











# Clackmannanshire Single Outcome Agreement Annual Review 2011/12

## Guidance & Notes

This annual report has been produced using new Performance Management software, which will enable Alliance partners to co-ordinate and manage all corporate and partnership performance and risk information. This will support the Alliance in producing performance information more efficiently, contributing to improving strategic decision making processes. A list of terms used in providing this review as well as explanation of the symbols used to depict the direction of performance is included. Appendix 1 to the annual report details our priority outcomes for 2011/12 and their relationship with the national outcomes.

<b>Performance Indicator</b>	The description of the indicator. <b>Indicators in bold are specified Statutory Performance Indicators and will be reported to Audit Scotland in August.</b>
<b>Compared to Last Value</b>	<p>Whether performance levels have gone up or down (regardless of whether the actual values have gone up or down - we would aim to have an upwards arrow for all indicators). For most indicators this represents the annual change from 2009/10 to 2010/11. Others, such as in Education, run a year behind (as we are still within the 2010/11 academic year). Some indicators are recorded every 2 years, so the change from 2008/09 to 2010/11 is shown here.</p> <p> Performance has improved since last year</p> <p> Performance is consistent with last year</p> <p> Performance has declined since last year</p> <p> Performance cannot be compared to the previous value as either the data has not been provided for previous years, or the indicator has been changed or newly introduced this year, and is not comparable to previous data.</p>
<b>Compared to Target</b>	<p>This is monitored by comparing the current reported value to the target and tolerance. This tolerance is normally set as a 10% variance below target, though for indicators where a very small annual variance is likely, this may have been set so that indicators show as red if the value has a 5% variance below target, or possibly less. For some indicators a green/amber/red icon is shown, despite 2010/11 data not being shown. This is possible where the data is reported more frequently than annually, and only the last month or quarter is missing, therefore, performance for part of the year can be shown although the final annual figure cannot.</p> <p> Performance is meeting or exceeding the set target.</p> <p> Performance is worse than the set target but within tolerance.</p> <p> Performance is worse than the set target and outwith tolerance.</p> <p> The latest target is missing, either because the service did not set a target for the indicator, or because the target has not been provided.</p>
<b>Latest Note</b>	Comments regarding the causes of strong performance, and remedial action that will be taken to improve performance.
<b>Value</b>	The value (level of performance) achieved by Clackmannanshire Alliance in the year shown.
<b>Target</b>	The target set for the year shown.
<b>Scottish Average</b>	The benchmark group average - for most indicators with benchmark data, this is from the Statutory Performance Indicators published by Audit Scotland.

## **FOREWORD**

This is the fourth annual report for the Clackmannanshire Single Outcome Agreement and reports on progress in meeting the Clackmannanshire Alliance's partnership outcomes in 2011-12.

In terms of the performance of the Single Outcome Agreement in 2011/12, the Alliance has seen many positive improvements. This has meant that in many areas, we have seen performance improve and the gap between Clackmannanshire and the Scottish context narrow.

This year, the Clackmannanshire Alliance has concentrated on four priority areas. These have been; attracting more jobs; developing skills especially for young people aged 16 - 24; early intervention with an emphasis on under fives in vulnerable families and community empowerment. Good progress has been made in these areas. Educational attainment has improved and a variety of training programmes have been delivered for young people. There have been improvements in public perception, particularly in relation to our residents' feeling a strong sense of community.









In early 2012 the Scottish Government and CoSLA implemented a joint review of Community Planning and Single Outcome Agreements with a view to taking forward the recommendations from the Christie Commission. The Clackmannanshire Alliance has agreed to the implementation of a new partnership structure to focus on outcomes based partnership work. The two new partnership teams are; Community Wellbeing and Jobs, Business and Skills.

Looking forward to 2012/13, a series of development sessions are planned with the new partnership teams and the full Alliance with a view to preparing a draft Single Outcome Agreement for wider consultation in late 2012.

**Councillor Gary Womersley**  
**Chair of Clackmannanshire Alliance**  
**November, 2012**

## 1.0 SOA ANNUAL REVIEW 2011/12 SUMMARY ANALYSIS

- 1.1 In 2011/12 our performance across all priority outcomes in our Single Outcome Agreement has been very positive. The table below provides summary analysis on performance for all indicators under each priority outcome heading. This shows us that 42 out of 82 indicators have improved over the reporting year and 51 have met or exceeded targets. For a further 16 indicators we have met targets within tolerance, or values have not significantly changed over the reporting year to be statistically meaningful. 8 indicators out of a total of 82 have not met the SOA target. For 7 indicators, data was not available for 2011/12 and we will continue to make improvements to our processes to ensure that data is reported on a regular basis and is reliable.
- 1.2 The appendices that follow in this Annual Report show detailed information on performance as well as examples of projects and interventions that the Alliance has supported over 2011/12 within each of the SOA Priority Outcome Areas. In summary:

Priority Outcome	Compared to Last Value				Compared to Target				Total Indicators*
									
1. The area has a positive image and attracts people and businesses	3	-	2	3	4	-	1	3	8
2. Our communities are more cohesive and inclusive	4	1	2	-	5	2	-	-	7
3. People are better skilled, trained and ready for learning and employment	6	-	2	-	6	1	1	-	8
4. Our communities are safer	6	2	7	-	8	6	1	-	15
5. Vulnerable people and families are supported	4	2	1	2	6	1	-	2	9
6. Substance misuse and its effects are reduced	4	1	1	0	3	1	2	0	6
7. Health is improving and health inequalities are reducing	5	1	3	1	5	3	1	1	10
8. The environment is protected and enhanced for all	2	-	1	1	3	-	-	1	4
9. Our public services are improving	8	3	4	-	11	2	2	-	15
<b>Overall</b>	<b>42</b>	<b>10</b>	<b>23</b>	<b>7</b>	<b>51</b>	<b>16</b>	<b>8</b>	<b>7</b>	<b>82</b>

This year, as well as measuring performance against agreed indicators, we asked our community partners, the community councils and tenants and residents groups, to review jointly and record consensus on their perceptions of change over the period 2011/12. It became clear during the exercise that our community partners have high aspirations for their communities and this is reflected in their comments. We have incorporated their perceptions under each of the priority outcomes. They are intended to read alongside the results which have been produced on performance by the statutory partners .

#### The area has a positive image and attracts people and businesses

We have seen positive performance in community perceptions of their neighbourhood and a slight rise in tourism revenue. Performance relating to overall street cleanliness and planning applications have dropped slightly but remain within target and above the Scottish average. There has been no data available for business birth, death and survival rates since 2009.

The perceptions of our community partners indicate that there have been significant steps to improve the image of Clackmannanshire such as the opening of railway and the new road bridge. However, community partners are seeing decline in the villages which are not feeling the full benefit of the work.

#### Our communities are more cohesive and inclusive

We have seen positive performance under this priority outcome with the majority of indicators improving and targets being met. Over half of local residents feel that Clackmannanshire has a strong sense of community and the percentage of residents who feel that they have a good quality of life has increased significantly. However, the employment rate in Clackmannanshire has dropped sharply and the percentage of working age people who are economically active has also fallen during 2011/12. Housing stock remains on target to meet the Scottish Housing Quality Standard by 2015.

The Alliance's community partners are aware of the role they play in delivering on this outcome including facilitating the activism of other groups. Communities are capable of coming together to challenge a threat to their communities, support community events and participate in community life, but there is scope for this to improve to ensure the momentum of community engagement is maintained.

### People are better skilled, trained and ready for learning and employment

Positive progress is being made in the majority of areas under this outcome and progress is being made to achieving targets. Examination attainment levels have improved, however, the percentage of school leavers going into a positive destination has fallen.

The perceptions of our community partners indicate that having a newly opened college locally is positive and our schools and further education facilities provide a good quality of education. However, there is a feeling that there are not enough 'open doors' here to motivate people to become ready for employment and the vision is limited by a culture in some communities whereby people only see near the horizon and do not consider travelling out of the area to secure training and employment.

### Our communities are safer

Performance under this priority outcome has remained generally positive although, there has been a fall in community satisfaction with how local agencies are tackling crime and fear of crime. Crime numbers have reduced for all crimes apart for Group 2 crimes (crimes of indecency) but detection rates have fallen slightly. Less people were killed or seriously injured on Clackmannanshire roads and the majority of indicators relating to fires have improved and targets are being met.

Our community partners agree that most areas in Clackmannanshire feel safe but there are pockets where problems occur and not all communities feel there is a good response to repeated incidents of vandalism and anti-social behaviour. The community partners feel that anti-social behaviour requires a focussed solution involving all agencies working together.

### Vulnerable people and families are supported

Performance within this priority outcome has been generally positive. The percentage of homeless people maintaining their tenancy for at least a year has increased and now exceeds target. There has been a positive improvement in community care performance with a considerable increase in the number of elderly people with intensive care needs receiving services in their own homes.

The community partners are aware of excellent provision for disabled and vulnerable people. They are, however, seeing a reduction in funding to organisations leading to a reduction in services. They feel young parents need help within their own communities to improve parenting.

### Substance misuse and its effects are reduced

Overall performance under this priority outcome has improved with a reduction in the number of alcohol related road collisions and alcohol related driving incidents. On the down side, community perception indicators show a rise in the percentage of local residents concerned about drug abuse / dealing in their neighbourhood despite a significant reduction in the number of class A drug supply offences.

Community partners acknowledge the high profile this aspect of the vision currently has and view it in terms of impact on community as a whole. Although many communities are not affected directly by substance misuse, knowing that it is a problem whether it directly affects a community or not, is in itself a concern for communities.

### Health is improving and health inequalities are reducing

Health indicators show positive performance in many areas. Progress has been made in mortality rates for heart disease and Clackmannanshire is performing better than the Scottish average. The teenage pregnancy rate has reduced and positive progress has been made in numbers of 3-5 year olds registered with a dentist and percentage of primary 1 children who are overweight. There has been an increase in the percentage of our residents describing their health as good or very good and 85% of our residents who were surveyed described their mental and emotional wellbeing as being happy or very happy.

Our community partners recognise that lifestyles here are good but the culture may lead some people to ignore the options for a healthy lifestyle. There is a perception that we may be healthier, in some respects, than official statistics tell us.

### The environment is protected and enhanced for all

Performance within this outcome is positive with the majority of indicators meeting and exceeding targets. Clackmannanshire continues to perform well above the Scottish Average in cleanliness, recycling and waste sent to landfill.

Community partners feel that recent environmental initiatives indicate that we are becoming better at managing our environment but there are concerns about the attitude towards investment in our natural environment. There is a perception that statutory services do not value the same environmental assets as communities. However, community partners know that good management of the natural and built environment relies on volunteers and goodwill but communities do not always take responsibility for their own environment.

### Our public services are improving









Positive progress is being made under this priority outcome with the majority of indicators improving on last years figures and meeting or exceeding targets. Both overall experience of public services and satisfaction with how well public agencies are working together have significantly improved, In terms of satisfaction with individual services, the largest improvements over the reporting year are for Sport and Leisure, Housing, Planning and Refuse Collection / Recycling.

Our community partners report that they would like to see greater involvement of communities and the third sector in the design and delivery of local services. Their experience of services at the point of contact is excellent but they feel the quality of the service overall could improve if decisions which affect the broader community were made after more meaningful consultation.



## Detailed Review of Indicators & Targets

For each of the partnership's priority outcomes, the next section details performance in respect of each indicator and target. The following symbols and their meanings are used.

<b>Performance Indicator</b>	The description of the indicator. <b>Indicators in bold are specified Statutory Performance Indicators and will be reported to Audit Scotland in August.</b>
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<b>Compared to Target</b>	<p>This is monitored by comparing the current reported value to the target and tolerance. This tolerance is normally set as a 10% variance below target, though for indicators where a very small annual variance is likely, this may have been set so that indicators show as red if the value has a 5% variance below target, or possibly less. For some indicators a green/amber/red icon is shown, despite 2011/12 data not being shown. This is possible where the data is reported more frequently than annually, and only the last month or quarter is missing, therefore, performance for part of the year can be shown although the final annual figure cannot.</p> <p>  Performance is meeting or exceeding the set target.   Performance is worse than the set target but within tolerance.   Performance is worse than the set target and outwith tolerance.   The latest target is missing, either because the service did not set a target for the indicator, or because the target has not been provided.         </p>
<b>Latest Note</b>	Comments regarding the causes of strong performance, and remedial action that will be taken to improve performance.
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**CLACKMANNANSHIRE PRIORITY OUTCOME: the area has a positive image and attracts people and businesses**

**Contributing to National Outcomes: 1. We live in a Scotland that is the most attractive place for doing business in Europe 2. We realise our full economic potential with more and better employment opportunities for our people 12. We value and enjoy our built and natural environment and protect it and enhance it for future generations.**

**CLACKMANNANSHIRE TOURISM WEBSITE**

The Clackmannanshire tourism website was developed by a Clackmannanshire Works Business Development and Liaison Adviser during 2011/12.

The website provides a wealth of information including visitor information, support for businesses and the travel trade, details of events and local news.

Clackmannanshire is fast developing a reputation as the artistic centre of Scotland, both geographically and intellectually.

The area is indelibly linked with the distinctive public art work of international sculptor, Andy Scott. These figurative works were designed with the support and input of the local people.

Alloa now hosts a 'makers' village' of craftspeople and an artistic tradition closely linked to the area's glass making heritage.

More information is available on the website:

[www.clackmannanshiretourism.com](http://www.clackmannanshiretourism.com)

**IMAGINE ALLOA PROJECT**

The Clackmannanshire Alliance has supported a successful bid for funding to transform Alloa town centre.

















The Imagine Alloa project was awarded £2 million from the Scottish Government's Town Centre Regeneration Fund and work was carried out over eight months delivering improvements in the roads, pavements and shop fronts.

Primrose Street, High Street, Drysdale Street and Shillinghill have seen the most benefit from the work.

The town centre now has new lighting, street furniture and litter bins. Three 10ft tall stainless steel figures by Aberfoyle based artist Rob Mullholland are a focal point in the new space.

1. The area has a positive image and attracts people and businesses

**CLACKMANNANSHIRE PRIORITY OUTCOME: the area has a positive image and attracts people and businesses**

Performance Indicator	Compared to Last Value	Compared to Target	Latest Note	Values Achieved, Targets & Benchmarks								
				2009/10			2010/11			2011/12		
				Value	Target	Scottish Average	Value	Target	Scottish Average	Value	Target	Scottish Average
Number of new house completions			The 35 Ochil View Housing Association planned completions in 2011/12 at Greygoran and Todds Yard were delayed and will now complete later in 2012. There is an intention to join the Local Authority Mortgage pilot to support first time buyers and boost the housing market.	50	100	-	22	100	-	29	170	-
Percentage of non-householder planning applications dealt with within 2 months			Although the figure is marginally down on the previous year, it overwhelmingly exceeds the previous and probable current national average.	92.2%	70.0%	48.8%	84.0%	70%	-	83%	70%	-
Overall street cleanliness index achieved (on a scale of 1 to 100)			Although a reduction on last year's figure, the overall street cleanliness index figure is within target.	74	70	74	77	74	-	74	74	-
Percentage of local residents who rate their neighbourhood as a good place to stay			90% of residents rate their neighbourhood as a good place to stay. This is a slight increase on last year and is similar to the target set..	89.0%	91.0%	-	89%	91%	-	90%	91%	-
Business births Rates in Clackmannanshire			Business figures have not been released since 2009 from IDBR - it is not known at this time when figures will next be published	105	>105	-	-	-	-	-	-	-
Business Deaths in Clackmannanshire			As above	125	<125	-	-	-	-	-	-	-
Business Survival rates in Clackmannanshire			As above	96.3%	increase	-	-	-	-	-	-	-
Clackmannanshire total tourism revenue (£'s millions)			Revenue from tourism has increased by 7% over the past year.	£16.65	increase	-	£14.46	increase	-	£15.54	increase	-

**CLACKMANNANSHIRE PRIORITY OUTCOME: our communities are more cohesive and inclusive**

**Contributing to National Outcomes: 4. Our young people are successful learners, confident individuals, effective contributors and responsible citizens. 7. We have tackled the significant inequalities in Scottish society 11. We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others 13. We take pride in a strong, fair and inclusive national identity.**

**CLACKMANNANSHIRE WORKS**

The Clackmannanshire Works programme continued to provide a range of employment support services to local people, particularly young people and unemployed individuals who have yet to be called onto the Government's Work Programme.

The programme also assisted people seeking self-employment and individuals who have progressed into work and still require additional support to gain further skills and training.

European funding has been used to both add value to the core employability services run within the Council's Economic Development team under the banner of Clackmannanshire Works and to enhance partner projects. Partners include Ceteris, Clackmannanshire Third Sector Interface and other Council services.

Some key achievements for Clackmannanshire Works in 2011/12:

- 76% of clients achieved a positive outcome such as achieving a qualification, entering education/training or employment
- 140 local enterprises were supported with a range of services such as recruitment, marketing and business planning
- The Modern Apprenticeship programme had a 92.5% success rate, well above the national average of 74.8%















**CLACKMANNANSHIRE THIRD SECTOR INTERFACE (CTSI)**

Clackmannanshire Third Sector Interface has been launched to enable development of the Voluntary Sector in Clackmannanshire to meet the needs of the community and to represent the Voluntary Sector in community planning. CTSI are funded by the Scottish Government to:

- develop, nurture and encourage a sustainable local voluntary sector and social economy in Clackmannanshire
- support everyone in Clackmannanshire to take part in volunteering
- involve local voluntary groups and community organisations to shape and respond to local and national policy
- ensure communities in Clackmannanshire have a voice in the community planning and decision making process

**CLACKMANNANSHIRE PRIORITY OUTCOME: our communities are more cohesive and inclusive**

**2. Our communities are more cohesive and inclusive**

Performance Indicator	Compared to Last Value	Compared to Target	Latest Note	Values Achieved, Targets & Benchmarks								
				2009/10			2010/11			2011/12		
				Value	Target	Scottish Average	Value	Target	Scottish Average	Value	Target	Scottish Average
% of working age people who are economically active			The % of working age people who are economically active has fallen this year and sits just below the national average.	76.5%	Narrow	79.8%	79.5%	Narrow	77%	75%	Narrow	77%
Clackmannanshire Employment Rate			Employment rate in Clackmannanshire has fallen by 10% in 2011/12. It now is below the national average.	71%	Narrow	74.3%	76.1%	Narrow	71%	66%	Narrow	71%
% adults who are very happy or fairly happy			This value has remained consistently high over the last 3 years.	85%	85%	-	85%	85%	-	85%	85%	-
Number of children in families receiving out of work tax credits			We have seen a small decrease over the last reporting year.	1.4 (000's)	1.7	114.4 (000's)	1.5 (000's)	1.7	113.6 (000's)	1.4	1.7	113.0 (000's)
% of residents who feel that they have a very good or good quality of life			Our residents who feel that they have a good quality of life has increased significantly since our last survey.	69%	80%	-	-	-	-	88%	80%	-
% of residents who feel that Clackmannanshire has a strong sense of community			Good progress is being made in this area, and the value has shown significant improvement over the last reporting year.	25%	35%	-	47%	35%	-	54%	50%	-
Housing achieving the Scottish Housing Quality Standard (Council Stock)			Good progress has been made against this indicator in over the reporting period. The Council have long term contracts in place for the remaining works through to March 2015.	77%	77%	42.4%	82%	79%	-	89%	85%	-

**CLACKMANNANSHIRE PRIORITY OUTCOME: people are better skilled, trained and ready for learning and employment**

**Contributing to National Outcomes: 2. We realise our full economic potential with more and better employment opportunities for our people 3. We are better educated, more skilled and more successful, renowned for our research and innovation.4. Our young people are successful learners, confident individuals, effective contributors and responsible citizens.**

**FORTH VALLEY CAMPUS**

The new Alloa campus opened its doors in September 2011 providing new, state-of-the-art facilities for students, the local communities and the local business community.

The new campus has a broad range of curriculum choices to engage part-time, full-time and flexible learning activity across subject areas which include: construction, early education and care, hairdressing and beauty therapy, business, computing and creative industries.

**TRAINING FOR YOUNG PEOPLE**

As at 31 December 2011, just under 500 young people from Clackmannanshire were in training on National Training Programmes which are funded by Skills Development Scotland and delivered by a range of training providers.

National Training Programmes include:

- Modern Apprenticeships
- Skillseekers
- Get Ready for Work including Lifeskills
- Training for Work
- Targeted Pathways

**CLACKMANNANSHIRE YOUNG PARENTS PROJECT**

This project has been established to help and support parents or parents-to-be aged 16-24.

The aim of the project is to help young parents stay engaged with the employability process and improve the life chances of young parents and their children. Some examples of what the project offers include:

- one to one guidance and support
- assistance with further learning and employment
- voluntary placements or training courses

During 2011/12 50 participants received support and 30 entered employment, education or training.

The project was a winner of Clackmannanshire Council Growing in Excellence Award 2011.

## CLACKMANNANSHIRE PRIORITY OUTCOME: people are better skilled, trained and ready for learning and employment

### 3. People are better skilled, trained and ready for learning and employment

Performance Indicator	Compared to Last Value	Compared to Target	Latest Note	Values Achieved, Targets & Benchmarks								
				2009/10			2010/11			2011/12		
				Value	Target	Scottish Average	Value	Target	Scottish Average	Value	Target	Scottish Average
Percentage of pupils attaining 5 or more Level 4 Standard Grade awards	↑	✓	Attainment has risen during 2011/12 and meets target.	76%	78%	78%	74.7%	78%	78.3%	78%	78%	-
Percentage of pupils attaining 5 or more Level 3 Standard Grade awards	↑	✓	Attainment has risen slightly and is very close to target.	77%	96	77.6%	94.9%	96	92.4%	95%	96%	-
% pupils attaining 3 or more awards at level 6 or better by the end of S5	↑	✓	Attainment has risen and now exceeds target.	16.1%	20%	23.4%	19.1%	20%	25%	23%	20%	-
Percentage of school leavers going into employment, education or training	↓	⬮	The % of leavers entering a positive destination is 84.8%, a fall of 3.1% compared to the previous year. This is below the national average and Clackmannanshire has the lowest % of leavers entering a positive destination in Scotland for this year.	86%	95%	85.7%	87.9%	95%	86.8%	84.8%	95%	88.9%
% working age population with no qualifications	↓	⚠	The % of working age population with no qualifications has increased in Clackmannanshire and is running above the national average.	19	National Average	13	13	National Average	12.3	15.7%	National Average	11.6%
% of working age population with NVQ4+	↑	✓	There has been a positive increase in the % of people with NVQ4+. The value is now higher than the Scottish Average.	32.50%	National Average	33.9%	34.8%	National Average	35%	40.3%	National Average	37.2%
% of 3 year olds taking up entitlement to free nursery places	↑	✓	These figures are based on figures provided by the Scottish Government and some children may be counted more than once if they are registered to receive local authority funded pre-school education at more than one centre.	89.3%	90	-	89.40%	90	-	114.7	90	-
% of 4 year olds taking up entitlement to free nursery places	↑	✓	These figures are based on figures provided by the Scottish Government and some children may be counted more than once if they are registered to receive local authority funded pre-school education at more than one centre.	98%	99	-	98.3%	99	-	115.3	99	-

**CLACKMANNANSHIRE PRIORITY OUTCOME: our communities are safer**

**Contributing to National Outcomes: 8. We have improved the life chances for children, young people and families at risk. 9. We live our lives safe from crime, disorder and danger 10. We live in well-designed, sustainable places where we are able to access the amenities and services we need**

**DOOR STEP CRIME**

This group has produced a booklet which aims to raise awareness to residents on Doorstep Crime and what preventative measures can be taken to prevent becoming a victim.

In addition to this a DVD and training pack has been produced to enable training for service providers who carry out work in residential houses. A trusted trader scheme will also be promoted.

The group are planning to seek community support for a "no cold calling zone" throughout Clackmannanshire.

**VIOLENCE AGAINST WOMEN GROUP**

This group continued to coordinate activities relating to domestic violence in Clackmannanshire.

Work has included working with local secondary schools and Forth Valley College to raise awareness. The group has also worked with Clacks Alcohol and Drugs Partnership to support young women affected by alcohol and domestic violence.

**CASH FOR SAFER COMMUNITIES FUND**

The Community Safety Partnership launched a community cash fund which enabled community groups in Clackmannanshire to apply for small grants to be used for community safety initiatives.

The fund remains available for local groups

**PACT PRIORITIES**











Community Officers continue to attend the community council meetings on a monthly basis and set their PACT priorities after consultation with the community.











The PACT priorities aim to tackle what communities believe to be the main issues or concerns in the areas they live and plans can then be made to tackle the issues.



## CLACKMANNANSHIRE PRIORITY OUTCOME: our communities are safer

### 4. Our communities are safer

Performance Indicator	Compared to Last Value	Compared to Target	Latest Note	Values Achieved, Targets & Benchmarks									
				2009/10			2010/11			2011/12			
				Value	Target	Scottish Average	Value	Target	Scottish Average	Value	Target	Scottish Average	
Level of satisfaction with how local agencies are tackling crime and fear of crime	↓		There has been a 13% fall in satisfaction with how crime and the fear of crime is being tackled.	40%	45%	-	47%	45%	-	34%	45%	-	
% of people who have been fearful in the last 12 months of becoming a victim of crime	↓		A significant proportion of people surveyed said they were fearful about becoming a victim of crime. This is slightly higher than the previous year.	32%	25%	-	30%	25%	-	33%	25%	-	
Group 1 crimes (Number and detection rate)	N ↑ D ↓		Group 1 crimes have significantly decreased in 2011/12. However there has been a decrease in the detection rate.	61 93%	reduce	-	96 99%	reduce	-	69 90%	reduce	-	
Group 2 crimes (number and detection rate)	↓	-		Group 2 crimes have increased slightly during 2011/12. Detection rates have remained similar to the previous year.	125 83%	reduce	-	64 70.3%	reduce	-	70 69%	reduce	-
Group 3 crimes (number and detection rate)	↑	↓		The number of group 3 crimes has fallen during 2011/12, however, there has been a slight drop in the detection rate.	1175 54%	reduce	-	1285 53.6%	reduce	-	1205 49%	reduce	-
Group 4 crimes (number and detection rate)	↑	-		The number of group 4 crimes has also reduced over 2011/12. The detection rate remains similar to last year.	1075 37%	reduce	-	1085 35.2%	reduce	-	1018 33%	reduce	-
All persons killed or seriously injured in road collisions	↑		The number of people killed or seriously injured in road collisions has reduced significantly over 2011/12.	18	reduce	-	21	reduce	-	16	reduce	-	
Slight Injuries in road collisions	↓		Although the number of serious injuries has fallen the number of slight injuries has increased during 2011/12	69	reduce	-	69	reduce	-	87	reduce	-	
Injury Road Collisions	↓		The number of injury road collisions has increased during 2011/12	69	reduce	-	61	reduce	-	74	reduce	-	
Number of accidental dwelling fires (per 10,000 population)	↓		The number of accidental dwelling fires has increased but is still below the Scottish average. There were 49 accidental dwelling fires in Clackmannanshire. 23	6.9	reduce	7.2	6.9	reduce	10	9.4	reduce	10	

Performance Indicator	Compared to Last Value	Compared to Target	Latest Note	Values Achieved, Targets & Benchmarks								
				2009/10			2010/11			2011/12		
				Value	Target	Scottish Average	Value	Target	Scottish Average	Value	Target	Scottish Average
			involved cookers or cooking and 13 had drugs or alcohol as a contributing factor. The service is currently targeting these areas through community safety work.									
Number accidental fire fatalities (per 10,000 population)			There were no fire fatalities in Clackmannanshire during 2011/12	0	reduce	0.068	0	reduce	0.09	0	reduce	0.072
Number of fire incidents resulting in casualties (per 10,000 population)			After a fall in the previous year, the figure has increased slightly back to the 2009/10 number of 10 casualties. There was smoke detection in 3 of the 10 houses and 5 of these incidents had alcohol or drugs as a contributory factor.	1.98%	reduce	-	1.38%	reduce	2.47%	1.98%	reduce	-
Number of wilful fire raising incidents (per 10,000 population)			The number of wilful fire raising incidents has reduced significantly during 2011/12 and is half of the Scottish average.	46.3	reduce	-	40.56	reduce	-	24.5	reduce	49.2
Number of hoax emergency calls (per 10,000 population)			The number of hoax emergency calls has fallen in Clackmannanshire.	6.5	reduce	-	5.1	reduce	-	4.3	reduce	5.11
Percentage of local residents who state vandalism or graffiti is a dislike about their local neighbourhood			This figure has remained similar to the 2010/11 value and is within target.	23.0%	25.0%	-	18%	20%	-	19%	20%	-

**CLACKMANNANSHIRE PRIORITY OUTCOME: vulnerable people and families are supported**

**Contributing to National Outcomes: 5. Our children have the best start in life and are ready to succeed 6. We live longer, healthier lives 7. We have tackled the significant inequalities in Scottish society 8. We have improved the life chances for children, young people and families at risk.**

**EARLY YEARS FRAMEWORK/MODEL FOR EARLY CO-ORDINATED INTERVENTION FOR VULNERABLE FAMILIES WITH CHILDREN AGED 0-5 YEARS 'CHILDREN AND FAMILIES ASSESSMENT AND SUPPORT SERVICE'**

In 2009 the Scottish Government launched the Early Years Framework and identified 10 key areas for partners to work on the delivery of "transformational change". These are:

1. a coherent approach
2. helping children, families and communities to secure outcomes for themselves
3. breaking cycles of poverty, inequality and poor outcomes in and through the early years
4. A focus on engagement and empowerment of children, families and communities
5. using the strength of universal services to deliver prevention and early intervention
6. putting quality at the heart of service delivery
7. services that meet the needs of children and families
8. improving outcomes and children's quality of life through play
9. simplifying and streamlining delivery
10. more effective collaborations

An Early Years/Early Intervention Working Group has been set up to focus on the future of services supporting vulnerable families with children aged 0-5. This multi-disciplinary group is made up of representatives from Central Scotland Police, NHS Forth Valley, Integrated Mental Health Services, Education/Psychological Services, Social Work, Housing, Third Sector and the Housing Health and Care Portfolio Holder.

In December 2011 the Council approved the development of a new model of service delivery. The focus is on co-ordinating core and essential services.

Underpinning the work is the key principle of building on success, placing emphasis on building community capacity, resilience, breaking the cycle of family poverty and reducing failure, whilst improving outcomes for our children and families as a fundamental objective.

**REABLEMENT SERVICE**

Reablement is a care at home service introduced to help older people enjoy living safely and independently in their own homes for as long as possible.

The service is for older people aged 65 and over who live in Clackmannanshire. From April 2011 until March 2012 a total of 76 residents were referred to the scheme, which is run in partnership by the Council and NHS Forth Valley.

The scheme is funded by the Scottish Government's Re-shaping Care Project.

## CLACKMANNANSHIRE PRIORITY OUTCOME: vulnerable people and families are supported

### 5. Vulnerable people and families are supported

Performance Indicator	Compared to Last Value	Compared to Target	Latest Note	Values Achieved, Targets & Benchmarks								
				2009/10			2010/11			2011/12		
				Value	Target	Scottish Average	Value	Target	Scottish Average	Value	Target	Scottish Average
Percentage of people aged 65 and over with intensive care needs receiving services at home	↑	✔	Performance has significantly increased and is well above the national average of 30%.	35%	30%	-	36%	30%	-	43%	30%	-
Percentage of people for whom community care assessment targets were met	↑	✔	There has been a positive improvement in waiting times during 2011/12.	79%	70%	-	76%	80%	-	86%	80%	-
Number of people waiting in short stay settings for more than 6 weeks for discharge to appropriate settings	-	✔	Social Services have continued to maintain a zero delayed discharge figure at 6 weeks and are working to reduce this to 4 weeks.	0	0	-	0	0	-	0	0	-
% social work service users surveyed who are satisfied with their involvement in their care plan	?	?	No survey was undertaken in 2011/12 during the transition to shared services.	72%	75%	-	74%	75%	-	-	-	-
% of carers surveyed who feel supported and able to continue in their caring role	?	?	No survey was undertaken in 2011/12 during the transition to shared services	67%	70%	-	85%	70%	-	-	-	-
% of achievement of targets for social services assessments	-	✔	Social services continue to work on response times from requests for services through to assessments and service delivery across all service areas.	85%	80%	-	78%	80%	-	78%	70%	-
Number of domestic abuse incidents reported to the police	↑	✔	We have seen a considerable rise in the number of cases of domestic violence being reported to the police. This is due to change in the way this information is recorded. Incidents of domestic abuse are now also being identified from Vulnerable Person Reports.	104	increase	-	126	increase	-	796	increase	-
Average time homeless people spend in temporary accommodation (days)	↓	⚠	The value has risen by 14 days over the last reporting year. This is due to a lack of permanent accommodation for people to move into.	96.0 days	reduce	-	100 days	reduce	-	114 days	reduce	-
Percentage of homeless people maintaining their tenancy for at least 12 months	↑	✔	Improvement reflects increased housing support activity and greater attention to supporting new tenants to understand and meet their obligations.	79.0%	86.0%	82.3%	83.5%	85.0%	-	90.5%	90.0%	-

**CLACKMANNANSHIRE PRIORITY OUTCOME: Substance misuse and its effects are reduced**

**Contributing to National Outcomes: 5. Our children have the best start in life and are ready to succeed 6. We live longer, healthier lives 7. We have tackled the significant inequalities in Scottish society 8. We have improved the life chances for children, young people and families at risk. 9. We live our lives safe from crime, disorder and danger 11. We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others**

**SHARING INFORMATION ON DISCARDED NEEDLES**

Links are being developed between services and this has resulted in an initiative to share information regarding discarded needles between the local Community Wardens and Signpost Recovery.

In response, Signpost workers have targeted the identified areas through their outreach work in an attempt to engage drug users and reduce community fears.

**ROLL-OUT OF THE NALOXONE PROGRAMME**

This programme aims to reduce the incidence of drug related deaths due to accidental opioid overdose. Naloxone is a medicine which, if used at the point of overdose, can avoid a fatality as it reverses the effects of heroin and other opioids.

The programmes has been raising awareness amongst opiate users and their friends, family members and carers. Family members are trained how to administer naloxone in the event of a suspected overdose and are provided with a take home naloxone kit.












The programme has been run by NHS Forth Valley and the Forth Valley Alcohol and Drug Partnership.

**METHADONE STORAGE**

Local Alcohol and Drug Partnerships have provided financial resources to purchase methadone storage for service users who receive a methadone prescription and have children. The methadone boxes are part of a range of measures designed to reduce risk to children and families.

## CLACKMANNANSHIRE PRIORITY OUTCOME: Substance misuse and its effects are reduced

### 6. Substance misuse and its effects are reduced

Performance Indicator	Compared to Last Value	Compared to Target	Latest Note	Values Achieved, Targets & Benchmarks								
				2009/10			2010/11			2011/12		
				Value	Target	Scottish Average	Value	Target	Scottish Average	Value	Target	Scottish Average
% of local residents surveyed who cite alcohol abuse as a dislike about their neighbourhood	▬		The value remains the same as the previous year.	28%	20%	-	27%	20%	-	27%	20%	-
% of local residents surveyed who cite drug abuse/dealing as dislikes about their neighbourhood			There has been a significant increase in the number of residents surveyed who are concerned about drug abuse/dealing.	21%	15%	-	18%	15%	-	29%	15%	-
Number of class A drug Supply offences			The number of Class A Drug offences have fallen significantly over the last reporting year.	65	Reduce	-	32	Reduce	-	7	Reduce	-
Alcohol related road collisions			The number of alcohol related road collisions has reduced during 2011/12.	4	Reduce	-	8	Reduce	-	6	Reduce	-
Alcohol related driving incidents			The number of alcohol related driving incidents has also reduced during 2011/12.	51	Reduce	-	62	Reduce	-	56	Reduce	-
% of referrals received by the children's reporter on the grounds of misuse of alcohol or drugs			This figure has remained similar to the previous reporting year and is out with the target set.	5%	4%	-	5.7%	4%	-	5.6%	4%	-

**CLACKMANNANSHIRE PRIORITY OUTCOME: health is improving and health inequalities are reducing**

**Contributing to National Outcomes: 8. We have improved the life chances for children, young people and families at risk. 5. Our children have the best start in life and are ready to succeed 6. We live longer, healthier lives 7. We have tackled the significant inequalities in Scottish society**

**CLACKMANNANSHIRE HEALTHIER LIVES (CHL)**

Clackmannanshire Healthier Lives is a community based programme which offers support and advice to people in Clackmannanshire to help them make changes that can improve their health and wellbeing.

The programme brings together existing and new initiatives locally to form a partnership which aims to tackle health inequality. Using a unique partnership approach, the programme prioritises those from more deprived areas or who are vulnerable in some way and supports and encourages them to achieve their own goals.

CHL's aims to empower people with the greatest need to improve the quality of their lives and contribute to a thriving Clackmannanshire.

Services offered include:

- health assessments
- stress management
- confidence building
- increasing physical activity through a range of free exercise and activity classes
- support to stop smoking
- healthier food shopping, cooking and dietary skills

**IMPROVING HEALTH AND WELLBEING**





















The Clackmannanshire Alliance is committed to sustaining and improving the health of its residents, especially in our disadvantaged communities.

During 2011/12:

- Clackmannanshire has seen some improvements in the number of communities which are considered health deprived.
- The Clackmannanshire Alcohol Service has engaged with clients to reduce the harm arising from alcohol misuse. 97% of clients reported that the service had helped them deal more effectively with their addiction problem.
- All pupils in Clackmannanshire primary schools received at least an hour and a half of physical activity per week and young people had the opportunity to attend sports activities through the varied summer programme.
- A new state of the art athletics track was opened at Lornhill Academy for school and community use.
- A series of stress control classes and mental health first aid training were available to all Clackmannanshire residents.

## CLACKMANNANSHIRE PRIORITY OUTCOME: health is improving and health inequalities are reducing

### 7. Health is improving and health inequalities are reducing

Performance Indicator	Compared to Last Value	Compared to Target	Latest Note	Values Achieved, Targets & Benchmarks								
				2009/10			2010/11			2011/12		
				Value	Target	Scottish Average	Value	Target	Scottish Average	Value	Target	Scottish Average
% adults describing their health as good or fairly good			The value has increased slightly over the reporting year but remains below target.	90%	-	-	87%	95%	-	88%	95%	-
Deaths from COPD			No data is available for 2011/12.	173.8	< 5%	142.5	138.2	< 5%	136.4	-	-	-
Deaths from Cancer			Clackmannanshire has seen a small increase in the numbers of deaths from cancers - there were 143 deaths in 2011 compared to 129 in 2010. This is below the national average.	258.7	< 5%	297.2	272.5	< 5%	296.5	281.7	<5%	292.6
Mortality rates for Heart Disease			Mortality rates for heart disease has fallen in Clackmannanshire and is now lower than the Scottish average.	142.90	< gap	142.44	142.9	< gap	132.16	126.2	reduce	129.1
% adults describing their mental/emotional well being as happy/very happy			This value has remained the same as the previous year and is above target.	77%	80%	-	85%	80%	-	85%	80%	-
% of claimants receiving ESA/IB			The value has increased very slightly in Clackmannanshire while the Scottish average figure has remained static. There are ongoing changes to benefits taking place under the Government's welfare reforms.	9.6%	reduce	8.3%	9.3%	reduce	8.1%	9.4%	reduce	8.1%
% 3-5 year olds registered with an NHS general dentist			Clackmannanshire is making good progress and has met the target, however is still lower than the national average.	79.70%	88%	81.8%	81.8%	88%	87.9%	87.9%	88%	90.6
Teenage Pregnancy rates (under 18 years of age)			There has been a reduction in the teenage pregnancy rate in Clackmannanshire, however, clacks is still above the national average.	46.1	reduce	-	45.2	reduce	39.8	42.8	reduce	37.9
% of primary 1 children overweight			There has been a significant improvement in the number of P1 children overweight. And Clacks is now better than the Scottish average.	22.1%	reduce	-	22.1%	reduce	20.4%	20.7	reduce	21.4
% primary 1 children obese.			However, the % of P1 children who are obese has risen and Clackmannanshire is worse than the Scottish average.	8%	reduce	-	8%	reduce	8.2%	10.5%	reduce	9.6%



**CLACKMANNANSHIRE PRIORITY OUTCOME: the environment is protected and enhanced for all**

**Contributing to National Outcomes: 1. We live in a Scotland that is the most attractive place for doing business in Europe 6. We live longer, healthier lives 10. We live in well-designed, sustainable places where we are able to access the amenities and services we need 12. We value and enjoy our built and natural environment and protect it and enhance it for future generations 14. We reduce the local and global environmental impact of our consumption and production.**

**GARTMORN DAM**

During 2011/12 there have been upgrades to paths and car parking and new signage has been installed. A feasibility study has been carried out to look at redeveloping the Sunken Garden with specific reference to disabled users. This project will involve the Council, the Forestry Commission, a disability awareness group and Action for Change. The projects have been funded by CSGN Development Fund and Awards for all.

**INNER FORTH PROJECT**

This project has been set up to enhance the natural and built heritage and re-connect communities with the Forth (Blackness to Stirling Bridge). The project has recently been granted development funding by the Heritage Lottery Fund.

The project is being led by the Royal Society for the Protection of Birds RSPB and involves the Council, the Forestry Commission, SEPA, SNA and Historic Scotland.









**WORKING WOODLANDS**

This project has been developed to highlight the multi benefits of woodland, namely; biodiversity, wood energy, access, health, timber value, climate change, potential for social enterprise in woodland management, woodland management options for Council woodland. Initial work has included surveys and workshop sessions.

The project is being undertaken in conjunction with Stirling Council and involves the Forestry Commission, SNH and the Community Woodlands Association. The project is funded through the CSGN Development Fund.

**CLACKMANNANSHIRE PRIORITY OUTCOME: the environment is protected and enhanced for all**

8. The environment is protected and enhanced for all

Performance Indicator	Compared to Last Value	Compared to Target	Latest Note	Values Achieved, Targets & Benchmarks								
				2009/10			2010/11			Value	Target	Scottish Average
				Value	Target	Scottish Average	Value	Target	Scottish Average			
Carbon footprint of Clackmannanshire Co2 emissions			The 2011/12 figure is not currently available to report.	13.5	<3%	-	-	<3%	-	-	<3%	-
General Cleanliness			There has been a slight reduction in the overall street cleanliness index figure, however, it is still within target..	74	76	74	77	76	-	74	74	-
Percentage of municipal waste composted/recycled in a rolling year			The value has significantly improved over the last reporting year, and over half of municipal waste was composted/recycled.	46.7%	40.0%	36.7%	49.8%	45.0%	36.7%	53.2%	47.5%	-
Tonnes of biodegradable waste sent to landfill in a rolling year			The target has been exceeded and less biodegradable waste is ending up in landfill.	11,386 tonnes	-	-	10,585 tonnes	12,443 tonnes	-	9,306 tonnes	11,965 tonnes	-

### **NATIONAL REVIEW OF COMMUNITY PLANNING**

In early 2012 the Scottish Government and CoSLA implemented a joint review of Community Planning and Single Outcome Agreements looking to examine how to take forward the recommendations from the Christie Commission within the context of community planning.

The review has been broadly shaped around the key principles of the Christie Commission and the Scottish Government's response to it. The review recognised the need to build on and strengthen the Community Planning process in order to empower public agencies to work together to focus on:

- prevention
- early intervention
- integration of public services
- a sense of 'place'

The review has published a 'Statement of Ambition' which sets out what is expected of the Community Planning process in terms of partner involvement, identification of priorities and achieving better outcomes for communities.

In addition CoSLA have set out 3 mutually reinforcing 'locks' which aim to strengthen governance and accountability within partnerships. These are:

- a new statutory duty on individual partners to work together to improve outcomes for local communities
- formal requirements for Community Planning Partnerships to operate as genuine boards to facilitate more effective partnership working
- establishment of a joint group at national level to provide political and strategic leadership

### **IMPLEMENTATION OF A NEW STRUCTURE FOR THE ALLIANCE**

In response to the National Review of Community Planning, a new partnership structure was agreed at the Alliance meeting in March 2012. This has resulted in a new two-team structure which will allow a move away from theme-based work to an outcomes-based partnership approach.

The two new partnership teams are;

- Community Wellbeing
- Jobs, Business and Skills





























The overarching purpose of the new Partnership Team structure is to:



- rationalise and simplify the meeting commitment
- allow for better focus on strategic priorities
- help partners identify and address gaps in services
- support collaboration
- channel information from community engagement
- maintain a solid connection between strategy and delivery
- show clear accountability for delivery
- incorporate cross-cutting themes
- improve efficiency

Development work on the new two-team structure is ongoing and in the interim, the existing partnership teams have continued to meet and feed into the development programme.

## CLACKMANNANSHIRE PRIORITY OUTCOME: Improved quality of public services

### 9. Improved quality of public services

Performance Indicator	Compared to Last Value	Compared to Target	Latest Note	Values Achieved, Targets & Benchmarks								
				2009/10			2010/11			2011/12		
				Value	Target	Scottish Average	Value	Target	Scottish Average	Value	Target	Scottish Average
Experience of public services as very or fairly good			Progress is continuing to be made. 83% of the residents surveyed rated their experience of public services as good or fairly good.	-	-	-	78%	70%	-	83%	70%	-
GP Services			Positive experience of GP Services has fallen slightly over the reporting year.	93	95	-	95	95	-	90%	95%	-
Hospitals			Value has shown positive progress for the third consecutive year.	84	86	-	90	86	-	90%	86%	-
Libraries			Satisfaction has fallen over the last year and is significantly lower than target..	95	96	-	91	96	-	79%	96%	-
Police			Value remains consistent with the previous reporting year and continues to exceed target.	74	76	-	80	76	-	80%	76%	-
Sport and Leisure			Satisfaction has increased significantly over the reporting year and is now very close to target.	75	77	-	64	77	-	76%	77%	-
Primary schools			The value has fallen very slightly but remains on target.	93	95	-	97	95	-	95%	95%	-
Secondary schools			The value has remained consistent with the previous reporting year and is on target.	88	90	-	90	90	-	90%	90%	-
Social services			The value has fallen quite significantly over the last reporting year, however is within the tolerance of meeting the target.	66	68	-	74	68	-	64%	68%	-
Housing services			Satisfaction with Housing Services has increased and has met target.	64	66	-	58	66	-	66%	66%	-
Planning			The value has improved significantly over the reporting year and now exceeds target.	69	72	-	59	72	-	73%	72%	-
Street Cleaning			There has been a slight improvement over the past year, however the value remains below target.	70	75	-	64	75	-	65%	75%	-
Refuse collection/recycling			The value has shown positive progress for the third consecutive year.	87	90	-	90	90	-	93%	90%	-
Street Lighting			The value remains consistently high and meets target.	84	86	-	86	86	-	86%	86%	-

Performance Indicator	Compared to Last Value	Compared to Target	Latest Note	Values Achieved, Targets & Benchmarks								
				2009/10			2010/11			2011/12		
				Value	Target	Scottish Average	Value	Target	Scottish Average	Value	Target	Scottish Average
% of residents who report that public agencies work well together			Progress continues to be made in this area.	-	-	-	30%	20%	-	32%	20%	-

## APPENDIX 1 - PROGRESS TOWARDS OUR PRIORITY OUTCOMES IN 2011/12

Clackmannanshire's priority outcomes are consistent with, complementary to, and supportive of, the 15 national outcomes which are set out in the national performance framework

The relationship between the Clackmannanshire priority outcomes and the national outcomes and indicators is set out in the table below.

CLACKMANNANSHIRE PRIORITY OUTCOMES		
The area has a positive image and attracts people and business	Our communities are more cohesive and inclusive	People are better skilled, trained and ready for learning and employment
Our communities are safer	Vulnerable people and families are supported	Substance misuse and its effects are reduced
Health is improving and health inequalities are reducing	The environment is protected and enhanced for all	Public services are improving

NATIONAL OUTCOMES AND ASSOCIATED CLACKMANNANSHIRE PRIORITY OUTCOMES - 15 NATIONAL OUTCOMES and beneath them the associated CLACKMANNANSHIRE PRIORITY OUTCOMES				
1. We live in a Scotland that is the most attractive place for doing business in Europe	2. We realise our full economic potential with more and better employment opportunities for our people	3. We are better educated, more skilled and more successful, renowned for our research and innovation.	4. Our young people are successful learners, confident individuals, effective contributors and responsible citizens.	5. Our children have the best start in life and are ready to succeed
The area has a positive image and attracts people and business	The area has a positive image and attracts people and business	People are better skilled, trained and ready for learning and employment	People are better skilled, trained and ready for learning and employment	Vulnerable people and families are supported
The environment is protected and enhanced for all	People are better skilled, trained and ready for learning and employment		Our communities are more cohesive and inclusive	Health is improving and health inequalities reducing Substance misuse and its effects are reduced
6. We live longer, healthier lives	7. We have tackled the significant inequalities in Scottish society	8. We have improved the life chances for children, young people and families at risk.	9. We live our lives safe from crime, disorder and danger	10. We live in well-designed, sustainable places where we are able to access the amenities and services we need
Vulnerable people and families are supported	Our communities are more cohesive and inclusive	Vulnerable people and families are supported	Our communities are safer	The environment is protected and enhanced for all
Substance misuse and its effects are reduced	Vulnerable people and families are supported	Substance misuse and its effects are reduced	Substance misuse and its effects are reduced	Our communities are safer
Health is improving and health inequalities are reducing	Health is improving and health inequalities are reducing	Health is improving and health inequalities are reducing		
The environment is protected and enhanced for all		Our communities are safer		
11. We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others	12. We value and enjoy our built and natural environment and protect it and enhance it for future generations	13. We take pride in a strong, fair and inclusive national identity	14. We reduce the local and global environmental impact of our consumption and production.	15. Our public services are high quality, continually improving, efficient and responsive to local people's needs
Our communities are more cohesive and inclusive	The environment is protected and enhanced for all	Our communities are more cohesive and inclusive	The environment is protected and enhanced for all	Improved quality of public services
Substance misuse and its effects are reduced	The area has a positive image and attracts people and businesses			