



**Clackmannanshire
Council**

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Kilncraigs, Alloa, Scotland, FK10 1EB (Tel.01259-450000)

Resources and Audit Sub Committee

Wednesday 18 February 2015 at 10.00 am

**Venue: Council Chamber, Patons Building, Kilncraigs, Alloa,
FK10 1EB**

Date	Time
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RESOURCES AND AUDIT SUB COMMITTEE

The Council's Scheme of delegation allows standing committees to establish sub committees subject to approval by Council (Scheme of Delegation para 4.5).

At its meeting on 14 March 2013, the Clackmannanshire Council approved the establishment of a sub committee of the Resources and Audit Committee with the following remit:

- The scrutiny of community planning and its effectiveness.
- Monitoring the performance of the Scottish Police Force and Scottish Fire Service against agreed outcomes, standards and targets as they relate to Clackmannanshire.
- The scrutiny of public sector reform

The Resources and Audit Sub Committee has no executive authority.

10 February 2015

A MEETING of the RESOURCES AND AUDIT SUB COMMITTEE will be held within the Council Chamber, Patons Building, Kilncraigs, Alloa, FK10 1EB, on WEDNESDAY 18 FEBRUARY 2015 at 10.00 am.

**NIKKI BRIDLE
Depute Chief Executive**

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RESOURCES AND AUDIT SUB-COMMITTEE – MEMBERS

Councillors

Wards

Councillor	Archie Drummond (Convenor)	2	Clackmannanshire North	INDP
Councillor	Les Sharp (Ex Officio)	1	Clackmannanshire West	SNP
Councillor	Craig Holden	4	Clackmannanshire South	SNP
Councillor	Bobby McGill	2	Clackmannanshire North	LAB
Councillor	Jim Stalker	1	Clackmannanshire West	LAB
Councillor	Gary Womersley	3	Clackmannanshire Central	SNP



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**THIS PAPER RELATES TO
ITEM 03
ON THE AGENDA**

MINUTES OF MEETING of the RESOURCES AND AUDIT SUB COMMITTEE held within the Council Chamber, Patons Building, Kilncraigs, Alloa, FK10 1EB, on WEDNESDAY 10 DECEMBER 2014 at 10.00 am.

PRESENT

Councillor Archie Drummond, Convenor (In the Chair)
Councillor Les Sharp (S)
Councillor Bobby McGill
Councillor Jim Stalker

IN ATTENDANCE

Stuart Crickmar, Head of Strategy and Customer Services
Gillian Taylor, Acting Strategy and Performance Service Manager
Andrew G Wyse, Legal Services Team Leader(Clerk to the Committee)
Chief Superintendent David Flynn, Divisional Commander, Police Scotland
Chief Inspector Stephen Sneddon, Area Commander, Police Scotland
PC Amy McGregor, Police Scotland
LSO Kenneth Rogers, Stirling and Clackmannanshire, Scottish Fire and Rescue Service
Gordon Pryde, Group Manager Stirling and Clackmannanshire, Scottish Fire and Rescue Service

At the start of the meeting the Convenor acknowledged the Emergency Services and the work that they do especially after last weekend's significant incident in Alva. He also commended Chief Inspector Stephen Sneddon on his interview on television regarding the incident.

R&ASC.38 APOLOGIES

An apology for absence was received from Councillor Gary Womersley. Councillor Sharp attended as substitute for Councillor Womersley.

Councillor Sharp was present at today's meeting as a substitute member for Councillor Womersley, and was not present in his capacity as a non-voting ex-officio member. As a substitute member, Councillor Sharp was eligible to take part in the vote.

R&ASC.39 DECLARATIONS OF INTEREST

None.

R&ASC.40 MINUTES OF MEETING: RESOURCES AND AUDIT SUB COMMITTEE 29 OCTOBER 2014

The minutes of the meeting of the Resources and Audit Sub Committee held on 29 October 2014 were submitted for approval.

The minutes of the meeting of the Resources and Audit Sub Committee held on 29 October 2014 were agreed as a correct record and signed by the Convenor.

R&ASC.41 QUARTER 1, 2014/15 PERFORMANCE REPORT, COMMUNITY WELL-BEING PARTNERSHIP TEAM

A report which presented the Sub Committee with information relating to Quarter 1, 2014/15 Performance for the Community Well-being Partnership Team was submitted by the Head of Strategy and Customer Services.

Motion

That Committee agrees the recommendation set out in the report.

Moved by Councillor Archie Drummond. Seconded by Councillor Sharp.

Decision

Having commented on and challenged the report, the Sub Committee agreed to note the information set out in the Quarter 1, 2014/15 Performance Report, Community Well-Being Partnership Team.

R&ASC.42 QUARTER 2, 2014/15 PERFORMANCE REPORT, SCOTTISH FIRE AND RESCUE SERVICE

A report which presented the Sub Committee with information relating to Quarter 2, 2014/15 performance provided by the Scottish Fire and Rescue Service was submitted by the Head of Strategy and Customer Services.

Motion

That Committee agrees the recommendation set out in the report.

Moved by Councillor Archie Drummond. Seconded by Councillor Bobby McGill.

Decision

Having commented on and challenged the report, the Sub Committee agreed to note the information set out in the Quarter 2, 2014/15 Performance Report, Scottish Fire and Rescue Service..

R&ASC.43 REVIEW OF SPECIALIST EQUIPMENT IN SCOTTISH FIRE AND RESCUE SERVICE

A report which presented the Sub Committee with information relating to a Review of Specialist Equipment in the Scottish Fire and Rescue Service was submitted by the Head of Strategy and Customer Services.

Motion

That Committee agrees the recommendation set out in the report.

Moved by Councillor Archie Drummond. Seconded by Councillor Les Sharp.

Decision

Having commented on and challenged the report, the Sub Committee agreed to note the information set out in the Review of Specialist Equipment in Scottish Fire and Rescue Service.

R&ASC.44 QUARTER 2, 2014/15, PERFORMANCE REPORT, POLICE SCOTLAND

A report which presented to the Sub Committee information relating to Quarter 2, 2014/15 Performance by Police Scotland was submitted by the Head of Strategy and Customer Services.

The Sub Committee heard a presentation on Policing Clackmannanshire (1 April 2014 to 30 September 2014) from Chief Superintendent David Flynn, Divisional Commander, Police Scotland, and had opportunity to put questions to Chief Superintendent Flynn.

Motion

That Committee agrees the recommendations set out in the report.

Moved by Councillor Archie Drummond. Seconded by Councillor Les Sharp.

Decision

Having commented on and challenged the report as appropriate, the Sub Committee agreed to note the information set out in the Quarter 1, 2014/15 Performance Report, Police Scotland.

Ends 11.23 am

Report to Resources & Audit Sub-committee

Date of Meeting: 18 February 2015

Subject: Q2, 2014/15 Performance Report, Community Wellbeing Partnership Team

Report by Head of Strategy & Customer Services

1.0 Purpose

- 1.1. This report presents to Committee information relating to Quarter 2, 2014/15 performance for the Community Wellbeing Partnership Team.

2.0 Recommendations

- 2.1. It is recommended that the Committee notes, challenges and comments on the Community Wellbeing Partnership Team report for Quarter 2, 2014/15, provided at Appendix 1.

3.0 Considerations

- 3.1. The information at Appendix 1 was provided to the Head of Strategy & Customer Services by the Chair of Clackmannanshire Alliance's Community Wellbeing Partnership Team for the purposes of scrutiny at the Resources & Audit Sub-committee.
- 3.2. The Community Wellbeing Partnership Team report for Quarter 2, 2014/15, was considered by the Clackmannanshire Alliance when it met on 5 December 2014.
- 3.3. There are no unbudgeted financial implications for Clackmannanshire Council.

4.0 Sustainability Implications

- 4.1. There are no direct sustainability implications for Clackmannanshire Council.

5.0 Resource Implications

- 5.1. *Financial Details*

5.2. The full financial implications of the recommendations are set out in the report. This includes a reference to full life cycle costs where appropriate. Yes

5.3. Finance have been consulted and have agreed the financial implications as set out in the report. Yes

5.4. *Staffing* - no implications for Clackmannanshire Council.

6.0 Exempt Reports

6.1. Is this report exempt? Yes (please detail the reasons for exemption below) No

7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

(1) **Our Priorities** (Please double click on the check box)

Not applicable

The area has a positive image and attracts people and businesses

Our communities are more cohesive and inclusive

People are better skilled, trained and ready for learning and employment

Our communities are safer

Vulnerable people and families are supported

Substance misuse and its effects are reduced

Health is improving and health inequalities are reducing

The environment is protected and enhanced for all

The Council is effective, efficient and recognised for excellence

(2) **Council Policies** (Please detail)

Not applicable

8.0 Equalities Impact

8.1 Have you undertaken the required equalities impact assessment to ensure that no groups are adversely affected by the recommendations?

Yes No Not applicable

9.0 Legality

9.1 It has been confirmed that in adopting the recommendations contained in this report, the Council is acting within its legal powers. Yes

10.0 Appendices

10.1 Please list any appendices attached to this report. If there are no appendices, please state "none"

Appendix 1- Q1, 2014/15, Performance Report, Community Wellbeing Partnership Team

11.0 Background Papers

11.1 Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)

Yes (please list the documents below) No

Author(s)

NAME	DESIGNATION	TEL NO / EXTENSION
Stuart Crickmar	Head of Strategy & Customer Services	2127

Approved by

NAME	DESIGNATION	SIGNATURE
Stuart Crickmar	Head of Strategy & Customer Services	
Garry Dallas	Executive Director	

Appendix 1 (part 1)

CLACKMANNANSHIRE COUNCIL

Report to: Clackmannanshire Alliance

Date of Meeting: 5th December 2014

Subject: Community Well-Being Partnership Performance Report Q2

**Report by: Kenneth Rogers, Local Senior Fire Officer & Gillian Taylor,
Acting Strategy and Performance Manager**

1.0 Purpose

- 1.1 The purpose of this report is to provide an update on the progress of the Community Well-being Partnership in quarter two of 2014/15. The partnership met on the 14th November 2014. This report provides a brief summary of developments to date and is appended with a covalent performance report providing more detail on partnership teams priority actions and initiatives.

2.0 Recommendations

- 2.1 It is recommended that the Alliance notes, challenges and comments on the report for quarter two of 2014/15.

3.0 Considerations

CWPT Partnership Self Assessment

- 3.1 In the Quarter 1 Performance Report, the Alliance was advised that a self-assessment of the CWPT would be undertaken to critically evaluate partnership working facilitated by the group and that the first step in the process would be the issue of an online survey to members. The online survey was made available in August with a closing date of September 30th. Due to the poor response to the survey it was necessary to circulate an abridged self-assessment version which provided a certain amount of detail for discussion at the partnership meeting on the 14th November.

It was agreed that due to the importance of the evaluation in shaping the future work and processes of the CWPT a half day workshop/development session would be arranged to carry out a more detailed evaluation / review of

current activities and develop short term, achievable partnership actions for next year 2015/16. This will take place after the Alliance Development Day in December.

Partnership Team Delivery Plans

- 3.2 At the May 2014 CWPT meeting, the partnership team discussed reporting mechanisms to improve accountability and scrutiny of the CWPT. It was agreed that covalent templates would be devised for each partnership team and progress would be measured and reported in this format. Appended to this report is the second covalent version of the CWPT Delivery Plan for 2014/15. The individual plans remain a work in progress and delivery actions require refining to highlight how the partnership team is meeting the priorities set out in the SOA. The plans also require to detail Key Performance Indicators so that progress can be measured and scrutinised.
- 3.3 The delivery plans highlight many areas of strong partnership working in Clackmannanshire, for example, the MATAC process in Sauchie and partnership approaches to tackling domestic abuse. However, given the fundamental importance of the delivery plans to the work of the CWPT, progress in the development of the plans has been slower than anticipated and a number of challenges in this regard remain:
- The Children and Young People's Strategic Partnership Group has understandably focused on the outcomes of the Care Inspectorate Joint Inspection and related action plan. There has been agreement that progress updates on the joint inspection action plan will be reported directly into the Alliance. The delivery plan remains focussed on the development of a single Integrated Children's Services Plan which serves both Clackmannanshire and Stirling Community Planning Partnerships. Further discussions are required on where the CWPT sits in relation to reporting against this plan.
 - The Adult Journey Partnership plan is not yet contained within the overall delivery plan due to the late identification of strategic leads to take this work forward. The partnership held their first meeting in the 2nd Quarter reporting period and are actively working on identifying priority areas and actions.
 - The move to bring Public Protection and Criminal Justice Authority work under Community Planning needs to be considered in relation the CWPT action plans. This may require discussion about the remit of the CWPT and the possibility of creating an additional partnership group reporting direct to the Alliance.
 - Attendance at the CWPT remains sporadic and at no meeting to date have all nominated strategic leads been in attendance. In addition, it has proven to be difficult to obtain progress updates on a quarterly basis. This indicates that the CWPT and work plans are not the main focus as is intended under Community Planning and delivery of the SOA.
- 3.4 Discussion on the work and role of the CWPT has taken place at the Alliance Executive meetings and it is proposed that a development is day is held early in January 2015, informed by self-assessment, so that clear, measurable

actions are identified to be met in partnership to improve outcomes for communities.

Third Sector Updates

3.5 The partnership team members considered the final draft of the CTSI Strategic Plan 2014-17. The plan details CTSI's role and commitment to the community planning process in Clackmannanshire and Partnership Team members attended a workshop as part of the wider community consultation. Attendees were asked to note the plan and provide any comments to Robert Walters.

Our Priorities

- The area has a positive image and attracts people and businesses ✓
- Our communities are more cohesive and inclusive ✓
- People are better skilled, trained and ready for learning and employment ✓
- Our communities are safer ✓
- Vulnerable people and families are supported ✓
- Substance misuse and its effects are reduced ✓
- Health is improving and health inequalities are reducing ✓
- The environment is protected and enhanced for all ✓
- The Council is effective, efficient and recognised for excellence ✓

Author(s)

NAME	DESIGNATION	TEL NO / EXTENSION
Kenneth Rogers	Local Senior Fire Officer	01324 710254
Gillian Taylor	Acting Strategy and Performance Manager	01259 452418

Community Wellbeing Partnership Team Delivery Plan 2014/15

Quarter 2 Progress Report

Contents

1. Clackmannanshire Local Community Planning Partnership Performance Report
2. Children & Young People's Strategic Partnership Group Performance Report
3. Reshaping Care for Older People Partnership Report
4. Adult Journey Partnership Update

Clackmannanshire Local Community Planning Partnership Performance Report

Generated on: 13 November 2014

Action Area: Enhance partnership governance and collaborative working to ensure delivery of SOA outcomes

Code	Priority Action	Due Date	Latest Note	Lead
CPP LCP 001	Develop a Community Safety Strategy for Clackmannanshire	31-Mar-2015	The Strategy is now complete.	Ahsan Khan
CPP LCP 002	Pilot weekly MATAAC process - tactical profile supported by the partnership analyst	31-Mar-2015	The Partnership continues to meet fortnightly with a special sub group meeting to discuss particular concerns in Sauchie over the summer months. The Partnership continues to take a task focussed approach centred upon, Offender Victim, Place. There is a priority report and outcome tracking for the group provided by the Police Analyst.	Stephen Sneddon / Ahsan Khan
CPP LCP 003	Conduct self-assessment to ensure drive on continuous improvement	31-Mar-2015	Self assessments carried out during 13/14 for social housing charter. CSE evidence collected during the year.	Ahsan Khan
CPP LCP 004	Implement joint training on partnership and collaborative working (MATAAC)	31-Mar-2015	The need for joint training on Problem Solving Partnerships has been identified and included in the Housing and Community Safety training plan discussions. a provider is now sought.	Stephen Sneddon / Ahsan Khan
CPP LCP 005	Review joint resourcing to maximise impact of collective resources including a review of potential opportunities for co-location of key staff	31-Mar-2015	Police Scotland has now implemented new shift pattern working arrangements since May and these are being monitored for impact upon joint patrol's such as with the Community Warden's It has been agreed that collocation of the Community Warden's within the wider service at Kilncraigs will prove advantageous to Service delivery. A Project Plan for this will be agreed for completion at the end of August.	Ahsan Khan

Action Area: Take a victim centred approach to protecting the public through early and effective intervention and prevention

Code	Priority Action	Due Date	Latest Note	Lead
CPP LCP 006	Keep people safe on the roads through educational inputs and interventions	31-Mar-2015	<p>Working group being set up to review the current road safety activity on-going in the area. Schools are responsible for road safety to pupils and there is no central recording/monitoring process in place at present to confirm activity.</p> <p>Cycle Friendly Award to Banchory Primary-5 schools registered April 2014, continuing promotion of accreditation scheme</p> <p>Cycle Friendly Awards introduced Q4</p> <p>Give Me Cycle Space Campaign launch -May 2nd. All 19 Primary Schools registered. Sports Development co-ordinating.</p> <p>"Road Safety within Curriculum for Excellence 2013-2014" booklet distributed to all education establishments-Q4 Cycle Trainer Assistants and Cycle Trainer Plus Courses held in Q4 Give Me Cycle Space campaign extended across Authority</p>	Ahsan Khan; Gordon Pryde
CPP LCP 007	Address domestic abuse by supporting victims and families and pursuing offenders	31-Mar-2015	<p>A draft strategy has been written for the Clacks Violence against Women partnership. This sets out our direction and names the priorities that we will focus on for the coming three years. These are directly linked to the priorities in this document. Partnership Meetings will now be timed to coincide with CLCP meetings and will be used to inform the quarterly update.</p> <p>Raising awareness of the Forth Valley MARAC and encouraging an increase in referrals</p> <p>A briefing will be held in Kilncraigs on 14th November to inform key partners about the Domestic Abuse MARAC and encourage referrals and participation. The last quarter (July-Sept) saw an increase in referrals to MARAC from Clacks area. NHS FV has agreed to have representation at MARAC meetings.</p> <p>The recently established Clacks Domestic Abuse Family Service (Action for Children) is engaging well with local families who have experienced domestic abuse and is beginning to make referrals to MARAC.</p>	

Code	Priority Action	Due Date	Latest Note	Lead
			<p>Taking steps to encourage consistent use of risk assessment tools</p> <p>Level 2 domestic abuse training is about to be piloted and this will include an input on MARAC and the DASH risk assessment tool, delivered by Police Scotland.</p> <p>DS Jim Thomson from the Police Scotland (FV Division) DA Investigation Unit will be visiting Clacks Women's Aid to discuss the MARAC and DASH Risk Assessment tool.</p> <p>Investigating how we might offer increased support to female victims of domestic abuse within the Court system</p> <p>Initial discussions have been held with Falkirk Women's Aid regarding holding a meeting in Clacks to talk about the current good practice in Falkirk and how it might be replicated in Clacks. Clacks Women's Aid shares concerns that there are inconsistencies in the Judicial system and that this sometimes undermines good police work. This often means that women won't make future reports of domestic abuse to the Police. This will be discussed at a future GBV Partnership meeting to decide on next steps.</p> <p>Considering how we might implement recommendations from local and national audits</p> <p>Work continues to review the Action Plan from the Self-Evaluation of Services to Protect Children, with a view to aligning ongoing actions with recommendations</p> <p>Working with Police and housing providers to enhance options for women who need to feel safer in their own home and in the wider community</p> <p>Will be reviewing use of GPS Safety Devices (funded by Community Safety) and assessing ongoing need.</p>	

Code	Priority Action	Due Date	Latest Note	Lead
			<p>Raising awareness of the Forth Valley MATAC process and encouraging an increase in referrals</p> <p>Police colleagues have been contacting relevant agencies to ensure right people are attending – report good attendance. Referrals are still fairly low so more work is required to increase numbers. Only 3 men from Clacks have been referred to MATAC (at end Sept) Considering results from first year evaluation (MATAC) and implementing any recommendations Evaluation is due to take place towards the end of the summer. Initial feedback from National taskforce is good though.</p>	
CPP LCP 008	Further reduce the probability of domestic abuse through an early and effective prevention approach	31-Mar-2015	<p>Assessing Gender Based Violence delivery in schools</p> <p>The Campus Officer from Alloa Academy attends the FV Partnerships with Schools Group and is one of the identified sexual exploitation champions in the area. He is also a trained 'White Ribbon speaker. He is on the VAWP Coordinator's mailing list and frequently circulates GBV information round other campus officers and staff in his school. He is keen to assess what resources are available that can be incorporated into his school inputs.</p> <p>Investigating opportunities for delivering early intervention and prevention work to young people</p> <p>Continuing to investigate opportunities to implement the MVP (Mentors in Violence Prevention) programme in Clackmannanshire schools. Will take learning from other MVP school experiences.</p> <p>Forth Valley College continues to liaise with the DA Coordinator and Clacks WA regarding prevention work and awareness raising in the Clacks Campus.</p> <p>The 'Youth Project' delivered by Central Scotland Rape Crisis & Sexual Abuse Centre is no longer able to offer free sessions to schools (across Forth Valley) as a result of funding cuts. Schools that require an input will have to pay £75 per session. The service continues to look for alternative funding sources.</p>	Gail Cook / Andrew Aitken

Code	Priority Action	Due Date	Latest Note	Lead
			<p>Mapping out resources currently available to support GBV in schools</p> <p>Work currently being piloted in Falkirk-results/evaluations will be shared with Partnership with Schools Group in Mar 2015</p> <p>A national project is underway to identify resources that are available to support the GBV agenda in schools. The FV Partnership with School group will contribute to this.</p> <p>Supporting national campaigns and interventions (16 days of Action, stalking awareness day etc)</p> <p>The 16 Days opening event (25th Nov) is almost fully booked – Theme is the impact of GBV on BME communities</p> <ul style="list-style-type: none"> . Keynote Speech – Cllr Sharp . Recognising Forced Marriage as a form of violence against women (Mridul Wadhwa - Shakti Women's Aid) . Legal Issues facing BME women experiencing GBV (Mrs Khalda Wali, Principal Solicitor, LKW Solicitors) <p>Lunch being made by WISH ladies.</p> <p>Young Person's Conference organised for 9th Dec with speakers from SHAKTI-linking to 16 Days theme.</p> <p>Contextualised learning overview issued to all schools to support GBV planning. learning and teaching , highlighting good practice across Clackmannanshire</p> <p>16 Days e-newsletter is in final stages of production and will be circulated widely across Forth Valley.</p> <p>Identifying hidden groups or communities (for example travelling communities, older women, pregnant women, BME communities)</p>	

Code	Priority Action	Due Date	Latest Note	Lead
			<p>The Violence against Partnership will commence discussions on this issue in 2015</p> <p>Delivering staff training and awareness raising</p> <p>Level 1 Domestic Abuse – 7 sessions will have been delivered this year – all fully booked and all sessions that have been delivered continue to evaluate well. DA Coordinator and Clacks WA were asked to develop and deliver a 3 hour session for Ochilview Housing Association in October. Specific sessions will also be developed for Forth Valley College learners.</p> <p>Level 2 – No update yet regarding potential funding for this training. There have been some setbacks regarding anticipated delivery date due to competing priorities for Clacks WA, however we are in the final stages of finalising the programme and hope to deliver our pilot session in December or January (depending on venue availability). DS Jim Thomson has agreed to deliver an input on MARAC and the CAADA risk assessment tool as part of the training.</p> <p>Forced Marriage Training (Forth Valley) – 2 sessions have been delivered this year with a further session planned for 10th December. Contact Gail for details.</p> <p>FGM (Female Genital Mutilation) (Forth Valley) – awareness session being held on 13th November in Falkirk. This is being delivered by the Women’s Support Project (National Organisation) and is fully booked.</p> <p>Glenochil Prison – Officers from Glenochil have attended level 1 domestic abuse training and a prisoner has painted slogan boards as a contribution to the 16 Days of Action campaign. The DA Coordinator also circulates information regarding other training events which are now being attended by relevant Prison Staff.</p> <p>Public Protection Conference – Evaluated well. Feedback for future</p>	

Code	Priority Action	Due Date	Latest Note	Lead
			sessions will be taken on board. Summary report/evaluation has been produced and is available by contacting Gail.cook1@tiscali.co.uk. FV Public Protection newsletter is currently being developed and is due for circulation in November. Caledonian System – conference evaluated well. Waiting to see if funding is available to hold conference again in 2015.	
CPP LCP 009	Reduce harm caused by activities of serious and organised crime as well as other threats to communities	31-Mar-2015	SOLACE Action Plan is developed with clear improvement actions identified. There has been delayed progress in implementing actions as a result of changing leads from Police Scotland. We now have a PS contact person and will be taking forward our action plan with support from Police Scotland with priority given to the delivery of awareness raising and training sessions with key staff groups.	Cherie Jarvie
CPP LCP 010	Improve quality of life by reducing ASB (public and domestic) and tackling violent crime	31-Mar-2015	Discussions are underway to agree an extension pilot which will review the role of MAPPA groups to include violent offenders, in addition to the current focus upon registered sex offenders. This will provide a platform for engagement and awareness raising, as well as an opportunity for clearer collaboration and information sharing protocols. This is expected to be taken forward as part of a review of the broader Memo of Understanding.	Stephen Sneddon / Ahsan Khan
CPP LCP 011	Keep people safe from fires in their homes through targeted Home Fire Safety Programme and training programme for partners	31-Mar-2015	There was 4228 points worth of HFSV's completed in June/July which is higher than the figure of 3984 reported in the previous period. The included a high number of visits to high risk houses. The high risk targeting is still significantly above the Scottish average. 17.5 (12.5 – Scottish Average) The focus was on general Home Fire Safety.	Gordon Pryde

Action Area: Work in partnership to address Anti-social Behaviour

Code	Priority Action	Due Date	Latest Note	Lead
CPP LCP 012	Ensure weekly ASB trends/hotspot analysis are prepared and shared with partners	31-Mar-2015	-- A weekly Anti social behavior Priority Report is prepared by the Police Analyst which highlights key trends and anti social behaviour hot spots. This is used to create a priority list of places where resources should be targeted. This Report is also supported by the fortnightly MATAC report which goes out to all partners prior to meetings. Consideration is being given to extend access for the Police Analyst to wider Council systems to inform reporting. --	Stephen Sneddon / Ahsan Khan
CPP LCP 013	Work with Community partners to implement local ASB plans and diversionary activities based on local knowledge/intelligence	31-Mar-2015	<p>April - Sept Outreach Mobile Youth Space</p> <p>Monday Alloa Academy lunch time; evening Alloa learning community (Maple Court, Greenfield, West End Park) 132 contacts in community</p> <p>Tuesday Lornshill Academy lunch time: evening Lornshill Learning Community (Sauchie Fairfield, Clackmannan Primary, Tullibody Delph) 343 contacts in community</p> <p>Wednesday Alva Academy lunch time: evening Alva Learning Community (Menstrie Dumyat centre; Alva Cochrane Hall; Tillicoultry Primary School) 163 contacts in community.</p> <p>Detached programme Thursday - Clackmannan and Tullibody Friday - Sauchie and Alloa 878 contacts in community with the majority from Sauchie 688. The main issues / concerns from the young people was the police moving them on, staff were advising on alcohol and the effects, anti social behaviour and the wider community safety issues surrounding large numbers of young people on the streets of Sauchie.</p> <p>Diversionsary Activities Staff were engaging young people in Sauchie and asking if they would like to participate in activities, it was clear that they did not</p>	Bill Miller

Code	Priority Action	Due Date	Latest Note	Lead
			<p>want to take part in anything during the summer months, however a winter programme is being developed which will be funded through CashBack funding.</p> <p>With it being reported that the young people were participating in the Midnight Leagues we would propose to fund extra sessions in addition to the following diversionary activities through January - March (xtreme go karting and paint ball; M & D's; Ice Disco; Lazer Quest lock in; unit 23 wheeled sports)</p> <p>Young people participating in these activities will be given Young Scot reward points which will entitle them to take up other opportunities through the Young Scot programme</p>	

Action Area: Work to ensure a safe environment in Clackmannanshire

Code	Priority Action	Due Date	Latest Note	Lead
CPP LCP 014	Work with partners, communities and businesses to implement the Government Counter Terrorism "CONTEST" strategy through identifying and supporting vulnerable people (VPR Process) and business advice	31-Mar-2015		
CPP LCP 015	Work with key local businesses to provide advice and support on a range of risk areas - Fire Safety and Crime	31-Mar-2015	<p>June</p> <p>audits 5 including; 2 hotels 1 caravan site 2 post fire audits</p> <p>consultations 13 including; 9 licensing Act consultations 2 building standards consultations 1 school 1 church</p>	Gordon Pryde

Code	Priority Action	Due Date	Latest Note	Lead
			<p>July</p> <p>audits 3 including; 1 factory 1 hotel 1 licensed premises</p> <p>consultations 13 including; 5 licensing Act consultations 6 building standards 1 hall park homeless units 1 kilncraigs evacuation plan</p>	

Action Area: Work in partnership with communities to improve the quality of life for our residents

Code	Priority Action	Due Date	Latest Note	Lead
CPP LCP 016	Ensure that all communities have community action plans in place which identifies local aspirations and priorities	31-Mar-2015	<p>Continued support is being provided to Clackmannan and Tillicoultry to develop local community plans by the Council and CTSI.</p> <p>Early work has started on Alva's local community plan and work has still to commence in Menstrie.</p>	Cherie Jarvie / Gillian Taylor
CPP LCP 017	Ensure that support is in place to build capacity in communities (Asset Based Approaches)	31-Mar-2015	<p>Ongoing support is in place with CTSI and Council to build capacity throughout communities in Clackmannanshire. This work includes asset based working in Hawkhill; community engagement in Tullibody as well as a range of capacity building initiatives through Clackmannanshire.</p> <p>A programme of community capacity training events is underway and a community conference is planned for early 2015.</p>	Cherie Jarvie / Gillian Taylor

Code	Priority Action	Due Date	Latest Note	Lead
CPP LCP 018	Implement a unified community engagement framework document which will be a practical resource for partners and communities to support planning and delivery of engagement activities. This work should include details of good practice currently in place in Clackmannanshire	31-Mar-2015	Community Engagement Framework is under development. The framework will provide a practical resource for partners and communities. Case study examples have been identified and the framework is currently being drafted.	Cherie Jarvie / Gillian Taylor
CPP LCP 019	Put in place a comprehensive guide - 'What's On' in Clackmannanshire, list of events for 2014 and opportunities for adult learning	31-Mar-2015	On-line Events Diary now available on Clacksweb, containing Council and partner events throughout 2014.	Cherie Jarvie / Gillian Taylor
CPP LCP 020	Review use of community assets and one-stop shops and facilitate where appropriate community ownership/co-production models of community based service delivery	31-Mar-2015	Work has commenced through the work programme for 'Making Clackmannanshire Better'. A working group has been tasked with looking at options for integrating community based facilities and services.	Cherie Jarvie / Gillian Taylor

Action Area: Reduce harm caused by Alcohol and drugs in local communities

Code	Priority Action	Due Date	Latest Note	Lead
CPP LCP 021	Work in partnership to deliver the 2 overarching themes in the revised Alcohol and Drugs Partnership Delivery Plan: Theme 1 - Work with partners to deliver the outcomes of the Clackmannanshire Alcohol & Drugs Partnership CADP) Delivery Plan in support of the SOA Theme 2 - Reduce harm caused by alcohol and drugs within local communities	31-Mar-2015	The CADP Delivery Plan has been reviewed and revised. Partners are focusing on a range of outcomes relating to health, prevalence, families, community safety and local environment.	ADP

Action Area: Provide support to Vulnerable People and Families

Code	Priority Action	Due Date	Latest Note	Lead
CPP LCP 022	Identify vulnerable people and families and implement timely support interventions including good quality information and advice	31-Mar-2015		
CPP LCP 023	Ensure that partner referrals are appropriate through VPR system and information sharing	31-Mar-2015		

Children & Young People's Strategic Partnership Group

Generated on: 13 November 2014

Code	Priority Action	Due Date	Latest Note	Lead
CPP CYP 001	Establish a Core Group to take forward development of a single Integrated Children's Service Plan which serves both Clackmannanshire and Stirling's Community Planning Partnerships.	31-Mar-2014	This action is now complete.	Val de Souza; David Leng
CPP CYP 002	Clarify governance arrangements and reporting requirements across the Clackmannanshire and Stirling Community Partnerships	31-Mar-2014	This action is now complete.	Stuart Crickmar
CPP CYP 003	Develop a Scoping document to define the remit, style and content of the ICSP	31-Jan-2014	This action is now complete.	Cherie Jarvie
CPP CYP 004	Develop and facilitate partnership workshops to agree: Priority Themes; Aims and Objectives; Consultation and engagement plan; Key Actions; Key Measures	31-Mar-2014	Workshops held in Spring 2014 to define priority themes for the ICSP. Further development days planned as part of work of CYPSP	
CPP CYP 005	Using outputs from workshops produce a consultative draft ICSP	26-Nov-2014	Programme manager has undertaken a consultation with relevant stakeholders to identify the themes and priorities. This is based on the SOA's across both areas. Benchmarking and outcome measures are being identified. The first draft will be prepared for the CYPSP for 26th November 2014	Val de Souza; David Leng
CPP CYP 006	CPP Leadership group sign off final draft of ICSP	31-Dec-2014	CYPSP will sign off the initial draft for consultation by end of year 2014. Currently on target.	Alliance
CPP CYP 007	Implement consultation and Engagement Plan	31-Mar-2015	CYPSP will be presented with recommendations for a wider community and stakeholder engagement from the steering group for the meeting on the 26th of November. Engagement sessions proposed for February March 2015.	Val de Souza; David Leng
CPP CYP 008	Final sign off from CPP for ICSP	30-Apr-2015	Following engagement and consultation events proposal is for CPP's in both areas to sign off the plan in March/April CPP's (April 2015)	Alliance
CPP CYP 009	Implement Monitoring and Reporting Framework	31-Mar-2015	Monitoring and reporting framework being developed as part of the plan. CYPSP will be responsible for the overview and delivery of the plan and will report to respective CPP's. Infrastructure to support will be identified through the CYPSP. (March 2015)	Val de Souza; David Leng

Reshaping Care for Older People Strategic Plan

Generated on: 13 November 2014

1 Preventative and Proactive Care in the Community and Support at Home


Code	Description	2012/13	2013/14	2014/15	Q2 2014/15		Latest Note
		Value	Value	Target	Value	Short Trend	
FAM HPI 042	Average time to complete medical adaptation applications		65.7 days				There is a backlog of referrals at present with the acceleration of the capital works bathroom programme.
FAM HPI 044	New approved applications for medical adaptations during the reporting year		79				Social Service referrals arrive regularly ranging from 5 to 16 per month, an average over the year of 8 a month. There is a backlog at present with the acceleration of the capital works bathroom programme. More tenants are requesting shower installs in place of baths when the property is surveyed.

Code	Priority Action	Due Date	Latest Note	Lead
CWP RCO 001	Investigate alternative ways of delivering services, including a strategic review of commissioning	31-Mar-2015	A full review of children's and adults services is underway. Childcare has been completed. The review allows us to ensure that all investments is linked to SOA outcomes and to explore new ways of working. The process is in tandem with third sector partners and considers quality, evidence of need, risk, demand and evidence of meeting outcomes. An event took place with CTSi to engage partners and this had led to further workshops to engage partners in multiagency working and preventative practices.	Chris Sutton

Code	Priority Action	Due Date	Latest Note	Lead
CWP RCO 002	Identify opportunities for joint working to simplify the client journey, co-ordinate support and improve early intervention	31-Mar-2015	It is our intention to establish a single point of access to Health and Social Care services, simplifying the client journey and coordinating support. This will include a shared approach to assessment , building on existing good work and ensuring involvement of the Third Sector. An early proposal will be presented to Primary Care colleagues in September to gain their views and inform the way forward. As part of this, preventative and community based supports are being mapped out, so opportunities for early intervention can be identified; joint initiatives with Advice services, Customer services and Libraries are being explored. Improved joint working with wider Council and Health services will mean greater choice closer to a persons home.	Phillip Gillespie

2 Anticipating and Preventing Unnecessary Hospital Admission

3 Reducing Hospital Stays and Supporting Early Supported Discharge

Code	Description	2012/13	2013/14	2014/15	Q2 2014/15		Latest Note
		Value	Value	Target	Value	Short Trend	
CWP RCO 001	Number of Clackmannanshire people waiting in short stay settings for more than 4 weeks for discharge to appropriate settings from April 2013	0	3		0		Clackmannanshire has been challenged with delayed discharge pressures but has retained a zero value in the national census. This is due to redesign and the introduction of short term assessment beds. Recent months have shown greater stability due to the efforts of staff. It should be noted that the national target reduces to 2 weeks in April 15. This will present a challenge across Scotland.
CWP RCO 002	The percentage of older people (aged 65+) with intensive care needs receiving care at home, according to the figures published for the Local Government Benchmarking Framework (LGBF), provided by the Scottish Government	45%	34%	35%	N/A		An increase in the number of people receiving care at home is appropriate and in line with intentions. This must be balanced against those remaining in institutions to evidence the 'shift in the balance of care'. We are meeting national requirements at the moment, but performance is constantly scrutinised.

Code	Priority Action	Due Date	Latest Note	Lead
CWP RCO 003	Introduce initiatives to improve the experience of individuals leaving hospital and facilitate a swift discharge	31-Mar-2015	Initiatives are in place to improve the experience of individuals leaving hospital and facilitate a swift discharge. This is measured by a national partnership target for discharge, but is also being progressed in the face of a real increase in demand. Integration will offer an opportunity to use all resources to best effect through improved coordination.	Phillip Gillespie

4 Promoting Independence and Reducing Dependence

Code	Description	2012/13	2013/14	2014/15	Q2 2014/15		Latest Note
		Value	Value	Target	Value	Short Trend	
SOS CUS 006	% service users surveyed who feel safer as a result of social services involvement in Clackmannanshire	78%	73%	80%			Efforts are being made to continue to involve service users and for them to guide service development. This will be further achieved with third sector colleagues and through working more closely with communities. (take this out - does not relate to this indicator?) The outcomes based assessment process will ensure that clients articulate what intervention will work best for them and support them to feel safe. Annual indicator, next Social Services Service User survey Spring 2015.

Code	Priority Action	Due Date	Latest Note	Lead
CWP RCO 004	2 Roll out of intermediate case model	31-Mar-2015	The intermediate care model (short term focussed assessment) continues to be expanded across Clackmannanshire and Stirling and is resulting in a decreased need for long term care.	Maureen Dryden

Report to Resources & Audit Sub-committee

Date of Meeting: 18 February 2015

Subject: Q2, 2014/15 Performance Report, Business Jobs and Skills Partnership Team

Report by Head of Strategy & Customer Services

1.0 Purpose

- 1.1. This report presents to Committee information relating to Quarter 2, 2014/15 performance for the Business, Jobs and Skills Partnership Team.

2.0 Recommendations

- 2.1. It is recommended that the Committee notes, challenges and comments on the Business, Jobs and Skills Partnership Team report for Quarter 2, 2014/15, provided at Appendix 1.

3.0 Considerations

- 3.1. The information at Appendix 1 was provided to the Head of Strategy & Customer Services by the Business, Jobs and Skills Partnership Team for the purposes of scrutiny at the Resources & Audit Sub-committee.
- 3.2. The Business, Jobs and Skills Partnership Team report was considered by the Clackmannanshire Alliance when it met on 5 December 2014.
- 3.3. There are no unbudgeted financial implications for Clackmannanshire Council

4.0 Sustainability Implications

- 4.1. There are no direct sustainability implications for Clackmannanshire Council.

5.0 Resource Implications

5.1. Financial Details

- 5.2. The full financial implications of the recommendations are set out in the report. This includes a reference to full life cycle costs where appropriate.

Yes

5.3. Finance have been consulted and have agreed the financial implications as set out in the report. Yes

5.4. *Staffing* - no implications for Clackmannanshire Council.

6.0 Exempt Reports

6.1. Is this report exempt? Yes (please detail the reasons for exemption below) No

7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

(1) **Our Priorities** (Please double click on the check box)

Not applicable

The area has a positive image and attracts people and businesses

Our communities are more cohesive and inclusive

People are better skilled, trained and ready for learning and employment

Our communities are safer

Vulnerable people and families are supported

Substance misuse and its effects are reduced

Health is improving and health inequalities are reducing

The environment is protected and enhanced for all

The Council is effective, efficient and recognised for excellence

(2) **Council Policies** (Please detail)

Not applicable

8.0 Equalities Impact

8.1 Have you undertaken the required equalities impact assessment to ensure that no groups are adversely affected by the recommendations?

Yes No Not applicable

9.0 Legality

9.1 It has been confirmed that in adopting the recommendations contained in this report, the Council is acting within its legal powers. Yes

10.0 Appendices

10.1 Please list any appendices attached to this report. If there are no appendices, please state "none"

11.0 Background Papers



11.1 Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)

Yes (please list the documents below) No

Author(s)

NAME	DESIGNATION	TEL NO / EXTENSION
Stuart Crickmar	Head of Strategy & Customer Services	2127

Approved by

NAME	DESIGNATION	SIGNATURE
Stuart Crickmar	Head of Strategy & Customer Services	
Garry Dallas	Executive Director	

Key Highlights

Business Development. A Business Needs survey has been undertaken and is due to be discussed at the next meeting of the Partnership Team on 20th February 2015. This will inform the 2015/16 Action Plan as well as the delivery of business support activities by the Council, Scottish Enterprise, Ceteris (Business Gateway contractor) and other partners.

Getting People Ready for Learning and Employment. The Employability Strategy for Clackmannanshire has been reviewed recently and has highlighted a number of potential areas for action. These include developing better links with the Community Well-Being Partnership Team, improving labour market information, encouraging a higher take-up of Modern Apprenticeship opportunities and developing more integrated working between partners to take forward the Wood Commission Report recommendations.

Promoting Clackmannanshire. A Tourism Strategy and Action Plan have been drafted.

BUSINESS, JOBS AND SKILLS ACTION PLAN 2014/15				
SOA OUTCOMES:				
<ul style="list-style-type: none"> ▪ Clackmannanshire has a positive image and attract business and people ▪ People are better skilled, trained and ready for learning and employment 				
Action Themes/Areas	Partnership Actions/Priorities	Leads	Timescales	Status
Business Development; Supporting and growing local businesses; attracting new business to Clackmannanshire	Undertake a mapping exercise to understand local business base and dynamics, growth sectors and opportunities.	Council/TSI	Mar-14	Business needs survey undertaken in Sept / Oct 2014.
	Conduct a review of local and national developers to gain understanding on barrier to development (hsg and commercial) and implement an action plan which will aim to promote new development.	BJSPT Chair	Dec-13	In progress

	Engage with local traders, property owners and communities to draw up blueprints to revitalise our high streets.	BJSPT Chair, BIDS	Mar-15	5-year Business Plan to revitalise Alloa Town Centre developed, inc family events, grants, free re-cycling for business, shop front design support.
	Conduct a mapping/audit of available external funding and develop a funding strategy which will aim to attract external funding.	Council / Scottish Enterprise	Mar-14	There is currently an EU funding bid being worked on in SE, that will include certain SE products of support from the SE framework being expanded for companies that are not account managed or in the pipeline. It is expected that this new route of funding to these companies will be delivered by each local authority across Scotland. As part of this exercise, SE has developed a 'tube map' that identifies what external funding is currently available for companies at various stages of the journey- this includes account managed, growth and others.
	Develop integrated business support activities focussing on business start-ups, business development and social enterprises. This work will include: Ongoing Liaison and support with local businesses on growth aspirations and provision of integrated business property advice (Council lead - extract as sub point).	Ceteris / Scottish Enterprise	Dec-14	<p>2 x surveys of local businesses on Business Needs completed (Ceteris & Imagine Alloa). The results have been reported and will be further analysed.</p> <p>Engagement between Ceteris & the Council on the future of the Business Gateway contract and how it can better reflect the needs of businesses is on-going.</p> <p>In May 2014 Business Gateway managed company Little Doone Foods Ltd received a RSA award of £20,000, creating 2 new jobs and safeguarding one. This will allow the food and drink business to expand into new premises.</p> <p>There are currently 23 account managed companies in Clackmannanshire, two of which are deemed important to the economy. There are a further 11 growth pipeline companies and 1 growth prospecting company. All of these companies can access a range of support from Scottish Enterprise and SDI. Through the support offering, in the first half of 2014/15 SE supported account managed companies on 13 new projects and growth companies on 15 new projects. These projects were in various areas, but primarily in market development and strategy support. SDI also supported 9 companies in Clackmannanshire on international projects.</p>

Action Themes/Areas	Partnership Actions/Priorities	Leads	Timescales	Status
Getting people ready for learning and employment	Support development of partnership bid to DWP's Flexible Support Fund for an enhanced digital literacies programme. Develop better links with the Community Well-Being Partnership who co-ordinate service provision on IT skills, literacy and numeracy piloting and evaluating community based learning approaches.	LEP	Mar-15	Forth Valley College is co-ordinating the partnership bid due to be submitted to DWP in January. Links to CWPT highlighted as recommended action in Report on Employability Strategy.
	Integrate relevant actions derived from the new LEP Employability Strategy into current and future business plans Improve labour market and travel information in the travel to work areas with a particular focus on the Forth Valley Improve and update mapping of local employability services, eg, debt and money advice, and develop an easy reference format for those requiring and referring to employability services"	LEP	Mar 15	Scheduled for BJSPT workshop Feb-15. LEP to agree lead partners to take this forward. On schedule to complete by Mar-15
	Understand the skills requirements of employers and align with schools/college and community based learning curriculum/programme to ensure that young people are employable when leaving school (Pipeline approach).	SDS/ Education	Dec-14	Implementation of the Wood Report recommendations instigated (link schools to employers, vocational education, work-based learning)
	Develop local transport initiatives to support local people accessing employment in and outwith Clackmannanshire via the creation of a Clackmannanshire Community Transport Association and support this new organisation to access funding for a feasibility study	CTSI	April 15	The Clackmannanshire Older Adults Forum were supported by CTSI to create the new Community Transport Association and this came into being on 1 April 2014. CTSI further supported the new organisation to secure feasibility funding of £10,000 in September 2014. The brief for the feasibility study is currently in creation.
	Review uptake of Modern Apprenticeship places locally and develop strategies to increase uptake.	SDS	March 15	The October 2014 LEP Strategy report showed that in Clackmannanshire, the number of 'Starters' and 'Leavers' each year over the last 3 years (2011/12 to

				2013/14) is around 300, with around 400 in training at any point in time. This is around 0.3% lower than the national total. The Clacks LEP will be putting actions in place to increase the number of MAs in its new action plan.
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Action Themes/Areas	Partnership Actions/Priorities	Leads	Timescales	Status
	Support employers to create sustainable volunteer placements to prepare registered volunteers for employment should the individual volunteer express an interest in using volunteering as a potential route into employment.	CTSI	April 15	<p>CTSI has registered 112 volunteers since April 2014, advertised 72 placement opportunities and placed 26 people into organisations. CTSI has recently registered to deliver the Volunteer Friendly Awards with 2 local groups; The Gate and Play Alloa. Achieving the award and Clackmannanshire International Learners nearing completion.</p> <p>CTSI has organised and hosted a Volunteer Fayre in June 2014 with 17 organisations.</p> <p>CTSI is developing a volunteer managers practice forum. This Forum will give people working with volunteers in Clackmannanshire an opportunity to share ideas, discuss volunteering related issues and to network in further volunteering in Clackmannanshire.</p> <p>CTSI continues to promote the need for volunteer placement opportunities through a volunteer monthly newsletter / e-bulletin, linked to Volunteer Scotland website designed to stimulate interest from organisations / employers from all sectors in volunteering.</p>
	Prepare partnership bid for new European structural funds to deliver employability programs.	Council	TBA	Awaiting Scottish Govt notice on when funds open.
Promoting Clackmannanshire; Making the best use of our environment	Develop a tourism infrastructure which will encourage more people to do business, visit and live in Clackmannanshire. Key activities are;	Clackmannanshire Business	Dec-14	Tourism Strategy and action plan completed.

<p>a) Developing an events plan to maximise tourism potential from 2014 events (Homecoming, Commonwealth games, legacy, Speirs Centre and Arts and Heritage).</p> <p>b) Maximise the benefits of the OLP Partnership.</p> <p>c) Evaluate the Invest In Clackmannanshire initiative</p> <p>d) Work with communities and the Local Community Planning Partnership Group to make the best use of vacant land; deliver improvements to public open spaces to make them more attractive places to use.</p>			<p>Two key events planned for 2015: a whisky event in May and a food and drink event in Sept as part of the national 2015 theme of food and drink</p> <p>An OLP festival is being planned for June 2015 and work is ongoing on an OLP legacy.</p> <p>The current Imagine Alloa is ongoing and will be evaluated in due course.</p>
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Report to Resources & Audit Sub-committee

Date of Meeting: 18 February 2015

Subject: Quarter 3, 2014/15 Performance Report, Scottish Fire & Rescue Service

Report by Head of Strategy & Customer Services

1.0 Purpose

- 1.1. This report presents to Sub-committee information relating to Quarter 3, 2014/15 performance that has been provided by the Scottish Fire & Rescue Service for the purposes of scrutiny in relation to progress against the approved Clackmannanshire Fire & Rescue Plan.

2.0 Recommendations

- 2.1. It is recommended that the Committee notes, challenges and comments on the performance information provided by the Scottish Fire & Rescue Service for Quarter 3, 2014/15.

3.0 Considerations

- 3.1. The report at Appendix 1 was provided to the Head of Strategy & Customer Services by the Local Senior Officer of the Scottish Fire & Rescue Service for the purposes of scrutiny at the Resources & Audit Sub-committee in relation to progress against the approved Clackmannanshire Fire & Rescue Plan.
- 3.2. There are no unbudgeted financial implications for Clackmannanshire Council

4.0 Sustainability Implications

- 4.1. There are no direct sustainability implications for Clackmannanshire Council.

5.0 Resource Implications

5.1. Financial Details

- 5.2. The full financial implications of the recommendations are set out in the report. This includes a reference to full life cycle costs where appropriate.

Yes

5.3. Finance have been consulted and have agreed the financial implications as set out in the report. Yes

5.4. *Staffing* - no implications for Clackmannanshire Council.

6.0 Exempt Reports

6.1. Is this report exempt? Yes (please detail the reasons for exemption below) No

7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

(1) **Our Priorities** (Please double click on the check box)

Not applicable

The area has a positive image and attracts people and businesses

Our communities are more cohesive and inclusive

People are better skilled, trained and ready for learning and employment

Our communities are safer

Vulnerable people and families are supported

Substance misuse and its effects are reduced

Health is improving and health inequalities are reducing

The environment is protected and enhanced for all

The Council is effective, efficient and recognised for excellence

(2) **Council Policies** (Please detail)

Not applicable

8.0 Equalities Impact

8.1 Have you undertaken the required equalities impact assessment to ensure that no groups are adversely affected by the recommendations?

Yes No Not applicable

9.0 Legality

9.1 It has been confirmed that in adopting the recommendations contained in this report, the Council is acting within its legal powers. Yes

10.0 Appendices

10.1 Please list any appendices attached to this report. If there are no appendices, please state "none"

Appendix 1- Quarter 3, 2014/15 Performance Report

11.0 Background Papers



11.1 Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)

Yes (please list the documents below) No

Author(s)

NAME	DESIGNATION	TEL NO / EXTENSION
Stuart Crickmar	Head of Strategy & Customer Services	2127

Approved by

NAME	DESIGNATION	SIGNATURE
Stuart Crickmar	Head of Strategy & Customer Services	
Garry Dallas	Executive Director	

Report to: Resources and Audit Sub-Committee

Date of Meeting: 18th February 2015

Subject: Fire Performance Report - Quarter 3

Report by: Local Senior Officer Clackmannanshire and Stirling

1.0 Purpose

- 1.1. The purpose of this report is to provide committee with the 2014/15 quarter 3 performance of the Scottish Fire and Rescue Service (SFRS) in Clackmannanshire. The report is based on performance against objectives and targets set out in the Local Fire Plan for Clackmannanshire 2014/17. Performance indicators are detailed in the summary report at appendix 1.

2.0 Considerations

- 2.1. A number of significant trends are worth highlighting.
- 2.2. There have been no fire related fatalities and three casualties in the reporting quarter which is an increase of 3 when compared to the third quarter of 2013/14. Two of these incidents were caused by cooking in domestic premises.
- 2.3. Accidental Dwelling fires have increased by 4 compared with quarter 3 in 2013/14. The cause of these fires has predominantly been cooking related activities.
- 2.4. Work is on-going to identify and support vulnerable people in Clackmannanshire, through the Home Fire Safety Programme and Fire Safety referrals through the multi-agency Vulnerable Persons Reporting (VPR) system. The quantity and quality of referrals from partners allow the service to target resources within Clackmannanshire, this will aim to reduce the number of accidental dwelling fires in the long term.
- 2.5. Non-domestic fires have remained the same when compared to the third quarter of 2013/14. While the recorded incidents have not caused significant damage the high risk potential of this type of fire prompts a thorough incident review and a post fire audit completed where required. This ensures that we work closely with local businesses to reduce fire risks in this sector.

- 2.6. The number of false alarm calls has risen sharply in this period when compared to the third quarter the previous year. It is noteworthy that false alarm calls continue to make up more than 50% of all calls received in Clackmannanshire and such as their reduction remains a focus for the SFRS. This is achieved by SFRS working with local businesses on their legislative responsibility in relation to fire safety and will be supported by the implementation of a new false alarm reduction policy from the 1st of December.
- 2.7. Incident response time is the time which elapses from the Service receiving an emergency call to a fire appliance arriving at the incident location. Scotland currently has no national standard for response times but in the former Central Scotland Fire & Rescue Service the benchmark time was set at 10 minutes. During the second quarter of this year the average response time to incidents in Clackmannanshire was 8 minutes 45 seconds which is well within the benchmark 10 minute period. This statistic will continue to be monitored and reported to the committee as appropriate

Author(s)

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Clackmannanshire Local Fire Plan 2014-17








Performance Q3 2014-15



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland



Guide to symbols used in this report

ACTIONS		PIs	
Expected Outcome		Trend (Average since start of year)	
	Meet target/complete within target dates		Performance has improved
	Will complete, but outwith target		Performance has remained the same
	Fail to complete or cancelled		Performance has declined
			No comparison available - May be new indicator or data not yet available

1. Local Risk Management and Preparedness

Latest Note

The Service identifies, prioritises and plans to meet the risks in each local community.

We said we would:

- actively participate in the Community Planning Arrangements
- develop our staff to deal with our local risks
- gather and analyse risk information
- work with partners to mitigate risks
- deal with major events.

All our operational staff continue to gather and analyse local risk information and operational intelligence which is used in our preparations to resolve incidents.

We conduct Post Incident debriefs to identify any lessons that can be learned from our preparedness and response to emergency events.

We use Urgent Operational Intelligence Briefings to inform our operational staff of any safety critical information that ensure their, and the communities , continued safety.


We continue to be an active member of the Forth Valley Local Resilience Partnership.





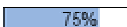

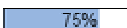

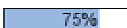



We share information with local authority partners and other key stakeholders (e.g. Police Scotland, Scottish Ambulance Service, Clackmannanshire Council Emergency Planning Department) to ensure emergency event risks are mitigated. The Forth Valley Local Resilience Partnership Risk Management Sub Group is currently reviewing risk mapping within the Forth Valley area.

During the reporting period the service did not attend any major fires or incidents in the Clackmannanshire area.


Incident response time is the time which elapses from the Service receiving an emergency call to a fire appliance arriving at the incident location. Scotland currently has no national standard for response times but in the former Central Scotland Fire & Rescue Service the benchmark time was set at 10 minutes. During the second quarter of this year the average response time to incidents in Clackmannanshire was





8 minutes 45 seconds, which is well within the benchmark 10 minute period. This statistic will continue to be monitored and reported to the committee as appropriate.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 001	Support operational staff through a centrally supported maintenance phase development programme	31-Mar-2015	70%		All targeted modules were completed during the reporting period. 9 scheduled visitations to Alloa and Tillicoultry Retained Duty Stations by an officer from the Training and Employee development department occurred, this is below the target of 12 due to sickness.


Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 002	Support the development of officers through internal and external exercises.	31-Mar-2015	 75%		12 members of staff attended course during the reporting period. These course included command competence, health and safety, breathing apparatus instructor's courses and compartment fire behaviour training.
SAP FIR 003	Ensure currency of operational intelligence by completing or reviewing tactical information plans in known high risk premises.	31-Mar-2015	 75%		<p>The SFRS has a statutory duty to reduce the risks to our communities to make certain that they receive the best possible service. The management of risk within our community means:</p> <ul style="list-style-type: none"> • Identifying the risks to the community which fall within the scope of responsibility of the SFRS. • Undertaking a process to prioritise these risks. • Ensuring that appropriate Local and National resource capability and trained A new process to ensure that the operational intelligence gathered in an efficient manner ensuring the information remains current is being piloted in the LSO area. If successful, this will then be delivered through the East Service delivery area. <p>Phase 1 of the pilot has been completed with all premises risk rated for firefighter safety.</p>
SAP FIR 004	Support the local communities in both the prevention and mitigating the impact of flood water.	31-Mar-2014	 75%		SFRS is represented on the local Flood Liaison Advisory Group and is working closely with this Group and Clacks Emergency Planning Officer to integrate flood response plans. The service has offered support to local groups and will offer further support to deliver these plans.
SAP FIR 007	Links with community and community partners	31-Mar-2014	 75%		Local Officers are involved in the local Community planning process at all levels with the Station commander for Alloa and Tillicoultry now embedded in the local community planning partnership and the Prevention and Protection team supporting the CTSI develop their annual action plan. The service continues to support the Asset Based Approach in Hawkhill. There are also a number of local initiatives that Alloa station are involved in with the various groups at the Hawkhill community centre.
SAP FIR 010	Improve information sharing with partners	31-Mar-2015	 75%		Through the risk proportionate audit process high risk premises are identified. This process is under constant review. Businesses that are considered high risk commercially include premises where high numbers of people are employed or when valuable or unique service is offered to the community.
SAP FIR 012	Work in partnership to ensure business continuity	31-Mar-2015	 65%		<p>Enforcement officers are available to give fire safety advice to duty holders when requested. The service works in partnership with Healthy Working Lives programme to support and educate businesses on risks at work. The main focus of the partnership work with Healthy Working Lives is the implementation of the new national unwanted fire signal procedure.</p> <p>A seminar is planned for the 21st of January 2015 with additional meetings with targeted business to ensure that there is minimal business disruption through unwanted fire signals.</p>

2. Reduction of Accidental Dwelling Fires


Covalent Ref.	PI Description	2013/14	2014/15	Q3 2014/15		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 02	Number of accidental dwelling fires	38	38	9		<p>There were 9 accidental dwelling fires during the third quarter. This is an increase of 4 when compared to the same period in 2013/14. 3 of the incidents occurred in Clackmannanshire Central Ward, 3 in Clackmannanshire South Ward, 1 each in the other 3 wards. The main cause of these incidents was cooking related activities. In 9 incidents we were able to identify the person whose actions caused the fire; 3 incidents involved adults between the age of 18 and 64 with 5 incidents involving adults aged 65 or over. Smoke detection was present in 8 of the 9 premises. None of these incidents had alcohol or drugs noted as a contributory factor.</p> <p>Nationally the average rate of accidental dwelling fires is 2.29 per 10,000 population for the reporting period. The Clacks rate is 1.77 which is significantly lower.</p>





Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 005	Home Fire Safety visits. Number targeted at vulnerable people	31-Mar-2015	 100%		The service has completed 133 home fire safety visits in the reporting period. 97 of these have been in dwellings we class as most vulnerable and we have fitted smoke detectors at 50 of these visits. The focus on dwellings classed as high risk has been enhanced by local partnership working with referral processes set up with partner organisations in Clacks.
SAP FIR 006	Data analysis to ensure engagement is targeted at vulnerable groups	31-Mar-2015	 75%		SFRS monitor engagement activities to ensure that they are targeted where most required. Through improved partnership referrals the skills and knowledge of our partners are being used to proactively target people at risk. The service also monitors the operational response to identify any trends and through reactive measures we ensure that these are addressed. During the reporting period we have been working with MECS to improve the targeting and service to those most at risk. The service has over 12 partners referring HFSV regularly with Scottish Autism and the Mobile Emergency Care Service delivering an especially high quality of referrals during the reporting period.

3. Reduction in Fire Casualties and Fatalities


Covalent Ref.	PI Description	2013/14	2014/15	Q3 2014/15		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 03	Number of fire casualties and fatalities	3	8	3		There have not been any fatalities recorded during the reporting period and there have been three casualties; two were from domestic fire and one was a fire in a nursing home. This is an increase of 3 casualties when compared to the same period in 2013/14.





4. Reduction of Deliberate Fire Setting

Covalent Ref.	PI Description	2013/14	2014/15	Q3 2014/15		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 04	Number of deliberate fires	114	116	23		<p>There were 19 instances in the quarter. This has remained the same when compared to the same period in 2013/14.</p> <p>There have been 3 primary deliberate fires recorded. Two were in dwelling and one was woodland.</p> <p>Of the secondary fires 55% involved refuse or refuse containers, 40% involved trees/hedges and 5% involved recreational equipment.</p> <p>Nationally the average rate of deliberate fires is 5.69 per 10,000 population for the reporting period. The Clacks rate is 3.74 which is significantly lower.</p>


Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 008	Diversions activities with young people at risk of fire setting and fire ASB, supporting young fire setters, school education.	31-Mar-2015	 80%		During the reporting period there have been 15 educational talks, 18 school visits and 6 partnership activities.
SAP FIR 009	Identify young people at risk of fire setting and fire ASB	31-Mar-2015	 75%		Partnerships are established with Police Scotland, Barnardos, Axis and Early and Effective Intervention (EEI) - Youth Justice Referrals with the local area liaison officer from the fire service attending the EEI each time a youth has been identified with fire related issues. There has been one young fire setter visit required during the reporting period.


5. Reduction of Fires in Non Domestic Properties

Covalent Ref.	PI Description	2013/14	2014/15	Q3 2014/15		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 05	Number of non-domestic property fires	21	19	4		There were 4 non-domestic fires during this reporting period. None of these fires were deliberately started. This has remained the same when compared to the same period in 2013/14.


Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 011	Identify high risk commercial premises and carry out annual safety audits of these premises.	31-Mar-2015			Premises that are identified as high risk are audited on an annual basis by a local enforcement officer. 20 premises have been audited in the reporting quarter. Through the audit process, advice and assistance is given to businesses to ensure that fire alarm systems are appropriately installed and maintained to reduce the incidences of unwanted fire alarm signals and the negative impact that they can have both on businesses and the fire service. In addition there have been 7 consultations carried out in Clackmannanshire.
SAP FIR 013	Provide accessible information on fire safety and fire legislation for businesses through various communications channels	31-Mar-2014			Relevant Fire Safety Risk Assessment advice is given to duty holders when required to support their compliance with Fire Safety Law. Businesses are signposted to the government web site for Fire Safety legislation on all correspondence.



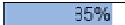

6. Reduction in Casualties from Road Traffic Collisions, Flooding and other Special Service Calls

Covalent Ref.	PI Description	2013/14	2014/15	Q3 2014/15		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 06	Number of casualties from Road Traffic Collisions, Flooding and other Special Service Calls	8	17	7		<p>Scottish Fire and Rescue Service attended 6 RTC` s during the reporting period. There were 6 casualties reported. The actions identified in SAP FIR 016 reflect this statistic in addition to the incidents attended by the service and the accepted role that SFRS has in road safety education.</p> <p>In addition to the RTC's, the service attended a further 17 special service incidents. Incident attended included 2 medical cases, 4 assisting other agencies, assisting 1 lift rescue, 2 ring removal, 1 chemical incident, 2 flooding incidents, 1 rescue from a roof, making a vehicle safe after a tree fell on a car and an animal rescue. The service also attended an incident and released a worker who had a hand caught in machinery. Whilst attending these incidents we forced entry to a number of premises for the Police Scotland and the Scottish Ambulance Service.</p>

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 016	Support educational work targeted at high risk groups on driving safety, work in partnership to get messages across to targeted groups	31-Mar-2015	<div style="width: 50%;"><div style="background-color: #4f81bd; height: 10px; width: 50%;"></div></div> 50%		The service has taken an active role in developing the road safety agenda through the development of a Forth Valley wide multiagency partnership and supporting the local authority in delivering road safety advice to local schools. A modular educational resource called "Go- Safe Scotland" has been rolled out to all Primary Schools in Clackmannanshire which contains a Road Safety module in addition to modules on Fire and Water Safety. The service also has taken a leading role on Phase 2 of the building safer communities where the main target is the reduction of unintentional injuries.

7. Reduction of Unwanted Fire Alarm Signals

Covalent Ref.	PI Description	2013/14	2014/15	Q3 2014/15		Latest Note
		Value	Target	Value	Long Trend	
SAP FIR 07	Number of unwanted fire alarm signals	407	445	132		There has been an increase in the number of false alarms during the reporting period when compared with the same period in 2013/14. This increase is mainly due to an increase of 38 in equipment failure incidents. A new national policy for dealing with False Alarms was implemented on the 1st of December which will improve management of such calls and will promote a further reduction.

Covalent Ref.	Action	Due Date	Progress	Expected Outcome	Latest Note
SAP FIR 014	Deliver a national unwanted fire alarm signal procedure ensuring the targeting of buildings with high levels of unwanted fire alarm signals to ensure they have appropriate procedures in place	31-Mar-2015	 90%		This procedure is now live and local premises are being closely monitored to ensure compliance. Further support and meetings are planned with local businesses as described in SAP FIR 012
SAP FIR 015	Share information and develop engagement programmes to reduce the number of malicious calls	31-Mar-2015	 35%		Following a rise in the number of malicious calls in 2013-14 there is close monitoring of all malicious calls received in the Stirling and Clacks area. During the reporting period there has only been one malicious call, a reduction of 2 from the same reporting period in 2013/14. A focus on this has been added to the input given during the visits to schools.

Report to Resources & Audit Sub-committee

Date of Meeting: 18 February 2015

Subject: Quarter 3, 2014/15 Performance Report, Police Scotland

Report by Head of Strategy & Customer Services

1.0 Purpose

- 1.1. This report presents to Sub-committee information relating to Quarter 3, 2014/15 performance that has been provided by Police Scotland for the purposes of scrutiny in relation to progress against the approved Clackmannanshire Police Plan.

2.0 Recommendations

- 2.1. It is recommended that the Committee notes, challenges and comments on the performance information provided by Police Scotland.

3.0 Considerations

- 3.1. The information contained within the appendices was provided to the Head of Strategy & Customer Services by the Forth Valley Divisional Commander, Police Scotland for the purposes of scrutinising progress at the Resources & Audit Sub-committee against the approved Clackmannanshire Police Plan.

- 3.2. The appendices are listed as follows:

3.2.1. Appendix 1 (Part 1) - Police Scotland covering report

3.2.2. Appendix 1 (Part 2) - Performance report

- 3.3. There are no unbudgeted financial implications for Clackmannanshire Council

4.0 Sustainability Implications

- 4.1. There are no direct sustainability implications for Clackmannanshire Council.

5.0 Resource Implications

- 5.1. *Financial Details*

5.2. The full financial implications of the recommendations are set out in the report. This includes a reference to full life cycle costs where appropriate. Yes

5.3. Finance have been consulted and have agreed the financial implications as set out in the report. Yes

5.4. *Staffing* - no implications for Clackmannanshire Council.

6.0 Exempt Reports

6.1. Is this report exempt? Yes (please detail the reasons for exemption below) No

7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

(1) **Our Priorities** (Please double click on the check box)

Not applicable

The area has a positive image and attracts people and businesses

Our communities are more cohesive and inclusive

People are better skilled, trained and ready for learning and employment

Our communities are safer

Vulnerable people and families are supported

Substance misuse and its effects are reduced

Health is improving and health inequalities are reducing

The environment is protected and enhanced for all

The Council is effective, efficient and recognised for excellence

(2) **Council Policies** (Please detail)

Not applicable

8.0 Equalities Impact

8.1 Have you undertaken the required equalities impact assessment to ensure that no groups are adversely affected by the recommendations?

Yes No Not applicable

9.0 Legality

9.1 It has been confirmed that in adopting the recommendations contained in this report, the Council is acting within its legal powers. Yes

10.0 Appendices

10.1 Please list any appendices attached to this report. If there are no appendices, please state "none"

Appendix 1 (Part 1) - Police Scotland covering report

Appendix 1 (Part 2) - Performance report

11.0 Background Papers


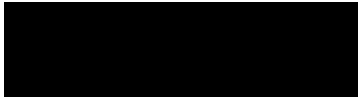
11.1 Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)

Yes (please list the documents below) No

Author(s)

NAME	DESIGNATION	TEL NO / EXTENSION
Stuart Crickmar	Head of Strategy & Customer Services	2127

Approved by

NAME	DESIGNATION	SIGNATURE
Stuart Crickmar	Head of Strategy & Customer Services	
Garry Dallas	Executive Director	

Report to Resources and Audit Sub-Committee

Date of Meeting: 18 February 2014

Subject: Police Performance Report for Clackmannanshire April 2014 to December 2014

Report by: Local Police Commander

1.0 Purpose

- 1.1. The purpose of this report is to provide the committee with information on the performance of Police Scotland in the Clackmannanshire local authority area for the period April 2014 to December 2014.
- 1.2. The order of the KPI's has been updated to align with the headings of the new Clackmannanshire Local Policing Plan 2014-17 priorities (i.e. **Protecting People and Places, Dealing with Antisocial Behaviour, Violent Crime, Disrupting Organised Crime, Crimes of Dishonesty and Making Roads Safer**).
- 1.3. The Clackmannanshire Policing Performance Scrutiny Report table (Appendix 1) contains the current information on performance against selected performance indicators. This report provides complementary information to that in the table to present a summary of performance of policing in Clackmannan Council area and also identifies emerging trends, threats and issues.
- 1.4. Appendix 1 contains the performance data and is in the format of a Covalent report which is now the reporting tool. A key to the icons precedes the table.
- 1.5. It is recommended that committee note and challenge the report as appropriate.

2.0 Considerations

- 2.1. The long-term trend of reducing crime rates for Groups 1 to 4 overall has continued over the reporting period 1 April to 31 December 2014. There is a drop of 20.5% (-352) compared with the 5 year average from the figure at this time last year (1721 to 1369) however there has been a slight increase of 1.8% (24 crimes) when compared with the same period last year. Individually, Groups 3 (Crimes of Dishonesty) & 4 (Fireraising, Malicious

mischievous, Vandalism etc.) both saw long term reductions whilst Groups 1 (Crimes of Violence) and 2 (Crimes of Indecency) have both seen increases over the long term.

- 2.2. The detection rate for Group 1 - 4 crimes (42.6%) is down on last year (45.6%) and is below the 5 year average (46%).
- 2.3. The performance indicators currently used in the table reflect the aspirations of Forth Valley Division to achieve continuous improvement in service delivery to the communities in this area. They contain information which is relevant to national priorities and also reflects the objectives in the Clackmannanshire Local Policing Plan.
- 2.4. The table provides detail of how significant the variations in performance were compared with the same period the previous year. The Covalent report is being developed to allow longer term comparison to be made where data is available. Data which has not previously been routinely collected but is now gathered will eventually allow for longer term comparison in the future. The notes shown in the final column provide some contextual comment about the results.
- 2.5. One of the performance indicators under the priority of Protecting the Public is to reduce the levels of crimes of indecency (Group 2 Crimes). These have increased from 52 during the reporting period last year to 78 this year. Crimes are recorded according to the date they are reported regardless of when they occurred and almost a third of crimes (25) recorded in the year to date were historical in nature having been committed prior to 1 April 2013.
- 2.6. Another objective under the Public Protection priority is to respond to hate crimes and offences. There have been 47 such crimes in the year to date with 35 (74.5%) of them being in respect of race. The rate for detecting offenders currently stands at 87%. This reflects the importance placed on addressing this issue, and work in detecting offenders is complemented by the provision of assistance, advice and guidance to victims.
- 2.7. The number of domestic abuse incidents (535) shows a reduction (-9) from this period last year (544). There has been a long-term trend of reductions in the numbers of such incidents reported to police, although the decrease had reversed somewhat during the first two quarters. This issue has been given particular emphasis within Forth Valley Division and measures including intervention, enforcement and target profiling have been applied successfully. This crime type will continue to be prioritised.
- 2.8. The long-term downward trend in crimes and offences involving Anti-Social Behaviour, disorder and vandalism has continued over the reporting period. In the shorter term, figures for disorder to Quarters 1-3 of 3,174 also show a reduction of approx. 10% (-354) against the previous year (3,528).
- 2.9. In respect of violent crime, there has been an increase in Group 1 Crime compared with the figure for the same period last year (47 to 59). Serious assaults are up year to date from 24 to 27. There are no trends in respect of victims, offenders or locations. In the majority of assaults no weapon was used, but where one was this tended to be in incidents in houses. The number of robberies has risen compared with the same period last year (5 to

- 18). Most robberies consist of taking property from individuals, normally mobile phones or small amounts of money. Detection rates in both categories remain at high levels.
- 2.10. There has been a drop from last year in the number of persons charged with the supply, production or cultivation of illegal substances (62 to 52) however work in the last quarter has closed this gap compared to that seen in the first two quarters. Community teams are heavily involved in much of the local activity against drug dealers, acting on information received from the communities.
- 2.11. Crimes of dishonesty (765) show an overall year to date increase against the previous year (719). This can be attributed to rises in shoplifting (173 to 207) and vehicle related thefts (72 to 87). Housebreaking sees an increase from 72 to 96. The detection rate for acquisitive crime at 45% is slightly less than the rate for the previous year and for the preceding 5 years.
- 2.12. Road Policing and Road Crime are being addressed by Community Officers along with staff from the local Forth Valley Divisional Road Policing Unit. Their efforts are supplemented by the national Trunks Road Policing Group which covers activity on key main routes. The number of injury road collisions shows a decrease (59 to 54) from the previous year. The number of people killed or seriously injured has dropped slightly (8 to 7) and included one child who was seriously injured. There has been a reduction in slightly injured casualty figures from 61 to 56. There have been no fatalities during the reporting period. Despite focused efforts continuing to address the potential causes of collision, such as speeding and use of mobile phones while driving, there has been an increase in the compliance rate leading to a drop in the number of detections under these categories compared to last year which was exceptionally higher than preceding years.
- 2.13. Community Confidence and Engagement remains at the heart of local policing, and the number of complaints about the police and the nature of such complaints can be a measure of how well this is being achieved. The number of complaints under investigation up to the end of December 2014 is 29. These complaints contained a total of 38 allegations the majority of which (37) related to on-duty incidents. This equates to 23.4 complaints per 10,000 incidents. No significant trends in respect of individuals or particular locations are currently discernible. The number of complaints received does not follow a regular pattern month to month.
- 2.14. During the 3rd Quarter a total of 20 Community meetings were held, of which 19 were attended personally by an officer and the relevant reports submitted. One meeting was missed (Muckhart C.C on 3.12.14 - clashed with Alloa v Rangers) however the relevant report was submitted and the C.C advised accordingly.
- 2.15. The service user survey previously employed to measure satisfaction levels has been replaced by a new standard national survey. Initial high level results show an overall satisfaction figure of 84.3% for policing in Forth Valley Division, and a public confidence rating of 77.8%. Most of the indicators of satisfaction shown in the attached table are in excess of 80%.

2.16. Some of the risks and threats which continue to present in Clackmannanshire are:

- Metal theft,
- Skimming devices in Automated Teller Machines,
- Bogus collection/theft of "charity" clothing,
- Child neglect (including the level of care and hygiene in the home),
- Local impact of serious organised crime groups,
- Changes/trends in drugs supply including so called 'legal highs'.

By their nature, these remain longer-term threats and Forth Valley Division continues to focus on intervention and enforcement to address them.

2.17. There were no significant new operational issues emerging during the previous reporting period.

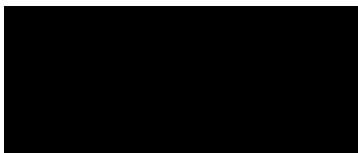
2.18. There were no significant new operational issues emerging during the current reporting period.

2.19. There are no financial implications for Clackmannanshire Council arising from this report.

Author(s)

NAME	DESIGNATION	TEL NO / EXTENSION
Amy McGregor	Performance Support, Forth Valley Division	01324 678855

Approved by

NAME	DESIGNATION	SIGNATURE
David Flynn	Chief Superintendent Forth Valley Division	

Clackmannanshire Local Policing Plan 2014-17



Performance Q3 2014-15









Guide to symbols used in this report







ACTIONS		PIs			
Expected Outcome		Status (Performance against target)		Long Trend (Compared with same quarter last year)	
	Meet target/complete within target dates		Performance is worse than target and outwith tolerance		Performance has improved
	Will complete, but outwith target		Performance is worse than target but within tolerance		Performance has remained the same
	Fail to complete or cancelled		Performance is meeting or exceeding target		Performance has declined
			No target set		No comparison available - May be new indicator or data not yet available

Crime Groups	
Group 1	Crimes of violence (including robbery)
Group 2	Crimes of indecency
Group 3	Crimes of dishonesty
Group 4	Fire raising, malicious mischief, vandalism etc.

NB Quarterly PI values are year to date as at end of Q3.

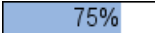

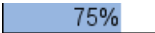

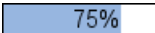

1 Protecting People and Places

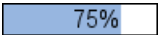

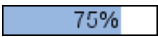

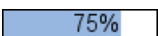

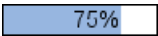

Covalent Ref.	PI Description	3/5 Year Ave.	Q3 2013/14	2014/15	Q3 2014/15			Latest Note
			Value	Target	Value	Status	Long Trend	
SAP POL 13a	Number of Stop and searches conducted		826		776			<p>Context: There has been a particular focus on the ethical application of stop and search activities to help reduce the incidence and potential severity of the outcome of violent crime and address the misuse of drugs and alcohol. These activities are not random but are intelligence led and targeted.</p> <p>Update: Year to date there has been a reduction in the levels of stop search. This continues to be used as a tactic however the reduction seen is consistent with the general downward trend in anti-social behaviour and disorder.</p>
SAP POL 13b	Number of positive stop and searches conducted		35%		22%			<p>Context: The main types of property uncovered during search are drugs, alcohol and weapons.</p> <p>Update: Whilst the number of positive stop searches has reduced, a focus has been using this as an intelligence led pro-active tool. Recent analysis of searched within Clackmannan showed that the most common stop searches result in seizures of drugs (44%) followed by alcohol (40%) whilst weapons account for 8 %.</p>
SAP POL 19a	Number of domestic abuse incidents		544		535			<p>Targeting of repeat offenders and strong levels of support for victims have contributed to the long-term reductions, along with coordinated and cohesive work by all agencies involved.</p> <p>The number of these incidents continues to fall from last year.</p>
SAP POL 19b	Detection rate for domestic abuse crimes/offences		72.2%		74%			<p>The detection rate for domestic abuse crimes/offences remains high. All domestic abuse incidents are scrutinised at daily management meetings and apprehension of offenders is a priority task. Offenders are likely to be kept in custody and to appear at court on the next lawful day. This type of robust and timely action makes clear to perpetrators what the consequences of their action will be, and may have contributed to the reduction in incidents. Although the perpetrator is always identified in these incidents, there are often no persons present other than the victim and supporting evidence must often be gathered from disparate sources including medical and forensic. Providing corroboration for the victim's evidence by these means is essential but can be challenging.</p>

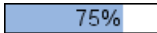

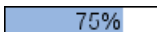

Covalent Ref.	PI Description	3/5 Year Ave.	Q3 2013/14	2014/15	Q3 2014/15			Latest Note
			Value	Target	Value	Status	Long Trend	
SAP POL 19c	Percentage of domestic abuse bail checks carried out in 24 hours		N/A	95%	98.4%			The target for these checks is exceeded over the first 3 quarters of 2014/15. These checks can provide reassurance to the victim and the opportunity to explain the terms and impact of the bail conditions thus hopefully deterring any future reoffending.
SAP POL 20a	Number of crimes of indecency (Group 2)	69.8	52		78			<p>Context: The detailed work undertaken by the Public Protection Unit including the Domestic Abuse Unit can uncover sexual crimes of a historic nature and in these cases the victim and offender are obviously known to each other. There has been a rise nationally in the number of these types of investigation with victims better informed and supported leading to an increase in confidence to report sexual abuse.</p> <p>Update: Whilst the number of Crimes of Indecency has risen year to date so too have the number of historic cases reported (up 50% from 52 to 78) and these are contributing to the overall rise. The number of Rapes have increased from 5 to 26, over half of these are historic. The increase in Group 2 crime is primarily as a result of an ongoing investigation where complaints, arising from a domestic setting, are historical in nature yet reported this year. Due to enquiries being very much 'live' it would be inappropriate to comment further at this time. By way of reassurance however there is no immediate risk to the wider public as regards these allegations.</p>
SAP POL 20b	Detection rate for crimes of indecency	76%	71.2%		87.2%			<p>Context: Detection rates can move markedly up or down within comparator periods because of the nature of investigations into such crimes and the need to often await forensic results. In addition, crimes are recorded as the date they are reported and not the date they are committed. So, for example crimes committed prior to April 2014 but reported today will show as a crime for 2014/15. Equally, the date a crime is counted as detected is when a person is charged, so a detection today shows in the detection rate for 2014/15 regardless of when the crime was committed or reported.</p> <p>Update: The detection rate has increased from 71.2% this time last year to 87.2% and reflects the high priority afforded to the investigation of these crimes.</p>

Covalent Ref.	PI Description	3/5 Year Ave.	Q3 2013/14	2014/15	Q3 2014/15			Latest Note
			Value	Target	Value	Status	Long Trend	
SAP POL 21a	Percentage of rapes to which SOLO officers deployed within 24 hours		N/A	100%	100%			Context: A Sexual Offences Liaison Officer (SOLO) is specially trained to provide support to victims of rape and early deployment has proven to be of great benefit to victims. This contact was achieved within 24 hours for all rapes during the reporting period. Update: The target has been achieved and maintained throughout the reporting period.
SAP POL 22a	Detection rate for hate crimes and offences		92.6%		87%			Context: These crimes are given priority at daily management meetings and resources are allocated to progress enquiries quickly and robustly. This approach is reflected in the high solvency rates. Update: There have been 47 such crimes in the year to date with race (35) being the single largest category (74.4%). Police officers on duty are often the target of hate crimes with use of offensive language relating to race or sexuality, although there usually appear to be no grounds for its use.
SAP POL 23a	Number of Inspection reviews under MAPPA arrangements completed in timescales		N/A		7			Intrusive inspections of Registered Sex Offenders are conducted to a corporate model to examine various processes linked to the management of and record keeping of individuals. Any issues can then be flagged and managed accordingly.
SAP POL 24a	Number of offenders on sex register who re-offend in respect of sexual crimes (Forth Valley Division figures)		N/A		4			Update: Out of a total of 48 offenders, 6 have re-offended, with 1 offence fitting the criteria of having a sexual element.



Covalent Ref.	Action	Due Date	Progress Bar	Expected Outcome Icon	Latest Note
SAP POL 001	Target patrols to areas identified with high ASB/Disorder and Violence	31-Mar-2015			Analytical products produced weekly identify areas with high incidence of these issues, which allows managers to direct resources accordingly. There is a general long-term downward trend in such incidents. These products are used in regular Multi Agency Tasking and Coordinating Meetings (MATAC)


Covalent Ref.	Action	Due Date	Progress Bar	Expected Outcome Icon	Latest Note
SAP POL 014	Target repeat domestic abuse offenders	31-Mar-2015	 75%		A marker is attached to locations of domestic abuse incidents which identifies them as repeat incidents if police are called back there. This allows them to take this fact into consideration when dealing with a suspect. Occasions of repeat offending may also influence any bail conditions set. A Standard Operating Procedure (SOP) is available to staff to guide investigations and actions, and officers may often revisit victims to ensure that offenders are adhering to bail conditions and take appropriate action on any breach. All perpetrators receive a warning letter prior to appearance at court explaining potential future police actions and the implications of bail conditions. Repeat offenders and those breaching bail conditions will invariably be kept in custody for the earliest court appearance possible. RFG Methodology has been developed for scoring and targeting perpetrators in terms of how current their offending is (recency), how many offences they are known to have perpetrated (frequency), and how serious their offending is (gravity).
SAP POL 017	Work with partners to address domestic abuse in Clackmannanshire and seek ways to support victims and tackle offenders	31-Mar-2015	 75%		In preventing Domestic Abuse, sporadic and discretionary visits to the perpetrator's home are beneficial in demonstrating to the perpetrator that the police and other agencies are aware of their offending behaviour. All partner agencies can undertake communication with the victim, in order to provide appropriate information and referral to support organisations, both statutory and voluntary. There is also an opportunity to sign-post either party (as required) to relevant support agencies, thereby adding education and encouragement to enforcement as a means of tackling offender behaviour. The willingness of partner agencies to provide information to the police about domestic incidents is important in supporting victims and preventing re-occurrences. There are also various types of remote alarm which can be provided to victims in appropriate circumstances. A form for reporting Domestic Abuse is readily available on the home page of the Police Scotland website. This allows reports to be made by victims of or witnesses to such incidents or someone reporting on behalf of a victim (third party reporting).
SAP POL 018	Ensure that tackling domestic abuse is at the heart of the community policing approach	31-Mar-2015	 75%		Whilst the Domestic Abuse Investigation Unit concentrates on serious and serial incidents, most instances of domestic abuse are tackled by local officers who resolve immediate situations, ensure the wellbeing of victims and compile substantial reports to ensure that the most appropriate support is available through police and partners. This response is delivered consistently by the application of the Domestic Abuse Standard Operating Procedure (SOP). This focus on domestic abuse has seen long-term reductions in the number of incidents and high detection rates. Domestic Violence is a daily key priority with prevention, intervention and enforcement tactics deployed around the victim and offender as appropriate.

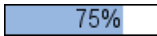

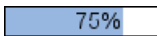

Covalent Ref.	Action	Due Date	Progress Bar	Expected Outcome Icon	Latest Note
SAP POL 024	Prioritise investigation of crimes against the most vulnerable persons in communities	31-Mar-2015			Each crime reported is subject to scrutiny by local police managers and by the Crime Management Unit. This allows for the early identification of victims such as children and adults who may be vulnerable because of factors such as age or incapacity. Vulnerable Person Reports (VPR) are submitted routinely which detail the concerns re vulnerability. Specialist officers in the Public Protection Unit can be used to deal with particularly serious instances.
SAP POL 026	Work with partners to ensure the safety of children and implement GIRFEC	31-Mar-2015			Sex Offender Disclosure Scheme "Keeping Children Safe" allows public to raise child protection concerns which police and partners will act upon. It allows consideration of whether information held by agencies indicates that an individual might pose a threat of serious harm to a child and if that information needs to be released to a parent or carer of the child. In addition, the initial notification of concern may lead to other more immediate actions under the Child Protection SOP depending upon the circumstances. Partnership working takes place strategically through the work of the Child Protection Committee and operationally via Child Protection Case Conferences and Child Protection Plans. The focus of child protection is the Public Protection Unit at Larbert, which includes Multi-Agency Assessment and Screening Hub (MAASH), Family Unit, Young Runaways Project, Early and Effective Intervention (EEI) team and the Offender Management Unit, as well as the co-location and joint working with partners such as Social Work, Health and Education. All of this activity is directed towards supporting the GIRFEC approach.
SAP POL 027	Work with partners to develop and implement a prevention-focused approach to reducing numbers of vulnerable victims and preventing offending both by and against such vulnerable persons	31-Mar-2015			All of the activity above is focused upon early identification of children who may become victims of crime or who are in circumstances which might lead to them offending. This prevention focused approach reduces potential harm to children through submission of Vulnerable Persons Reports and timely consequent action; whilst Early and Effective Intervention has achieved considerable success in reducing the number of children referred to the Fiscal or reported by considering alternative disposals best suited to the child's circumstances. Adult Protection measures are also in place to achieve similar outcomes and the Offender Management Unit exists to assess and manage the risk posed by sex or violent offenders.
SAP POL 028	Work with partners through MAPPA to protect communities from serious harm that some offenders may still present after conviction	31-Mar-2015			The Multi Agency Public Protection Arrangements and associated procedures apply categories and classifications of risk to offenders and produce appropriate offender management plans based upon them. This ensures that those presenting the highest risk of harm receive the most focused attention and engagement from police and partners. Across Forth Valley Division there are currently 209 registered sex offenders, 4 of whom have committed sexual offences following conviction and placement on the register.

Covalent Ref.	Action	Due Date	Progress Bar	Expected Outcome Icon	Latest Note
SAP POL 029	Work with partners to identify and support victims of hate crimes and tackle offenders	31-Mar-2015			The Multi Agency Hate Response Strategy (MAHRS) exists to provide a strong multi-agency partnership that engages with the local community and is responsive to its diverse needs in respect of tackling hate incidents. Its aim is to monitor and tackle incidents motivated by hatred, prejudice or malice targeted towards an identifiable group. The Lay Advisors Group for the Forth Valley provides opinion and comment from various social groups on police actions, operations and initiatives with a view to assessing community impact. Police Scotland publishes a Hate Crime SOP which, among other things, is intended to prevent repeat incidents and reduce repeat victimisation. It also directs provision of advice on crime prevention/security/personal safety. The National Safer Communities Department of Police Scotland can also provide advice, assistance and support to divisional efforts.
SAP POL 030	Work with partners to support and protect from harm, our most vulnerable adults	31-Mar-2015			An Adult Protection Unit has been established within the Divisional Public Protection Unit. Its work focuses on the investigation of crimes against vulnerable adults but also extends to associated tasks undertaken with partners to provide support and protection. Actions and responsibilities of police and other agencies are detailed in an Adult Support and Protection SOP. Whilst this relates to adults "at risk of harm" the procedures also cover other identifiable vulnerabilities. A Vulnerable Persons Report will always be submitted where any element of vulnerability is identified. This allows Police and partner agencies to assess the response and support required. Police and partners are members of local Adult Protection Committees which produce and oversee inter-agency guidelines and procedures. Police will seek to help resolve immediate risks and signpost issues for other agencies to provide longer term support.





2 Dealing with Anti Social Behaviour

Covalent Ref.	PI Description	3/5 Year Ave.	Q3 2013/14	2014/15	Q3 2014/15			Latest Note
			Value	Target	Value	Status	Long Trend	
SAP POL 14a	Number of disorder complaints		3,528		3,174			<p>Context: As incidents of disorder often feature noise/neighbour disputes, work is being undertaken to identify locations where there are repeat occurrences to allow preventive /intervention strategies to be developed by partner agencies. High visibility patrols are directed in accordance with intelligence and information about incidents of recurring disorder involving particular locations or individuals. This includes local community information which identifies any recurring disorder hotspots.</p> <p>Update: There has been a continued reduction in incidents of disorder against last year which follows the long term trend over the past few years. The number of incidents of disorder reported for the first three Qtrs of 2014 has continued to fall, down by 354 (10%) when compared with the same period last year.</p> <p>The Local Community Planning Group MATAC meets on a fortnightly basis and has representation from a number of Local Authority / Housing Groups. The MATAC maintains an overview of ASB whether it be specific to a person or place. Through early identification of issues partners are able to deploy prevention / intervention or enforcement activities at their respective disposals with a view to early resolution of measures arising. The MATAC also enjoys the attendance of elected representatives who have an open invitation to attend / assist. A multitude of issues have thus far been addressed which has contributed to the year to date reduction of these incidents.</p>

Covalent Ref.	Action	Due Date	Progress Bar	Expected Outcome Icon	Latest Note
SAP POL 003	Work in partnership to address ASB	31-Mar-2015	<div style="width: 75%;"><div style="background-color: #4f81bd; color: white; padding: 2px;">75%</div></div>		There are a number of established partnership arrangements including those addressing noise and neighbour nuisance. The Community Safety Partnership is a focus for joint working. One recent initiative to discourage ASB and promote social responsibility is the deployment of Schools Based Officers in certain secondary schools.

Covalent Ref.	Action	Due Date	Progress Bar	Expected Outcome Icon	Latest Note
SAP POL 004	Work in partnership with the licensed trade to deliver a safe environment in Clacks	31-Mar-2015			One of the Divisional Licensing Officers has direct and specific responsibility for all licensing matters in Clackmannanshire. The approach is very much one of encouragement to adhere to the licensing principles and objectives, with personal contact a notable feature of this area of work. The initiative named Forth Valley Focus on Alcohol (FVFOA) is a multi-agency initiative with several strands. All off-sales premises have been visited to promote the message of responsible selling, particularly in respect of young people; and letters have been sent to schoolchildren with the support of schools to highlight the impact of alcohol consumption on personal vulnerability and decision-making. All partners are engaging and focusing on alcohol as a health and wellbeing issue.
SAP POL 005	Take action against licensed premises/individuals who do not meet their statutory obligations	31-Mar-2015			Whilst encouragement and education is the preferred approach, all appropriate checks are undertaken routinely to ensure that those involved in the licensed trade are satisfying their obligations and responsibilities under the legislation. Digressions are reported to the appropriate regulatory authority when appropriate. At present there are no significant issues in respect of any premises, and early intervention by the Divisional Licensing Officer is undertaken to offer advice and guidance at an early stage if any issues appear to be arising at specific premises.

3 Violent Crime

Covalent Ref.	PI Description	3/5 Year Ave.	Q3 2013/14	2014/15	Q3 2014/15			Latest Note
			Value	Target	Value	Status	Long Trend	
SAP POL 10a	Number of serious assaults	29.8	24		27			<p>Context: Serious assaults are prioritised for investigation and, in the main, locally the victim and perpetrator are known to each other. Whilst alcohol is a contributing factor in such incidents, few acts are perpetrated within or immediately outside licensed premises. Continuous analysis has not indicated any discernible pattern with no single location falling for specific interest. The weekend period is the peak period for serious assaults, often linked to the consumption of alcohol. Most offenders are male. Most assaults are carried out by kicks and punches rather than by use of a weapon.</p> <p>Update: The number of serious assaults (27) has risen slightly, up 3 from last year (24) however the long term trend shows that these crimes continue to reduce.</p>
SAP POL 10b	Detection rate for serious assaults	88.9%	91.7%		88.9%			<p>Context: Detections are recorded on the date a perpetrator is charged, regardless of when the crime was committed. This can mean that in any given month more detections are recorded than the number of crimes that are reported in a particular category and detection rates can exceed 100%.</p> <p>Update: The rate for serious assaults has remained consistent over the comparator periods with 24 crimes detected year to date.</p>

Covalent Ref.	PI Description	3/5 Year Ave.	Q3 2013/14	2014/15	Q3 2014/15			Latest Note
			Value	Target	Value	Status	Long Trend	
SAP POL 11a	Number of robberies	7	5		18	?	↓	<p>Context: This category also includes Assault with Intent to Rob. All Robberies have been robustly reviewed in terms of the guidance defined in the Scottish Crime Recording Standards. The strict adherence to the ethical recording of this crime type may have led to slightly more incidents falling into this category compared with preceding years as guidance has been updated in relation to counting victims of crime.</p> <p>Update: In the year to date there have been 18 robberies recorded. Most of these robberies consist of taking property from individuals, normally mobile phones or small amounts of money. A significant number of these crimes have occurred between individuals who are known to lead a chaotic lifestyle and are often known to each other or in some way associated. These incidents rarely involve the use of weapons.</p>
SAP POL 11b	Detection rate for robberies	84.5%	100%		94.4%	?	↓	<p>Context: The CID have primary responsibility for the investigation of robberies which are scrutinised to discern any emerging trends in respect of location, victim and perpetrator.</p> <p>Update: The detection rate for robberies remains high. Only one robbery remains undetected at the time of writing and enquiries are continuing into this crime.</p>
SAP POL 12a	Number of minor assaults	490.8	452		543	?	↓	<p>Context: A large number of these assaults occur in residential property or in gardens or nearby streets and involve people known to each other. Alcohol is often a contributory factor. Incidents also occur regularly within the night-time economy of town centres. Intelligence analysis is used to plot and thereby to try to predict the likely locations of assaults/disorder, and to deploy resources accordingly.</p> <p>Update: There has been an increase in the number of minor assaults reported for this period.</p>





Covalent Ref.	PI Description	3/5 Year Ave.	Q3 2013/14	2014/15	Q3 2014/15			Latest Note
			Value	Target	Value	Status	Long Trend	
SAP POL 12b	Detection rate for minor assaults	81.1%	74.6%		80.3%	?	↑	Update: Despite the increase in the numbers of these incidents the current detection rate is higher not just for the same period last year but is at its highest level since 2010/11 and sees 4 out of 5 minor assaults detected. Where these crimes remain undetected, generally the suspect is known however there is not a sufficiency of evidence to report to the Procurator Fiscal. SCRS requires crimes to be recorded in cases where the victims or witnesses are uncooperative, which in these cases poses an obvious challenge in terms of obtaining a sufficiency of evidence to charge a suspect.

Covalent Ref.	Action	Due Date	Progress Bar	Expected Outcome Icon	Latest Note
SAP POL 002	Target perpetrators of violent crime and ensure appropriate enquiry	31-Mar-2015	<div style="width: 75%;"><div style="background-color: #4f81bd; color: white; padding: 2px;">75%</div></div>	✓	Intelligence products are used to identify patterns in respect of perpetrators of violence and repeat locations. Preventive measures are considered and robust enquiry is carried out where offences have been committed. Long term rates for such crimes are decreasing, and detection rates remain high.. The MATAC process is also applied in these cases.
SAP POL 006	Work with partners to identify and tackle violence in homes in Clackmannanshire	31-Mar-2015	<div style="width: 75%;"><div style="background-color: #4f81bd; color: white; padding: 2px;">75%</div></div>	✓	A number of different agencies have reports of incidents in a house and information sharing protocols are used to make partners aware of them. This can build a picture of issues such as domestic incidents, anti-social behaviour, noisy parties and neighbour disputes which are often pre-cursors to violence. Vulnerable Person Reports (VPR) are submitted by officers where there are concerns about an individual's circumstances. This would include any perceived risk of that person being potentially subject to violence in the home. The importance of efforts at prevention is shown in the fact that 50% of serious assaults in the year to date occurred in residential premises, and that use of a weapon in such assaults was confined almost exclusively to incidents in residential premises. Also, in 80% of serious assaults the victim and perpetrator are known to each other.

4 Disrupting Organised Crime



Covalent Ref.	PI Description	3/5 Year Ave.	Q3 2013/14	2014/15	Q3 2014/15			Latest Note
			Value	Target	Value	Status	Long Trend	
SAP POL 16a	Number of Persons charged with Drug Dealing	65.6	62		52			There has been a reduction in the numbers charged (-10) from the same period last year in the number of persons charged. The level is higher than both 2011/12 (29) and 2012/13 (30).
SAP POL 18b	Cash value of police interventions to reduce SOCG access to legitimate enterprise (Forth Valley Division figures)		£1,200k	£1,246k	£6,200k			Context: This measure is part of the Police Scotland "Letting our Communities Flourish" strategy. It is used as a disruption tactic to deter and prevent the operation of quasi-legitimate businesses associated with Serious and Organised Crime Groups. These figures relate to Forth Valley Division and are not broken down to Local Authority Level.
SAP POL 18c	Through the use of POCA (Proceeds of Crime Act) legislation deprive criminals of a minimum of £3,060,000. (Forth Valley Division figures)		£2,375k	£3,060k	£3,551k			Context: This measure quantifies the cash or value of assets or income seized by Police under the proceeds of Crime Act legislation in order to disrupt the criminal activities of members of organised crime groups. These figures calculated for the whole of the forth valley Division and are not broken down to local Authority level. Update: Year to date the totals are Cash Seizures £16,098 Restraint Orders £2,672,054

Covalent Ref.	Action	Due Date	Progress Bar	Expected Outcome Icon	Latest Note
SAP POL 007	Target and disrupt Serious Organised Crime Groups (SOCG) and, in particular, their access to legitimate business contracts	31-Mar-2015	<div style="width: 75%;"><div style="background-color: #4f81bd; color: white; padding: 2px;">75%</div></div>		There is a comprehensive approach taken to the identification of Serious Organised Crime Groups (SOCG) which involves both local and national resources. Once membership and activities are ascertained, specific plans are developed to disrupt the SOCG. These regularly involve local community teams taking action against the SOCG and its members, often in conjunction with partner agencies.





Covalent Ref.	Action	Due Date	Progress Bar	Expected Outcome Icon	Latest Note
SAP POL 008	Work with partners to disrupt SOCGs and, in particular, their access to legitimate business contracts	31-Mar-2015	<div style="width: 75%;"><div style="background-color: #4f81bd; color: white; padding: 2px;">75%</div></div>		Part of the approach to SOCGs is to share information with and involve partner agencies which can bring their own sanctions to bear against SOCG activities. This has proven to be effective through operations targeting issues such as payment of tax and National Insurance, licensing of assets and benefits claims. Local authorities have co-operated in this approach by ensuring that any contracts which they award are not given to businesses with SOCG links. The joint working with the FACT operation re fake DVDs is an example of a different type of cooperation.
SAP POL 009	Tackle Drug Dealers operating in Clackmannanshire	31-Mar-2015	<div style="width: 75%;"><div style="background-color: #4f81bd; color: white; padding: 2px;">75%</div></div>		There has been a significant rise in the number of persons charged with drug dealing compared to last year, with figures returning towards the 5 year average. Many of the operations targeting dealers are undertaken by community officers acting on information received from communities. Support is also provided by resources from the national Specialist Crime Division.
SAP POL 010	Work alongside partners to reduce harm caused by drugs in local communities	31-Mar-2015	<div style="width: 75%;"><div style="background-color: #4f81bd; color: white; padding: 2px;">75%</div></div>		There is close working with the Clackmannanshire Alcohol and Drugs Partnership to ensure a multi-agency approach to reducing harm. The focus is on users of the service and the provision of network support to their families. The development of the workforce in partner agencies to recognise and understand dependency issues is another feature of the ADP approach.
SAP POL 013	Implement CONTEST strategy	31-Mar-2014	<div style="width: 100%;"><div style="background-color: #4f81bd; color: white; padding: 2px;">100%</div></div>		Implementation of the strategy is focused via the Forth Valley Multi Agency CONTEST Group. Membership includes Police, local authorities, Fire & Rescue, Prison Service and Health. Most recent meetings set out plans for the four strands of Prevent, Pursue, Protect and Prepare. Key element is to deliver awareness training to staff in the organisations, and some such training has already taken place. A national CONTEST exercise took place with Forth Valley being a featured location. Implementation plans are maintained to ensure delivery of key actions.








5 Crimes of Dishonesty

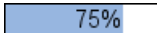

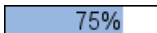

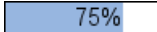

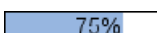

Covalent Ref.	PI Description	3/5 Year Ave.	Q3 2013/14	2014/15	Q3 2014/15			Latest Note
			Value	Target	Value	Status	Long Trend	
SAP POL 17a	Number of acquisitive crimes (Group 3)	873.2	719		765	?	↓	<p>Context: Group 3 crime is known as acquisitive crime and includes Housebreaking, Opening Lockfast Places (OLP), Motor Vehicle crime, Common Theft, Shoplifting and Fraud.</p> <p>Update: All main categories of acquisitive crime including housebreaking, vehicle related thefts and shoplifting have risen year to date. With regard to housebreaking it should be noted that the largest rise concerns sheds and garages etc., and residential housebreaking remains at roughly the same level as the previous year. One location has been the subject of repeat crimes. Work has been undertaken with partners however given the nature of this location and crime type there are challenges as regards balancing security enhancement and budgeting pressures. Efforts will continue to tackle crime in this area.</p> <p>Fraud has reduced from 60 to 44.</p>
SAP POL 17b	Detection rate for acquisitive crimes	49.4%	48%		45%	?	↓	<p>Context: This measure relates to the overall detection rate for all acquisitive (Group 3) crime. The nature of investigations into this crime type often means that detections will occur over time as forensic and other enquires yield information which means this figure will be reasonable expected improve over time.</p> <p>Update: The overall detection rate for acquisitive crimes has dropped by 3 percentage points compared with same period last year and is down by 4.4 points on the 5 year average. This drop has followed on from quarters 1 and 2, which saw an unprecedented abstraction rate to national events. To address the performance in this area a 2 week initiative was carried out in November with the result that a number of persons were apprehended for Group 3 crimes and outstanding warrants. A similar initiative is planned to run during quarter 4.</p>


Covalent Ref.	Action	Due Date	Progress Bar	Expected Outcome Icon	Latest Note
SAP POL 011	Target known offenders involved in acquisitive crime particularly housebreaking and metal theft	31-Mar-2015	<div style="width: 75%; background-color: #4F81BD; height: 15px;"></div> 75%		The activity strands of intelligence, prevention and enforcement are used to combat recidivist criminals. Often there is significant information available about known offenders, their methods and their associates, and forensic evidence can also be targeted on the basis of such knowledge. Housebreaking is generally lower than any of the past 10 years, and residential premises comprise a minority of locations (27%). Many of these residential premises are "bed-sit" type accommodation. On occasion, the same premises can also attract complaints about anti-social behaviour.
SAP POL 012	Support victims of crime and provide updates on the progress of enquiries	31-Mar-2015	<div style="width: 75%; background-color: #4F81BD; height: 15px;"></div> 75%		The police approach is victim-orientated and will include helping to identify other agencies which might be able to provide assistance specific to a person's requirements. Victims are keen to be updated on incidents, and instructions have been passed to officers to ensure that these are supplied within specific timescales. The crime reporting system is used to ensure that updates are passed. The level of public satisfaction with updates is improving steadily with most recent figures showing a raise from 58% to 62%.

6 Making Roads Safer





Covalent Ref.	PI Description	3/5 Year Ave.	Q3 2013/14	2014/15	Q3 2014/15			Latest Note
			Value	Target	Value	Status	Long Trend	
SAP POL 25a	Number of people killed or seriously injured in road collisions (KSI)		8		7			There have been no fatalities during the year to date, and there has been a reduction from 8 to 7 against 14/15 in the number of people seriously injured. Of those 7, there was one child casualty.
SAP POL 25b	Number of road collisions resulting in injury		59		54			There has been a reduction in the number of collisions resulting in injury with a significant fall in the month of December, down from 12 to 5.




Covalent Ref.	PI Description	3/5 Year Ave.	Q3 2013/14	2014/15	Q3 2014/15			Latest Note
			Value	Target	Value	Status	Long Trend	
SAP POL 25c	Number of People charged with mobile phone offences	102.2	97		67			The use of mobile phones while driving, and speeding in vehicles, are recognised as two potential contributory factors in road collisions. Regular speed checks and other initiatives provide the opportunity not only for enforcement of the legislation but also the education of drivers. A focus on enforcement has led to an increase in the number of charges for these offences compared to last year. Operational campaigns against speeding, mobile phones etc. are widely publicised and results reported on through various media.
SAP POL 25d	Number of people charged with speeding offences	187.6	245		135			As above. Speeding often features as a local priority in Multi Member Ward Plans. Analysis of plans and results of traffic measurement surveys help to direct resources such as safety camera vehicles to particular locations. Hand held radar equipment is also used regularly by local officers and members of the Divisional Roads Policing Unit.
SAP POL 25e	Number of people charged with disqualified driving offences	10.6	5		3			The number of persons detected under this category remains low, although slightly lower than the previous year. Details of known disqualified drivers, and particularly those known to re-offend, are available to staff. The focus which has been given to this offence may be discouraging potential offenders.
SAP POL 25f	Number of vehicles seized under S 165 RTA (no insurance) and Drink/Drug driving guidelines (Forth Valley Division figures)							This data has not been captured year to date. Going forward from February the process will be done at a national level and it is not known if figures will be available at a local level for these two particular reasons for recovery. This KPI could be replaced with the number of drink/drug driving offences and number of reports of drivers with no insurance.


Covalent Ref.	Action	Due Date	Progress Bar	Expected Outcome Icon	Latest Note
SAP POL 019	Identify problem road locations using collision intelligence and community information	31-Mar-2015			A monthly tactical assessment is produced which identifies the location, frequency and severity of road collisions in Clackmannanshire with a view to determining trends which may need to be addressed. By adding road safety priorities from community consultation, a picture of road safety considerations is gained, and appropriate responses planned. This may include increased patrols or static radar checks, or discussion with partners about additional signage or engineering. Road safety concerns raised at community forums are also fed into the process for planning responses.
SAP POL 020	Target road traffic offenders - particularly drink driving and driving whilst disqualified	31-Mar-2015			Good information is the cornerstone of this activity. This may come from officers, communities or court/DVLA data. This information allows police to prioritise people who represent the greatest risk on our roads. Consequent tasking to local and traffic officers means police have the right people at the right place at the right time to detect offenders. Equipment in police vehicles has automatic access to relevant data which allows us to be more effective when patrolling or performing specific road checks. The Qtr 3 figure for drink/drug driving in 2014/15 is 35 which shows an increase of 5 on the 30 recorded in 2013/14 and from the 3 year average of 40. Drivers involved in collisions at which police attend are breathalysed as a matter of course. There have been three road collisions in which alcohol was involved compared to one the previous year. The number of disqualified drivers detected in the year to date (3) is down on the previous year (5).
SAP POL 021	Work with VOSA and other partner agencies to carry our high profile road policing operations across Clackmannanshire	31-Mar-2015			There have been a number of static checks across Forth Valley which uncovered crimes and offences, and also revealed circumstances surrounding individuals and businesses which allowed partner agencies to apply their own sanctions.
SAP POL 022	Work with partners to provide engineering solutions for safer roads networks	31-Mar-2015			There are regular meetings with partners in local authority roads departments as part of the analysis process aimed at identifying problem locations. Discussion among partners allows proposals for addressing issues to be advanced. These will often involve "engineering" solutions in their widest sense, such as improved signage, variations in speed limits and creation of speed restriction features such as road humps.

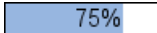

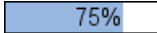

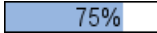

Covalent Ref.	Action	Due Date	Progress Bar	Expected Outcome Icon	Latest Note
SAP POL 023	Work with partners to educate road users about road safety	31-Mar-2015	<div style="width: 75%; background-color: #4f81bd; height: 15px; border: 1px solid black;"></div> 75%		Prior to the formation of Police Scotland, a variety of road safety structures existed to deliver a range of services in support of local Road Safety Partnerships. The 1988 Road Traffic Act puts a 'statutory duty' on the local authorities to deliver an appropriate road safety education service. Often this was undertaken in partnership with local forces. During the transitional period in which legacy force protocols transfer to Police Scotland, Divisional Road Policing Unit (DRPU) Inspectors will assume responsibility for liaison with local authorities and existing local Road Safety Partnerships. This will ensure that initiatives are supported and local concerns addressed. There will be no 'gaps in service' nationally and DRPU Inspectors will act as interim guardians of this service delivery.

7 Achieve high levels of community confidence and satisfaction

Covalent Ref.	PI Description	3/5 Year Ave.	Q3 2013/14	2014/15	Q3 2014/15			Latest Note
			Value	Target	Value	Status	Long Trend	
SAP CL1 039	Percentage of local residents who feel Clackmannanshire is a safe community		Not measured for Quarters		Not measured for Quarters			
SAP POL 26a	Emergency calls response rates (rural)		N/A		8.39m			This figure is not available at local authority level. The system used for recording this data has been updated and there is now no separate KPI for Urban and Rural response times. The Response time for Forth Valley Division is 8 minutes and 39 seconds. A request has been made to the Analysis and Performance Unit to obtain this figure at Area Command level. This will be updated once available.
SAP POL 26b	Emergency calls response rates (urban)		N/A		N/A			Consideration to be given to merging this KPI with above as there is now no separate KPI for Urban and Rural response times.

Covalent Ref.	PI Description	3/5 Year Ave.	Q3 2013/14	2014/15	Q3 2014/15			Latest Note
			Value	Target	Value	Status	Long Trend	
SAP POL 27a	Satisfaction with service delivered by Police Scotland in Forth Valley		N/A		84.3%			The method previously used by Central Scotland Police to gather information on public satisfaction has recently been replaced by a national process. CSP data is no longer comparable with the national figures, hence there are no data for previous years. Community confidence and satisfaction remains at the core of the approach in Forth Valley Division. Staff are encouraged to focus on the needs of the individual at all stages of contact across all types of situation. Data is currently only available for Forth Valley Division as a whole. Below are levels of satisfaction with various stages of contact with police / police approach to calls: Treatment by staff on first contact – 92.5% Service received at first contact – 90.5% Treatment by officers attending incident – 87.8% Adequately informed re progress of incident – 65.2% Fair treatment by police in dealing with incident – 90.6% Treated with respect by police in dealing with incident – 92.7%
SAP POL 27b	Number of complaints about Police per 10,000 incidents		15.7					The number for this reporting period is 29 which is an additional 6 complaints since the end of the last reporting period in September. The rate per 10,000 incidents has increased from 15.7 April to December 2013 to 23.4 for the same period this year. There were a total of 38 (23) allegations contained within the 29 complaints, of which 37 (21) were in relation to the actions of staff whilst on duty, 1 (1) whilst off-duty and 0 (1) were in respect of the quality of service delivered by the organisation. The numbers in brackets are for the previous reporting period (April to September).

Covalent Ref.	Action	Due Date	Progress Bar	Expected Outcome Icon	Latest Note
SAP POL 034	Ensure policing teams attend local community forums to provide information and record feedback	31-Mar-2015	<div style="width: 75%; background-color: #4f81bd; height: 15px; border: 1px solid black;"></div> 75%		Police are represented at community forums and provide information on performance against local plans and priorities and seek community views on local issues and concerns. This process helps to inform local police planning. A reporting template is being developed in conjunction with community councils to ensure that such a report is always submitted to meetings as a minimum standard of service, where personal attendance is prevented.

Covalent Ref.	Action	Due Date	Progress Bar	Expected Outcome Icon	Latest Note
SAP POL 035	Carry out regular public consultation to inform policing priorities and assess public satisfaction with service	31-Mar-2015			Community officers undertook a new style community survey which ran to the end of October 2013, The results were used in the formulation of the Local Policing Plan and MMW plans. Community councils, partner agencies and voluntary sector were also consulted for these plans. A further public survey was also hosted on an external website and advertised with the assistance of Clackmannanshire Council. Public satisfaction surveys are being undertaken and reported on currently at Forth Valley Division level, although it is planned to report this at local authority level in the future.
SAP POL 036	Report on complaints and complaints handling procedures to the local governance body in Clackmannanshire	31-Mar-2015			Currently, there is local reporting to the Resources and Audit Sub Committee on the number of complaints and associated allegations, both in respect of individuals' actions and of organisational service delivery. Assessment is ongoing nationally of the format of information which might be produced from the revised complaints IT system. The complaints handling procedure is explained in detail in the information pack issued to members.
SAP POL 037	Work with partners in preparedness for any major event or incident	31-Mar-2015			There are well-established structures and processes in place among local authorities, emergency services and businesses to implement plans for responses to major incidents and events. These plans are practised through exercises involving all partner agencies, and are subject to regular review and inclusion of lessons learned. This was the case in the recent exercise of the CONTEST anti-terrorism strategy and plans, part of which was hosted in Forth Valley. Response plans are also in place in respect of some major business organisations in Clackmannanshire such as Diageo.

