
Report to Resources & Audit Sub-committee

Date of Meeting: 11 June 2014

Subject: Community Well-being Partnership Report, Q3, 2013/14

Report by: Head of Strategy & Customer Services

1.0 Purpose

- 1.1. The purpose of this report is to provide an update on the progress of the Community Well-Being Partnership team in quarter three of 2013/14. The partnership met on the 14th February 2014. This report provides a summary of developments and key initiatives to date.

2.0 Recommendations

- 2.1. It is recommended that the Committee notes, challenges and comments on the report.

3.0 Considerations

- 3.1. Part of the remit of the Resources & Audit Sub-committee, as approved by Council in March 2013, is scrutiny of community planning and its effectiveness.
- 3.2. Appendix 1 contains a report, prepared by the Chair of the Alliance's Community Well-being Partnership Team, which provides an outline of progress made during Quarter 3, 2013/14.
- 3.3. The Alliance requires that each partnership team prepare a delivery plan. Attached at Appendix 2 is the draft delivery plan being prepared by the Community Well-being Partnership Team.

4.0 Sustainability Implications

- 4.1. There are no sustainability implications arising from this report.

5.0 Resource Implications

5.1. *Financial Details*

- 5.2. There are no direct financial implications arising from this report.

5.3. Finance have been consulted and have agreed the financial implications as set out in the report. Yes

5.4. *Staffing - there no staff implications arising from this report.*

6.0 Exempt Reports

6.1. Is this report exempt? Yes (please detail the reasons for exemption below) No

7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

(1) **Our Priorities** (Please double click on the check box)

The area has a positive image and attracts people and businesses	<input checked="" type="checkbox"/>
Our communities are more cohesive and inclusive	<input checked="" type="checkbox"/>
People are better skilled, trained and ready for learning and employment	<input checked="" type="checkbox"/>
Our communities are safer	<input checked="" type="checkbox"/>
Vulnerable people and families are supported	<input checked="" type="checkbox"/>
Substance misuse and its effects are reduced	<input checked="" type="checkbox"/>
Health is improving and health inequalities are reducing	<input checked="" type="checkbox"/>
The environment is protected and enhanced for all	<input checked="" type="checkbox"/>
The Council is effective, efficient and recognised for excellence	<input type="checkbox"/>

(2) **Council Policies** (Please detail)

8.0 Equalities Impact

8.1 Have you undertaken the required equalities impact assessment to ensure that no groups are adversely affected by the recommendations?

Yes No n/a

9.0 Legality

9.1 It has been confirmed that in adopting the recommendations contained in this report, the Council is acting within its legal powers. Yes

10.0 Appendices

10.1 Please list any appendices attached to this report. If there are no appendices, please state "none".

Appendix 1 - CWPT, Quarter 3 2013/14 Report to Clackmannanshire Alliance

Appendix 2 - CWPT, Draft Delivery Plan

11.0 Background Papers

11.1 Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)

Yes (please list the documents below) No

Author(s)

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Cherie Jarvie	Strategy & Performance Manager	2365

Approved by

NAME	DESIGNATION	SIGNATURE
Stuart Crickmar	Head of Strategy & Customer Services	
Nikki Bridle	Director of Finance & Corporate Services	

CLACKMANNANSHIRE ALLIANCE

Report to: Clackmannanshire Alliance

Date of Meeting: 7th March 2014

Subject: Community Well-being Partnership Quarter 3

Report by: Community Well-being Partnership

1.0 Purpose

The purpose of this report is to provide an update on the progress of the Community Well-Being Partnership team in quarter three of 2013/14. The partnership met on the 14th February 2014. This report provides a summary of developments and key initiatives to date.

2.0 Recommendations

It is recommended that the Alliance;

- notes, challenges and comments on the report for quarter three in 2013/14.

3.0 Considerations

Development of Supporting Structures

Leads for the undernoted sub groups have now been identified and work is ongoing to develop actions plans under each theme as follows:

- Local Community Planning Partnership;
- Children and Young People Implementation Partnership
- Adult Journey Partnership
- Reshaping Care for Older People Partnership

Whilst progress in developing a Delivery Plan has been slower than planned, a draft of the initial plan has been submitted to the Alliance to demonstrate the progress which has been made in this regard. In addition a number of initiatives and developments have been progressed by the CWPT in quarter three of 2013/14. A summary of these developments is provided here under each of the customer journey life stages.

1. Local Community Planning

Local Community Planning Action Plan

A draft local Community Planning Action Plan has been developed and is being taken forward by the group under the outcomes Our Communities and Safer, Vulnerable People are Supported and Our Communities are Inclusive and Cohesive. The membership and appropriate leads for each action area are detailed in the plan. The priority areas for the group are; Substance Misuse, Vulnerable People and Anti-Social Behaviour and Community Wellbeing.

The Group has developed a draft Community Safety Strategy which will cover the period 2014-17. The strategy promotes and guides partnership working and highlights that the aim of the Group is to ensure that offenders are properly targeted, victims are supported effectively, local public spaces are safe, and that all operational partners on the ground are working together.

The Group continues to use a Multi-Agency Tactical Co-ordination process (MATAC). This is a weekly tool that is prepared by the partnership analyst, is informed by services and informs services of weekly hot-spot issues in terms of Offenders, Victims, Place and any particular vulnerabilities. Multi-agency tasking then takes place with partners.

2. Adult Journey Partnership

Adult Journey Action Plan

A multi agency Adult Journey Strategic Group has been formed to take forward the work of this partnership.

An adult learning mapping exercise has been carried out and the group have agreed a draft workplan for 2014-15. This workplan has been incorporated into the CWPT Delivery Plan.

3. Child Journey - Children and Young People Implementation Partnership

Integrated Childrens Services Plan (ICSP)

Work continues on the development of a refreshed 5 year Integrated Children Services Plan (ICSP). The new plan will provide the framework for delivering integrated services for children and young people in both Clackmannanshire and Stirling. The plan will tie in with the SOAs of both CPP areas.

GIRFEC Implementation

The Forth Valley GIRFEC Integrated Assessment Framework (IAF) Group has updated the action plan to embed the IAF into practice. The Forth Valley Training group has also met to review the training schedule and uptake of the courses for practitioners. The e-module training will now form part of the suite of training opportunities that new staff have to raise awareness of GIRFEC.

Early Years

An early years core group has been established to develop models of implementing 600 hours of early learning and childcare across all early years settings for 3 and 4 years olds, and for Looked After Children 2 year olds who are subject to a kinship care order. In January the Scottish Government announced the introduction of 600 hours of early learning and childcare for 2 year olds in workless households. This is being introduced from August 2014. A new core working group has been formed to identify eligible families, assess capacity and plan early learning and childcare provision.

Early Years Collaborative EYC

A number of small 'tests' of change continue to be trialled across Clackmannanshire under the Early Years Collaborative programme. These include initiatives to increase the numbers of mothers breastfeeding; maternity service users booked in by 12 weeks; uptake of healthy start vitamins; physical exercises in nurseries to improve co-ordination and concentration; parenting bonding and attachment through bedtime reading and toddler walking; speech and language and the damage caused by the use of baby soothers.

The Community Planning Partnership was represented at the EYC Learning Session in January 2014 by a number of early years practitioners. A new workstream has been introduced (workstream 5) concentrating on children from the start of primary 1 to the end of primary 4. The aim of this workstream is to ensure that 90% of all children reach their expected developmental milestones and learning outcomes by the end of primary 4.

4. Older Persons Journey

Strategic Commissioning Plan for Older People 2013-2023

A strategic commissioning plan for older people has been developed across Clackmannanshire and Stirling. This plan sets out the 10 year strategic vision for care for older people and the 3 year delivery framework which aim to deliver partners ambitions. This has been translated into a clear action plan that will serve as the basis for future reporting to the Alliance, accompanied by a set of relevant performance measures. This will illustrate the partnership progress in shifting the balance of care from institutions to care at home. The older peoples commissioning work will be developed further to prepare us for Health and Social care integration.

Reshaping Care for Older People

Significant consultation has allowed the partnership to focus on areas of priority, these are progressed via the Reshaping Older Peoples care strategy group. In parallel, significant work is underway to establish a clear picture of performance and demand across the care pathway.

There has been a comprehensive review of Change Fund activity, reviewing how projects are meeting outcomes and reaching agreement as to future funding arrangements. A discussion will take place to ensure, where appropriate, funding is appropriately mainstreamed with other commissioning activity.

Reducing admissions, facilitating early discharge and development of intermediate care remain core areas for development and good progress is being made.

PERFORMANCE

The partnership is still in the process of developing performance frameworks to support each of the partnership groups delivery action plans. This will be monitored through the CWPT team and reported to Alliance and Resources and Audit Sub-Committee. A CWPT action plan will be presented to the Alliance in March for approval and to committee thereafter.

RISKS, OPPORTUNITIES AND THREATS

A risk management framework will be developed for each partnership group to support the delivery action plans. These will be monitored through the CWPT and reported to the Alliance and Resources and Audit Sub-Committee.



CLACKMANNANSHIRE ALLIANCE

**DRAFT
COMMUNITY WELLBEING PARTNERSHIP TEAM DELIVERY
PLAN
2014/15**

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Introduction

The Alliance considered the SOA 2013-23 in June 2013, which was subsequently signed-off by Ministers. It set out clearly delegated responsibility to the Community Wellbeing Partnership Team, which are contained within this report.

The Community Well-being Partnership Team agreed in principle at its May 2013 meeting that, to facilitate a more integrated approach to the delivery of public services, its sub-structures should allow Partners to better focus on 'People' and 'Place' moving away from the more traditional theme-based structures.

As a result, 4 sub groupings were agreed, these are:

- Local Community Planning Partnership
- Children and Young Persons Implementation Partnership
- Adult Journey Partnership
- Reshaping Care for Older People Partnership

The roles, remits and leads for these were agreed by the Alliance in September 2013. The Alliance also agreed that the CWPT should also develop a Delivery Plan for endorsement at an early opportunity.

This is the first CWPT Delivery Plan. It is very much developing, and will be refined over time. Nevertheless, it represents an important milestone on the journey to truly integrated public service delivery in Clackmannanshire.

Context

The SOA sets out the following outcomes that the CWPT should focus on:

Long term Outcomes: we will have been successful if in 10 years time we can demonstrate that:

- Local people participate in local democracy and in community life.
- We have fewer stigmatised communities
- Our communities are free from the visible signs of crime and disorder, and people feel safe in their homes.
- All children have the best possible start in life
- The cycle of substance misuse in families is broken
- Our opportunities are not limited by poor health
- We have reduced the number of properties that are at risk of flooding
- We have minimised the amount of waste we send to landfill
- People feel good about their physical surroundings, and use and enjoy outdoor space

Priority Action Areas - Years 1- 3

- Put in place effective models that seamlessly integrate public service operational delivery enables the totality of partner resources to be focused on prevention and early intervention approaches
- Put in place effective integrated local community partnership plans for all communities that harness all community assets to build a platform for early intervention approaches and sustainable community development, and regeneration/employability opportunities.
- Put in place effective integrated anticipatory care/prevention. programmes that promote and significantly improve adult health/healthy ageing, complimenting health and social care priorities for older people
- Put in place effective fully integrated models of service delivery organised around the GIRFEC framework, providing targeted and intensive early intervention support that breaks down the cycle of social inequality and deprivation

Performance - Well-being and Early Intervention

What will be different in 10 years time?	What needs to be different in 3 years time?	How will we measure success	2011/12 Performance	2016 Target	2023 Target
Local People participate in local democracy and in community life. We have fewer stigmatised communities	<ul style="list-style-type: none"> We have stronger and more resilient communities who are actively involved in designing, shaping and delivering services. This is achieved by integrated local partnership plans for each community that harness all community assets and enable early intervention approaches, sustainable community development and regeneration/employability opportunities. 	% adults who rate their neighbourhood as a good place to stay	89%	95%	99%
		% of residents who have a good quality of life	88%	95%	99%
		% residents who feel that Clackmannanshire has a strong sense of community	54%	65%	80%
		Number of active community groups	480	500	550
		Number of residents participating in: community groups volunteering	17% 23%	30% 40%	50% 50%
		Level and satisfaction with how public services are delivered in Clackmannanshire.	83%	90%	99%
		% of residents who report that public agencies work well together	32%	50%	75%
Our communities are free from the visible signs of crime and disorder and people feel safe in their homes	<ul style="list-style-type: none"> We have in place a model and approaches which enables prevention and early intervention around the Whole Systems Approach for youth justice. We ensure that we have in place a model and approaches which protect our vulnerable young people and vulnerable adults, reducing instances of crime and fires in the home. 	Number of adults with adult support and protection orders			
		% of people who often or most of the time feel fearful about becoming a victim of crime.	33%	25%	15%
		Number of domestic abuse incidents reported to Police	796		
		Satisfaction with how local agencies are tackling crime and fear of crime.	34%	45%	75%
		Satisfaction with Fire Service	New Indicator		
		Satisfaction with Police Service	80%	90%	99%
New All children have the best start to life The cycle of substance misuse in families is broken	<ul style="list-style-type: none"> We have in place a model and approaches that enables partners resources to be focussed on prevention and early intervention and our GIRFEC and Early Years frameworks are streamlined, integrated and evidenced as highly effective. 	Number of children on the Child Protection register	5.8%	Reduce by 15%	Reduce by 20%
		Number of still births: and Infant mortalities	7.9% (per 1000) 3.2% (per 1000)	Reduce by 15%	Reduce by 20%
		% of all children who have reached all expected developmental milestones at the time of 27-30 month health review	Baseline to be established	85% of children aged 30 months	Meet national targets
		% of all children will have reached all expected developmental milestones at the time the child starts primary school.	Baseline to be established	90% of children starting PS	Meet national targets
		Number of children referred to Child Reporter on lack of parental care	37.7%	Reduce by 15%	Reduce by 20%
		Number of Children referred to Child Reported on Drug and Alcohol grounds.	5.6%	4.5%	2%
		Satisfaction with Health Services GP services Hospitals	90% 90%	95% 95%	99% 99%
Our opportunities are not limited by poor health.	<ul style="list-style-type: none"> We have in place integrated anticipatory care/prevention programmes that promote and significantly improve adult health/healthy aging, complimenting health and social care priorities for older people. 	SMR (under 75's) - Heart Disease Cancer	126.2 281.7	<5% <5%	<10% <10%
		Gap between highest and lowest life expectancy rates Male	4.8%	Reduce	Reduce
		Female	2.5%		

APPENDIX A - Clackmannanshire Local Community Planning 'Place' Delivery Plan 2014/15

ACTION AREAS	KEY PARTNERSHIP PRIORITIES	LEAD/TIMEFRAMES
OUTCOME: OUR COMMUNITIES ARE SAFER		
Enhance partnership governance and collaborative working to ensure delivery of SOA outcomes.	<p>Develop a Community Safety Strategy for Clackmannanshire.</p> <p>Pilot weekly MATAC process - tactical profile supported by the partnership analyst.</p> <p>Conduct self-assessment to ensure drive on continuous improvement.</p> <p>Implement joint training on partnership and collaborative working (MATAC).</p> <p>Review joint resourcing to maximise impact of collective resources including a review of potential opportunities for co-location of key staff.</p>	<p>CHAIRS</p> <p>K HUTTON/INSPMITCHELL</p> <p>CHAIRS</p> <p>K HUTTON/INSPMITCHELL</p> <p>CHAIRS</p>
Take a victim centred approach to protecting the public through early and effective intervention and prevention	<p>Keep people safe on the roads through educational inputs and interventions.</p> <p>Address domestic abuse by supporting victims and families and pursuing offenders.</p> <p>Reduce harm caused by activities of serious and organised crime as well as other threats to communities.</p> <p>Improve quality of life by reducing ASB (public and domestic) and tackling violent crime.</p> <p>Keep people safe from fires in their homes through targeted Home Fire Safety Programme and training programme for partners.</p>	<p>G PRYDE/K HILLS</p> <p>G COOK (VAW) / K HILLS</p> <p>C JARVIE/INSP MITCHELL</p> <p>K HUTTON/INSPMITCHELL</p> <p>G PRYDE</p>
OUTCOME/S: OUR COMMUNITIES ARE MORE COHESIVE AND INCLUSIVE		
THE ENVIRONMENT IS PROTECTED AND ENHANCED FOR ALL		
Work in partnership to address Anti-social Behaviour	<p>Ensure weekly ASB trends/hotspot analysis are prepared and shared with partners.</p> <p>Work with Community partners to implement local ASB plans and diversionary activities based on local knowledge/intelligence.</p>	<p>K HUTTON/INSPMITCHELL (MATAC)</p> <p>J BAXTER/BILL MILLER</p>
Work in partnership to ensure a safe environment in Clacks	Work with partners, communities and businesses to implement the Government Counter Terrorism "CONTEST" strategy through identifying and supporting vulnerable people (VPR Process) and business advice.	POLICE

	Work with key local businesses to provide advice and support on a range of risk areas - Fire Safety and Crime.	J BAXTER/G PRYDE/BJSP
Work in partnership with communities to improve the quality of life for our residents.	<p>Ensure that all communities have community action plans in place which identifies local aspirations and priorities.</p> <p>Ensure that support is in place to build capacity in communities (Asset Based Approaches)</p> <p>Implement a unified community engagement framework document which will be a practical resource for partners and communities to support planning and delivery of engagement activities. This work should include details of good practice currently in place in Clackmannanshire.</p> <p>Put in place a comprehensive guide - 'What's On' in Clackmannanshire, list of events for 2014 and opportunities for adult learning.</p> <p>Review use of community assets and one-stop shops and facilitate where appropriate community ownership/co-production models of community based service delivery.</p>	<p>M HILL(CTSI)</p> <p>C JARVIE</p> <p>J STRAIN</p> <p>NHS (TBC)</p>
OUTCOME: SUBSTANCE MISUSE AND ITS EFFECTS ARE REDUCED VULNERABLE PEOPLE AND FAMILIES ARE SUPPORTED		
Reduce harm caused by Alcohol and drugs in local communities	<p>Work in partnership to deliver the themes in the Alcohol and Drugs Partnership Action Plan:</p> <ul style="list-style-type: none"> • develop policies and procedures, workforce development and a communications strategy; • develop early years services in relation to substance misuse, pre-birth and early years practice; • develop services for young people and their families. 	ALCOHOL & DRUGS PARTNERSHIP S SNEDDON / V CORBETT
Provide support to Vulnerable People and Families	<p>Identify vulnerable people and families and implement timely support interventions including good quality information and advice.</p> <p>Ensure that partner referrals are appropriate through VPR system and information sharing</p>	<p>CHAIRS (MATAAC)</p> <p>SOCIAL SERVICES (TBC)</p>

APPENDIX B

CHILDREN AND YOUNG PEOPLE IMPLEMENTATION PARTNERSHIP

**Development of Integrated Children’s Services Plan 2014-2017
High level Action Plan**

	TASK	TIMESCALE	LEAD/S	SUPP ORT	STATUS
1	Establish a Core Group to take forward development of a single Integrated Children’s Service Plan which serves both Clackmannanshire and Stirling’s Community Planning Partnerships.	November 2013 – March 2014	Sharon Johnston/ Sheila Graeme	Core group Project team	Core Group established, and scope of project completed.
2	Clarify governance arrangements and reporting requirements across the Clackmannanshire and Stirling Community Partnerships	By March 2014	Stuart Crickmar Bill Scott	Core group	Agreement in principle to consider one CPP group for ICSP.
3	Develop a Scoping document to define the remit, style and content of the ICSP	By 31 st January 2014	C Jarvie C Walker A Ryan	Core group Project team	Scoping document completed. Consultation planned.
5	Develop and facilitate partnership workshops to agree: <ul style="list-style-type: none"> • Priority Themes • Aims and Objectives • Consultation and engagement plan • Key Actions • Key Measures 	By March 2014	Project Team	Core Group	Process being planned , dates and workshops to be agreed and confirmed.

	TASK	TIMESCALE	LEAD/S	SUPP ORT	STATUS
6	Using outputs from workshops produce a consultative draft ICSP	By April 2014	S Johnston L Purdie	Core Group Project team	
7	CPP Leadership group sign off final draft of ICSP	By April 2014	Stuart Crickmar Bill Scott	Core group Project Team	
8	Implement consultation and Engagement Plan	April – June 2014	CYPIP	Project Team	
9	Final sign off from CPP for ICSP	By June 2014	Stuart Crickmar Bill Scott	Core Group Project team	
10	Implement Monitoring and Reporting Framework	By June 2014	Service Leads	Project Team	

APPENDIX C - ADULT JOURNEY PARTNERSHIP DRAFT ACTION PLAN

No	DRAFT ACTION PLAN - 2014/15	Responsible Person	By When
1	Within the context of community planning, establish an effective adult learning partnership with all providers in Clackmannanshire, including the third sector, to deliver a more integrated information, advice and learning programme and experience centred around strategic priorities and need.	Group Leads - tbc	March 2014
2	Audit current adult learning provision in Clackmannanshire - identified gaps/overprovision and ensure plans and available resources are focus on key priorities	Group Leads	March 2014
3	Ensure effective partnerships with schools and Forth Valley College to provide further routes to progression for learners	Group Leads	December 2014
5	Develop the volunteer network which supports the work carried out by the Adult Literacy, ICT and ESOL tutors. Seek out more volunteers through events and publicity and provide them with training in their area of support.	Group Leads	March 2015
6	Promote and increase usage of community learning resources	Group Leads	March 2015
7	Develop a marketing plan to ensure learners are aware of opportunities	Group Leads	June 2014
8	Based on Getting it Right for Everyone principles develop integrated multiagency interventions that enable key adult groups to build resilience and coping strategies	Group Leads	March 2015
9	Pilot a multiagency data sharing system that tracks monitors and evaluates supported adults/learners from initial contact through to self reliance/resilience.	Group Leads	March 2015
10	Put in place a multiagency workforce plan that is designed to raise standards across the board and ensure that practice is aligned with Curriculum for Excellence and Getting it Right for Everyone	Group Leads	
11	Put in place robust performance and evaluation that enables understanding that required outcomes are being delivered	Group Leads	October 2014

APPENDIX D - Reshaping Care for Older People Strategic Plan 2013-14

No	Priorities for 2014/15	Responsible Person	By When
1	<p>Preventative and Proactive Care in the Community and Support at Home</p> <p>Activity:</p> <ol style="list-style-type: none"> 1. Continued support of the Third Sector. 2. Increased care at home 3. Support flexible respite provision <p>Outcome Indicators:</p> <ul style="list-style-type: none"> • % of older people aged 65+ who live in housing rather than a care home or hospital setting • Respite care for older people per 1000 population • No. of housing adaptations required within the year and average time to complete adaptation 	Jane Menzies	
2	<p>Anticipating and Preventing Unnecessary Hospital Admission.</p> <p>Activity:</p> <ol style="list-style-type: none"> 1. Support initiatives to prevent admission e.g. the development of the Frail Elderly Unit in FVRH 2. Provision of Anticipatory Care Plans and Support <p>Outcome Indicators:</p> <ul style="list-style-type: none"> • Proportion of people aged 75 and over living at home who have an anticipatory care plan that is shared with out of hours staff • Rates of people aged 65+ presenting to Accident and Emergency with the principle diagnosis of a fall 	Kathy O'Neill	

No	Priorities for 2014/15	Responsible Person	By When
3	<p>Reducing Hospital Stays and Supporting Early Supported Discharge</p> <p>Activity:</p> <ol style="list-style-type: none"> 1. Reducing time spent in hospital 2. Supporting swift discharge <p>Outcome Indicators:</p> <ul style="list-style-type: none"> • Number of delayed discharges over 4 weeks • Total bed days occupied due to delayed discharges • % of Clackmannanshire service users aged 65 and over with intensive care needs who receive 10 hours of care or more of home care per week (shifting the balance of care indicator) 	Jane Menzies	
4	<p>Promoting Independence and Reducing Dependence</p> <p>Activity:</p> <ol style="list-style-type: none"> 1. Roll out of intermediate case model 2. Review of service users' experience <p>Outcome Indicators:</p> <ul style="list-style-type: none"> • % of Social Service users surveyed who feel more independent following social services report • % of people aged 65+ with intensive support needs receiving care at home • % of service users who feel safe as a result of using social services • Number of properties restricted to use for over 65s and number of additions to this element of housing stock 	Maureen Dryden	