
Report to: Scrutiny Committee

Date of Meeting: 19 October, 2017

Subject: Fire Performance Report – 2016/17

Report by: Local Senior Officer Clackmannanshire and Stirling

1.0 Purpose

- 1.1 The purpose of this report is to provide committee with:
- 1.2 An annual performance of the Scottish Fire and Rescue Service (SFRS) in Clackmannanshire covering the period 1 April 2016 to 31 March 2017. The report is based on performance against objectives and targets set out in the Local Fire and Rescue Plan for Clackmannanshire 2014/17. Performance indicators are detailed in the summary report at appendix 1.

2.0 Recommendations

- 2.1. It is recommended that committee note and challenge the report as appropriate.

3.0 Considerations

- 3.1. A number of significant trends are worth highlighting.
- 3.2. There have been no fire related fatalities and eighteen fire casualties in the reporting period; this is a significant rise when compared to 2015/16. This figure includes four casualties that required admission to hospital. Casualties who have required first aid only at the incident and not required hospital admission accounted for the majority of this rise and have all come from accidental fires.
- 3.3. The SFRS delivered four Seasonal Thematic Action Plans (TAPs) during the year. The main local target of the Spring, Summer and Autumn TAPs were the reduction of fire related anti-social behaviour. The winter TAP focused on reducing accidental dwelling fires and supporting vulnerable people.
- 3.4. Accidental dwelling fires have decreased by four when compared with the 2015/16 figure. The cause of these fires has predominantly been cooking related activities. This will continue to be a focus of our on-going prevention work. Clackmannanshire is above the Scottish average for this incident type.

- 3.5. Work is on-going to identify and support vulnerable people in Clackmannanshire through the Home Fire Safety Visit programme and fire safety referrals as a result of multi-agency activity and partnership working. The quantity and quality of referrals from partners allows the Service to target resources within Clackmannanshire, with the aim of reducing the number of accidental dwelling fires and casualties from these fires in the longer term. The SFRS completed 662 HFSVs with 327 being in premises classed as high risk.
- 3.6. Deliberate fires have reduced by twenty seven when compared with the same period in 2015/16. Clackmannanshire is below the Scottish average for this type of fire.
- 3.7. Non-domestic fires have decreased by three when compared with 2015/16. The high risk potential of this type of fire prompts a thorough incident review and a post fire audit is completed where required. This ensures that we work closely with local businesses to reduce fire risks in this sector.
- 3.8. The number of casualties from special services has decreased by one when compared to 2015/16. The SFRS are attending slightly more special services with the increase being caused by us offering more support to partner agencies. The SFRS have noted a reduction in Road Traffic Collisions that we attend.
- 3.9. The number of false alarm calls increased by fifty three when compared to the previous year. It is noteworthy that false alarm calls continue to make up more than 50% of all calls received in Clackmannanshire and as such their reduction remains a focus for the SFRS. 237 of the 463 calls attended were at non-domestic premises.
- 3.10. Incident response time is the time which elapses from the Service receiving an emergency call to a fire appliance arriving at the incident location. Scotland currently has no national standard for response times but in the former Central Scotland Fire and Rescue Service the benchmark time was set at ten minutes. During the reporting period the average response time to incidents in Clackmannanshire was eight minutes fifty three seconds, which is within the benchmark ten minute period. This statistic will continue to be monitored and reported to the committee as appropriate.

4.0 Sustainability Implications

- 4.1. There are no sustainability implications directly arising from this report.

5.0 Resource Implications

5.1.

Financial Details

- 5.2. The full financial implications of the recommendations are set out in the report. This includes a reference to full life cycle costs where appropriate.

Yes

5.3. Finance have been consulted and have agreed the financial implications as set out in the report. Yes

5.4. *Staffing*

5.5. There are no staffing implications directly arising from this report.

6.0 Exempt Reports

6.1. Is this report exempt? Yes (please detail the reasons for exemption below) No

7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

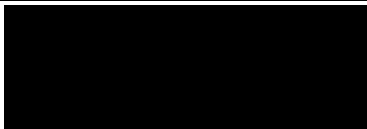
(1) **Our Priorities** (Please double click on the check box)

- The area has a positive image and attracts people and businesses
- Our communities are more cohesive and inclusive
- People are better skilled, trained and ready for learning and employment
- Our communities are safer
- Vulnerable people and families are supported
- Substance misuse and its effects are reduced
- Health is improving and health inequalities are reducing
- The environment is protected and enhanced for all
- The Council is effective, efficient and recognised for excellence

Author(s)

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Clackmannanshire Local Fire and Rescue Plan 2014-17











SCOTTISH
FIRE AND RESCUE SERVICE
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Performance 2016-17

Guide to symbols used in this report

ACTIONS		PIs	
Expected Outcome		Long Trend (Average over last 3 years)	
	Already complete		Performance has improved
	Meet target/complete within target dates		Performance has remained the same
	Will complete, but outwith target		Performance has declined
	Overdue		No comparison available - May be new indicator or data not yet available

1. Local Risk Management and Preparedness

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 001	Support operational staff through a centrally supported maintenance phase development programme	31-Mar-2017	90%	✓	All wholtime watches and retained duty system stations progressed through their annual MPDP. This is completed on a quarterly basis with support provided by Training and Employee Development Local Senior Officer trainers. RDS stations are supported by the delivery of development modules through T&ED and wholtime watches through confirmation exercise and face to face support. Further investment in TED support is planned to address training gaps in the RDS. All modular development when completed is recorded on PDR Pro with each module accessed through the LCMS and completed by confirmation exercises and/or assessment.
SAP FIR 002	Support the development of officers through internal and external exercises.	31-Mar-2017	100%	✓	Officers are invited to participate in on site and off site multi agency exercise that are run periodically across the ESDA. Confirmation exercises that are completed through the MPDP can facilitate officer attendance for observation or command purposes. Officers are required to attend exercises as part of their role.
SAP FIR 003	Ensure currency of operational intelligence by completing or reviewing tactical information plans in line with national guidance and local needs.	31-Mar-2017	100%	✓	<p>The SFRS has a statutory duty to reduce the risks to our communities to make certain that they receive the best possible service. The management of risk within our community means:</p> <ul style="list-style-type: none"> • Identifying the risks to the community which fall within the scope of responsibility of the SFRS. • Undertaking a process to prioritise these risks. • Ensure appropriate local and national resource capability and training. <p>A new process to ensure that operational intelligence is gathered in an efficient manner, ensuring the information remains current is being piloted in the LSO area. If successful, this will then be delivered throughout the East Service Delivery area.</p> <p>All of the premises initially identified as being high risk within the Area have been completed and the next level of premises are now being addressed, with relevant information uploaded onto appliance Mobile Data Terminals. All high risk premises will receive annual reviews.</p>
SAP FIR 004	Fully support the FVLRP and local partners to ensure that incidents at the local significant premises are well managed.	31-Mar-2017	100%	✓	The Operational Intelligence pilot has continued to focus on the high risk premises in the area. This ensures that our operational preparedness will meet the expectations of our partners.
SAP FIR 005	Engage with local partners to ensure community risk reduction through comprehensive information sharing.	31-Mar-2017	100%	✓	Local Officers are involved in the local community planning process at all levels with the Station Manager for Alloa, and Tillicoultry embedded in the local community planning partnership, leading on the Home and Road Safety reference. The local partners are been trained on delivering home fire safety visits allowing a partnership approach to the wider home safety agenda in Clackmannanshire.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 006	The SFRS will ensure that the local internal Business Continuity Plans are annually reviewed within Clackmannanshire, engaging with partners, where there are opportunities for coordinated improvement.	31-Mar-2017	100%	✓	The annual audit of all Fire Station the area has been completed. This audit covers operational resources, ensuring that they are maintained in a state of readiness, all equipment and PPE is fully maintained, with test records complete and accurate.

2. Reduction of Accidental Dwelling Fires

Covalent Ref.	PI Description	2014/15	2015/16		2016/17		Latest Note
		Value	Value	Long Trend	Value	Target	
SAP FIR 02	Number of accidental dwelling fires	43	71	↓	67	46	There has been a slight reduction in accidental dwelling fires when compared to the previous year but this remains above target. There were fifteen fires in Clackmannanshire Central, fourteen fires in Clackmannanshire East, eighteen fires in Clackmannanshire North, sixteen fires in Clackmannanshire South and four fire in Clackmannanshire West. Following every fire SFRS will complete a post domestic incident response to offer advice and reassurance to not only the occupier but the neighbouring premises where appropriate. 50 of the 67 accidental dwelling fires occurred in the kitchen with distraction being the main human factor which contributed to these fires. 56 of the 67 premises had smoke detection fitted.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 007	Continue to deliver targeted Home Fire Safety Visits, ensuring that the focus remains on higher risk individuals and households.	31-Mar-2017	100%	✓	There have been 662 HFSV completed within the Clackmannanshire area during the year. 327 of these premises were classed as high risk. There have been 279 visits completed that required the SFRS to fit smoke detection.
SAP FIR 008	Data analysis to ensure engagement is targeted at vulnerable groups	31-Mar-2017	100%	✓	The SFRS continue to monitor engagement activities to ensure that they are targeted where most required. MECS and other partners continue to offer the referrals targeted at those most vulnerable. 229 of the HFSV completed during the reporting period were referred by MECS. The service continues to monitor operational response both locally and nationally. 134 post domestic incident responses were completed; these ensure that occupiers of domestic premises are given advice following an incident to reduce the likelihood of it reoccurring.

3. Reduction in Fire Casualties and Fatalities


Coalent Ref.	PI Description	2014/15	2015/16		2016/17		Latest Note
		Value	Value	Long Trend	Value	Target	
SAP FIR 03	Number of fire casualties and fatalities	4	9	↓	18	5	There has been a significant rise in fire casualties. When compared to the previous year there has been an increase in nine. Four casualties required to attend hospital and this is an increase of one on the previous year. The majority of casualties, fourteen, require first aid on scene only. This is an increase of eight on the previous year. Sixteen of the eighteen casualties occurred following accidental dwelling fires. Following incidents SFRS referred 30 adults who we deemed as vulnerable to partner agency.



4. Reduction of Deliberate Fire Setting

Coalent Ref.	PI Description	2014/15	2015/16		2016/17		Latest Note
		Value	Value	Long Trend	Value	Target	
SAP FIR 04	Number of deliberate fires	94	103	↑	76	104	There has been a significant reduction in deliberate fires in Clackmannanshire. There can be attributed to strong partnership working. Almost 50% of the incident occurred in quarter one which continues to be the period of greatest fire related ASB activity.


Coalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 009	Deliver general activities for young people at risk of fire setting and fire-related ASB.	31-Mar-2017	100%	✓	The SFRS continues to deliver educational talks, school visits and works with our partners to reduce deliberate fires and fire related ASB within Clackmannanshire. During the year we completed our four Thematic Action Plans targeting ASB and supported Operation Alamo. The key outcomes of this plans were to reduce fire related antisocial behaviour and reduce accidents and injuries arising from outdoor fires and the Autumn plan also targets the misuse of fireworks.
SAP FIR 010	Identify young people with a specific risk of fire setting and fire-related ASB and work in partnership to deliver appropriate interventions.	31-Mar-2017	100%	✓	Partnerships are established with Police Scotland, Barnados, Axis and Early and Effective intervention (EEI) – Youth Justice Referrals with Local Area Liaison Officer from the Fire Service attending the EEI each time a youth has been identified with fire related issues. There were ten Firesetter referral during this reporting period.


5. Reduction of Fires in Non Domestic Properties

Covalent Ref.	PI Description	2014/15	2015/16		2016/17		Latest Note
		Value	Value	Long Trend	Value	Target	
SAP FIR 05	Number of non-domestic property fires	23	23		20	22	There has been a reduction in fires in non-domestic premises. Each of these fires will be reviewed by our auditing offices to ensure that there are no lessons to be learned or corrective measures to be undertaken. There is only one repeat address being Owens Illinois where SFRS worked with staff to reduce the risk of fire after each incident.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 011	Identify high life risk non-domestic premises and carry out safety audits of these premises.	31-Mar-2017	100%		Premises identified as high life risk are audited in line with the national fire safety enforcement framework by local enforcement officers. All fires within non-domestic properties receive a post fire audit with the SFRS working in partnership with the wider business community.
SAP FIR 012	Provide accessible information on fire safety and fire legislation for businesses through various communications channels	31-Mar-2017	100%		Relevant Fire Safety Risk Assessment advice is given to duty holders when required to support their compliance with the fire safety Law. Businesses are signposted to the Scottish Government web site for Fire Safety Legislation on all correspondence.


6. Reduction in Casualties from Road Traffic Collisions, Flooding and other Special Service Calls



Covalent Ref.	PI Description	2014/15	2015/16		2016/17		Latest Note
		Value	Value	Long Trend	Value	Target	
SAP FIR 06	Number of casualties from Road Traffic Collisions, Flooding and other Special Service Calls	28	23		22	25	During 2016/17 there has been a slight reduction in casualties from special services. This is opposite to the national trend which observes an increase in casualties. Slightly under half of casualties, ten, occur at RTC's attended by SFRS. The next main incident type is where SFRS force entry to premises for partner agencies. It is anticipated that the national trend of an increase in casualties will be witnessed in Clackmannanshire going forward.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 013	Support educational work targeted at high risk groups on non-fire related issues, working in partnership to get the agreed	31-Mar-2017	100%		During the reporting year the SFRS have continued to enhance links with a variety of Community Groups and charities, these have included "Acton in Mind" mental health charity, ongoing training on Domestic Violence and sign language. Road Safety

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
	messages across to targeted groups.				continues to be a priority with the SFRS linking with "THINK" and "BRAKE" road safety charities to deliver educational packages within schools and Safe Drive Stay Alive being delivered to all four schools in Clackmannanshire.

7. Reduction of Unwanted Fire Alarm Signals

Covalent Ref.	PI Description	2014/15	2015/16		2016/17		Latest Note
		Value	Value	Long Trend	Value	Target	
SAP FIR 07	Number of unwanted fire alarm signals	452	410		463	423	There has been a rise in unwanted fire alarm signals. This rise has been due to incidents in domestic premises. The incidents in non-domestic premises has reduced by one from the previous year at 237. SFRS continue to champion the fitment of smoke detection within these premises. Evidence suggest that the impact of fires in domestic premises will reduce with early warning. SFRS work in partnership with MECS to support those most vulnerable in the community with the fitment of linked automatic detection.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 014	Embed the national unwanted fire alarm signal procedure ensuring the targeting of buildings with high levels of unwanted fire alarm signals to ensure they have appropriate procedures in place	31-Mar-2017	100%		SFRS staff are working with occupiers of all premises giving support and advice where applicable. Enforcement Officers have met with all premises holders that have breached the thresholds within the UFAS Policy. This will be continually reviewed and SFRS will endeavour to reduce these incident to as low as practicable.
SAP FIR 015	Share information and develop engagement programmes to reduce the number of malicious calls	31-Mar-2017	100%		SFRS staff continues to highlight the consequences of malicious calls during all youth engagements. There were sixteen malicious call during the reporting year and this is a reduction of tem on the previous year. The service will continue to monitor all malicious calls and where required take appropriate action.