The partnership is keen to make progress using the principle of "what matters to you" for vulnerable people and their families. In order to develop this, the partnership will adopt the "place standard tool" to better understand their needs and measure progress.

1-5 year	National	Outcome Measures				Lead	
Outcomes	Outcomes					Partners	
Outcomes	National	Improvement	Baseline	Trend	18/19	21/22	Lead Partners
	Outcomes	Measure					
Clackmannanshire	People have	Proportion of new	New				CJSW
will be attractive to	better access to	CPO orders where	Measure				
businesses and	the services they	the person is in					
people and ensure	require, including	work or other					
fair opportunities for	welfare, health	purposeful activity	0.407		0.40/	0.00/	1 010
all	and wellbeing, housing and	18-24 Year olds	6.4%	Up	6.4%	6.3%	LOIP
	housing and employability	claiming out of work benefits					
	Ciripioyability	Participation rate of	88.2%	-	88.5	89.0	LOIP
	Life chances are	16-19 year olds in	00.270		00.0	03.0	LOII
	improved through	training,					
	needs, including	employment and					
	health, financial	learning					
	inclusion,	Job density rate	0.51	Down	0.53	0.55	LOIP
	housing and	Aggregate score for	New				Community of
	safety being addressed	perceptions of	measure				Interest
	audresseu	"work and local					
	People develop	economy" among vulnerable groups					
	positive	Aggregate score for	New				Community of
	relationships and	perceptions of	Measure				Interest
	more	"public transport"	Modedio				111101001
	opportunities to	among vulnerable					
	participate and	groups					
	contribute	Aggregate score for	New				Community of
	through education,	perceptions of	Measure				Interest
	employment and	"facilities and					
	leisure activities	amenities" among					
		vulnerable groups					
Our families;	People have	Aggregate score for	New				Community of
children and young	better access to	perceptions of	Measure				Interest
people will have the	the services they	"Social Contact"					
best possible start in	require, including	among vulnerable					
life	welfare, health and wellbeing,	groups	60%	Lln	65%	000/	LOIP
	housing and	Residents who feel that Clacks has a	00%	Up	05%	80%	LOIP
	employability	strong sense of					
	2	community					
		Residents who feel	92%	Up	94%	96%	LOIP
	Communities	safe or very safe at		'			
	improve their	night in Clacks					
	understanding	Resident who are	59%	Up	65%	75%	LOIP
	and participation	satisfied with how		L			

	г		1	1	1	1	1
	in community justice	partners are tackling crime in Clacks					
	Effective interventions are delivered to	Prevalence rate of substance misuse in Clackmannanshire	1.8	Down	1.7	1.6	LOIP
	prevent and reduce the risk of	Suicide Rate in Clacks	32	Up	25	20	LOIP
	further offending	Clacks VS referrals	New measure				Victim Support
		School Exclusions	212	-	Reduce on yea		LOIP
Women and girls will be confident and aspirational, and achieve their full potential	All community justice outcomes	Aggregate score for perceptions of "Influence and Sense of Control" among vulnerable groups	New Measure				Community of Interest
		Rate of domestic abuse incidents reported to Police Scotland	136	Up	130	120	LOIP
		Number of perpetrators of violence against women and girls who are referred to perpetrator interventions	16	Up	18	25	LOIP
		% of residents agreeing that equality and diversity are promoted in Clackmannanshire	34%	Down	40%	60%	LOIP
Our communities will be resilient and empowered so that they can thrive	All community Justice outcomes	Aggregate score for perceptions of "Feeling Safe" among vulnerable groups	New Measure				Community of Interest
		Aggregate score for perceptions of "Housing and Community" among vulnerable groups	New Measure				Community of Interest
		Residents who have been fearful of becoming a victim of crime in the last 12 months	12	Up	10	6	LOIP
		Number of crimes and offences recorded by the police per 10k population	437	Up	420	400	LOIP
		Number of hate incidents reported in Clackmannanshire	43	Down	40	35	LOIP
		Number of Clacks people attending FVRC	New measure				ADP