
Report to: Scrutiny Committee

Date of Meeting: 15 February 2018

Subject: Fire Performance Report – Half One 2017/18

Report by: Local Senior Officer Clackmannanshire and Stirling

1.0 Purpose

- 1.1 The purpose of this report is to provide committee with:
- 1.2 A six month performance of the Scottish Fire and Rescue Service (SFRS) in Clackmannanshire covering the period 1 April to 30 September 2017. The report is based on performance against objectives and targets set out in the Local Fire and Rescue Plan for Clackmannanshire 2014/17. Performance indicators are detailed in the summary report at appendix 1.
- 1.3 An overview of the Ward prevention plans being developed by the Scottish Fire and Rescue Service (SFRS). These ward prevention plans have been developed to support the delivery of the Local Fire Plan for Clackmannanshire. They outline the mechanisms for delivering the Local Fire Plan at a ward based level.

2.0 Recommendations

- 2.1. It is recommended that committee note and challenge the report as appropriate.

3.0 Considerations

- 3.1. A number of significant trends are worth highlighting.
- 3.2. There have been no fire related fatalities and three fire casualties in the reporting period; this is the same number when compared to the same period during 2016/17. This figure includes three casualties that required admission to hospital but their injuries appeared slight.
- 3.3. The SFRS delivered their Spring Thematic Action Plan from the 29th of February to the 25th of April. The main local target was the reduction of fire related anti-social behaviour.

- 3.4. The SFRS delivered their Summer Thematic Action Plan from the 27th of June to the 29th of August. The main local target was the reduction of fire related anti-social behaviour.
- 3.5. Accidental dwelling fires have decreased by twelve when compared with the same period during 2016/17. The cause of these fires has predominantly been cooking related activities. This will continue to be a focus of our on-going prevention work. Clackmannanshire is above the Scottish average for these types of fire.
- 3.6. Work is on-going to identify and support vulnerable people in Clackmannanshire, through the Home Fire Safety Visit Programme and fire safety referrals through multi-agency activity. The quantity and quality of referrals from partners allow the service to target resources within Clackmannanshire, with the aim of reducing the number of accidental dwelling fires and casualties from these fires in the long term. The SFRS completed 332 HFSV's with 170 being in premises classed as high risk.
- 3.7. Deliberate fires have increased by thirty when compared with the same period of 2016/17. Clackmannanshire is below the Scottish average for these types of fire.
- 3.8. Non-domestic fires have increased by five when compared with the same period of 2016/17. The high risk potential of this type of fire prompts a thorough incident review and a post fire audit completed where required. This ensures that we work closely with local businesses to reduce fire risks in this sector.
- 3.9. The number of casualties from special services has decreased by two when compared to the same period in 2016/17. The SFRS are attending slightly more special services with the increase being caused by us offering more support to partner agencies. The SFRS have noted a reduction in RTCs that we attended.
- 3.10. The number of false alarm calls increased by twenty two when compared to the previous year. It is noteworthy that false alarm calls continue to make up more than 50% of all calls received in Clackmannanshire and as such their reduction remains a focus for the SFRS.
- 3.11. The SFRS has developed ward plans for each of the multi-member wards within Clackmannanshire Council area to ensure that the delivery of prevention messages to meet the Local Fire Plan 2014-17 are targeted to the areas of greatest need.
- 3.12. These prevention plans set out the priorities and objectives for the SFRS within each ward area and reviewed annually.
- 3.13. The aim of the plans are to ensure that the SFRS continues to work closely with our partners in the wards to ensure we are all "Working Together for a Safer Scotland" through targeting risks to our communities at a local level. The objectives for each plan will allow local SFRS staff to ensure that the targeted work will support the multi-agency work being planned to improve the outcomes for the local communities.

3.14. The purpose of these plans are to help SFRS staff, community partners and interested members of the public to become acquainted with the area and the risks within the ward. These plans outline the key delivery mechanisms through which we will deploy our resources to achieve our agreed priorities and contribute to the achievement of the SFRS and also our partners' outcomes at a local area level.

3.15. In order to achieve the objectives set out in these plans the performance and operational activities are measured on a monthly basis and reported on a quarterly basis to the Stirling and Clackmannanshire management team.

Author(s)

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Clackmannanshire Local Fire and Rescue Plan 2014-17

Half Year Report 2017-18



Clackmannanshire Council

Guide to symbols used in this report

ACTIONS		PIs	
Expected Outcome		Trend (Average for quarter over last 4 years)	
	Meet target/complete within target dates		Performance has improved
	Will complete, but outwith target		Performance has remained the same
	Fail to complete or cancelled		Performance has declined
			No comparison available - May be new indicator or data not yet available

1. Local Risk Management and Preparedness

Latest Note

The Service identifies, prioritises and plans to meet the risks in each local community. We said we would:

- actively participate in the Community Planning Arrangements
- develop our staff to deal with our local risks
- gather and analyse risk information
- work with partners to mitigate risks
- adopt a multi-agency approach in our response to major events.

All our operational staff continue to gather and analyse local risk information and operational intelligence which is used in our preparations drive down risk and to resolve incidents.

We conduct Post Incident debriefs to identify any lessons that can be learned from our preparedness and response to emergency events.

We use Urgent Operational Intelligence Briefings to inform our operational staff of any safety critical information that ensure their, and the communities, continued safety.

We continue to be an active member of the Forth Valley Local Resilience Partnership.

We share information with local authority partners and other key stakeholders (e.g Police Scotland, Scottish Ambulance Service, Stirling Council Emergency Planning Department) to ensure emergency event risks are mitigated.


During the reporting period the service did not attend any large scale incidents.





1. Local Risk Management and Preparedness

Pentana Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 001	Support operational staff through a centrally supported maintenance phase development programme	31-Mar-2018	<div style="width: 50%;"><div style="background-color: #4f81bd; height: 10px;"></div></div> 50%	✓	All targeted modules were completed during the reporting period. Training and Employee Development staff continued to support Retained Staff at Alloa and Tillicoultry. The training framework being delivered has been developed and programmed to target the risks in the local area.
SAP FIR 002	Support the development of officers through internal and external exercises.	31-Mar-2018	<div style="width: 40%;"><div style="background-color: #4f81bd; height: 10px;"></div></div> 40%	✓	Operational staff continued to be developed. Staff have attended a broad variety of courses ensuring operational competence.


Pentana Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 003	Ensure currency of operational intelligence by completing or reviewing tactical information plans in line with national guidance and local needs.	31-Mar-2018	<div style="width: 45%;"><div style="background-color: #4f81bd; height: 10px; width: 45%;"></div></div> 45%		The SFRS has a statutory duty to reduce the risks to our communities to make certain that they receive the best possible service. The management of risk within our community means: <ul style="list-style-type: none"> • Identifying the risks to the community which fall within the scope of responsibility of the SFRS. • Undertaking a process to prioritise these risks. • Ensure appropriate Local and National resource capability and training.
SAP FIR 004	Fully support the FVLRP and local partners to ensure that incidents at the local significant premises are well managed.	31-Mar-2017	<div style="width: 50%;"><div style="background-color: #4f81bd; height: 10px; width: 50%;"></div></div> 50%		The SFRS fully support the Forth Valley Local Resilience Partnership by committing staff including a designated Civil Contingencies Officer. This ensures that any incident at a local significant premise will be managed with a coordinated multiagency response.
SAP FIR 005	Engage with local partners to ensure community risk reduction through comprehensive information sharing.	31-Mar-2017	<div style="width: 50%;"><div style="background-color: #4f81bd; height: 10px; width: 50%;"></div></div> 50%		Local Officers are involved in the local community planning process at all levels with the Station Commander for Alloa and Tillicoultry now embedded in the local community planning partnership. The service continues to support the Community Wellbeing and Safety partnership. We are working towards delivery of a trial with NHS Forth Valley that would enable discharge Mental Health patients to be automatically referred to SFRS for a Home safety Visit. Work is continuing towards a delivery date of Feb 18
SAP FIR 006	The SFRS will ensure that the local internal Business Continuity Plans are annually reviewed within Clackmannanshire, engaging with partners, where there are opportunities for coordinated improvement.	31-Mar-2017	<div style="width: 50%;"><div style="background-color: #4f81bd; height: 10px; width: 50%;"></div></div> 50%		Through the risk proportionate audit process high risk premises are identified. This process is under constant review. Businesses that are considered high risk commercially include premises where high numbers of people are employed or when valuable or unique service is offered to the community. The SFRS maintain a property log book for each station in Clackmannanshire.

2. Reduction of Accidental Dwelling Fires


Pentana Ref.	PI Description	2016/17	2017/18	H1 2017/18		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 02	Number of accidental dwelling fires	67	54	22		<p>There have been twenty two accidental dwelling fires during the reporting period. This is a reduction of twelve when compared to the same reporting period in 2016/17. Five of the incidents occurred in Clackmannanshire South Ward, two in each of Clackmannanshire East and Clackmannanshire West Wards, ten in North Ward, with three in Clackmannanshire Central Ward. The main cause of these incidents was cooking related activities. Alcohol or drugs were suspected to be a contributory factor in nine of the incidents. Smoke detection was present in sixteen of these incidents. Of the nineteen incidents where an identifiable person was involved six were over the age of 64 and thirteen were between 18. Thirteen of the fires only caused heat or smoke damage. Only two of the twenty two incidents required the application of water to extinguish the fire. Four of these fires occurred at the same premise.</p> <p>The average rate of accidental dwelling fires for Clackmannanshire is 4.28 per 10,000 population; this is above the Scottish average of 4.10.</p> <p>The SFRS completed 281 HFSV's with 99 being in premises classed as high risk. The service fitted smoke detectors in 97 premises.</p>





Pentana Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 007	Continue to deliver targeted Home Fire Safety Visits, ensuring that the focus remains on higher risk individuals and households.	31-Mar-2017			SFRS continue to champion the principles of Christie, embracing opportunity to work in partnership, focus on prevention and ensure people who the most vulnerable in society are prioritised for support. Our local Community action team work with a number of public, private and third sector organisations to identify those individuals in our communities that are most in need of support. Our referral mechanisms with Health and Social Care and NHS Forth Valley are particularly effective and we continue to develop and improve existing partnerships and engage with new partners to maximise our opportunity to reach the higher risk individuals at risk from unintentional harm
SAP FIR 008	Data analysis to ensure engagement is targeted at vulnerable groups	31-Mar-2017			The SFRS continue to monitor engagement activities to ensure that they are targeted where most required. Partners continue to offer the referrals targeted at those most vulnerable. 80 of the 281 HFSV completed during the reporting period were referred by TEC (MECS). The service continues to monitor operational response both locally and nationally. We completed 36 PDIR post incident visits providing home safety information to 312 residents; these ensure that occupiers of domestic premises are given advice following an incident to reduce the likelihood of it reoccurring.

3. Reduction in Fire Casualties and Fatalities


Pentana Ref.	PI Description	2016/17	2017/18	H1 2017/18		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 03	Number of fire casualties and fatalities	18	9	1		This casualty occurred at an accidental dwelling fire. The service visited address this four times during the reporting period. Extensive engagement with the individual and local authority has been undertaken.



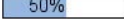

4. Reduction of Deliberate Fire Setting

Pentana Ref.	PI Description	2016/17	2017/18	H1 2017/18		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 04	Number of deliberate fires	76	91	79		<p>During the reporting period there were seventy nine deliberate fires. This is a decrease of twelve when compared to the same period in 2016/17.</p> <p>Twenty three of the fires occurred in Clackmannanshire East, Twenty one in Clackmannanshire West, fifteen occurred in Clackmannanshire Central, twelve in Clackmannanshire North and eight occurred in Clackmannanshire South.</p> <p>There have been nineteen deliberate primary fires recorded which, is an increase of thirteen on the same period in 2016/17.</p> <p>There has been the following activities completed during the reporting period to address deliberate fires;</p> <ul style="list-style-type: none"> 3 High school talks interventions delivering fire reduction messages to 45 pupils 6 Primary school talks interventions delivering fire reduction messages to 240 pupils Group Interventions – we attended 11 separate h groups delivering fire and reduction messages to 224 people Nursery visits – we attended 2 nursery groups talking to 91 parents and carers on fire reduction. There was 8 visits to the station interacting on fire reduction and safety to 281 members of the public We attended 5 gala days within area interacting with 351 members of the public We delivered 6 Fire Setter interventions with 14 attendees We had 7 Leaflet Drop days delivering Safety leaflets to 210 members of the public. <p>Nationally the average rate of deliberate fires is 17.47 per 10,000 population; Clacks is below this at 15.38 per 10,000 population.</p>


Pentana Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 009	Deliver general activities for young people at risk of fire setting and fire-related ASB.	31-Mar-2017			Fireskills courses have been delivered in August and September both populated by youths that have been referred through Social Work, Police/School link Officers or other third sector organisations. The December course was attended 100% by young females, demonstrating our recognition of priorities contained within the Clackmannanshire LOIP
SAP FIR 010	Identify young people with a specific risk of fire setting and fire-related ASB and work in partnership to deliver appropriate interventions.	31-Mar-2017			We will continue our current approach with partners to identify suitable individuals suitable for the week long Fireskills Youth Engagement programme.


5. Reduction of Fires in Non Domestic Properties

Pentana Ref.	PI Description	2016/17	2017/18	H1 2017/18		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 05	Number of non-domestic property fires	20	22	15		There were fifteen non-domestic fires during the reporting period. This is an increase of five when compared to the same period in 2016/17. Of these fires five were classed as deliberate. These fires involved two incidents at a mine, in a nursing home, other residential builds and two involved garden sheds. There was one incident at each of the following premise types: Summer house, Office, Primary School, private garage, Residential home, Secondary School and a recycling centre.


Pentana Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 011	Identify high life risk non-domestic premises and carry out safety audits of these premises.	31-Mar-2017			Our current annual auditing programme is on schedule, target high risk premises across Clackmannanshire and auditing in line with the SFRS Fire Safety Enforcement Framework.
SAP FIR 012	Provide accessible information on fire safety and fire legislation for businesses through various communications channels	31-Mar-2017			Our Fire safety enforcement team continues to engage with internal and external stakeholders to ensure appropriate advice is delivered and acted upon.

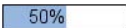

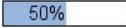

6. Reduction in Casualties from Road Traffic Collisions, Flooding and other Special Service Calls

Pentana Ref.	PI Description	2016/17	2017/18	H1 2017/18		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 06	Number of casualties from Road Traffic Collisions, Flooding and other Special Service Calls	22	24	13		The number of fatalities and casualties from all special services attended by the SFRS for the reporting period was thirteen, two of these were fatalities; this is equal to the same reporting period in 2016/17. Four of these casualties were due to RTC's. The other nine included two fatal incidents where SFRS forced entry for another partner, the casualties occurred in three incidents where the SFRS were requested to assist another agency, one incident involving a medical emergency, one jewellery removal and two events classed as other. During the reporting period the service attended fifty four special services which was an increase of five from the same period in 2016/17. Six of these incidents were RTC's, 19 were caused by the SFRS being requested to force entry into a premise, nine were release of people, eight were to assist other agencies, two were to remove objects from people, one was domestic flooding, two hazardous material incidents, two required no action from SFRS, one suicide attempt, one make an area safe from a spill, one animal rescue, one medical emergency and one where we were required to give advice only.

Pentana Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 013	Support educational work targeted at high risk groups on non-fire related issues, working in partnership to get the agreed messages across to targeted groups.	31-Mar-2017	<div style="border: 1px solid black; width: 50px; height: 15px; background-color: #e0e0e0; display: flex; align-items: center; justify-content: center;">50%</div>		There is no further update on transformation however, the Building Safer Communities programme is now in Phase II and focusing on Unintentional Harm. Our Prevention and Protection ACO Dave McGowan is the lead on the BSC project and the SFRS recognises the opportunity to expand our role to reduce unintentional harm across Scotland. With this in mind, the SFRS is currently working on a new Safe and Well visit policy that will replace our current Home Fire Safety Visit programme. Work is at an early stage and is largely reliant on successful transformation that will enable the expansion of the firefighter role to include training to address key elements of the Safe and Well visit programme. If successful, our staff will be trained to address a number of wide ranging conditions or situations that impact on an individual's safety in their own home – such as dementia, isolation/loneliness, Domestic Violence, Child Safety Alcohol/Drug misuse and Slips, trips and falls.

7. Reduction of Unwanted Fire Alarm Signals

Pentana Ref.	PI Description	2016/17	2017/18	H1 2017/18		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 07	Number of unwanted fire alarm signals	463	441	262		There have been 262 False Alarms recorded during the reporting period. This is an increase of twenty two when compared to the same reporting period in 2016/17. Eighty five of these incidents were in Clackmannanshire South, seventy five were in Clackmannanshire West, thirty eight were in Clackmannanshire Central, twenty six were in Clackmannanshire East and forty were in Clackmannanshire North. 125 of these were non domestic premises. These incidents are being targeted by the SFRS UFAS policy and a number of new initiatives should further reduce incidents and reduce business interruption over the next half of the year

Pentana Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 014	Embed the national unwanted fire alarm signal procedure ensuring the targeting of buildings with high levels of unwanted fire alarm signals to ensure they have appropriate procedures in place	31-Mar-2017			We have a local Fire Safety Enforcement Officer who is also our UFAS champion. The role involves data collection of UFAS incidents, engaging with duty holders to advise on UFAS reduction measures, and apply the SFRS UFAS policy where appropriate. Going forward, the UFAS champion will be responsible for the delivery of the TAKE5 and First Contact initiatives, both designed to reduce UFAS at source.
SAP FIR 015	Share information and develop engagement programmes to reduce the number of malicious calls	31-Mar-2017			Where malicious calls are identified and trends emerge, the UFAS champion and the Community Action team will discuss possible solutions and intervention methods to address this.