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**Report to: Resources and Audit Sub-Committee**

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**Date of Meeting: 7 October 2015**

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**Subject: Fire Performance Report – 1st Quarter 2015/16**

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**Report by: Local Senior Officer Clackmannanshire and Stirling**

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### **1.0 Purpose**

- 1.1. The purpose of this report is to provide committee with the 2015/16 quarter one performance of the Scottish Fire and Rescue Service (SFRS) in Clackmannanshire. The report is based on performance against objectives and targets set out in the Local Fire and Rescue Plan for Clackmannanshire 2014/17. Performance indicators are detailed in the summary report at appendix 1.

### **2.0 Recommendations**

- 2.1. It is recommended that committee note and challenge the report as appropriate.

### **3.0 Considerations**

- 3.1. A number of significant trends are worth highlighting.
- 3.2. There have been no fire related fatalities and three fire casualties in the reporting period; this is an increase of three when compared to the same period during 2014/15. This figure includes two youths who suffered significant burns from a single incident.
- 3.3. A national week of action was undertaken during the reporting period targeting a reduction of fire fatalities and casualties.
- 3.4. Accidental dwelling fires have increased by two when compared with the same period during 2014/15. The cause of these fires has predominantly been cooking related activities. This will continue to be a focus of our on-going prevention work.
- 3.5. Work is on-going to identify and support vulnerable people in Clackmannanshire, through the Home Fire Safety Visit Programme and fire safety referrals through the multi-agency Vulnerable Persons Reporting (VPR) system. The quantity and quality of referrals from partners allow the service to

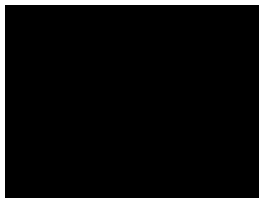
target resources within Clackmannanshire, with the aim of reducing the number of accidental dwelling fires in the long term.

- 3.6. Deliberate fires have increased by seventeen when compared with the same period of 2014/15. Fifteen of the 48 fires were during the first week of the school Easter holidays.
- 3.7. Non-domestic fires have decreased by two when compared with the same period of 2014/15. The high risk potential of this type of fire prompts a thorough incident review and a post fire audit completed where required. This ensures that we work closely with local businesses to reduce fire risks in this sector.
- 3.8. The number of casualties from special services has decreased by three when compared to the same period in 2014/15.
- 3.9. The number of false alarm calls has risen sharply when compared to the previous year but is the same as the three year average. It is noteworthy that false alarm calls continue to make up more than 50% of all calls received in Clackmannanshire and as such their reduction remains a focus for the SFRS. This rise can mostly be attributed to a rise in non-domestic equipment faults.
- 3.10. Incident response time is the time which elapses from the Service receiving an emergency call to a fire appliance arriving at the incident location. Scotland currently has no national standard for response times but in the former Central Scotland Fire and Rescue Service the benchmark time was set at ten minutes. During the reporting period the average response time to incidents in Clackmannanshire was nine minutes 40 seconds, which is within the benchmark ten minute period. This statistic will continue to be monitored and reported to the committee as appropriate.

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# Clackmannanshire Local Fire and Rescue Plan 2014-17

## Quarter 1 Report 2015-16



**SCOTTISH**  
FIRE AND RESCUE SERVICE  
Working together for a safer Scotland



**Clackmannanshire  
Council**

Guide to symbols used in this report

ACTIONS		PIs	
Expected Outcome		Trend (Average for quarter over last 4 years)	
	Meet target/complete within target dates		Performance has improved
	Will complete, but outwith target		Performance has remained the same
	Fail to complete or cancelled		Performance has declined
			No comparison available - May be new indicator or data not yet available

## 1. Local Risk Management and Preparedness

### Latest Note

The Service identifies, prioritises and plans to meet the risks in each local community.

We said we would:

- actively participate in the Community Planning Arrangements
- develop our staff to deal with our local risks
- gather and analyse risk information
- work with partners to mitigate risks
- deal with major events.

All our operational staff continue to gather and analyse local risk information and operational intelligence, which is used in our preparations to resolve incidents.



We conduct Post Incident debriefs to identify any lessons that can be learned from our preparedness and response to emergency events.





We use Urgent Operational Intelligence Briefings to inform our operational staff of any safety critical information that ensure their, and the communities, continued safety.

We continue to be an active member of the Forth Valley Local Resilience Partnership (FVLRP).


We share information with local authority partners and other key stakeholders (e.g. Police Scotland, Scottish Ambulance Service, Clackmannanshire Council Emergency Planning Department) to ensure emergency event risks are mitigated. The Forth Valley Local Resilience Partnership Risk Management Sub Group is currently reviewing risk mapping within the Forth Valley area.

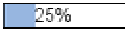



During the reporting period the service did not attend any major fires or incidents in the Clackmannanshire area.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 001	Support operational staff through a centrally supported maintenance phase development programme	31-Mar-2016	<div style="width: 25%;"><div style="background-color: #0070C0; height: 10px;"></div></div> 25%		All wholtime watches and RDS stations have been issued with an annual MPDP. This is completed on a quarterly basis with support provided by T&ED LSO trainers. RDS stations are supported by the delivery of development modules through T&ED and wholtime watches through confirmation exercise and face to face support. All modular development when completed is recorded on PDR Pro with each module accessed through the LCMS and completed by confirmation exercises and/or assessment.
SAP FIR 002	Support the development of officers through internal and external exercises.	31-Mar-2016	<div style="width: 25%;"><div style="background-color: #0070C0; height: 10px;"></div></div> 25%		Officers are invited to participate in on site and off site multi agency exercise that are run periodically across the ESDA. Confirmation exercises that are completed through the MPDP can facilitate officer attendance for observation or command purposes. Officers are required to attend exercises as part of their role.


Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 003	Ensure currency of operational intelligence by completing or reviewing tactical information plans in line with national guidance and local needs.	31-Mar-2016	<div style="width: 25%;"><div style="background-color: #4F81BD; height: 10px; width: 100%;"></div></div> 25%		<p>The SFRS has a statutory duty to reduce the risks to our communities to make certain that they receive the best possible service. The management of risk within our community means:</p> <ul style="list-style-type: none"> <li>Identifying the risks to the community which fall within the scope of responsibility of the SFRS.</li> <li>Undertaking a process to prioritise these risks.</li> <li>Ensure appropriate local and national resource capability and training.</li> </ul> <p>A new process to ensure that operational intelligence is gathered in an efficient manner, ensuring the information remains current is being piloted in the LSO area. If successful, this will then be delivered throughout the East Service Delivery area.</p> <p>The pilot to improve the operational intelligence is nearing completion of phase two within Clackmannanshire. All of the premises initially identified as being high risk within the Area have been completed, with relevant information uploaded onto appliance Mobile Data Terminals.</p>
SAP FIR 004	Fully support the FVLRP and local partners to ensure that incidents at the local significant premises are well managed.	31-Mar-2016	<div style="width: 25%;"><div style="background-color: #4F81BD; height: 10px; width: 100%;"></div></div> 25%		The Operational Intelligence pilot has continued to focus on the high risk premises in the area. This ensures that our operational preparedness will meet the expectations of our partners.
SAP FIR 005	Engage with local partners to ensure community risk reduction through comprehensive information sharing.	31-Mar-2016	<div style="width: 25%;"><div style="background-color: #4F81BD; height: 10px; width: 100%;"></div></div> 25%		Local Officers are involved in the local community planning process at all levels with the Station Manager for Alloa and Tillicoultry now embedded in the local community planning partnership, leading on the Home and Road Safety reference. The Service continues to support the Asset Based Approach in Hawkhill. There are also a number of local initiatives that Alloa Station is involved in with the various groups at the Hawkhill community centre.
SAP FIR 006	The SFRS will ensure that the local internal Business Continuity Plans are annually reviewed within Clackmannanshire, engaging with partners, where there are opportunities for coordinated improvement.	31-Mar-2016	<div style="width: 25%;"><div style="background-color: #4F81BD; height: 10px; width: 100%;"></div></div> 25%		The quarterly audit of Alloa Fire Station has been completed. This audit covers operational resources, ensuring that they are maintained in a state of readiness, all equipment and PPE is fully maintained, with test records complete and accurate.

## 2. Reduction of Accidental Dwelling Fires


Covalent Ref.	PI Description	2014/15	2015/16	Q1 2015/16		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 02	Number of accidental dwelling fires	42	37	15		There have been fifteen accidental dwelling fires during the reporting period. This is an increase of two when compared to the same reporting period in 2014/15. Seven of the incidents occurred in Clackmannanshire South Ward, three in Clackmannanshire Central Ward, two in each of Clackmannanshire East and West Wards, with one in Clackmannanshire North Ward. The main cause of these incidents was cooking related activities. Alcohol or drugs were suspected to be a contributory factor in three of the incidents. Smoke detection was present in eleven of these incidents. Of the ten incidents where an identifiable person was involved two were over the age of 64, seven were between 18 and 64 and one was between 10 and 17. Eight of the fires only caused heat or smoke damage. Only two of the fifteen incidents required the application of water to extinguish the fire. The average rate of accidental dwelling fires for Clackmannanshire is 2.92 per 10,000 population; this is above the Scottish average of 2.33.





Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 007	Continue to deliver targeted Home Fire Safety Visits, ensuring that the focus remains on higher risk individuals and households.	31-Mar-2016			There have been 157 HFSV completed within the Clackmannanshire area during the reporting period. 99 of these premises were classed as high risk. There has been one adult referred to social work partners.
SAP FIR 008	Data analysis to ensure engagement is targeted at vulnerable groups	31-Mar-2016			The SFRS continue to monitor engagement activities to ensure that they are targeted where most required. MECC's continue to offer the referrals targeted at those most vulnerable. The service continues to monitor operational response both locally and nationally. Nineteen post domestic incident responses were completed; these ensure that occupiers of domestic premises are given advice following an incident to reduce the likelihood of it reoccurring.

### 3. Reduction in Fire Casualties and Fatalities


Coalent Ref.	PI Description	2014/15	2015/16	Q1 2015/16		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 03	Number of fire casualties and fatalities	4	6	3		Of the three casualties recorded during the reporting period one was caused by an accidental fire with the casualty requiring first aid treatment only. The other two were from the same incident where youths were injured when a flammable liquid was thrown near a bonfire. Both of these youths required hospital treatment. A national week of action took place between 19 and 25 June, aimed at reducing the number of people fatally injured or becoming a casualty as a result of fire. This week was fully supported locally within Clackmannanshire.

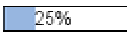

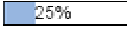

### 4. Reduction of Deliberate Fire Setting

Coalent Ref.	PI Description	2014/15	2015/16	Q1 2015/16		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 04	Number of deliberate fires	94		48		<p>During the reporting period there were 48 deliberate fires. This is an increase of seventeen when compared to the same period in 2014/15.</p> <p>Thirteen of the fires occurred in Clackmannanshire South, ten occurred in Clackmannanshire East, nine occurred in each of Clackmannanshire North and West, and seven fires occurred in Clackmannanshire Central.</p> <p>There have been six deliberate primary fire recorded which, is a reduction of two on the same period in 2014/15.</p> <p>Nationally the average rate of deliberate fires is 8.88 per 10,000 population; Clacks is slightly above this at 9.36 per 10,000 population.</p>

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 009	Deliver general activities for young people at risk of fire setting and fire-related ASB.	31-Mar-2016			The SFRS continues to deliver educational talks, school visits and works with our partners to reduce deliberate fires and fire related ASB within Clackmannanshire. During the reporting period we completed our Spring Thematic Action Plan. During the period of 2 March to 27 April our staff focused on giving advice on deliberate fire, fires in the wild and cooking safety. This delivery was supported by the local Fire Investigation dog and handler with their "Detect and Deter" presentation.
SAP FIR 010	Identify young people with a specific risk of fire setting and fire-related ASB and work in partnership to deliver appropriate interventions.	31-Mar-2016			Partnerships are established with Police Scotland, Barnados, Axis and Early and Effective intervention (EEI) – Youth Justice Referrals with Local Area Liaison Officer from the Fire Service attending the EEI each time a youth has been identified with fire related issues. There were no fire setter referrals during this reporting period.


## 5. Reduction of Fires in Non Domestic Properties

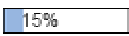

Covalent Ref.	PI Description	2014/15	2015/16	Q1 2015/16		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 05	Number of non-domestic property fires	23	21	5		There were 7 non-domestic fires during this reporting period. 2 of these fires were deliberately started. This has increase by 5 when compared to the same period in 2013/14.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 011	Identify high life risk non-domestic premises and carry out safety audits of these premises.	31-Mar-2016			Premises identified as high life risk are audited in line with the national fire safety enforcement framework by local enforcement officers. During the reporting period there have been ten audits completed. In addition to this there have been post fire audits completed for four of the non-domestic fires.
SAP FIR 012	Provide accessible information on fire safety and fire legislation for businesses through various communications channels	31-Mar-2016			Relevant Fire Safety Risk Assessment advice is given to duty holders when required to support their compliance with the fire safety Law. Businesses are signposted to the Scottish Government web site for Fire Safety Legislation on all correspondence.




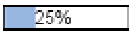

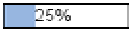

## 6. Reduction in Casualties from Road Traffic Collisions, Flooding and other Special Service Calls

Covalent Ref.	PI Description	2014/15	2015/16	Q1 2015/16		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 06	Number of casualties from Road Traffic Collisions, Flooding and other Special Service Calls	26	27	3		The number of casualties from all special services attended by the SFRS for the reporting period was three; this is a reduction of three from the same reporting period in 2014/15. Two of these casualties were due to RTC's with the other being an elderly persons fallen behind a door. During the reporting period the service attended fifteen special services which was a reduction of seven from the same period in 2014/15. Three of these incidents were RTC's , one was caused by flooding, one was a rescue of a fisherman from mud, six were requests from other agencies for assistance, one was an animal rescue, one was to assist an elderly gent from a bath, one was to remove a ring, and one to access a car with a baby locked in it.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 013	Support educational work targeted at high risk groups on non-fire related issues, working in partnership to get the agreed messages across to targeted groups.	31-Mar-2016			During the reporting period the World Health Organisation's week of action was used to carry out some targeted road safety work using "Think" and "Brake" road safety educational packs. Road Safety advice was given to staff and inmates at HMP Glenochil as part of a developing partnership.

## 7. Reduction of Unwanted Fire Alarm Signals

Covalent Ref.	PI Description	2014/15	2015/16	Q1 2015/16		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 07	Number of unwanted fire alarm signals	452	450	101		There have been 101 False Alarms recorded during the reporting period. This is an increase of fourteen when compared to the same reporting period in 2014/15. There has been one premises that has breached stage three and one premises that has breached stage two of the SFRS Unwanted Fire Alarm Signal (UFAS) Policy. 32 of these incidents were in Clackmannanshire South, 31 were in Clackmannanshire West, fourteen were in Clackmannanshire Central, and twelve were in each of Clackmannanshire North and East.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 014	Embed the national unwanted fire alarm signal procedure ensuring the targeting of buildings with high levels of unwanted fire alarm signals to ensure they have appropriate procedures in place	31-Mar-2016			SFRS staff are working with occupiers of all premises giving support and advice where applicable. Enforcement Officers have met with all premises holders that have breached the thresholds within the UFAS Policy. One premises is undertaking a significant programme of improvements to their alarm system to reduce these calls; the other is due to dust caused by building works that were being undertaken. A national project has been completed in Glasgow and lessons learnt are being disseminated to all SFRS Areas.
SAP FIR 015	Share information and develop engagement programmes to reduce the number of malicious calls	31-Mar-2016			There has been a significant rise in malicious call from one to seven during this reporting period. Although the number remain low SFRS continues to ensure the consequences of malicious calls are included in educational information, and work with Police Scotland to reduce these calls.