

## On-Line Terms and Conditions

1. Online bookings are available only to members registered on the Clackmannanshire Council on-line Leisure booking system ("the booking system").
2. Bookings can be made up to 7 days in advance.
3. All charges for activities booked via the booking system must be paid in full before the commencement of play.
4. Notice of cancellation must be made to the Council at least 24 hours prior to the commencement of the booking, otherwise the charge for the booking will remain payable in full.
5. Booked areas will comprise facilities (e.g. games hall, artificial grass surfaces) plus associated changing areas.
6. Members will be responsible for any online bookings made using their membership details, and as such will take responsibility for the proper and appropriate conduct of the booking. Failure to maintain this responsibility may result in members forfeiting membership of the booking system.
7. Proper and appropriate conduct will include use of booked areas solely for the purpose for which they were booked, and adherence to any instruction particular to individual booked areas, such as the wearing of suitable footwear.
8. Members shall be liable for and shall indemnify the Council in respect of (a) any damage caused to the booked areas and / or to the furnishings, fittings, equipment and others contained in, or in part of, the premises arising from, or during the course of the booking and the cost of repairing such damage and (b) any damage to the booked area of any person or injury caused to any person arising from, or during the course of, the booking.
9. Any damage to the booked area, fittings or equipment therein found prior to the commencement of the booking must be reported to a member of staff before commencement of the booking (or as soon as possible thereafter if a member of staff is not available).
10. The Council reserves the right, at any time and without reason given, to cancel or terminate any on-line booking. The Council shall only refund any charges paid and not due by reason of such cancellation or termination.

New members applying online in the Access To Leisure categories will require to provide evidence of either proof of age/income/disability/employment/student status on first use or visit to a centre.