



Community update – 20 July 2026

We recognise the impact this incident is having on residents and families and are continuing to work with our partners to keep people safe as our investigations progress. We want to keep you informed about the work taking place and what it means for the community.

Resident access

We are continuing to support safe property access for residents. From week commencing Monday 20 July, we will be working with the Council to support residents with large scale removals from several properties, this means access for essential belongings will be on **Friday 24 July**, as follows:

- Dunmoss View: 1-2pm
- Nechtan Drive: 2-3pm
- Benbuck View: 3-4pm

Please contact the Council's dedicated helpline on 01259 452010 to arrange your booking. To help keep everyone safe, please do not come to site without a confirmed booking through the Council as we will not be able to provide access.

We recognise that some residents may not be able to attend during the allotted time slots to collect essential belongings. If you cannot attend at these times, please contact our Community Liaison Officer, Sarah McDaid, who will help coordinate a time by special arrangement where it is safe to do so. All other bookings must be made through the Council's dedicated helpline.

Langour residents who require access for removals or storage should contact the Council via councilincident@clacks.gov.uk or 01259 452010.

Monitoring and investigations

Last week, we continued monitoring and investigation work across the site.

This week, we will continue our investigations on Benbuck View, Dunmoss View, Nechtan Drive, Langour and The Glen to help us build a clearer understanding of ground conditions below the surface.



Surveys are also planned for the weekend so we can continue to compare movement over time. Structural inspections are ongoing and we will continue to share updates as this work progresses. Residents can view mining data for the area, monitoring results and copies of the heat maps on our [website](#).

Community Liaison Officer

Our Community Liaison Officer, Sarah McDaid, is available on 07392 318280 or sarah.mcdaid@miningremediation.gov.uk to raise any questions or concerns. Alternative you can contact our customer service team on 01623 637000. (Monday to Friday, 8.45am to 5pm) or customerservice@miningremediation.gov.uk .

To report a coal mine hazard at any time, please call 0800 288 4242, available 24 hours a day, 7 days a week.

We want to thank residents for their continued patience and cooperation. Our next residents' update will be issued on Thursday 23 July 2026.



Delivering for the
communities we serve