Community Justice Scotland

Ceartas Coimhearsnachd Alba

Community Justice Outcome Activity Across Scotland Local Area Annual Return Template 2022-23

April 2023

1. Background

This reporting template has been developed in discussion with community justice representatives from local areas, and is designed to support local areas in reporting to CJS on the achievement of outcomes in order that CJS is able to write its annual report to satisfy s27 of the Community Justice (Scotland) Act 2016 ('the Act'). The process of requesting information from local areas through the completion of this reporting template fulfils the requirement for CJS to consult with community justice partners and stakeholders when preparing the annual report, as set out under section 27(3). Completing the template can also support local areas to make an assessment of progress towards national outcomes and prepare their own local-facing annual report, which is a statutory obligation under section 23..

Significant strategic developments took place in and around the reporting year 2022-23, namely;

- 1. Publication of the Scottish Government's Vision for Justice in February 2022.
- 2. The publication of a revised National Strategy in June 2022.
- 3. The review of the OPIF culminating in the publication in April 2023 of the Community Justice Performance Framework and the accompanying Community Justice Improvement Tool.

These significant strategic developments had substantial implications for local areas in their delivery of their statutory obligations within community justice. Further, they had the effect of creating a de-facto transition year, where the National Strategy for Community Justice and reporting framework were not aligned. In recognition of this, we have reconsidered the scope of this template and the report it informs for the reporting period 2022-23.

CJS approached community justice coordinators and managers in March 2023 seeking volunteers to participate in the creation of the 2022-23 annual report template. CJS would like to extend thanks to those community justice partners that took the time to participate in the development group and others that provided sense-checking comments on the draft.

2. Statement of Assurance and Data Usage

The information submitted to CJS using this template will be specifically used for the purpose of fulfilling the requirement under s27 of the Act for CJS to produce a report on performance in relation to community justice outcomes across Scotland. It will also be used by CJS in its role to monitor, promote and support improvement in, and keep the Scottish Ministers informed about, performance in the provision of community justice.

In line with provisions in the Data Protection Act 2018 and the General Data Protection Regulation (GDPR), CJS will use appropriate data to ensure that there is continuous reporting, development and progress towards the national outcomes. By providing data to CJS you are consenting to its use by CJS as indicated. Community



Justice Partnerships should be aware that any information held by CJS is subject to statutory Freedom of Information obligations.

The template can be used by local partnerships to fulfil their requirements under s23 (1b) of the Act, when published as an appendix to a publicly facing summary statement of annual progress.

3. General principles of the template

The template and guidance have been developed using the following principles:

- Retention of the outcomes and indicators from the 2016 OPIF and previous templates, supplemented with additional guidance and direction around answering the questions.
- The template should enable a shorter return.
- Better support local partners to comply with their local reporting requirements set out in section 23 of the Act. E.g. the inclusion of local outcomes, which also support CJS to understand local issues.
- Continue to seek evidence about new collaborative activities.
- Support CJS to comply with their requirements in section 27 of the Act.



4. How to fill in the template

The return should be completed and consulted on with partners involved in community justice in your local area. In line with the Act this includes statutory partners, third sector bodies involved in community justice in relation to the area, such community bodies in relation to the area as partners consider appropriate, and such other persons as partners consider appropriate. CJS expects that completion of this template will be a collaborative effort.

This template incorporates guidance support completion, with the text (in blue) providing reflective prompts to consider to develop your answer, which can be deleted and replaced with your response. These should be considered together through the development of your answer, rather than addressed individually.

In response to feedback on accessibility and in order to support our analysis, we have removed the text boxes around questions and answers.

There is no expectation that areas will return substantial numerical data. We would encourage partners to develop the response to this template in conversation with each other, and view it as an opportunity to reflect on your strengths and needs in partnership.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects CJS is unclear on it will be our responsibility to request clarification where necessary.

If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone's life story) please DO NOT include any identifiable personal or sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as CJS does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.

This is the sixth iteration of the template and guidance. If you have any queries about completing the template then please email CJSImprovement@communityjustice.scot.



1) Community Justice Partnership / Group Details	
Name of local authority	Clackmannanshire
area/s	
Name and contact details of	Name: Scott McDonald
the partnership Chair	Email: smcdonald@clacks.gov.uk
	Telephone: 01259 452200
Contact for queries about	Name: Michelle Rogers
this report	Email: mrogers@clacks.gov.uk
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2) Template Sign-off from Community Justice Partnership / Group Chair
Date:19/9/23
Name: Scott McDonald, Co-Chair



3) Governance Arrangements

Last year, we asked partnerships to describe their governance structure for community justice arrangements and include links to wider community planning. Please describe any substantive changes since your previous answer.

A new wellbeing LOIP is under development in Clackmannanshire and the CJP will review this when it is published later in 2023 to ensure alignment of the new CJOIP and priorities with this.

In November 2022, the CJP moved to a co-chairing arrangement with chairing responsibilities shared between CJP members from Police Scotland, Clackmannanshire Council Justice Services, Clackmannanshire and Stirling HSCP and the Resilience Learning Partnership (a local, lived experience led organisation). The Terms of Reference were amended to reflect this arrangement, which agrees that one Co-chair can sign documents, such as the Annual Return, on behalf of all Co-chairs. Co-chairs will agree one or two representatives from their number to attend national meetings where attendance by the CJP Chair is requested. In addition, he CJP Outcome Activity Annual Report and such other documents as require to be signed on behalf of the CJP, will only require the signature of one co-chair, who will sign on behalf of them all as Chair of the CJP. This arrangement spreads the ownership of the work of the partnership more widely amongst partners,

4) The year overall

2022-23 saw substantial developments and change within the service delivery and strategic policy landscape. This section should be used to reflect some of the a) challenges/negative implications and b) opportunities/positive implications from the reporting year on the community justice partnership. This can include impact on the improvement activity, partner collaboration, and delivery of services.

Challenges / Negatives

Partners have found the changing policy landscape challenging due to the extent of the changes. The number of new strategic documents has made it challenging for partners due to the time commitment required to digest these. With a part-time Coordinator's post, a substantial amount of their time has been spent in the consultation / discussions around the new strategy, performance framework etc., in addition to the work carried out on the SNSA and new CJOIP. It has been challenging to keep partners informed of strategic developments. The Coordinator provided a presentation to the CJP setting out the new landscape in addition to the provision of a presentation to the Clackmannanshire and Stirling Community Justice Third Sector Forum.

The evolving strategic direction in relation to the Justice Vision whilst welcomed by partners also presents challenges in relation to funding to support the increase in community sentencing and diversion, bail supervision, Electronic Bail Monitoring etc.



Positives / Opportunities

The requirement to carry out the Strategic Needs and Strengths Assessment (SNSA) prior to the development of the new CJOIP provided a good opportunity for engagement of all partners and wider organisations and community / lived experience in the future planning of partnership priorities. It also provided an opportunity to recognise what we do well in Community Justice in Clackmannanshire as well as identifying the areas for improvement. The mechanism used allowed good engagement with other strategic partnerships (e.g. CSADP, VAWGP, LEP) around shared priorities / outcomes/ commissioning. Partners engaged very positively in the process of the SNSA which has informed the new CJOIP.

The workshops that were run to inform the needs assessment also provided an opportunity to review the range of local organisations involved in supporting people in the justice process locally and to review members of the CJP to ensure this was still representative of the local community justice picture. As a result Families Outside have been invited to join the partnership and engagement has taken place with the new Sheriff Clerk at Alloa Sheriff Court in order to review engagement of SCTS with the CJP.



Appendix 1 – Clackmannanshire Employability System

This section is designed to capture the evidence and data that has been used by your partnership over the reporting period to assess progress against the national outcomes.

NATIONAL OUTCOME ONE

Communities improve their understanding and participation in community justice*

Where applicable have regard to the following indicators:

- Activities carried out to engage with 'communities' as well as other relevant constituencies
- Consultation with communities as part of community justice planning and service provision
- Participation in community justice, such as co-production and joint delivery
- Level of community awareness of / satisfaction with work undertaken as part of a CPO
- Evidence from questions to be used in local surveys / citizens' panels and so on
- Perceptions of the local crime data

*Community Justice comprises the activities, services and partners that work with and around people from the point of arrest, through the justice system and supporting their exit from justice contact and integration into their community

5) How have you engaged with partners, communities, and individuals to improve their understanding and participation in relation to community justice?

SNSA

The CJP used a process to develop the SNSA during 2022-23 that had lived experience at its heart, in addition to engaging all partners and wider organisations who work with people in contact with the justice system. The following sets out the process that was used for the SNSA and how this engagement took place. The information is drawn from a series of workshops held with members of the Community Justice Partnership, a range of wider organisations who work with people involved in the justice system and people with lived experience of the justice system locally.

The workshops were based on case studies developed through interviews with Clackmannanshire community members who have lived experience of the justice system (with people accused of / convicted of crimes and victims of crime). The case studies were developed by the Resilience Learning Partnership, a local lived experience led organisation who provide training and education. A further 3 case studies were developed using the same methodology by Apex Scotland, a local employability organisation who work with Justice Services at Clackmannanshire Council to support the completion of CPOs. Each participant was introduced to the

project and the case study process and given the opportunity to participate if they chose to. Each were then met on a one to one basis to run through their own justice journey, sharing only what they felt comfortable with disclosing. Each interview was recorded to allow staff to reference the details while writing up each participant's case study. Once case studies were complete, each participant was invited to review their personal case study with staff to confirm details and ensure that each case study was fully anonymised.

11 workshops took place between August - September 2022, facilitated by Apex and The Resilience Learning Partnership.

- 10 in person; 1 online;
- Included 3 workshops with people who have lived experience of the justice system;
- A total of 50 people took part.
- For reference one of the case studies is included under Question 10.

Within the workshops, participants were 'walked through' one of the 8 justice journeys stage by stage. At each stage along the way they discussed and agreed three key points in answer to the following questions:-

- What went well during this stage of the journey?
- What could have been improved?

At the final stage, participants were asked to consider the journey in its entirety to identify key points in answer to the following:

- What was the most important / impactful part of this journey?
- Are there other unmet needs that haven't been identified yet and what services could be involved?

The feedback from the workshops was analysed and collated <u>using the justice</u> <u>process map for Scotland (CJS)</u>. Feedback was collated into each stage of the justice process and cross referenced with the demographic data in the SNSA to draw inferences in relation to priorities, unmet needs and current areas of good practice in community justice in Clackmannanshire.

The crime stage of the process was expanded to include background factors. This provided important insight into the socioeconomic, health and other factors that may have contributed to the individuals concerned coming into contact with the justice system. Further, each case study was developed based on as much information as participants were comfortable with sharing. In some cases, this did not include details of the crime involved.

Positive feedback has been received from participants in the workshops who felt that the process was open, engaging and accessible. The areas for improvement identified in the SNSA have informed development of the new CJOIP and are listed under Question 11 below.



Co-chairing of CJP

As stated in 3 above, the CJP moved to co-chairing arrangements during the reporting year when the previous temporary Chair moved on in Nov 2022. The co-chairs will rotate chairing duties, chairing around 2 meetings each per year. A schedule of meetings will be produced by the Coordinator setting out who will chair each meeting. 4 organisations share the co-chairing responsibilities which includes Resilience Learning Partnership, who are a local lived experience led organisation.

Third Sector Forum

Over the reporting year the CJP jointly hosted the Community Justice Third sector Forum with Stirling CJP. 4 meetings took place during the reporting year, with attendance from a range of organisations across Clackmannanshire and Stirling. Forum members identity topics for future meetings and also provide members inputs to share information about how their organisation supports community justice locally Presentations and discussions during 2022-23 included the following inputs:-

- SPS on HMP Stirling
- Barnardo's on the work they do with Adult Justice services
- Includem
- SACRO AYE Service
- Forth Valley Rape Crisis
- The Promise

Stirling CJP has appointed a representative from the Third Sector to sit on the CJP and provide representation from the Forum. Clackmannanshire CJP has agreed to do the same during 2023/24.

Challenges have been faced in terms of reducing levels of attendance at the forum and discussions are underway with Clackmannanshire TSI, Stirling Voluntary Enterprise and the Clackmannanshire and Stirling CJP Coordinators to work with third sector partners to identify the best format for the Forum going forward.

NATIONAL OUTCOME TWO

Partners plan and deliver services in a more strategic and collaborative way Where applicable have regard to the following indicators:

- Services are planned for and delivered in a strategic and collaborative way
- > Partners have leveraged resources for community justice
- Development of community justice workforce to work effectively across organisational/professional /geographical boundaries
- Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA



6) How has your partnership worked to enable strategic and collaborative service planning and delivery?

SNSA

Service mapping was carried as part of the SNSA during 2022-23, in conjunction with the service providers' workshops described in 5 above. All CJP partners were invited to take part in a Justice Journeys workshop, along with a wide range of cross-sectoral organisations who work with people in contact with the justice system in Clackmannanshire. In addition, mapping was done with people with lived experience of the justice system through the workshops. A total of 50 people took place with 21 different organisations from the public and third sector represented, including 10 people with lived experience. Awareness of available services to support people throughout the justice journey was collated and participants were also asked to identify any parts of the justice journey where gaps in available services exist locally. In some cases, it was identified that services exist but there are gaps in their provision at certain stages of the justice process or challenges with accessibility.

CJP Action Planning workshop

Members of Clackmannanshire Community Justice Partnership attended an action planning workshop on the 14th November 2022, facilitated by The Improvement Service, to identify priority actions for the new CJOIP. The session also provided an opportunity for the Partnership to discuss progress made in delivering the current CJOIP 2021-23, reflect on learning from case studies and Justice Journeys workshops and raise awareness of the aims and priorities set out in the revised National Strategy for Community Justice.

Partners reflected on where there are opportunities for members of the CJP to work together to strengthen local community justice systems and services. Key points from this discussion included:

- Early intervention is key. There is a need to ensure that systems and services operate in a way that people who commit offences, or are at risk of committing offences, receive support to address the underlying causes of their behaviours at the earliest point possible rather than waiting for harm to escalate;
- Community justice needs to be recognised as "everyone's business" with a
 wide range of organisations and services having a role to play in improving
 outcomes for people who commit offences and those affected by these
 behaviours;
- Adopting a whole family, trauma-informed approach to community justice is critical to ensuring the impact that offending behaviour can have on children and families is also recognised and responded to; and
- There are opportunities to explore how e-learning, awareness raising sessions and other workforce development opportunities can be used to ensure that all professionals who come into contact with people in the



community justice system understand the role that they can play in supporting them to achieve better outcomes.

Partners went on to identify priority actions for Clackmannanshire CJP under each of the 4 aims from the National strategy. These have been used to inform the development of the CJOIP and are reflected in the outcomes set out in below.

Violence Against Women and Girls Partnership

There has been significant proactive work undertaken within Clackmannanshire to address Domestic Abuse during the reporting year. The Partnership continue to run 3 pilot schemes, Non-Court Mandated Caledonian Programme, Safeguarding Through Rapid Intervention (STRIVE) Support for Women and Perpetrators and the new Men's Self Referral helpline launched in January 2023, funded initially by the Community Justice Partnership. All three pilots have national attention with neighbouring authorities seeking further information relating to the models used. Positively these services are being accessed and funding has been agreed to be extended for a further 6 months by Scottish Government and partners from Housing, Police Scotland and CSADP.

The Violence Against Women and Girls Partnership continues to meet on a regular basis and there has been active involvement from partners during 2022-23 in completing a Domestic Abuse Strategy specifically for Clackmannanshire whilst remaining aligned to Equally Safe aims and objectives. This strategy was approved by Clackmannanshire Council on 10 August and received support from The Alliance (Clackmannanshire Community Planning Partnership) on 11 August.

Naloxone policy

On 29 June 2023, Clackmannanshire Council approved a Naloxone Policy which relates to Council staff and services. The development of the policy and consultation with staff as part of this process took place between August 2022 and June 2023. Clackmannanshire Council did not have a corporate policy around Naloxone. In light of this, the Lead Officer for CSADP and the Clackmannanshire CJP Coordinator sought approval from the Council Senior Leadership Group to develop a Naloxone Policy for Clackmannanshire Council, taking account of the legislative changes in relation to Naloxone since 2020. In developing the policy consultation took place with staff who work in settings where they may encounter people in overdose situations in order to raise awareness and address concerns in relation to the introduction of a Naloxone Policy. The responses to questions raised by staff are reflected in a Frequently Asked Questions section which is appended in the Policy.

The uptake of training and subsequent carrying and use of Naloxone is voluntary, with no obligation on employees to do so. The Policy also proposes the introduction of a Naloxone Champion to be appointed within each service area who will have responsibility for ensuring that records of Naloxone training and supply are kept up to date. In addition, a central record will be kept through the Council's Health and Safety and Workforce Development and Learning service. The Naloxone Policy forms part of wider joint working that has been taking place between CSADP and Clackmannanshire CJP over the past 18 months to align policies that promote harm reduction interventions, reduce drug deaths and address stigma and discrimination faced by people with substance use issues in any situation.



NATIONAL OUTCOME THREE

People have better access to the services that they require, including welfare, health and wellbeing, housing and employability

Where applicable have regard to the following indicators:

- Partners have identified and are overcoming structural barriers for people accessing services
- Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs
- Initiatives to facilitate access to services
- Speed of access to mental health services
- % of people released from a custodial sentence:
 - a) registered with a GP
 - b) have suitable accommodation
 - c) have had a benefits eligibility check
- > Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending
- 7) What steps have you taken to improve access to services, and what impact has there been as a result?

Recovery Coordinator - Justice Services

A Recovery Coordinator is now co-located within Justice Services to provide support in relation to substance use issues for people in contact with the justice system. In addition, the Recovery Coordinator will further develop support with substance use issues in throughcare for people returning to Clackmannanshire upon liberation from prison.

Youth Justice

There has been significant partnership working between Children Services and Justice Services to ensure all individuals supported through Youth Justice are receiving support as per national standards. Workers from Children Services are now partially based with the Adult Justice Team for additional support and shadowing opportunities.

Review and redesign of service is underway with ongoing support from the Children and Young People's Centre for Justice (CYCJ). An initial strategic workshop has taken place in person with key partners including Elected Members, Children's Services, Justice Services, Housing, Police Scotland, Education, Psychology, CTSI, Employment Services and Sport and Leisure. Further workshops are being scheduled, including workshops consisting of operational staff and those with lived experience.



Mental Health Support

There is an in-house CPN based within Justice Services at Clackmannanshire. This provides a direct and quicker referral process from social work for clients in need of mental health support.

Mental Health NHS/SPS HMP Glenochil

Significant effort to clear backlog created by the pandemic has resulted in a positive outcome with any referral being attended to within a 7 day period, and emergencies within 1 day where possible. Psychiatric referrals currently take between 4-6 weeks.

The mental health team work in partnership with SPS staff providing professional input to case management. They have recently provided onsite training to SPS staff in respect of behavioural/diagnostic aspects of prisoner management.

Mental health awareness training has been provided to members of the Prisoner Councils which has received excellent feedback. Fife College have also run mindfulness/wellbeing training sessions in HMP Glenochil therapy garden with certificates awarded to participants who qualified.

Locally all staff and partners were invited to attend a Wellness Day to help provide some time out and information to support the overall wellbeing of staff.

Recovery at HMP Glenochil

HMP Glenochil have made significant inroads to supporting recovery in the prison population. A dedicated Recovery Officer has been in post since August 2022 to support the coordination of recovery activities. Two lived experience life coaches also assist the recovery officer in the running of the recovery cafe.

September 2022 was recovery month and HMP Glenochil were delighted that 12 men in custody qualified in Recovery Coaching. A further 8 staff and men qualified in Recovery Essentials. A recovery walk took place in HMP Glenochil Gardens, involving numerous partners and the Deputy Chief Executive of the SPS. In addition, Naloxone training was delivered to men in custody, staff and families of prisoners.

There is now a dedicated Recovery Cafe / Space at HMP Glenochil which is used regularly for routine recovery meetings including SMART recovery. In addition, the Recovery Café has hosted lived experience authors and run book clubs which has been particularly well received.

Housing and Homelessness

For people who will be homeless on liberation from prison and do not already have a homeless application, Clackmannanshire Council Housing Services have started to work with the prisons to try and minimise the number of people applying on the day of liberation. Housing Officers are working with the prisons when advised by them that someone will be homeless on liberation. This allows completion of the homeless application paperwork during a phone call with the person up to 56 days before liberation. Allocation of temporary accommodation is often done on the day of



release as limited resources mean that it cannot be held. The main exception to this is MAPPA cases where properties are profiled and allocated in advance.

Local Employability Partnership

Clackmannanshire LEP have developed of a new employability system for Clackmannanshire which is based on rights based, person-centred approach. The CJP Coordinator provided input on the support needed in relation to pre employability and employability for people involved in the justice system. In addition, the Coordinator worked with LEP partners to arrange and facilitate a series of workshops with people with lived experience of using pre employability and employability services to inform implementation of the new pathway. The new employability system chart is included in Appendix 1. The system chart is at early stages of development, with further work underway over the coming months to examine and potentially enhance different sections. This work will include a subchart to show the links between Community Justice and Employability provision / referral systems / support in Clackmannanshire in order to reflect the current provision situation and help identify any gaps in provision.

STRIVE

The Safeguarding Through Rapid Intervention programme began in Clackmannanshire in 2020 and has continued to develop throughout the reporting year, providing a multi-agency response with the aim of improving outcomes for the most vulnerable residents of Clackmannanshire through earlier intervention.

The team is made up of multi agency professionals from Childcare Social Work, Justice Services, SACRO, Clackmannanshire & Stirling Health and Social Care Partnership, Housing Services, Money Advice and Police Scotland.

The team meet on a daily basis to co-ordinate a multi agency response to crisis situations for vulnerable individuals and families in Clackmannanshire who are on the cusp of statutory intervention. The team aim to deliver a rapid response to prevent the need for crisis intervention. The team aim to intervene as early as possible. The team can offer supports including; immediate access to temporary housing, immediate financial assistance, assistance following domestic abuse, access to drug and alcohol support services and access to support with mental health.

Columba 1400 and Family Wellbeing Partnership

The CJP Coordinator had the opportunity to attend the Values Based Leadership training provided by the Family Wellbeing Partnership in conjunction with Columba 1400 in October 2022. Participation was focussed on partners from the LEP and working towards the development of the new employability pathway. The learning from this, and the connections made with other partner agencies, wills cotinine to strengthen the approach to improving outcomes in relation to skills development and employability for people in contact with the justice system.



NATIONAL OUTCOME FOUR

Effective interventions are delivered to prevent and reduce the risk of further offending

Where applicable have regard to the following indicators:

- ➤ Use of 'other activities requirements' in CPOs
- ➤ Effective risk management for public protection
- Quality of CPOs and DTTOs
- Reduced use of custodial sentences and remand:
 - a) Balance between community sentences relative to short custodial sentences under one year
 - b) Proportion of people appearing from custody who are remanded
- ➤ The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]
- Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)
- Number of short-term sentences under one year
- 8) What changes have been made to community justice arrangements to enable desistence, reduce reoffending, and promote integration, and what impact has there been as a result?

Bail Supervision

Bail supervision cases increased in Clackmannanshire between 2022 – 2023 with continued significant upward trend into 2023-24. 5 Bail Supervision Orders were made in 2022-23. In addition, electronic bail monitoring has been up and running since January 2023 and cases continuing to increase.

DTTOs

Ongoing discussions have been taking place with CSADP and Justice Services in Clackmannanshire, Stirling and Falkirk regarding the future use of DTTOs. This will also be informed by the national review of DTTOs currently being carried out by Scottish Government.

Gender Based Violence

Safe and Together training continues to be delivered in the form of briefings for management and partner agencies as well as full 4 day events for front line staff.

Delivery of this model remains somewhat restricted due to the license costs, this has been identified as a barrier to some partners attending.

There has been a reduction in trainers available to the Council as a result of some trainers leaving their posts, this includes partners from Women's Aid and Stirling.



Feedback from those attending remains positive and this approach is embedded within Clackmannanshire's updated Violence Against Women and Girls Strategy and Domestic Abuse Programmes of intervention and support.

In addition, we have continued to facilitate the provision of the following training to a multi-agency audience through partner agencies i.e. Forth Valley Rape Crisis and Women's Aid,:- Coercive Control and Domestic Abuse (Scotland) Act, MARAC and Responding to Disclosures of Rape and Sexual Assault.

NATIONAL OUTCOME FIVE

Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed.

NATIONAL OUTCOME SIX

People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities.

NATIONAL OUTCOME SEVEN

Individuals' resilience and capacity for change and self-management are enhanced.

Have regard to the following indicator:

- Individuals have made progress against the outcome
- 9) What mechanisms and arrangements enable your area to understand progress for people against these outcomes?

Outcome Star

The need for a shared language/approach across services has been identified to ensure a consistent approach to intervention, support and recording of outcomes across the partnership. The Outcome Star Tool has been identified and the first training event took place in June 2023 involving staff from Children Services, Justice Services, Community Justice and Housing. This approach and opportunity to access training is being shared with all partners. A number of third sector organisations in Clackmannanshire are already using the Outcome Star tool.

Children's Services are expanding the use of the **Viewpoint** online questionnaire tool bespoke to the children's age and cognitive ability. This will be used with not only Looked After Children but also all children going through child protection processes. The questions used in Viewpoint are reflective of the SHANARRI well-being indicators as well as articles under UNCRC. Youth Justice staff will also be trained in Outcome Star due to its link into adult services

Multi-Agency Approaches Through Training

Multi-agency public protection training is co-coordinated centrally by a Learning and Development Advisor across Clackmannanshire and Stirling. He is supported by the



Clackmannanshire Lead Officer for Child Protection and the Adult Support and Protection Lead Officer for Stirling and Clackmannanshire. A comprehensive programme is available to partners in the public and third sector. This includes:-

- Child Protection for the General Contact Workforce,
- Intra- Agency Child Protection Key Processes Roles & Responsibilities,
- Impact of Parental Substance Use (IPSU),
- Neglect Toolkit and Safe & Together both Briefings and Core Practice,
- Protection Orders and Advanced Adults with Incapacity.
- Adult Support & Protection Investigative Interviews Skills Training for Council Officers and Adult Support & Protection training for the General Contact Workforce, Adult Support,
- Adult Support and Protection Key Processes, Roles and Responsibilities,
- Working With Individuals and Families Who Find It Difficult to Engage With Services
- Scottish Drug Forum Training:- Drug Awareness, Naloxone & Overdose Prevention, Blood Borne Viruses and Everyone Has a Story to Tell: Children Affected by Parental Substance Use.

CTSI have worked with Stirling Voluntary Enterprise (SVE) to carry out a needs assessment of staff within voluntary organisations and develop a programme of training to respond to this. A list of ongoing training is provided on the CTSI and SVE websites and is updated regularly.

Forth Valley Third Sector Conference took place over 2 days in February 2023 with the theme Caring Connected Communities. The Conference focussed on supporting health and social care agendas across Forth with online and face-to-face sessions. Over the two days 97% of attendees said the workshops and training were relevant to their work and organisation with 220 attending over the two days. Discussions covered human rights and equalities approaches; kindness in communities from Strathcarron; using the place standard tool and planning for resilient communities; Wellbeing Economy; Volunteering for All and more.

SVE and CTSI have themed monthly breakfasts that are good 'engagement and participation' events and ways to communicate about new services. These are attended by around 40-50 organisations each time and have included: Wellbeing Campus, CSHSCP Strategic Plan; Wellbeing Economy; Tackling Poverty approaches; Digital; Social Enterprise; Food Dignity and Climate Action; Volunteering and The Promise. These provide CPD across the third sector.

Trauma informed training continues to be rolled out across CJP partners and other organisations within Clackmannanshire. Clackmannanshire Council have now made this part of mandatory training for all staff.

LS/CMI Data

Detailed demographic analysis of the justice population within Clackmannanshire was not possible in the preparation of this report due to challenges with recording of LS/CMI (Level of Service / Case Management Inventory) data since early 2022, meaning that this has been paper based, making analysis complex and time



consuming. Going forward, this data will be used as part of the outcome measuring for the new CJOIP and will form part of the evidence and indicators included in the Delivery Plan for the CJOIP which will be in place by Autumn 2024.

SNSA

For the purposes of the SNSA qualitative information regarding the justice process within Clackmannanshire and people's journeys through that was gathered through the development of case studies with people with lived experience of the justice system, alongside analysis of these with a wide range of service providers within community justice in Clackmannanshire. The value of using this approach was fed back by many of the individuals and organisations who participated in the process allowing the strengths and the gaps within the system to be identified. The CJP aim to use a similar process as part of the monitoring of the outcomes within the new CJOIP to ensure that lived experience is embedded within the quality assurance of services that support people's justice journeys.



If available, provide one or more supporting case studies, lived experience narrative or other information to demonstrate activity and impact relating to the objectives reflected by person-centred outcomes 5, 6 and 7.

Practice Example

Perspectives from Resilience Learning Partnership (RLP), local lived experience led organisation

RLP provide support through the Trauma Informed Education and Recruitment (TIER) initiative. This provides support to people aged 18 and over with lived experience of trauma.

While working within the TIER pathways at RLP, participants often come and ask us for advice and information to access different services for support including; housing, welfare and advocacy support. As a team we did not always know individual people within these organisations who participants could contact. We thought it was important to establish relationships within local organisations so that it would remove some barriers for participants and support positive transitions to the right support within other services. Along with this, we wanted to build further connections within the community for more people to access TIER, or at least know more about Resilience Learning Partnership's work and Trauma Informed Practice.

Conversations between staff created a space within RLP we call Coffee and Connect. This space is open to anyone who works within any organisation in the Forth Valley to come along; and build connections and relationships, speak about their organisations what they do and how people can access their service. Coffee and Connect has been running since October 2022 and is bi-monthly. It is hosted at RLP's offices in Clackmannanshire.

To date, we have spoken and met with 45 staff from various organisations across Forth Valley including many of the CJP partners i.e. Clackmannanshire Council Social Work Department, the Scottish Fire and Rescue Service, CTSI, Clackmannanshire Works, Families Outside and various departments within NHS.

From October 2022, participants accessing RLP have contacted and engaged with some of these organisations for support and advice. We have since also had 9 new people access our TIER Pathway directly from referral made by professionals attending Coffee and Connect.

We continue to build relationships with others working in the sector so people have all the information they want or need to access the correct support to improve their wellbeing and development. We believe this is an important aspect of our community work and we hope Coffee and Connect can continue to support relationships and the access to other services for people within the Forth Valley and Clackmannanshire community.



10) Look ahead with the new National Strategy, Community Justice Performance Framework and Community Justice Improvement Tool. Please tell us what the next steps are for your partnership in light of these significant developments.

The data, inferences and areas for improvement identified in the SNSA report have been used by the CJP to inform the development of the new CJOIP for 2023 – 2028. These have been aligned with the 4 aims and 13 priority actions in the National Strategy for Community Justice (2022), alongside the Community Justice Performance Framework 2023. Consultation on the CJOIP will take place during September and October 2023 including a survey on Clackmannanshire Council Citizen's Space area of the website; consultation with third sector through CTSI and consultation through CJP partners with the people and organisations they are working with. The new CJOIP will be published by December 2023.

Key areas for improvement identified through the SNSA are:-

- Embed lived experience feedback in the process of quality assurance of services that provide support to people involved in the justice system.
 Consider extension of the justice journeys work carried out for this report to provide a system for ongoing monitoring of service provision.
- Further development of a whole systems approach to service delivery, with
 a particular focus on earlier intervention for issues such as substance use,
 mental health and trauma should be taken forward in partnership and built into
 strategic planning in tandem with CSADP, VAWP, STRIVE, CSHSCP and
 other strategic and local partnerships. Reflection of shared priorities and
 outcomes that are based on a human rights based approach will allow better
 alignment of planning across the community planning partnership and support
 joint commissioning processes.
- Pathways through the justice process need to be transparent and easily negotiable. Consistent peer / lived experience support / mentoring for people in contact with the justice system would help to reduce disengagement with services and build confidence in support services.
- Victims' pathways need to be clear with regular communication about progress with proceedings and support available. In addition, all services involved in supporting victims and witnesses should do this in 'a trauma informed and responsive way' using the new framework for working with victims and witnesses 'Trauma Informed Justice' (NES, Scottish Government 2023).
- Review workforce development needs across the justice workforce to
 ensure that the appropriate level of trauma informed training is embedded
 within both statutory and third sector services. Review should be supported by
 the national 'Creating Trauma-Informed Change' Quality Improvement
 Framework 2023 (NES, SG, CoSLA, RLP, The Improvement Service).



- The CJP should continue to explore opportunities to increase the use of diversion and non-custodial sentences through continued improvement to available options for diversion and community orders. Also increase awareness of all options available through the CJS Community Support Services Tool across all community justice partners, particularly working with COPFS and SCTS to support this.
- The CJP should continue to raise public awareness and understanding of what community justice means, supported by use of the CJS 'What is Community Justice?' tools.
- The CJP should work with other strategic partnerships to scope out options for provision of an arrest referral service that provides support with a range of health and wellbeing factors including substance use, financial support, mental health, employability, childcare etc.

Next steps

The Delivery Plan for the improvement areas identified by the CJP will be developed over the next 12 months. Improvement areas will be combined where appropriate and prioritised using a logic modelling process to set out short, medium and long term outcomes and actions to achieve these. In some cases these will be national outcomes from the Community Justice Performance Framework (Scottish Government 2023 – Appendix 2). For others, where no national outcome exists, a local outcome has been developed for Clackmannanshire CJP. The Delivery Plan will be in place by Autumn 2024. A network of short-life working groups that feed into the Community Justice Partnership will be established to take forward each outcome and to develop the related part of the Delivery Plan. The outcomes have been aligned to the 4 aims of the national Community Justice Strategy in the draft revised CJOIP which is currently out for consultation.

The CJP will continue to contribute to the ongoing review and redesign of Youth Justice in Clackmannanshire and to align this to the SNSA and CJP outcomes.

The CJP will continue to closely collaborate with the VAWG Partnership and to ensure alignment of outcomes in the CJOIP with the VAWG Strategic Plan.

Opportunities

Development of the CJOIP Delivery Plan will build on strong partnership working already taking place in Clackmannanshire with CJP partners, other organisations working with people involved in the justice system and with the community. The human rights based approach taken the CJOIP is mirrored in other local planning structures e.g. the HSCP Strategic Commissioning Plan, the CSADP Commissioning Consortium and the Clackmannanshire Employability pathway.

The development of the Justice Journeys process in carrying out the SNSA has developed a strong basis for ongoing assurance of the justice system within Clackmannanshire that has the voice of lived experience at its heart. An extension of the SNSA approach will be built into the measures and indicators included the



CJOIP Delivery Plan. In addition, the SNSA provided an opportunity to identify where there are gaps in current data gathering processes and how these can be improved going forward.

The review of youth justice within Clackmannanshire will also provide opportunity for the development of justice pathways that use a multi-agency approach to continue to develop support across periods of transition, ensuring consistency of service delivery. In addition, the continued work of the Family Wellbeing Partnership in Clackmannanshire provides opportunities for multi-agency approaches to improve the wellbeing and capabilities of families and young people in Clackmannanshire.

CJP partners will continue to support the increased use of diversion and bail supervision and community sentencing. The increase in cases of bail supervision and introduction of Electronic Bail Monitoring are positive developments that will continue over the coming year.

The recent reopening of Alloa Sheriff Court to custody cases will also provide an opportunity for further development of arrest referral support over 2023-24.

Barriers / Risks

The capacity of CJP partners to commit time to input into the short-life working groups for the Delivery Plan is a challenge that will need to be addressed. The CJP recently agreed to reduce CJP meetings to quarterly during 2024 to allow more time to be dedicated to the working groups.

The introduction of new reporting arrangements in 2023/24 is likely to impact on the capacity of the Coordinator and CJP partners as this will require time commitment to understand new processes and ensure alignment of local planning to these.

Increases in diversion, bail supervision and community sentencing presents a resourcing challenge as it impacts Justice Services and other partners supporting those in the justice system. The impact is the need for additional staff time and capacity to be provided within a landscape of standstill budgets.

The importance of workforce development, particularly in relation to Trauma Informed Training has been clearly identified through the SNSA. There is a risk that capacity issues within services will mean that staff are unable to be released to attend training.



Appendix 1 - Clackmannanshire Employability System

