

# **Accessibility Statement**

## **Clackmannanshire Council Website**

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# 1. Accessibility statement for [www.clacks.gov.uk](https://www.clacks.gov.uk)

This accessibility statement applies to [https://www.clacks.gov.uk/](https://www.clacks.gov.uk)

This website is run by Clackmannanshire Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- You can skip to the main content when using a screen reader

We've also endeavoured to make the website text as simple as possible to understand and where possible avoid using both video and images.

We know some parts of this website are not fully accessible:

- Most older PDF documents are not fully accessible to screen reader software
- Some of our third-party mapping might not be fully accessible
- Some of our content might not have the optimum colour contrast ratio

## 2. Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Email: [customerservice@clacks.gov.uk](mailto:customerservice@clacks.gov.uk)
- Telephone: 01259 450000

We'll consider your request and get back to you within a few days.

## 3. Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

## 4. Information about this website's accessibility

Clackmannanshire Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### Compliance status

This website is **partially compliant** with the [Web Content Accessibility Guidelines version 2.1 AA standard](#), due to following non-compliances and exemptions listed below.

## 5. Non-accessible content

### Non-compliance with the accessibility regulations

- **Most older PDF documents are not fully accessible to screen reader software, for example they may fail under**

WCAG 2.1 Success Criterion **2.4.4**: Link Purpose (In Context) or

WCAG 2.1 Success Criterion **2.4.9**: Link Purpose (Link Only)

We plan to address this for all new PDFs. When we publish new content we'll make sure our use of PDFs meets accessibility standards. To address existing PDFs would fall under the **Disproportionate Burden Exemption**.

- **Colour Contrast Accessibility Validator**

This fails WCAG 2.1 Success Criterion **1.4.3**: Test for Colour Contrast

As we have a number of web pages that may fail this criterion. to this immediately would fall under the **Disproportionate Burden Exemption**.

We plan to address this by 31<sup>st</sup> December 2021.

## 6. What we're doing to improve accessibility

Clackmannanshire Council are fully committed to addressing issues with our website going forward. Where capacity is available we will endeavour to regular checks and balances to ensure that our website meets WCAG 2.1 success criteria.

## 7. Disproportionate burden

A link to our disproportionate burden statement can be found [here](#).

## 8. Preparation of this accessibility statement

This statement was prepared on April 2021

This website was last tested on April 2021.

The test was carried out by Clackmannanshire Council using open-source accessibility validation software.