
Report to: Resources and Audit Sub-Committee

Date of Meeting: 9 December 2015

Subject: Fire Performance Report – Quarter Two 2015/16

Report by: Local Senior Officer Clackmannanshire and Stirling

1.0 Purpose

- 1.1. The purpose of this report is to provide committee with the 2015/16 quarter two performance of the Scottish Fire and Rescue Service (SFRS) in Clackmannanshire. The report is based on performance against objectives and targets set out in the Local Fire and Rescue Plan for Clackmannanshire 2014/17. Performance indicators are detailed in the summary report at appendix 1.

2.0 Recommendations

- 2.1. It is recommended that committee note and challenge the report as appropriate.

3.0 Considerations

- 3.1. A number of significant trends are worth highlighting.
- 3.2. There have been no fire related fatalities and three fire casualties in the reporting period; this is an increase of two when compared to the same period during 2014/15. All casualty were caused by accidental dwelling fires.
- 3.3. A national week of action was undertaken during the reporting period supporting the business safety week.
- 3.4. Accidental dwelling fires have increased by nine when compared with the same period during 2014/15. The cause of these fires has predominantly been cooking related activities. This will continue to be a focus of our on-going prevention work.
- 3.5. Work is on-going to identify and support vulnerable people in Clackmannanshire, through the Home Fire Safety Visit Programme and fire safety referrals through the multi-agency Vulnerable Persons Reporting (VPR) system. The quantity and quality of referrals from partners allow the service to target resources within Clackmannanshire, with the aim of reducing the number of accidental dwelling fires in the long term.

- 3.6. Deliberate fires have decreased by three when compared with the same period of 2014/15.
- 3.7. Non-domestic fires have increased by three when compared with the same period of 2014/15. The high risk potential of this type of fire prompts a thorough incident review and a post fire audit completed where required. This ensures that we work closely with local businesses to reduce fire risks in this sector. None of these fires were classed as deliberate.
- 3.8. The number of casualties from special services remained constant when compared to the same period in 2014/15.
- 3.9. The number of false alarm calls has fallen sharply when compared to the previous year but is the same as the three year average. It is noteworthy that false alarm calls continue to make up more than 50% of all calls received in Clackmannanshire and as such their reduction remains a focus for the SFRS.
- 3.10. Incident response time is the time which elapses from the Service receiving an emergency call to a fire appliance arriving at the incident location. Scotland currently has no national standard for response times but in the former Central Scotland Fire and Rescue Service the benchmark time was set at ten minutes. During the reporting period the average response time to incidents in Clackmannanshire was nine minutes 27 seconds, which is within the benchmark ten minute period. This statistic will continue to be monitored and reported to the committee as appropriate.
- 3.11. The SFRS will carry out a winter action plan. The aim of this is to minimise the impact of accidental fire in the home over the peak Winter/Festive period (7th December 2015 to 18th January 2016) and to coordinate arrangements at local level to ensure public safety.

4.0 Sustainability Implications

- 4.1. There are no sustainability implications directly arising from this report.

5.0 Resource Implications

5.1. Financial Details

- 5.2. The full financial implications of the recommendations are set out in the report. This includes a reference to full life cycle costs where appropriate. Yes

- 5.3. Finance have been consulted and have agreed the financial implications as set out in the report. Yes

5.4. Staffing

- 5.5. There are no staffing implications directly arising from this report.

6.0 Exempt Reports

6.1. Is this report exempt? Yes (please detail the reasons for exemption below) No

7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.


(1) **Our Priorities** (Please double click on the check box)

- The area has a positive image and attracts people and businesses
- Our communities are more cohesive and inclusive
- People are better skilled, trained and ready for learning and employment
- Our communities are safer
- Vulnerable people and families are supported
- Substance misuse and its effects are reduced
- Health is improving and health inequalities are reducing
- The environment is protected and enhanced for all
- The Council is effective, efficient and recognised for excellence

Author(s)

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Clackmannanshire Local Fire and Rescue Plan 2014-17

Quarter 2 Report 2015-16



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland



**Clackmannanshire
Council**

Guide to symbols used in this report

ACTIONS		PIs	
Expected Outcome		Trend (Average for quarter over last 4 years)	
	Meet target/complete within target dates		Performance has improved
	Will complete, but outwith target		Performance has remained the same
	Fail to complete or cancelled		Performance has declined
			No comparison available - May be new indicator or data not yet available

1. Local Risk Management and Preparedness

Latest Note

The Service identifies, prioritises and plans to meet the risks in each local community.

We said we would:

- actively participate in the Community Planning Arrangements
- develop our staff to deal with our local risks
- gather and analyse risk information
- work with partners to mitigate risks
- deal with major events.

All our operational staff continue to gather and analyse local risk information and operational intelligence, which is used in our preparations to resolve incidents.


We conduct Post Incident debriefs to identify any lessons that can be learned from our preparedness and response to emergency events.





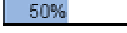

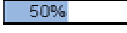



We use Urgent Operational Intelligence Briefings to inform our operational staff of any safety critical information that ensure their, and the communities, continued safety.

We continue to be an active member of the Forth Valley Local Resilience Partnership (FVLRP).


We share information with local authority partners and other key stakeholders (e.g. Police Scotland, Scottish Ambulance Service, Clackmannanshire Council Emergency Planning Department) to ensure emergency event risks are mitigated. The Forth Valley Local Resilience Partnership Risk Management Sub Group is currently reviewing risk mapping within the Forth Valley area.





During the reporting period the service did not attend any major fires or incidents in the Clackmannanshire area.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 001	Support operational staff through a centrally supported maintenance phase development programme	31-Mar-2016	<div style="width: 50%;"><div style="background-color: #4f81bd; color: white; padding: 2px;">50%</div></div>		All wholtime watches and RDS stations have been issued with an annual MPDP. This is completed on a quarterly basis with support provided by T&ED LSO trainers. RDS stations are supported by the delivery of development modules through T&ED and wholtime watches through confirmation exercise and face to face support. All modular development when completed is recorded on PDR Pro with each module accessed through the LCMS and completed by confirmation exercises and/or assessment.


Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 002	Support the development of officers through internal and external exercises.	31-Mar-2016			Officers are invited to participate in on site and off site multi agency exercise that are run periodically across the ESDA. Confirmation exercises that are completed through the MPDP can facilitate officer attendance for observation or command purposes. Officers are required to attend exercises as part of their role.
SAP FIR 003	Ensure currency of operational intelligence by completing or reviewing tactical information plans in line with national guidance and local needs.	31-Mar-2016			<p>The SFRS has a statutory duty to reduce the risks to our communities to make certain that they receive the best possible service. The management of risk within our community means:</p> <ul style="list-style-type: none"> • Identifying the risks to the community which fall within the scope of responsibility of the SFRS. • Undertaking a process to prioritise these risks. • Ensure appropriate local and national resource capability and training. <p>A new process to ensure that operational intelligence is gathered in an efficient manner, ensuring the information remains current is being piloted in the LSO area. If successful, this will then be delivered throughout the East Service Delivery area.</p> <p>The pilot to improve the operational intelligence is nearing completion of phase two within Clackmannanshire. All of the premises initially identified as being high risk within the Area have been completed, with relevant information uploaded onto appliance Mobile Data Terminals. During the reporting period local Care Homes have been the prioritised premises.</p>
SAP FIR 004	Fully support the FVLRP and local partners to ensure that incidents at the local significant premises are well managed.	31-Mar-2016			The Operational Intelligence pilot has continued to focus on the high risk premises in the area. This ensures that our operational preparedness will meet the expectations of our partners.
SAP FIR 005	Engage with local partners to ensure community risk reduction through comprehensive information sharing.	31-Mar-2016			Local Officers are involved in the local community planning process at all levels with the Station Manager for Alloa, and Tillicoultry now embedded in the local community planning partnership, leading on the Home and Road Safety reference. The Home and Road Safety sub group will meet for the fourth time at the end of November with various initiatives already taking place in relation to home safety. The group membership has increased as we start to look at road safety, with Road Policing along with a representative of road safety from the council now attending.
SAP FIR 006	The SFRS will ensure that the local internal Business Continuity Plans are annually reviewed within Clackmannanshire, engaging with partners, where there are opportunities for coordinated improvement.	31-Mar-2016			The quarterly audit of Alloa Fire Station has been completed. This audit covers operational resources, ensuring that they are maintained in a state of readiness, all equipment and PPE is fully maintained, with test records complete and accurate. Business continuity plans have now been submitted for both fire stations in the Clackmannanshire area.

2. Reduction of Accidental Dwelling Fires


Covalent Ref.	PI Description	2014/15	2015/16	Q2 2015/16		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 02	Number of accidental dwelling fires	42	37	23		During the reporting period there were 23 accidental dwelling fires. This is an increase of 9 when compared to the same reporting period in 2014/15. Smoke detection was present in 17 of the 23 premises. 19 of the 23 fires were caused by cooking or cooking related activities. Of the 21 fires that can be attributed to a person; 9 were caused by adults over 65, 11 were caused by adults under 65 and 1 was caused by a youth. Alcohol or drugs were classed as a contributory factor in 4 of the 23 incidents.





Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 007	Continue to deliver targeted Home Fire Safety Visits, ensuring that the focus remains on higher risk individuals and households.	31-Mar-2016			There have been 192 HFSV completed within the Clackmannanshire area during the reporting period. 138 of these premises were classed as high risk. There have been 76 visits completed that required the SFRS to fit smoke detection.
SAP FIR 008	Data analysis to ensure engagement is targeted at vulnerable groups	31-Mar-2016			The SFRS continue to monitor engagement activities to ensure that they are targeted where most required. MECS continue to offer the referrals targeted at those most vulnerable. 60% of the HFSV completed during the reporting period were referred by MECS. The service continues to monitor operational response both locally and nationally. Twenty one post domestic incident responses were completed; these ensure that occupiers of domestic premises are given advice following an incident to reduce the likelihood of it reoccurring.

3. Reduction in Fire Casualties and Fatalities


Covalent Ref.	PI Description	2014/15	2015/16	Q2 2015/16		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 03	Number of fire casualties and fatalities	4	6	3		There were no fatalities and 3 casualties recorded during the reporting period. This is an increase of 2 when compared to the same period in 2014/15. Each of the 3 casualties was classed as first aid only and did not require hospital treatment. All of the casualties were from domestic fires. Case studies were completed for each of these casualties to allow the SFRS to identify contributory factors.





4. Reduction of Deliberate Fire Setting

Covalent Ref.	PI Description	2014/15	2015/16	Q2 2015/16		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 04	Number of deliberate fires	94	124	28		There were 28 deliberate fires during the reporting period. This is a reduction of 3 when compared to the same reporting period during 2014/15. Five of these fires were primary fires; This includes a car fire, outdoor storage, hardwood trees and 2 fires in baled crops. There were 23 secondary fires with 19 of these being fires involving refuse or refuse containers.


Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 009	Deliver general activities for young people at risk of fire setting and fire-related ASB.	31-Mar-2016			The SFRS continues to deliver educational talks, school visits and works with our partners to reduce deliberate fires and fire related ASB within Clackmannanshire. During the reporting period we completed our Summer Thematic Action Plan. During the period of Monday 29th June 2015 and Friday 28th August 2015our staff focused on giving advice on deliberate fire, fires in the wild and cooking safety. This delivery was supported by the local Fire Investigation dog and handler with their "Detect and Deter" presentation.
SAP FIR 010	Identify young people with a specific risk of fire setting and fire-related ASB and work in partnership to deliver appropriate interventions.	31-Mar-2016			Partnerships are established with Police Scotland, Barnados, Axis and Early and Effective intervention (EEI) – Youth Justice Referrals with Local Area Liaison Officer from the Fire Service attending the EEI each time a youth has been identified with fire related issues. There were no fire setter referrals during this reporting period.


5. Reduction of Fires in Non Domestic Properties

Covalent Ref.	PI Description	2014/15	2015/16	Q2 2015/16		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 05	Number of non-domestic property fires	23	21	8		There were 8 fires in non-domestic premises. Of these fires 2 were in prisons, 1 in a school, 2 in industrial kitchens, 2 in local industries and one in a building used for storage. None of these fires were classed as deliberate. During the reporting period SFRS staff supported Business Safety Week by visiting 25 local businesses handing out fire safety leaflets. In addition this leaflet was emailed through Clackmannanshire Council to 707 businesses with 158 opening the email.


Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 011	Identify high life risk non-domestic premises and carry out safety audits of these premises.	31-Mar-2016			Premises identified as high life risk are audited in line with the national fire safety enforcement framework by local enforcement officers. During the reporting period over 54% of Care Homes and other high risk premises have received full fire safety audits with projected targets on schedule. All fires within non-domestic properties receive a post fire audit with the SFRS working in partnership with the wider business community.
SAP FIR 012	Provide accessible information on fire safety and fire legislation for businesses through various communications channels	31-Mar-2016			Relevant Fire Safety Risk Assessment advice is given to duty holders when required to support their compliance with the fire safety Law. Businesses are signposted to the Scottish Government web site for Fire Safety Legislation on all correspondence.





6. Reduction in Casualties from Road Traffic Collisions, Flooding and other Special Service Calls

Covalent Ref.	PI Description	2014/15	2015/16	Q2 2015/16		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 06	Number of casualties from Road Traffic Collisions, Flooding and other Special Service Calls	26	27	9		The number of casualties from all special services attended by the SFRS for the reporting period was 9 (Two of these were fatalities); this is a reduction of 8 from the same reporting period in 2014/15. Of the 2 fatalities one was a youth removed from a local river and the other was a request from a partner agency to force entry to a domestic premise. Five of these casualties were due to RTC's with the other two being medical assistance for a suspected heart attack and to assist a gentleman who had fallen in his house. During the reporting period the service attended 27 special services which was the same number when compared to the corresponding period in 2014/15. Six of these incidents were RTC's, one was to assist partner agencies remove a child from a local river, one was caused by flooding, one was a rescue of a child from a tree, thirteen were requests from other agencies for assistance, three were animal rescues, one to assist an adult who had fallen in the street and one was to give medical support to a local gent with chest pains.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 013	Support educational work targeted at high risk groups on non-fire related issues, working in partnership to get the agreed messages across to targeted groups.	31-Mar-2016	<input type="text" value="30%"/>		During the reporting period the SFRS have continued to enhance links with a variety of Community Groups and charities, these have included "Acton in Mind" mental health charity, ongoing training on Domestic Violence and sign language. Road Safety continues to be a priority with the SFRS linking with "THINK" and "BRAKE" road safety charities to deliver educational packages within schools.

7. Reduction of Unwanted Fire Alarm Signals

Coalent Ref.	PI Description	2014/15	2015/16	Q2 2015/16		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 07	Number of unwanted fire alarm signals	452	450	89		During the reporting period there have been 89 Unwanted Fire Alarm Signals this is a reduction of 19 when compared to the same reporting period in 2014/15. 48 of these were in non-domestic buildings. 17 of these occurred within the premises of 2 of the major employers within the local area. SFRS continue to work with both these companies in positive manner to reduce these calls.

Coalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 014	Embed the national unwanted fire alarm signal procedure ensuring the targeting of buildings with high levels of unwanted fire alarm signals to ensure they have appropriate procedures in place	31-Mar-2016			SFRS staff are working with occupiers of all premises giving support and advice where applicable. Enforcement Officers have met with all premises holders that have breached the thresholds within the UFAS Policy. No new premises have breached the threshold within the reporting period.
SAP FIR 015	Share information and develop engagement programmes to reduce the number of malicious calls	31-Mar-2016			There has been a significant rise in malicious call from two to five during this reporting period. Although the number remains low SFRS continues to ensure the consequences of malicious calls are included in educational information, and work with Police Scotland to reduce these calls.