



Clackmannanshire Business Support Partnership

As part of the response to the coronavirus crisis, local organisations have come together to create a new Clackmannanshire Business Support Partnership. They are working together to co-ordinate activity in order to provide effective support to our local business community.

This leaflet tells you something about the partners and what roles they have agreed to play during the Coronavirus Crisis.

Where to get Local Support

For general advice and support, please contact Business Gateway Clackmannanshire which is the Council's main interface with business.

They can be contacted Monday to Friday on the following numbers:

- 01259 726435 (9am till 11am and 1pm till 5pm)
- 01259 726429 (10am till 12 noon and 2pm till 4pm)
- 01259 726430 (10am till 12 noon and 2pm till 4pm)

Alternatively, you can email your enquiry to businessgateway@ceteris.co.uk



**Clackmannanshire
Council**

Other Local Support

- Redundancy support can be provided through [Partnership Action for Continuing Employment \(PACE\)](#), a Scottish Government initiative provided through local partnerships.
- [Environmental Health advice](#) for food and drink businesses
- Information about benefits and other financial support on our [Worried About Money](#) page
- [Clackmannanshire Citizens Advice Bureau](#) is operating but running a reduced service. Tel: 01259 219404. Email: Bureau@clackscab.casonline.org.uk
- Alloa Jobcentre Phone Numbers:
 - New Benefit Claims: 0800 055 6688
 - Existing Benefit Claims: 0800 169 0310
 - Universal Credit: 0800 328 9344



Clackmannanshire Council

Key activities include:

Keeping information about [support measures for businesses](#) up to date on the website.

Administering and processing applications to the [Scottish Government Coronavirus Business Support Fund](#)

In addition the Council has:

- Developed specific local advice for food and drink businesses.
- Suspended commercial waste charges for non-operational businesses,
- Relaxed planning enforcement around food businesses
- Deferred the collection of rent for 30 small businesses, charities and community groups



CETERIS

- The support that Ceteris provides locally results in a £120 million net additional impact to our economy.
- Ceteris has over 160 tenant businesses and delivers the Business Gateway contract locally on behalf of Clackmannanshire Council, supporting over 200 businesses annually.
- Business Gateway resources are currently providing helpline services for businesses as well as a range of other supports.
- Ceteris have also created a [7-day rolling business support news feed](#) with information and stories from around the Forth Valley.



Alloa First is the Business Improvement District serving Alloa town centre. Keeping in contact to identify issues and:

- Providing a communications platform and focal point for our members regarding Scottish Government and Clackmannanshire Council initiatives and how they apply to you.
- Providing the communications to inform opening times, changes in service, offers and any other information.
- Our focus is on supporting our businesses however we can. If you have ideas as to how we could help you, or resources that you would find beneficial please let us know.



- Clacksfirst BID has taken the step to suspend BID Levy collection for the foreseeable future as we recognise the challenges that lie ahead for our members.
- The BID recycling service has been suspended however, if any of our members require a special uplift please contact admin@clacksfirst.co.uk
- Clacksfirst BID is in the process of applying to the COVID-19 BID Resilience Fund with the aim of supporting the local community, we will update on progress.



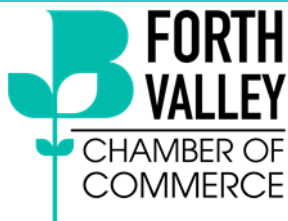
- VisitScotland have a dedicated [COVID-19 advice page](#) providing guidance and advice for the tourism and events industry. Information includes relevant financial support, FAQ's (with Scottish Government responses to questions raised by industry) and signposting to useful resources.
- VisitScotland's advice page presents findings from our [COVID-19 industry survey](#) and our latest [marketing intelligence reports.](#), along with our brand new video, [Absence Makes the Heart Grow Fonder](#) – please share!



Experts in Business

Federation of Small Businesses (Scotland)
As experts in business, FSB offers members a wide range of vital business services, including advice, financial expertise, support and a powerful voice in Government.

- [FSB Advice Hub](#) – comprehensive, up-to-date and accurate source of information for small businesses and the self-employed.
- [FSB Legal Helpline](#) - HR matters, employment law
- [FSB Insurance Service](#) - advice on business insurance
- [FSB Care](#) - free access to therapy and counselling support
- [FSB Skills Hub](#) - new platform to support our members remotely; with learning opportunities, resources and advice for your business
- [FSB Webinar](#) – free regular coronavirus webinar series on topics including financial support



- Forth Valley Chamber of Commerce is committed to helping and supporting any business looking to understand how the current situation impacts them, their staff and their future.
- At this time, we make no distinction between a member or non-member business looking for our support. To get our business and communities through this crisis we are partnering with many different organisations to assist businesses in accessing the support they need to help them survive.

<https://www.scottishchambers.org.uk/press-releases/businesssupportcovid19/>



- Third sector organisations and social enterprises struggling to cope through this challenging time have a range of grant and funding options open to them including the Third Sector Resilience Grant and the National Emergency Fund.
- In addition, this week the Heritage Lottery and Creative Scotland are offering emergency grant funding for their sectors struggling due to the restrictions and more funding is going to be available through Supporting Communities Fund. Full Details of the funding available is listed on the CTSI Funding Bulletin [here](#).
- Additional business support is available to third sector organisations and social enterprises through Just Enterprise and SCVO. Links are provided in the [bulletin](#) also.

Contacts



Clackmannanshire
Council

Via Business Gateway Clackmannanshire:

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- 01259 726429 (10 to 12 & 2 to 4)
- 01259 726430 (10 to 12 & 2 to 4)

Email: businessgateway@ceteris.co.uk



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Discover Clacks

DiscoverClackmannanshire@hotmail.com

[Discover Clacks Facebook Group](#).

VisitScotland contact:

James.Sinclair@VisitScotland.com



For enquiries, contact Hisashi Kuboyama

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Please call us on 01786 44833

<https://www.forthvalleychamber.co.uk/>



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