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**Report to: Clackmannanshire Council Scrutiny Committee**

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**Date of Meeting: 26 October 2016**

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**Subject: Fire Performance Report – Qtr 1 2016/17**

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**Report by: Local Senior Officer Clackmannanshire and Stirling**

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## **1.0 Purpose**

- 1.1. The purpose of this report is to provide committee with the 2016/17 quarter one performance of the Scottish Fire and Rescue Service (SFRS) in Clackmannanshire. The report is based on performance against objectives and targets set out in the Local Fire and Rescue Plan for Clackmannanshire 2014/17. Performance indicators are detailed in the summary report at appendix 1.

## **2.0 Recommendations**

- 2.1. It is recommended that committee note and challenge the report as appropriate.

## **3.0 Considerations**

- 3.1. A number of significant trends are worth highlighting.
- 3.2. There have been no fire related fatalities and four fire casualties in the reporting period; this is the same number when compared to the same period during 2015/16. This figure includes two casualties that required admission to hospital but their injuries appeared slight.
- 3.3. The SFRS delivered their Spring Thematic Action Plan from the 29<sup>th</sup> of February to the 25<sup>th</sup> of April. The main local target was the reduction of fire related anti-social behaviour.
- 3.4. Accidental dwelling fires have increased by two when compared with the same period during 2015/16. The cause of these fires has predominantly been cooking related activities. This will continue to be a focus of our on-going prevention work.
- 3.5. Work is on-going to identify and support vulnerable people in Clackmannanshire, through the Home Fire Safety Visit Programme and fire safety referrals through the multi-agency activity. The quantity and quality of referrals from partners allow the service to target resources within

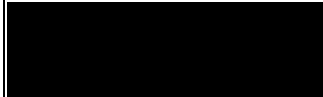
Clackmannanshire, with the aim of reducing the number of accidental dwelling fires and casualties from these fires in the long term.

- 3.6. Deliberate fires have reduced by thirteen when compared with the same period of 2015/16.
- 3.7. Non-domestic fires have increased by one when compared with the same period of 2015/16. The high risk potential of this type of fire prompts a thorough incident review and a post fire audit completed where required. This ensures that we work closely with local businesses to reduce fire risks in this sector.
- 3.8. The number of casualties from special services has increased by five when compared to the same period in 2015/16. The SFRS are attending more special services with the increase being caused by us offering more support to partner agencies.
- 3.9. The number of false alarm calls reduced by seven when compared to the previous year. It is noteworthy that false alarm calls continue to make up more than 50% of all calls received in Clackmannanshire and as such their reduction remains a focus for the SFRS. 47 of the 94 calls attended were at non-domestic premises.
- 3.10. Incident response time is the time which elapses from the Service receiving an emergency call to a fire appliance arriving at the incident location. Scotland currently has no national standard for response times but in the former Central Scotland Fire and Rescue Service the benchmark time was set at ten minutes. During the reporting period the average response time to incidents in Clackmannanshire was nine minutes ten seconds, which is within the benchmark ten minute period. This statistic will continue to be monitored and reported to the committee as appropriate.

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# Clackmannanshire Local Fire and Rescue Plan 2014-17



## Quarter 1 Report 2016-17

### Guide to symbols used in this report

ACTIONS		PIs	
Expected Outcome		Trend (Average for quarter over last 4 years)	
	Meet target/complete within target dates		Performance has improved
	Will complete, but outwith target		Performance has remained the same
	Fail to complete or cancelled		Performance has declined
			No comparison available - May be new indicator or data not yet available

## 1. Local Risk Management and Preparedness

### Latest Note

The Service identifies, prioritises and plans to meet the risks in each local community. We said we would:

- actively participate in the Community Planning Arrangements
- develop our staff to deal with our local risks
- gather and analyse risk information
- work with partners to mitigate risks
- adopt a multi-agency approach in our response to major events.

All our operational staff continue to gather and analyse local risk information and operational intelligence which is used in our preparations drive down risk and to resolve incidents.

We conduct Post Incident debriefs to identify any lessons that can be learned from our preparedness and response to emergency events.

We use Urgent Operational Intelligence Briefings to inform our operational staff of any safety critical information that ensure their, and the communities, continued safety.

We continue to be an active member of the Forth Valley Local Resilience Partnership.

We share information with local authority partners and other key stakeholders (e.g Police Scotland, Scottish Ambulance Service, Stirling Council Emergency Planning Department) to ensure emergency event risks are mitigated.

During the reporting period the service did not attend any large scale incidents.

During the reporting period the service participated in 4 multi-agency exercises:


- DISCO 65 exercise Calachem 20<sup>th</sup> April
- Ochils Mountain Rescue joint line rescue exercise 1<sup>st</sup> June 2016
- Debrief from Exercise Cold Tip 14<sup>th</sup> June 2016
- Exercise Astral Climb 22<sup>nd</sup> June 2016 (MOD multi agency nuclear road transport exercise held at former Scottish Power site at Longannet)

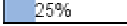

## 2. Reduction of Accidental Dwelling Fires

Covalent Ref.	PI Description	2015/16	2016/17	Q1 2016/17		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 02	Number of accidental dwelling fires	68	45	17	↓	<p>There have been seventeen accidental dwelling fires during the reporting period. This is an increase of two when compared to the same reporting period in 2015/16. Six of the incidents occurred in Clackmannanshire South Ward, four in each of Clackmannanshire East and Clackmannanshire Central Wards, two in North Ward, with one in Clackmannanshire West Ward. The main cause of these incidents was cooking related activities. Alcohol or drugs were suspected to be a contributory factor in two of the incidents. Smoke detection was present in fourteen of these incidents. Of the fifteen incidents where an identifiable person was involved five were over the age of 64, nine were between 18 and 64 and one was between 10 and 17. Twelve of the fires only caused heat or smoke damage. Only four of the seventeen incidents required the application of water to extinguish the fire. The average rate of accidental dwelling fires for Clackmannanshire is 3.32 per 10,000 population; this is above the Scottish average of 2.34.</p> <p>The SFRS completed 163 HFSV's with 91 being in premises classed as high risk. The service fitted smoke detectors in 67 premises</p>

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
FIR 167 001	Improve the targeting of Home Fire Safety visits to ensure that the most vulnerable members of our community are supported by direct contact by SFRS staff or trained partners	31-Mar-2017	<div style="width: 25%;"><div style="background-color: #4f81bd; height: 10px;"></div></div> 25%	✓	The SFRS working with NHS Forth Valley have reviewed the current Information Sharing protocol. This has been broadened to include the Local Authority allowing further controlled sharing on information. The SFRS have continued to train partner agencies including the community wardens with further joint visits planned. The SFRS has allocated additional financial resources allowing the retained firefighters to increase the number of HFSV's completed in their local area. As part of the SFRS staff development we have planned alcohol and drug awareness and mental health training to improve the quality of the referral the SFRS make to partners.
FIR 167 002	Increase the scope of a Home Fire Safety Visits to start addressing the broader home safety agenda.	31-Mar-2017	<div style="width: 25%;"><div style="background-color: #4f81bd; height: 10px;"></div></div> 25%	✓	The Station Commander at Alloa Fire Station has completed a scoping exercise in partnership with Community Wellbeing and Safety partners. There have been challenges in implementing the areas to prioritise but training for SFRS staff in Slips, trips and Falls has been completed for Community Action Team and the whole time crew training will be initiated in Q2.

### 3. Reduction in Fire Casualties and Fatalities

Covalent Ref.	PI Description	2015/16	2016/17	Q1 2016/17		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 03	Number of fire casualties and fatalities	8	5	4		Of the four casualties recorded during the reporting period three was caused by accidental fires with two casualties requiring to attend hospital with injuries classed as slight and one requiring first aid treatment only. The remaining casualty was from an accidental vehicle fire and required first aid treatment only.


Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
FIR 167 003	Complete case Studies for all fire casualties and increase the use of Multi-Agency Case Conferences on any fire trends identified both Local and National	31-Mar-2017			For each of the casualties above a case study was completed. This information allows both a local and national picture of all casualties to be developed. There have not been any local trends or severe injuries that have required a Case Conference to be required. Nationally the 3 main contributory factors identified are; Distraction, Alcohol and Age.



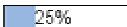

## 4. Reduction of Deliberate Fire Setting

Covalent Ref.	PI Description	2015/16	2016/17	Q1 2016/17		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 04	Number of deliberate fires	103	104	35	↓	<p>During the reporting period there were 35 deliberate fires. This is a decrease of twelve when compared to the same period in 2015/16.</p> <p>Twelve of the fires occurred in both Clackmannanshire South and West, two occurred in Clackmannanshire East, two occurred in each of Clackmannanshire North, and seven fires occurred in Clackmannanshire Central.</p> <p>There have been four deliberate primary fire recorded which, is a reduction of two on the same period in 2015/16.</p> <p>(Add the number of activities completed)</p> <p>Nationally the average rate of deliberate fires is 10.49 per 10,000 population; Clacks is below this at 6.83 per 10,000 population.</p>

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
FIR 167 004	Deliver a process to ensure that all prevention and intervention work is targeted and evidence based.	31-Mar-2017	<div style="width: 25%;"><div style="background-color: #4F81BD; height: 10px;"></div></div> 25%	✓	Local Ward plans have been developed to allow the SFRS to ensure that all interventions use evident to target the correct communities to support. During the reporting period the SFRS delivered the Spring Thematic Action Plan and the Summer thematic Action Plan which both have a focus on the reduction of deliberate primary and secondary fires. The Spring TAP ran from the 29th of February to the 25th of April and the Summer TAP ran from 27th of Jun to the 29th of August. Each of these TAP used historical information to target areas of greatest need.
FIR 167 005	Identify young people with a specific risk of fire setting and fire-related ASB and work in partnership to deliver appropriate interventions.	31-Mar-2017	<div style="width: 25%;"><div style="background-color: #4F81BD; height: 10px;"></div></div> 25%	✓	The SFRS has not identified any specific young people during this period and therefore there were not any fire setter interventions carried out. We carried out engagement events with 179 people during the period with 102 being below being under 18. During the period we engaged with 41 pupil from Alloa academy who attended the Fire Station at Alloa for three session with the focus being employment opportunities and antisocial behaviour. In addition, following an increase in false alarms we spoke with 8 pupil from the New Struan School in Alloa about ASB and deliberate actuation of fire alarms and the impact they have on the community.


## 5. Reduction of Fires in Non Domestic Properties

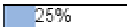

Covalent Ref.	PI Description	2015/16	2016/17	Q1 2016/17		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 05	Number of non-domestic property fires	23	22	5		There were five nondomestic fires during the reporting period. Of these fires all were accidental. These fires involved a factory, an office, a school, a shop and kitchen in a sheltered house.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
FIR 167 006	Identify high life risk non-domestic premises and carry out safety audits of these premises.	31-Mar-2017			Premises identified as high life risk are audited in line with the national fire safety enforcement framework by local enforcement officers. All fires within non-domestic properties receive support which may include a post fire audit with the SFRS working in partnership with the wider business community.
FIR 167 007	Provide accessible information on fire safety and fire legislation for businesses through various communications channels	31-Mar-2017			Relevant Fire Safety Risk Assessment advice is given to duty holders when required to support their compliance with the fire safety Law. Businesses are signposted to the Scottish Government web site for Fire Safety Legislation on all correspondence.





## 6. Reduction in Casualties from Road Traffic Collisions, Flooding and other Special Service Calls

Covalent Ref.	PI Description	2015/16	2016/17	Q1 2016/17		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 06	Number of casualties from Road Traffic Collisions, Flooding and other Special Service Calls	22	24	9		The number of casualties from all special services attended by the SFRS for the reporting period was nine; this is an increase of five from the same reporting period in 2015/16. Four of these casualties were due to RTC's with the other five being: two fatal incidents where SFRS forced entry for another partner, the casualties were from two incidents where the SFRS forced entry to a premise and one incident involving a casualty impaled on an ornament. During the reporting period the service attended twenty five special services which was an increase of ten from the same period in 2015/16. Six of these incidents were RTC's, 17 were caused by the SFRS being requested to force entry into a premise, four were release of people, three were to assist other agencies, three were to remove objects from people, three were domestic flooding, one was to an animal rescue, one to a hazardous material incident, one lift release and one where we were required to give advice only.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
FIR 167 008	Support educational work targeted at high risk groups on non-fire related issues, working in partnership to get the agreed messages across to targeted groups.	31-Mar-2017			Local Ward plans have been developed to allow the SFRS to ensure that all interventions use evident to target the correct communities to support. The planning for SDSA is underway, the training for Slips, Trips and Falls that was covered earlier and nationally the SFRS leads on phase 2 of the Building Safer Communities programme with part of the focus on the reduction of unintentional injuries. The national strategic assessment is now reaching completion with all documentation due to be release in Q2 or Q3. This will assist in targeting the activity of our crews to make the greatest difference.

## 7. Reduction of Unwanted Fire Alarm Signals

Covalent Ref.	PI Description	2015/16	2016/17	Q1 2016/17		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 07	Number of unwanted fire alarm signals	407	422	94		There have been 94 False Alarms recorded during the reporting period. This is a decrease of seven when compared to the same reporting period in 2015/16. There has been one premises that has breached stage three and one premises that has breached stage two of the SFRS Unwanted Fire Alarm Signal (UFAS) Policy. 30 of these incidents were in Clackmannanshire South, 30 were in Clackmannanshire West, eleven were in Clackmannanshire Central, and eight were in each of Clackmannanshire East and sixteen were in Clackmannanshire North. 47 of these were non domestic premises.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
FIR 167 009	Increase the support for all premises that required the SFRS to attend Unwanted Fire Alarms thus reducing the risk to the community and our staff due to these emergency journeys.	31-Mar-2017	<div style="width: 25%;"><div style="background-color: #0070C0; height: 10px;"></div></div> 25%		SFRS staff are working with occupiers of all premises giving support and advice where applicable. Enforcement Officers have met with all premises holders that have breached the thresholds within the UFAS Policy. National training from UFAS Champions has been developed and this will be delivered to front line staff to improve education at all False Alarms.
FIR 167 010	Targeted support for premises with the greatest number of UFAS calls thus reducing the financial and productivity impact of the false alarms to the occupier.	31-Mar-2017	<div style="width: 25%;"><div style="background-color: #0070C0; height: 10px;"></div></div> 25%		Continual monitoring of all UFAS calls has allowed partnerships to be developed to reduce the impact on local businesses within Clackmannanshire. All premises with five or more calls within a three month period will receive the offer of support to reduce these calls.