

Title

**Review of leisure services**

Service Area

**Strategy and Customer Services**

Estimated Savings

## Summary

Provision of sport and leisure facilities and spaces for community use is currently fragmented across a number of leisure facilities and demand is currently much lower than that provided for with utilisation rates ranging from 5% to 30%. The quality and condition of these council facilities varies significantly and charges do not reflect full operating costs.

The Council has invested in state of the art community facilities within its secondary school estate, where utilisation rates could also be improved.

Given the current utilisation and budgetary challenges, current operating models are no longer sustainable.

This review therefore seeks to redefine and regenerate the concept of community services through the creation of centralised facilities to ensure they are better integrated and better able to meet the needs of communities, whilst remaining sustainable and affordable. There is a strong inter-relationship between this project and:

- Review of School Estate
- Review of Settlement Hubs

## Impact

This business case encompasses significant change, however, it seeks to maintain high quality sport and leisure services and facilities across Clackmannanshire. Clustering some bookings and activities in certain facilities at certain times may be perceived by some as a reduction in local services. Some customers may have to travel a bit further than at present. Greater use of online bookings and self-service will improve the customer experience, however it could also create increased inequality for those unable to access online services.