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**Report to: Resources and Audit Sub-Committee**

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**Date of Meeting: 17 February 2016**

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**Subject: Fire Performance Report – Quarter Three 2015/16**

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**Report by: Local Senior Officer Clackmannanshire and Stirling**

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## **1.0 Purpose**

- 1.1. The purpose of this report is to provide committee with the 2015/16 quarter three performance of the Scottish Fire and Rescue Service (SFRS) in Clackmannanshire. The report is based on performance against objectives and targets set out in the Local Fire and Rescue Plan for Clackmannanshire 2014/17. Performance indicators are detailed in the summary report at appendix 1.

## **2.0 Recommendations**

- 2.1. It is recommended that the Committee notes, challenges and comments on the performance report as appropriate.

## **3.0 Considerations**

- 3.1. A number of significant trends are worth highlighting.
- 3.2. There have been no fire related fatalities or casualties in the reporting period; this is an decrease of three when compared to the same period during 2014/15.
- 3.3. The Operation Alamo and the SFRS Autumn Thematic Action Plan were successfully delivered during the reporting period.
- 3.4. Accidental dwelling fires have increased by seven when compared with the same period during 2014/15. The cause of these fires has predominantly been cooking related activities. This will continue to be a focus of our on-going prevention work.
- 3.5. Work is on-going to identify and support vulnerable people in Clackmannanshire, through the Home Fire Safety Visit Programme and fire safety referrals through the multi-agency Vulnerable Persons Reporting (VPR) system. The quantity and quality of referrals from

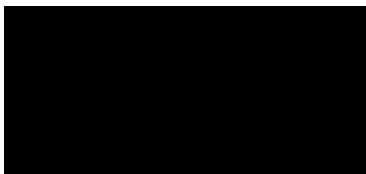
partners allow the service to target resources within Clackmannanshire, with the aim of reducing the number of accidental dwelling fires in the long term.

- 3.6. Deliberate fires have decreased by five when compared with the same period of 2014/15.
- 3.7. Non-domestic fires have increased by three when compared with the same period of 2014/15. The high risk potential of this type of fire prompts a thorough incident review and a post fire audit completed where required. This ensures that we work closely with local businesses to reduce fire risks in this sector. Four of these fires were classed as deliberate.
- 3.8. The number of fatalities and casualties from special services decrease by 1 when compared to the same period in 2014/15.
- 3.9. The number of false alarm calls has fallen sharply when compared to the previous year. It is noteworthy that false alarm calls continue to make up more than 50% of all calls received in Clackmannanshire and as such their reduction remains a focus for the SFRS.
- 3.10. Incident response time is the time which elapses from the Service receiving an emergency call to a fire appliance arriving at the incident location. Scotland currently has no national standard for response times but in the former Central Scotland Fire and Rescue Service the benchmark time was set at ten minutes. During the reporting period the average response time to incidents in Clackmannanshire was nine minutes 34 seconds, which is within the benchmark ten minute period. This statistic will continue to be monitored and reported to the committee as appropriate.
- 3.11 The SFRS will carry out a spring action plan. The aim of this is to minimise the impact of fire during the Spring and Easter Holiday period. It will run from Monday 29<sup>th</sup> February 2016 to Monday 25<sup>th</sup> April 2016

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# Clackmannanshire Local Fire and Rescue Plan 2014-17

## Quarter 3 Report 2015-16










**SCOTTISH**  
FIRE AND RESCUE SERVICE  
Working together for a safer Scotland



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Council**

Guide to symbols used in this report

ACTIONS		PIs	
Expected Outcome		Trend (Average for quarter over last 4 years)	
	Meet target/complete within target dates		Performance has improved
	Will complete, but outwith target		Performance has remained the same
	Fail to complete or cancelled		Performance has declined
			No comparison available - May be new indicator or data not yet available

## 1. Local Risk Management and Preparedness

### Latest Note

The Service identifies, prioritises and plans to meet the risks in each local community.

We said we would:

- actively participate in the Community Planning Arrangements
- develop our staff to deal with our local risks
- gather and analyse risk information
- work with partners to mitigate risks
- deal with major events.

All our operational staff continue to gather and analyse local risk information and operational intelligence, which is used in our preparations to resolve incidents.


We conduct Post Incident debriefs to identify any lessons that can be learned from our preparedness and response to emergency events.











We use Urgent Operational Intelligence Briefings to inform our operational staff of any safety critical information that ensure their, and the communities, continued safety.

We continue to be an active member of the Forth Valley Local Resilience Partnership (FVLRP).


We share information with local authority partners and other key stakeholders (e.g. Police Scotland, Scottish Ambulance Service, Clackmannanshire Council Emergency Planning Department) to ensure emergency event risks are mitigated. The Forth Valley Local Resilience Partnership Risk Management Sub Group is currently reviewing risk mapping within the Forth Valley area.





During the reporting period the service did not attend any major fires or incidents in the Clackmannanshire area.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 001	Support operational staff through a centrally supported maintenance phase development programme	31-Mar-2016	75%		All wholtime watches and RDS stations continue to progress through their annual MPDP. This is completed on a quarterly basis with support provided by T&ED LSO trainers. RDS stations are supported by the delivery of development modules through T&ED and wholtime watches through confirmation exercise and face to face support. All modular development when completed is recorded on PDR Pro with each module accessed through the LCMS and completed by confirmation exercises and/or assessment.


Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 002	Support the development of officers through internal and external exercises.	31-Mar-2016			Officers are invited to participate in on site and off site multi agency exercise that are run periodically across the ESDA. Confirmation exercises that are completed through the MPDP can facilitate officer attendance for observation or command purposes. Officers are required to attend exercises as part of their role.
SAP FIR 003	Ensure currency of operational intelligence by completing or reviewing tactical information plans in line with national guidance and local needs.	31-Mar-2016			<p>The SFRS has a statutory duty to reduce the risks to our communities to make certain that they receive the best possible service. The management of risk within our community means:</p> <ul style="list-style-type: none"> <li>• Identifying the risks to the community which fall within the scope of responsibility of the SFRS.</li> <li>• Undertaking a process to prioritise these risks.</li> <li>• Ensure appropriate local and national resource capability and training.</li> </ul> <p>A new process to ensure that operational intelligence is gathered in an efficient manner, ensuring the information remains current is being piloted in the LSO area. If successful, this will then be delivered throughout the East Service Delivery area.</p> <p>The pilot to improve the operational intelligence is nearing completion of phase two within Clackmannanshire. All of the premises initially identified as being high risk within the Area have been completed and the next level of premises are now being addressed, with relevant information uploaded onto appliance Mobile Data Terminals.</p>
SAP FIR 004	Fully support the FVLRP and local partners to ensure that incidents at the local significant premises are well managed.	31-Mar-2016			The Operational Intelligence pilot has continued to focus on the high risk premises in the area. This ensures that our operational preparedness will meet the expectations of our partners.
SAP FIR 005	Engage with local partners to ensure community risk reduction through comprehensive information sharing.	31-Mar-2016			Local Officers are involved in the local community planning process at all levels with the Station Manager for Alloa, and Tillicoultry now embedded in the local community planning partnership, leading on the Home and Road Safety reference. The local community wardens have now been trained on delivering home fire safety visits allowing a partnership approach to the wider home safety agenda in Clackmannanshire.
SAP FIR 006	The SFRS will ensure that the local internal Business Continuity Plans are annually reviewed within Clackmannanshire, engaging with partners, where there are opportunities for coordinated improvement.	31-Mar-2016			The quarterly audit of Alloa Fire Station has been completed. This audit covers operational resources, ensuring that they are maintained in a state of readiness, all equipment and PPE is fully maintained, with test records complete and accurate.

## 2. Reduction of Accidental Dwelling Fires


Covalent Ref.	PI Description	2014/15	2015/16	Q3 2015/16		Q3 2015/16
		Value	Target	Value	Long Trend	Note
SAP FIR 02	Number of accidental dwelling fires	42	37	16		During the reporting period there were 16 accidental dwelling fires. This is an increase of 7 when compared to the same reporting period in 2014/15. Smoke detection was present in 10 of the 16 premises. 12 of the 16 fires were caused by cooking or cooking related activities. Of the 13 fires that can be attributed to a person; 3 were caused by adults over 65, 8 were caused by adults under 65, 1 was caused by a youth and 1 by a child under 10. Alcohol or drugs were classed as a contributory factor in 1 of the 16 incidents. Only 2 of the 16 incidents required the SFRS to apply water the rest were at a level requiring no firefighting or removal of the fuel supply.





Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 007	Continue to deliver targeted Home Fire Safety Visits, ensuring that the focus remains on higher risk individuals and households.	31-Mar-2016			There have been 86 HFSV completed within the Clackmannanshire area during the reporting period. 44 of these premises were classed as high risk. There have been 54 visits completed that required the SFRS to fit smoke detection.
SAP FIR 008	Data analysis to ensure engagement is targeted at vulnerable groups	31-Mar-2016			The SFRS continue to monitor engagement activities to ensure that they are targeted where most required. MECS continue to offer the referrals targeted at those most vulnerable. 47% of the HFSV completed during the reporting period were referred by MECS. The service continues to monitor operational response both locally and nationally. 18 post domestic incident responses were completed; these ensure that occupiers of domestic premises are given advice following an incident to reduce the likelihood of it reoccurring.

### 3. Reduction in Fire Casualties and Fatalities


Covalent Ref.	PI Description	2014/15	2015/16	Q3 2015/16		Q3 2015/16
		Value	Target	Value	Long Trend	Note
SAP FIR 03	Number of fire casualties and fatalities	4	6	0		There were no fatalities or casualties recorded during the reporting period. This is a reduction of 3 when compared to the same period in 2014/15.





### 4. Reduction of Deliberate Fire Setting

Covalent Ref.	PI Description	2014/15	2015/16	Q3 2015/16		Q3 2015/16
		Value	Target	Value	Long Trend	Note
SAP FIR 04	Number of deliberate fires	94	124	14		There were 14 deliberate fires during the reporting period. This is a reduction of 5 when compared to the same reporting period during 2014/15. Six of these fires were primary fires; This includes 2 fires at a prison, a garden shed, a domestic premise, a fire in a storage yard and wood stacked to the rear of a warehouse affecting the building. There were 8 secondary fires with 4 of these being fires involving refuse or refuse containers.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 009	Deliver general activities for young people at risk of fire setting and fire-related ASB.	31-Mar-2016			The SFRS continues to deliver educational talks, school visits and works with our partners to reduce deliberate fires and fire related ASB within Clackmannanshire. During the reporting period we completed our Autumn Thematic Action Plan and supported Operation Alamo. The key outcomes of this plan were to reduce fire related antisocial behaviour and reduce accidents and injuries arising from outdoor fires and misuse of fireworks. During the reporting period the SFRS delivered 42 presentations to groups within Clackmannanshire.
SAP FIR 010	Identify young people with a specific risk of fire setting and fire-related ASB and work in partnership to deliver appropriate interventions.	31-Mar-2016			Partnerships are established with Police Scotland, Barnados, Axis and Early and Effective intervention (EEI) – Youth Justice Referrals with Local Area Liaison Officer from the Fire Service attending the EEI each time a youth has been identified with fire related issues. There was 1 Firesetter referral during this reporting period.


## 5. Reduction of Fires in Non Domestic Properties



Covalent Ref.	PI Description	2014/15	2015/16	Q3 2015/16		Q3 2015/16
		Value	Target	Value	Long Trend	Note
SAP FIR 05	Number of non-domestic property fires	23	21	7		There were 7 fires in non-domestic premises. This is an increase of 3 when compared to the same period in 2014/15. Of these fires 2 were in prisons, 1 in a health centre, 1 in a bank, 1 in local industries, 1 garden shed and one outside a building used as a warehouse. 4 of these fires were classed as deliberate.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 011	Identify high life risk non-domestic premises and carry out safety audits of these premises.	31-Mar-2016			Premises identified as high life risk are audited in line with the national fire safety enforcement framework by local enforcement officers. All fires within non-domestic properties receive a post fire audit with the SFRS working in partnership with the wider business community.
SAP FIR 012	Provide accessible information on fire safety and fire legislation for businesses through various communications channels	31-Mar-2016			Relevant Fire Safety Risk Assessment advice is given to duty holders when required to support their compliance with the fire safety Law. Businesses are signposted to the Scottish Government web site for Fire Safety Legislation on all correspondence.








## 6. Reduction in Casualties from Road Traffic Collisions, Flooding and other Special Service Calls

Covalent Ref.	PI Description	2014/15	2015/16	Q3 2015/16		Q3 2015/16
		Value	Target	Value	Long Trend	Note
SAP FIR 06	Number of casualties from Road Traffic Collisions, Flooding and other Special Service Calls	26	27	6		The number of casualties from all special services attended by the SFRS for the reporting period was 6 (Two of these were fatalities); this is a decrease of 1 from the same reporting period in 2014/15. Of the 2 fatalities one was to locate an adult a local river and the other was a request from a partner agency to attend a domestic premise for a medical emergency. Two of these casualties were due to RTC's with the others being a rescue from height in the oohills and assisting an elderly male who had fallen in his house. During the reporting period the service attended 35 special service incidents which was an increase of 15 when compared to the corresponding period in 2014/15. Ten of these incidents were RTC's, 5 forced entries to premises, 3 assist MECS lift resident, 3 domestic flood incidents, 2 medical emergencies, 2 rescues from height, 2 animal rescues, 2 chemical incidents, 1 removal of wedding ring, 1 extrication from a bed, 2 water rescues, respond to storm damage and 1 suspected explosive device.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 013	Support educational work targeted at high risk groups on non-fire related issues, working in partnership to get the agreed messages across to targeted groups.	31-Mar-2016	 75%		During the reporting period the SFRS have continued to enhance links with a variety of Community Groups and charities, these have included "Acton in Mind" mental health charity, ongoing training on Domestic Violence and sign language. Road Safety continues to be a priority with the SFRS linking with "THINK" and "BRAKE" road safety charities to deliver educational packages within schools and Safe Drive Stay Alive is being organised.

## 7. Reduction of Unwanted Fire Alarm Signals

Covalent Ref.	PI Description	2014/15	2015/16	Q3 2015/16		Q3 2015/16
		Value	Target	Value	Long Trend	Note
SAP FIR 07	Number of unwanted fire alarm signals	452	450	108		During the reporting period there have been 108 Unwanted Fire Alarm Signals this is a reduction of 24 when compared to the same reporting period in 2014/15. 66 of these were in premises covered by the UFAS policy.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 014	Embed the national unwanted fire alarm signal procedure ensuring the targeting of buildings with high levels of unwanted fire alarm signals to ensure they have appropriate procedures in place	31-Mar-2016			SFRS staff are working with occupiers of all premises giving support and advice where applicable. Enforcement Officers have met with all premises holders that have breached the thresholds within the UFAS Policy. No new premises have breached the threshold within the reporting period.
SAP FIR 015	Share information and develop engagement programmes to reduce the number of malicious calls	31-Mar-2016			SFRS staff continues to highlight the consequences of malicious calls during all youth engagements. There was only one malicious call during the reporting period. The service will continue to monitor all malicious calls and where required take appropriate action.