Clackmannanshire Council

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Greenfield, Alloa, Scotland, FK10 2AD (Tel.01259-450000)

Resources and Audit Sub Committee

Wednesday 11 June 2014 at 10.00 am

Venue: Council Chamber, Greenfield, Alloa, FK10 2AD

Date	Time

RESOURCES AND AUDIT SUB COMMITTEE

The Council's Scheme of delegation allows standing committees to establish sub committees subject to approval by Council (Scheme of Delegation para 4.5).

At its meeting on 14 March 2013, the Clackmannanshire Council approved the establishment of a sub committee of the Resources and Audit Committee with the following remit:

- The scrutiny of community planning and its effectiveness.

- Monitoring the performance of the Scottish Police Force and Scottish Fire Service against agreed outcomes, standards and targets as they relate to Clackmannanshire.

- The scrutiny of public sector reform

The Resources and Audit Sub Committee has no executive authority.

3 June 2014

A MEETING of the RESOURCES AND AUDIT SUB COMMITTEE will be held within the Council Chamber, Greenfield, Alloa, FK10 2AD, on WEDNESDAY 11 JUNE 2014 at 10.00 am.

NIKKI BRIDLE
Director of Finance and Corporate Services

B U S I N E S S

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RESOURCES AND AUDIT SUB-COMMITTEE – MEMBERS

Councillors			Wards		
Councillor	Archie Drummond	(Convenor)	2	Clackmannanshire North	INDP
Councillor	Les Sharp	(Ex Officio)	1	Clackmannanshire West	SNP
Councillor	Craig Holden		4	Clackmannanshire South	SNP
Councillor	Bobby McGill		2	Clackmannanshire North	LAB
Councillor	Jim Stalker		1	Clackmannanshire West	LAB
Councillor	Gary Womersley		3	Clackmannanshire Central	SNP

**MINUTES OF MEETING of the RESOURCES AND AUDIT SUB COMMITTEE held within
the Council Chamber, Greenfield, Alloa, FK10 2AD, on WEDNESDAY 19 FEBRUARY
2014 at 10.00 am.**

PRESENT

Councillor Archie Drummond, Convenor (In the Chair)
Councillor Gary Womersley
Councillor Donald Balsillie *(S)*
Councillor Jim Stalker (From Item 5)

IN ATTENDANCE

Cherie-Ann Jarvie, Service Manager, Strategy and Performance
David Thomson, Solicitor, Legal Services (Clerk to the Committee)
Chief Superintendent David Flynn, Divisional Commander, Police Scotland
Chief Inspector Stephen Sneddon, Area Commander, Police Scotland
Jim Cattanach, Divisional Business Assurance Officer, Police Scotland
LSO Kenny Rogers, Stirling and Clackmannanshire, Scottish Fire and Rescue Service
Gordon Pryde, Stirling and Clackmannanshire, Scottish Fire and Rescue Service

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Before the start of business, the Convenor advised that three additional papers had been
provided for the meeting, copies of which had been made available to Members. The
Convener advised that "The Proposed Changes to the Policing Model Across Forth Valley" is
to be taken as an appendix to Item 5 on the Agenda - Police Performance Report for
Clackmannanshire Quarter 3 2013/14. There is also a copy of a letter from the Convenor to
Chief Inspector Stephen Sneddon for information which has resulted in the production of a
report "Forth Valley Closed Circuit Television Partnership. In term of Standing Orders 11.5
the Convenor intimated that the report would be considered at today's meeting as he was
satisfied that it was a matter of urgency which should be dealt with before the next meeting of
the Sub Committee.

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R&ASC.17   APOLOGIES

Apologies for absence were received from Councillor Craig Holden and Councillor Bobby
McGill. Councillor Balsillie attended as substitute for Councillor Holden.

R&ASC.18   DECLARATIONS OF INTEREST

None.

**R&ASC.19   MINUTES OF MEETING: RESOURCES AND AUDIT SUB COMMITTEE 10
DECEMBER 2013**

The minutes of the meeting of the Resources and Audit Sub Committee held on 10 December
2013 were submitted for approval.

The minutes of the meeting of the Resources and Audit Sub Committee held on 10 December
2013 were agreed as a correct record and signed by the Convenor.

R&ASC.20   FIRE PERFORMANCE REPORT - QUARTER THREE 2013/14

A report which provided the Sub Committee with the quarter three performance of the Scottish Fire and Rescue Service (SFRS) in Clackmannanshire was submitted by the Local Senior Officer (LSO) for Clackmannanshire and Stirling. The report was based on performance against objectives and targets set out in the interim Local Fire Plan for Clackmannanshire 2013/14.

The LSO advised a change on Page 15 of the Covalent report (reference number SAP FIR 01a) - the number of accidental dwelling fires in Quarter 3 should be 5, not 4 as noted in the report.

Motion

That Committee agrees the recommendations set out in the report.

Moved by Councillor Archie Drummond. Seconded by Councillor Gary Womersley.

Decision

Having commented on and challenged the report as appropriate, the Sub Committee agreed to note the information set out in the report for quarter three performance of the SFRS in Clackmannanshire.

Councillor Stalker joined the meeting at this point in the proceedings.

R&ASC.21   POLICE PERFORMANCE REPORT FOR CLACKMANNANSHIRE - QUARTER THREE 2013/14

A report which provided the Sub Committee with the quarter three performance of Police Scotland in the Clackmannanshire local authority area was submitted by the Local Police Commander (LPC). The report was based on performance against the Local Policing Plan (LPP) for Clackmannanshire and identified emerging trends.

The LPC also submitted an additional appendix, which set out the proposed changes to the Policing Model across Forth Valley.

The Sub Committee heard a presentation on Policing Clackmannanshire (April-December 2013) from Chief Superintendent David Flynn, Divisional Commander, Police Scotland, and had opportunity to put questions to Chief Superintendent Flynn.

Motion

That Committee agrees the recommendations set out in the report.

Moved by Councillor Archie Drummond. Seconded by Councillor Donald Balsillie.

Decision

Having commented on and challenged the report as appropriate, the Sub Committee agreed to note the information set out in the report for quarter three performance of Police Scotland in the Clackmannanshire local authority area.

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R&ASC.22   FORTH VALLEY CLOSED CIRCUIT TELEVISION PARTNERSHIP

A report which provided the Sub Committee with information about the operation and outcomes of the Forth Valley CCTV Partnership in respect of Clackmannanshire was submitted by the Local Police Commander (LPC).

In term of Standing Orders 11.5 the Convenor intimated that the report would be considered at today's meeting as he was satisfied that it was a matter of urgency which should be dealt with before the next meeting of the Sub Committee.

Motion

That Committee agrees the recommendations set out in the report.

Moved by Councillor Archie Drummond. Seconded by Councillor Gary Womersley.

Decision

Having commented on and challenged the report as appropriate, the Sub Committee agreed to note the information set out in Forth Valley Closed Circuit Television Partnership report.

ENDS 11.55 am

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CLACKMANNANSHIRE COUNCIL

Report to Resources & Audit Sub-committee

Date of Meeting: 11 June 2014

Subject: Community Well-being Partnership Report, Q3, 2013/14

Report by: Head of Strategy & Customer Services

1.0 Purpose

1.1. The purpose of this report is to provide an update on the progress of the Community Well-Being Partnership team in quarter three of 2013/14. The partnership met on the 14th February 2014. This report provides a summary of developments and key initiatives to date.

2.0 Recommendations

2.1. It is recommended that the Committee notes, challenges and comments on the report.

3.0 Considerations

3.1. Part of the remit of the Resources & Audit Sub-committee, as approved by Council in March 2013, is scrutiny of community planning and its effectiveness.

3.2. Appendix 1 contains a report, prepared by the Chair of the Alliance's Community Well-being Partnership Team, which provides an outline of progress made during Quarter 3, 2013/14.

3.3. The Alliance requires that each partnership team prepare a delivery plan. Attached at Appendix 2 is the draft delivery plan being prepared by the Community Well-being Partnership Team.

4.0 Sustainability Implications

4.1. There are no sustainability implications arising from this report.

5.0 Resource Implications

5.1. Financial Details

5.2. There are no direct financial implications arising from this report.

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5.3. Finance have been consulted and have agreed the financial implications as set out in the report.   Yes ☑

5.4.   Staffing - there no staff implications arising from this report.

6.0   Exempt Reports

6.1.   Is this report exempt?   Yes ☐ (please detail the reasons for exemption below)   No ☑

7.0   Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

(1)   **Our Priorities** (Please double click on the check box ☑)

The area has a positive image and attracts people and businesses	☑
Our communities are more cohesive and inclusive	☑
People are better skilled, trained and ready for learning and employment	☑
Our communities are safer	☑
Vulnerable people and families are supported	☑
Substance misuse and its effects are reduced	☑
Health is improving and health inequalities are reducing	☑
The environment is protected and enhanced for all	☑
The Council is effective, efficient and recognised for excellence	☐

(2)   **Council Policies** (Please detail)

8.0   Equalities Impact

8.1   Have you undertaken the required equalities impact assessment to ensure that no groups are adversely affected by the recommendations?
Yes ☐   No ☑ n/a

9.0   Legality

9.1   It has been confirmed that in adopting the recommendations contained in this report, the Council is acting within its legal powers.   Yes ☑

10.0   Appendices

10.1   Please list any appendices attached to this report. If there are no appendices, please state "none".

Appendix 1 - CWPT, Quarter 3 2013/14 Report to Clackmannanshire Alliance

Appendix 2 - CWPT, Draft Delivery Plan

11.0 Background Papers

11.1   Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)

Yes ☐ (please list the documents below)   No ☑

Author(s)

NAME	DESIGNATION	TEL NO / EXTENSION
Cherie Jarvie	Strategy & Performance Manager	2365

Approved by

NAME	DESIGNATION	SIGNATURE
Stuart Crickmar	Head of Strategy & Customer Services	████████████
Nikki Bridle	Director of Finance & Corporate Services	████████████

CLACKMANNANSHIRE ALLIANCE

Report to: Clackmannanshire Alliance

Date of Meeting: 7th March 2014

Subject: Community Well-being Partnership Quarter 3

Report by: Community Well-being Partnership

1.0   Purpose

The purpose of this report is to provide an update on the progress of the Community Well-Being Partnership team in quarter three of 2013/14. The partnership met on the 14th February 2014. This report provides a summary of developments and key initiatives to date.

2.0   Recommendations

It is recommended that the Alliance;

- notes, challenges and comments on the report for quarter three in 2013/14.

3.0   Considerations

<u>Development of Supporting Structures</u>

Leads for the undernoted sub groups have now been identified and work is ongoing to develop actions plans under each theme as follows:

- Local Community Planning Partnership;
- Children and Young People Implementation Partnership
- Adult Journey Partnership
- Reshaping Care for Older People Partnership

Whilst progress in developing a Delivery Plan has been slower than planned, a draft of the initial plan has been submitted to the Alliance to demonstrate the progress which has been made in this regard. In addition a number of initiatives and developments have been progressed by the CWPT in quarter three of 2013/14. A summary of these developments is provided here under each of the customer journey life stages.

1. **Local Community Planning**

   Local Community Planning Action Plan

   A draft local Community Planning Action Plan has been developed and is being taken forward by the group under the outcomes Our Communities and Safer, Vulnerable People are Supported and Our Communities are Inclusive and Cohesive. The membership and appropriate leads for each action area are detailed in the plan. The priority areas for the group are; Substance Misuse, Vulnerable People and Anti-Social Behaviour and Community Wellbeing.

   The Group has developed a draft Community Safety Strategy which will cover the period 2014-17. The strategy promotes and guides partnership working and highlights that the aim of the Group is to ensure that offenders are properly targeted, victims are supported effectively, local public spaces are safe, and that all operational partners on the ground are working together.

   The Group continues to use a Multi-Agency Tactical Co-ordination process (MATAC). This is a weekly tool that is prepared by the partnership analyst, is informed by services and informs services of weekly hot-spot issues in terms of Offenders, Victims, Place and any particular vulnerabilities. Multi-agency tasking then takes place with partners.

2. **Adult Journey Partnership**

   Adult Journey Action Plan

   A multi agency Adult Journey Strategic Group has been formed to take forward the work of this partnership.

   An adult learning mapping exercise has been carried out and the group have agreed a draft workplan for 2014-15. This workplan has been incorporated into the CWPT Delivery Plan.

3. **Child Journey - Children and Young People Implementation Partnership**

   Integrated Childrens Services Plan (ICSP)

   Work continues on the development of a refreshed 5 year Integrated Children Services Plan (ICSP). The new plan will provide the framework for delivering integrated services for children and young people in both Clackmannanshire and Stirling. The plan will tie in with the SOAs of both CPP areas.

   GIRFEC Implementation

   The Forth Valley GIRFEC Integrated Assessment Framework (IAF) Group has updated the action plan to embed the IAF into practice. The Forth Valley Training group has also met to review the training schedule and uptake of the courses for practitioners. The e-module training will now form part of the suite of training opportunities that new staff have to raise awareness of GIRFEC.

   Early Years

An early years core group has been established to develop models of implementing 600 hours of early learning and childcare across all early years settings for 3 and 4 years olds, and for Looked After Children 2 year olds who are subject to a kinship care order. In January the Scottish Government announced the introduction of 600 hours of early learning and childcare for 2 year olds in workless households. This is being introduced from August 2014. A new core working group has been formed to identify eligible families, assess capacity and plan early learning and childcare provision.

Early Years Collaborative EYC

A number of small 'tests' of change continue to be trialled across Clackmannanshire under the Early Years Collaborative programme. These include initiatives to increase the numbers of mothers breastfeeding; maternity service users booked in by 12 weeks; uptake of healthy start vitamins; physical exercises in nurseries to improve co-ordination and concentration; parenting bonding and attachment through bedtime reading and toddler walking; speech and language and the damage caused by the use of baby soothers.

The Community Planning Partnership was represented at the EYC Learning Session in January 2014 by a number of early years practioners. A new workstream has been introduced (workstream 5) concentrating on children from the start of primary 1 to the end of primary 4. The aim of this workstream is to ensure that 90% of all children reach their expected developmental milestones and learning outcomes by the end of primary 4.

4. **Older Persons Journey**

Strategic Commissioning Plan for Older People 2013-2023

A strategic commissioning plan for older people has been developed across Clackmannanshire and Stirling. This plan sets out the 10 year strategic vision for care for older people and the 3 year delivery framework which aim to deliver partners ambitions. This has been translated into a clear action plan that will serve as the basis for future reporting to the Alliance, accompanied by a set of relevant performance measures. This will illustrate the partnership progress in shifting the balance of care from institutions to care at home. The older peoples commissioning work will be developed further to prepare us for Health and Social care integration.

Reshaping Care for Older People

Significant consultation has allowed the partnership to focus on areas of priority, these are progressed via the Reshaping Older Peoples care strategy group. In parallel, significant work is underway to establish a clear picture of performance and demand across the care pathway.

There has been a comprehensive review of Change Fund activity, reviewing how projects are meeting outcomes and reaching agreement as to future funding arrangements. A discussion will take place to ensure, where appropriate, funding is appropriately mainstreamed with other commissioning activity.

Reducing admissions, facilitating early discharge and development of intermediate care remain core areas for development and good progress is being made.

PERFORMANCE

The partnership is still in the process of developing performance frameworks to support each of the partnership groups delivery action plans. This will be monitored through the CWPT team and reported to Alliance and Resources and Audit Sub-Committee. A CWPT action plan will be presented to the Alliance in March for approval and to committee thereafter.

RISKS, OPPORTUNITIES AND THREATS

A risk management framework will be developed for each partnership group to support the delivery action plans. These will be monitored through the CWPT and reported to the Alliance and Resources and Audit Sub-Committee.

CLACKMANNANSHIRE ALLIANCE

DRAFT
COMMUNITY WELLBEING PARTNERSHIP TEAM DELIVERY PLAN
2014/15

CONTENTS

Introduction

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Performance

Risks

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Introduction

The Alliance considered the SOA 2013-23 in June 2013, which was subsequently signed-off by Ministers. It set out clearly delegated responsibly to the Community Wellbeing Partnership Team, which are contained within this report.

The Community Well-being Partnership Team agreed in principle at its May 2013 meeting that, to facilitate a more integrated approach to the delivery of public services, its sub-structures should allow Partners to better focus on 'People' and 'Place' moving away from the more traditional theme-based structures.

As a result, 4 sub groupings were agreed, these are:

- Local Community Planning Partnership
- Children and Young Persons Implementation Partnership
- Adult Journey Partnership
- Reshaping Care for Older People Partnership

The roles, remits and leads for these were agreed by the Alliance in September 2013. The Alliance also agreed that the CWPT should also develop a Delivery Plan for endorsement at an early opportunity.

This is the first CWPT Delivery Plan. It is very much developing, and will be refined over time. Nevertheless, it represents an important milestone on the journey to truly integrated public service delivery in Clackmannanshire.

Context

The SOA sets out the following outcomes that the CWPT should focus on:

Long term Outcomes: we will have been successful if in 10 years time we can demonstrate that:

- Local people participate in local democracy and in community life.
- We have fewer stigmatised communities
- Our communities are free from the visible signs of crime and disorder, and people feel safe in their homes.
- All children have the best possible start in life
- The cycle of substance misuse in families is broken
- Our opportunities are not limited by poor health
- We have reduced the number of properties that are at risk of flooding
- We have minimised the amount of waste we send to landfill
- People feel good about their physical surroundings, and use and enjoy outdoor space

Priority Action Areas - Years 1- 3

- Put in place effective models that seamlessly integrate public service operational delivery enables the totality of partner resources to be focused on prevention and early intervention approaches
- Put in place effective integrated local community partnership plans for all communities that harness all community assets to build a platform for early intervention approaches and sustainable community development, and regeneration/employability opportunities.
- Put in place effective integrated anticipatory care/prevention. programmes that promote and significantly improve adult health/healthy ageing, complimenting health and social care priorities for older people
- Put in place effective fully integrated models of service delivery organised around the GIRFEC framework, providing targeted and intensive early intervention support that breaks down the cycle of social inequality and deprivation

Performance - Well-being and Early Intervention

What will be different in 10 years time?	What needs to be different in 3 years time?	How will we measure success	2011/12 Performance	2016 Target	2023 Target
Local People participate in local democracy and in community life. We have fewer stigmatised communities	• We have stronger and more resilient communities who are actively involved in designing, shaping and delivering services. This is achieved by integrated local partnership plans for each community that harness all community assets and enable early intervention approaches, sustainable community development and regeneration/employability opportunities.	% adults who rate their neighbourhood as a good place to stay	89%	95%	99%
		% of residents who have a good quality of life	88%	95%	99%
		% residents who feel that Clackmannanshire has a strong sense of community	54%	65%	80%
		Number of active community groups	480	500	550
		Number of residents participating in: community groups volunteering	 17% 23%	 30% 40%	 50% 50%
		Level and satisfaction with how public services are delivered in Clackmannanshire.	83%	90%	99%
		% of residents who report that public agencies work well together	32%	50%	75%
Our communities are free from the visible signs of crime and disorder and people feel safe in their homes	• We have in place a model and approaches which enables prevention and early intervention around the Whole Systems Approach for youth justice. • We ensure that we have in place a model and approaches which protect our vulnerable young people and vulnerable adults, reducing instances of crime and fires in the home.	Number of adults with adult support and protection orders			
		% of people who often or most of the time feel fearful about becoming a victim of crime.	33%	25%	15%
		Number of domestic abuse incidents reported to Police	796		
		Satisfaction with how local agencies are tackling crime and fear of crime.	34%	45%	75%
		Satisfaction with Fire Service	New Indicator		
		Satisfaction with Police Service	80%	90%	99%
New All children have the best start to life The cycle of substance misuse in families is broken	• We have in place a model and approaches that enables partners resources to be focussed on prevention and early intervention and our GIRFEC and Early Years frameworks are streamlined, integrated and evidenced as highly effective.	Number of children on the Child Protection register	5.8%	Reduce by 15%	Reduce by 20%
		Number of still births: and Infant mortalities	7.9% (per 1000) 3.2% (per 1000)	Reduce by 15%	Reduce by 20%
		% of all children who have reached all expected developmental milestones at the time of 27-30 month health review	Baseline to be established	85% of children aged 30 months	Meet national targets
		% of all children will have reached all expected developmental milestones at the time the child starts primary school.	Baseline to be established	90% of children starting PS	Meet national targets
		Number of children referred to Child Reporter on lack of parental care	37.7%	Reduce by 15%	Reduce by 20%
		Number of Children referred to Child Reported on Drug and Alcohol grounds.	5.6%	4.5%	2%
		Satisfaction with Health Services GP services Hospitals	 90% 90%	 95% 95%	 99% 99%
Our opportunities are not limited by poor health.	• We have in place integrated anticipatory care/prevention programmes that promote and significantly improve adult health/healthy aging, complimenting health and social care priorities for older people.	SMR (under 75's) - Heart Disease Cancer	 126.2 281.7	 <5% <5%	 <10% <10%
		Gap between highest and lowest life expectancy rates Male Female	 4.8% 2.5%	 Reduce	 Reduce

APPENDIX A - Clackmannanshire Local Community Planning 'Place' Delivery Plan 2014/15

ACTION AREAS	KEY PARTNERSHIP PRIORITIES	LEAD/TIMEFRAMES
OUTCOME: OUR COMMUNITIES ARE SAFER		
Enhance partnership governance and collaborative working to ensure delivery of SOA outcomes.	Develop a Community Safety Strategy for Clackmannanshire.	CHAIRS
	Pilot weekly MATAC process - tactical profile supported by the partnership analyst.	K HUTTON/INSPMITCHELL
	Conduct self-assessment to ensure drive on continuous improvement.	CHAIRS
	Implement joint training on partnership and collaborative working (MATAC).	K HUTTON/INSPMITCHELL
	Review joint resourcing to maximise impact of collective resources including a review of potential opportunities for co-location of key staff.	CHAIRS
Take a victim centred approach to protecting the public through early and effective intervention and prevention	Keep people safe on the roads through educational inputs and interventions.	G PRYDE/K HILLS
	Address domestic abuse by supporting victims and families and pursuing offenders.	G COOK (VAW) / K HILLS
	Reduce harm caused by activities of serious and organised crime as well as other threats to communities.	C JARVIE/INSP MITCHELL
	Improve quality of life by reducing ASB (public and domestic) and tackling violent crime.	K HUTTON/INSPMITCHELL
	Keep people safe from fires in their homes through targeted Home Fire Safety Programme and training programme for partners.	G PRYDE
OUTCOME/S: OUR COMMUNITIES ARE MORE COHESIVE AND INCLUSIVE		
THE ENVIRONMENT IS PROTECTED AND ENHANCED FOR ALL		
Work in partnership to address Anti-social Behaviour	Ensure weekly ASB trends/hotspot analysis are prepared and shared with partners.	K HUTTON/INSPMITCHELL (MATAC)
	Work with Community partners to implement local ASB plans and diversionary activities based on local knowledge/intelligence.	J BAXTER/BILL MILLER
Work in partnership to ensure a safe environment in Clacks	Work with partners, communities and businesses to implement the Government Counter Terrorism "CONTEST" strategy through identifying and supporting vulnerable people (VPR Process) and business advice.	POLICE

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	Work with key local businesses to provide advice and support on a range of risk areas - Fire Safety and Crime.	J BAXTER/G PRYDE/BJSPT
Work in partnership with communities to improve the quality of life for our residents.	Ensure that all communities have community action plans in place which identifies local aspirations and priorities. Ensure that support is in place to build capacity in communities (Asset Based Approaches) Implement a unified community engagement framework document which will be a practical resource for partners and communities to support planning and delivery of engagement activities. This work should include details of good practice currently in place in Clackmannanshire. Put in place a comprehensive guide - 'What's On' in Clackmannanshire, list of events for 2014 and opportunities for adult learning. Review use of community assets and one-stop shops and facilitate where appropriate community ownership/co-production models of community based service delivery.	M HILL(CTSI) C JARVIE J STRAIN NHS (TBC)

OUTCOME: SUBSTANCE MISUSE AND ITS EFFECTS ARE REDUCED

VULNERABLE PEOPLE AND FAMILIES ARE SUPPORTED

Reduce harm caused by Alcohol and drugs in local communities	Work in partnership to deliver the themes in the Alcohol and Drugs Partnership Action Plan: • develop policies and procedures, workforce development and a communications strategy; • develop early years services in relation to substance misuse, pre-birth and early years practice; • develop services for young people and their families.	ALCOHOL & DRUGS PARTNERSHIP S SNEDDON / V CORBETT
Provide support to Vulnerable People and Families	Identify vulnerable people and families and implement timely support interventions including good quality information and advice. Ensure that partner referrals are appropriate through VPR system and information sharing	CHAIRS (MATAC) SOCIAL SERVICES (TBC)

CHILDREN AND YOUNG PEOPLE IMPLEMENTATION PARTNERSHIP

Development of Integrated Children's Services Plan   2014-2017
High level Action Plan

	TASK	TIMESCALE	LEAD/S	SUPPORT	STATUS
1	Establish a Core Group to take forward development of a single Integrated Children's Service Plan which serves both Clackmannanshire and Stirling's Community Planning Partnerships.	November 2013 – March 2014	Sharon Johnston/ Sheila Graeme	Core group Project team	Core Group established, and scope of project completed.
2	Clarify governance arrangements and reporting requirements across the Clackmannanshire and Stirling Community Partnerships	By March 2014	Stuart Crickmar Bill Scott	Core group	Agreement in principle to consider one CPP group for ICSP.
3	Develop a Scoping document to define the remit, style and content of the ICSP	By 31st January 2014	C Jarvie C Walker A Ryan	Core group Project team	Scoping document completed. Consultation planned.
5	Develop and facilitate partnership workshops to agree: • Priority Themes • Aims and Objectives • Consultation and engagement plan • Key Actions • Key Measures	By March 2014	Project Team	Core Group	Process being planned , dates and workshops to be agreed and confirmed.

	TASK	TIMESCALE	LEAD/S	SUPPORT	STATUS
6	Using outputs from workshops produce a consultative draft ICSP	By April 2014	S Johnston L Purdie	Core Group Project team	
7	CPP Leadership group sign off final draft of ICSP	By April 2014	Stuart Crickmar Bill Scott	Core group Project Team	
8	Implement consultation and Engagement Plan	April – June 2014	CYPIP	Project Team	
9	Final sign off from CPP for ICSP	By June 2014	Stuart Crickmar Bill Scott	Core Group Project team	
10	Implement Monitoring and Reporting Framework	By June 2014	Service Leads	Project Team	

APPENDIX C - ADULT JOURNEY PARTNERSHIP DRAFT ACTION PLAN

No	DRAFT ACTION PLAN - 2014/15	Responsible Person	By When
1	Within the context of community planning, establish an effective adult learning partnership with all providers In Clackmannanshire, including the third sector, to deliver a more integrated information, advice and learning programme and experience centred around strategic priorities and need.	Group Leads - tbc	March 2014
2	Audit current adult learning provision in Clackmannanshire - identified gaps/overprovision and ensure plans and available resources are focus on key priorities	Group Leads	March 2014
3	Ensure effective partnerships with schools and Forth Valley College to provide further routes to progression for learners	Group Leads	December 2014
5	Develop the volunteer network which supports the work carried out by the Adult Literacy, ICT and ESOL tutors. Seek out more volunteers through events and publicity and provide them with training in their area of support.	Group Leads	March 2015
6	Promote and increase usage of community learning resources	Group Leads	March 2015
7	Develop a marketing plan to ensure learners are aware of opportunities	Group Leads	June 2014
8	Based on Getting it Right for Everyone principles develop integrated multiagency interventions that enable key adult groups to build resilience and coping strategies	Group Leads	March 2015
9	Pilot a multiagency data sharing system that tracks monitors and evaluates supported adults/learners from initial contact through to self reliance/resilience.	Group Leads	March 2015
10	Put in place a multiagency workforce plan that is designed to raise standards across the board and ensure that practice is aligned with Curriculum for Excellence and Getting it Right for Everyone	Group Leads	
11	Put in place robust performance and evaluation that enables understanding that required outcomes are being delivered	Group Leads	October 2014

APPENDIX D - Reshaping Care for Older People Strategic Plan 2013-14

No	Priorities for 2014/15	Responsible Person	By When
1	**Preventative and Proactive Care in the Community and Support at Home** **Activity:** 1. Continued support of the Third Sector. 2. Increased care at home 3. Support flexible respite provision **Outcome Indicators**: • % of older people aged 65+ who live in housing rather than a care home or hospital setting • Respite care for older people per 1000 population • No. of housing adaptations required within the year and average time to complete adaptation	Jane Menzies	
2	**Anticipating and Preventing Unnecessary Hospital Admission.** **Activity**: 1. Support initiatives to prevent admission e.g. the development of the Frail Elderly Unit in FVRH 2. Provision of Anticipatory Care Plans and Support **Outcome Indicators**: • Proportion of people aged 75 and over living at home who have an anticipatory care plan that is shared with out of hours staff • Rates of people aged 65+ presenting to Accident and Emergency with the principle diagnosis of a fall	Kathy O'Neill	

No	Priorities for 2014/15	Responsible Person	By When
3	**Reducing Hospital Stays and Supporting Early Supported Discharge** **Activity:** 1. Reducing time spent in hospital 2. Supporting swift discharge **Outcome Indicators**: • Number of delayed discharges over 4 weeks • Total bed days occupied due to delayed discharges • % of Clackmannanshire service users aged 65 and over with intensive care needs who receive 10 hours of care or more of home care per week (shifting the balance of care indicator)	Jane Menzies	
4	**Promoting Independence and Reducing Dependence** **Activity**: 1. Roll out of intermediate case model 2. Review of service users' experience **Outcome Indicators**: • % of Social Service users surveyed who feel more independent following social services report • % of people aged 65+ with intensive support needs receiving care at home • % of service users who feel safe as a result of using social services • Number of properties restricted to use for over 65s and number of additions to this element of housing stock	Maureen Dryden	

THIS PAPER RELATES TO
ITEM 5
ON THE AGENDA

Report to: Resources and Audit Sub-Committee

Date of Meeting: 11th June 2014

Subject: Clackmannanshire Local Fire Plan 2013/14 Quarter 4 Report

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Report by: Head of Strategy and Customer Services

1.0   Purpose

1.1.   The purpose of this report is to provide committee with the quarter four performance of the Scottish Fire and Rescue Service (SFRS) in Clackmannanshire. The report is based on performance against objectives and targets set out in the interim Local Fire Plan for Clackmannanshire 2013/14. Performance is detailed in the summary report at Appendix 1 and has been reported through Covalent.

2.0   Recommendations

2.1.   It is recommended that committee notes, challenges and comments on the report as appropriate.

3.0   Considerations

3.1.   This report is the fourth performance report under the new scrutiny arrangements set out in the Police and Fire Reform regulations. The report refers to performance for the fourth quarter of 2013/14 and compares with the equivalent quarter of 2012/13.

3.2.   A number of significant trends are highlighted. There were 9 accidental dwelling fires during the fourth quarter, a decrease of 3 incidents when compared to the same reporting period of 2012/13 but an increase of 5 when compared to the previous quarter of the current year. One of the incidents occurred in Alloa Central Ward, 2 in Alloa South Ward, 2 in Alloa West Ward and 4 in Alloa East Ward.

3.3.   The cause of 4 of these incidents is recorded as cooking related, 4 were electrical faults or faulty electrical equipment and one was a chimney fire.   In 6 incidents we were able to identify the person whose actions caused the fire; 4 incidents involved adults between the age of 18 and 64, 1 involved a youth age between 10 and 17 and one involved a person over 65. Smoke detection was present in 5 of the nine premises. None of these incidents had alcohol or drugs noted as a contributory factor.

3.4.   There were 14 instances of deliberate fire setting in the fourth quarter which is a decrease of 9 when compared against quarter four of 2012/13. A specific initiative aimed at reducing fire related ASB was implemented which focused on youth education and fire related anti-social behaviour. This contributed to the reduction in deliberate fires in the reporting period.

3.5.   Non-domestic fires are showing a slight reduction with 2 incidents reported representing a decrease of 2 when compared to the same period of 2012/13 and a decrease of 4 when compared to quarter 3 of the current year.

3.6.   The downward trend in false alarm calls has continued during the reporting period with a reduction of 12 when compared to the 2012/13 figures but an increase of 3 when compared to the previous quarter. This overall decrease is mainly due to a reduction in alarm system equipment failures following support given to premises operators in improving the management of their alarm systems. It is noteworthy however that false alarm calls continue to make up over 50% of all calls received by SFRS in Clackmannanshire and therefore this continues to be a key area of focus.

3.7.   There was 1 fire related casualty in the reporting period compared to 3 in the same period of 2012/13 with no casualties being reported in the previous quarter of the current year. Overall performance between 2012/13 and 2013/14 is positive with the number of casualties falling from 9 to 7.

3.8.   Scotland currently has no national standard for response times to fire incidents but in the former Central Scotland Fire & Rescue Service the benchmark time was set at 10 minutes. During the fourth quarter of this year the average response time to incidents in Clackmannanshire was 7 minutes 50 seconds which is a slight improvement on the previous quarter and well within the benchmark 10 minute period. This statistic will continue to be monitored and reported to the committee as appropriate.

3.9.   Attached at Appendix 2 is a copy of a letter received by the Chief Executive from Pat Watters, CBE, Chair of the Scottish Fire & Rescue Service Board that may be of interest to the Resources & Audit Sub-committee. The letter outlines the Board's decision on 30 January 2014 to establish 3 Fire Control centres for Scotland, these being in Dundee, Edinburgh and Johnstone.

4.0   Sustainability Implications

4.1.   There are no sustainability implications directly arising from this report.

5.0   Resource Implications

5.1.   Financial Details

5.2.   There are no financial implications for Clackmannanshire Council arising from this report.

5.3. The full financial implications of the recommendations are set out in the report. This includes a reference to full life cycle costs where appropriate. Yes ☑

5.4. Finance has been consulted and has agreed the financial implications as set out in the report. Yes ☑

5.5. Staffing

5.6. There are no staffing implications directly arising from this report.

6.0 Exempt Reports

6.1. Is this report exempt? Yes ☐ (please detail the reasons for exemption below) No ☑

7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

(1) **Our Priorities** (Please double click on the check box☑)

The area has a positive image and attracts people and businesses	☑
Our communities are more cohesive and inclusive	☐
People are better skilled, trained and ready for learning and employment	☐
Our communities are safer	☑
Vulnerable people and families are supported	☑
Substance misuse and its effects are reduced	☑
Health is improving and health inequalities are reducing	☐
The environment is protected and enhanced for all	☐
The Council is effective, efficient and recognised for excellence	☐

8.0 Appendices

8.1 Please list any appendices attached to this report. If there are no appendices, please state "none".

1) Performance Report (Covalent).

2) Letter from Chair of Scottish Fire & Rescue Services Board - Decision on Fire Controls

9.0 Background Papers

9.1 Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)

Yes ☐ (please list the documents below) No ☑

Author(s)

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Approved by

NAME	DESIGNATION	SIGNATURE
Stuart Crickmar	Head of Strategy & Customer Services	
Nikki Bridle	Director of Finance & Corporate Services	

Clackmannanshire Local Fire Plan 2013-14 Q4 report
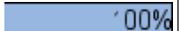
Guide to symbols used in this report

ACTIONS		PIs	
Status		**Long Trend** **(this quarter compared with the same quarter last year)**	
🔴	Overdue	⬆️	Performance has improved
✅	Complete	➖	Performance has remained the same
⚠️	Not Started; Check Progress	⬇️	Performance has declined
		❓	No comparison available - May be new indicator or data not yet available

Covalent Ref.	PI Description	2012/13	2013/14	Q4 2013/14		Latest Note
		Value	Value	Value	Long Trend	
SAP FIR 01a	Number of accidental dwelling fires	39	35	9	⬇	There were 9 accidental dwelling fire during the fourth quarter, a decrease of 3 incidents when compared to the same reporting period during 2012/13 and an increase of 5 when compared to the previous quarter of the current year. 1 of the incidents occurred in Alloa Central Ward, 2 occurred in Alloa South Ward, 2 occurred in Alloa West Ward and 4 occurred in Alloa East Ward. The causes of 4 of these incidents were cooking related activities, 4 were electrical faults or faulty electrical equipment and one was a chimney fire. In 6 incidents we were able to identify the person whose actions caused the fire; 4 incidents involved adults between the age of 18 and 64, 1 involved a youth age between 10 and 17 and on involved a person over 65. Smoke detection was present in 5 of the nine premises. None of these incidents had alcohol or drugs noted as a contributory factor.
SAP FIR 01c	Number of instances of deliberate fire setting	111	100	14	⬆	There were 14 instances in the fourth reporting quarter which is a decrease of 9 when compared against quarter four in 2012/13 and a decrease of 5 when compared to quarter 3 of the current year. 4 of the incidents were primary fires. During qtr. 4 a specific initiative aimed at reducing fire related ASB commenced. This contributed to the reduction in deliberate fire in the reporting period.
SAP FIR 01d	Number of non-domestic fires	22	20	2	⬆	There were 2 non-domestic fires during this reporting period, a decrease of 2 when compared to the same period during 2012/13 and a decrease of 4 when compared to quarter 3 of the current year. One of these fires was deliberately started.
SAP FIR 02c	Number of fire casualties	9	7	1	⬆	There was one fire casualty in the fourth quarter of 2012/13. This is a decrease of 2 when compared to the same reporting period during 2012/13 and an increase of 1 when compared to the previous quarter.
SAP FIR 03b	Number of false alarms	367	330	95	⬆	There has been a decrease of 12 false alarms during the reporting period when compared with the same period in 2012/13 and an increase of 3 when compared to the previous quarter. This decrease is mainly due to a reduction in equipment failure alarms. A new national policy for dealing with false alarms is in the process of being implemented which will improve management of such calls and will promote a further reduction.

Covalent Ref.	PI Description	2012/13 Value	2013/14 Value	Q4 2013/14 Value	Q4 2013/14 Long Trend	Latest Note
SAP FIR 04a	Number of road traffic collisions	77	73	3	[?]	Scottish Fire and Rescue Service attended 1 RTC during the reporting period, a decrease of 6 incidents compared with the same period during 2012/13. No casualties required to be extricated. It should be noted that there were 12 collisions in the Clackmannanshire area in the recording period resulting in 1 serious injury and 16 slight injuries. The actions identified in SAP FIR 016 and SAP FIR 017 reflects this statistic in addition to the incidents attended by the service and the accepted role that SFRS has in road safety education.

Covalent Ref.	Action	Due Date	Progress	Status	Latest Note
SAP FIR 001	Home Fire Safety visits. Number targeted at vulnerable people	31-Mar-2014	100%	✓	235 home fire safety visits have been carried out in the reporting qtr. 143 of these were targeted at people considered vulnerable or high risk. 97 visits required smoke detectors to be fitted. Following each accident dwelling fire the attending crews will complete a post domestic incident response which will include offering a HFSV to the occupier and to any neighbouring premises. Continued training to partner agencies such as Barnardo's to identify most vulnerable.
SAP FIR 002	Data analysis to ensure engagement is targeted at vulnerable groups - progress	31-Mar-2014	100%	✓	SFRS monitor engagement activities to ensure that they are targeted where most required. Through improved partnership referrals the skills and knowledge of our partners are being used to proactively target people at risk. The service also monitors the operational response to identify any trends and through reactive measures we ensure that these are addressed. There was a Strategic Case Conference as a result of recent fire fatalities involving a common trend of older victims. This had led to a number of recommendations with the main one being considered in Clackmannanshire is increasing the joint work with MECS.
SAP FIR 003	Links with community and community partners	31-Mar-2014	100%	✓	SFRS are represented on key partner forums including the Clackmannanshire Alliance, Community Well-being Partnership, Children's and Young Persons Tasking Group and are active in the Corporate Parenting Group. SFRS attend the JCCF and community Councils meetings on a rotational basis/by request. The LSO has taken over the chair of the CWPT.
SAP FIR 004	Awareness raising in Clackmannanshire - social media.	31-Mar-2014	100%	✓	The SFRS has started to access social media and are in the process of developing its use. Initial take up on the Twitter account has been very successful. Important messages updated regularly.

Covalent Ref.	Action	Due Date	Progress	Status	Latest Note
SAP FIR 005	Diversionary activities with young people at risk of fire setting and fire ASB	31-Mar-2014	100%	✅	One ASKS (Act Safe Keep Safe courses) was completed before end of financial year. These courses target 13-16 year olds who have been identified as at risk groups of fire related ASB, through their behaviours. Referrals to the course came from secondary support and Forth Valley College. Evaluation of previous courses has been positive and as part of this process, the referring agency is contacted at 6 and 12 months to confirm if there has been any reoffending. The fire service is working with the education department to launch Go Safe Scotland which is an internet based educational programme with a launch attended by some Clackmannanshire primary schools. 26 school or youth based educational event were completed.
SAP FIR 006	Identify young people at risk of fire setting and fire ASB	31-Mar-2014	100%	✅	Partnerships are established with Police Scotland, Barnardo's, Axis and Early and Effective Intervention - Youth Justice Referrals of which ASKS and one to one interventions are in place through the Children's Reporter. 1 young person has been referred in the reporting quarter.
SAP FIR 008	Improve information sharing with partners	31-Mar-2014	100%	✅	SFRS are represented on key partner forums including the Clackmannanshire Alliance and Community Well-being Partnership. Key officers also represent the service on a number of operational forums for example ASB Ops, Youth Justice Referral Group. The service has an established Vulnerable Persons Referral process whereby Police Officers can refer members of the community who may be at risk of fire to the SFRS. During the current reporting period 16 people were identified through this process and received a visit. In addition, there were 58 people referred by MECS and 16 referred by the housing department. There have been 2 training events where partners have released staff to be educated in fire related preventative measures and an improved referral process. This mirrors into the national direction on improving the targeting of HFSV's.
SAP FIR 009	Identify high risk commercial premises	31-Mar-2014	100%	✅	Through the risk proportionate audit process high risk premises are identified. This process is under constant review. Businesses that are considered high risk commercially include premises where high numbers of people are employed or where a valuable or unique service is offered to the community.
SAP FIR 010	Carry out annual safety audits of these premises	31-Mar-2014	100%	✅	Premises that are identified as high risk are audited on an annual basis by a local enforcement officer. 9 high risk premises have been audited in the reporting qtr.
SAP FIR 011	Work in partnership to ensure business continuity	31-Mar-2014	100%	✅	Enforcement officers are available to give fire safety advice to duty holders when requested. The service works in partnership with Healthy Working Lives programme to support and educate businesses on risks at work.

Covalent Ref.	Action	Due Date	Progress	Status	Latest Note
SAP FIR 012	Provide accessible information on fire safety and fire legislation for businesses through various comms channels	31-Mar-2014	100%	✅	Relevant Fire Safety Risk Assessment advice is given to duty holders when required to support their compliance with Fire Safety Law. Businesses are signposted to the government web site for Fire Safety legislation on all correspondence.
SAP FIR 013	Work with owners and occupiers of commercial premises to raise awareness of impact of false alarms and unwanted fire alarm signals	31-Mar-2014	100%	✅	Through the audit process, advice and assistance is given to businesses to ensure that fire alarm systems are appropriately installed and maintained to reduce the incidences of unwanted fire alarm signals and the negative impact that they can have both on businesses and the fire service.
SAP FIR 014	Target buildings with high levels of unwanted fire alarm signals to ensure they have appropriate procedures in place	31-Mar-2014	100%	✅	Premises with high and disproportionate rates of unwanted fire alarm calls are visited. Managers and relevant duty holders are brought together to ensure that appropriate measures are put in place to reduce unwanted fire alarm signals.
SAP FIR 015	Share information and develop engagement programmes to reduce the number of malicious calls	31-Mar-2014	100%	✅	SFRS Works in partnership with Police Scotland, Restorative Justice and Education Authority to identify and work with partners to engage early on problem areas. The service adopts a call challenge process with calls that are perceived to be malicious. In addition, the consequences of malicious calls are identified during educational visits to schools and other youth groups.
SAP FIR 016	Support educational work targeted at high risk groups on driving safety, work in partnership to get messages across to targetted groups	31-Mar-2014	100%	✅	On-going delivery to Year 4-6 at high schools on Road Safety. Passenger and pedestrian advice forms part of the safety input delivered to primary schools. Safe Drive Stay Alive programme was delivered with 808 S4-6 pupils attending in Jan 2014. Road safety education partnership being set up with all partners to discuss and implement education.
SAP FIR 017	Provide information and data to partners on RTC hotspots and inform road safety initiatives in Clacks	31-Mar-2014	100%	✅	Working with Police Scotland to provide statistical info on "hot spots" delivering localised road safety inputs to local area(s). Partnership with Transport Planning Officers from Clackmannanshire and Stirling in place which will provide real time information and assistance.

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Date	18 February 2014

Dear Ms McPherson

DECISION ON FIRE CONTROLS, SCOTTISH FIRE AND RESCUE SERVICE

On Thursday 30 January 2014, the Scottish Fire and Rescue Service (SFRS) Board took a decision in relation to the future location of Fire Controls in Scotland.

Following a robust discussion in public to scrutinise the proposals presented to the Board, members agreed that Edinburgh and Dundee would join Johnstone Control as the three Fire Controls for Scotland.

The decision to reduce the number of Fire Controls in Scotland is part of a wider 'Strategic Intent' to reduce duplication of services provided and the number of inherited property assets from the merger of the eight antecedent fire and rescue services to form a national service.

These proposals will allow us to create the appropriate infrastructure for a single, national service ensuring that we protect and improve frontline outcomes, make best use of our resources and ensure an equitable access to specialist resources across the country.

Creating the right infrastructure potentially realises an £18m capital receipt and annual resource savings of £4.7m, from property costs alone, which will allow us to invest that money elsewhere to support community safety and frontline activities and outcomes.

The SFRS Board was presented with a paper detailing six potential options from a combination involving Edinburgh, Dundee, Aberdeen and Inverness.

A range of criteria were used including an assessment of risks, which highlighted the combination of Blackness Road, Dundee and Tollcross, Edinburgh as the most suitable solution to complement Johnstone as the three Control room model for Scotland.

41

2 4 FEB 2014

The Board had previously agreed to retain Johnstone Control, the largest in Scotland, which currently handles more than 50% of all fire calls in Scotland. Activity levels have reduced significantly over previous years due to an increased focus on community safety and fire prevention activities meaning the remaining seven Controls handle a workload in the region of 100-130 incidents in a 24-hour period, with a significant variance in the number of calls handled at each location. Reducing the number of Controls will deliver efficiency savings and a more equitable distribution of calls between the Controls.

Presently eight separate systems are being maintained at Controls with many of the operating platforms approaching the end of their lifecycles. A replacement, single mobilising platform will allow for interoperability between the remaining Controls ensuring the most appropriate resources can be mobilised across Scotland, benefitting service delivery, community and firefighter safety.

There has been much discussion in relation to concerns over loss of local knowledge. It is important to say that efficient call handling is not solely dependent on local knowledge nor is it vested in the physical location of our properties but in the professional knowledge and training of our staff supported by sophisticated technology. Our systems use caller identification and location and dynamic mobilisation which identifies the nearest available appliance.

Each of the eight existing control rooms have been using gazetteers within their mobilising systems to assist Control personnel find the correct location of emergency incidents. These gazetteers have been developed and refined over a number of years, with information provided by address information suppliers, local councils, operational fire crews and various other sources.

The information includes postal addresses, but also objects without postal addresses including such things as lay-by numbers, forest access points, and landmarks, as well as places that have "locally known as" addresses.

As Control Rooms amalgamate, current mobilising gazetteers are transferred and merged in their entirety to ensure that this vital information is not lost.

I asked the Board to support the recommendation in favour of Dundee and Edinburgh to ensure the SFRS could provide a robust, resilient and fit for purpose, long-term solution for Fire Controls in Scotland.

In November, the SFRS Board endorsed a Working Together Framework, formalising the ethos of partnership working with Trade Unions. A partnership working group was established between officers and Fire Brigades Union officials to consider the options available in terms of Control Rooms in support of the final decision at the January Board meeting. SFRS will continue to work in partnership with staff representative bodies, staff groups, particularly Control personnel, end users and wider stakeholder groups as we develop our transitional plans.

The Board also reiterated a commitment to staff of no compulsory redundancies with a range of change management policies in place to support affected personnel, including suitable and appropriate employment opportunities, redeployment, relocation and travel expenses or voluntary severance/early retirement.

The Service made the proposals on the back of a tested model. Johnstone Control in Renfrewshire, serves 12 local authority areas and a diverse range of communities from the very remote and rural parts of Argyll and Bute, 29 inhabited islands right through to some of the country's largest conurbations in and around Glasgow and down through into the Ayrshires. We know this model is safe and does work and will deliver effective command and control services.

SFRS will now begin to develop detailed implementation plans towards putting in place a proven model that will ensure the safety of communities and firefighters right across Scotland. Changes won't happen overnight but over a period of three to five years, giving the Service the opportunity to address any concerns people may have and ensure that this is a carefully managed transition.

If you would like to arrange a meeting with a Local Senior Officer or Board member to discuss these proposals in more detail please contact the SFRS Board Team on 01738 475260 or by email via BoardSupportTeam@firescotland.gov.uk.

Yours sincerely

Pat Watters CBE
Chair, Scottish Fire and Rescue Service Board

CLACKMANNANSHIRE COUNCIL

Report to Resources and Audit Sub-Committee

Date of Meeting: 11 June 2014

Subject: Police Performance Report for Clackmannanshire April 2013 to March 2014

Report by: Head of Strategy & Customer Services

1.0   Purpose

1.1.   The purpose of this report is to provide committee with information on the performance of Police Scotland in the Clackmannanshire local authority area for the period April 2013 to March 2014. Data for the 2013/14 year end has not yet been verified and published and data for the five year average figures is not yet available. Reporting is therefore restricted to comparison of current and previous year. However examination of performance in March does not indicate there will be any significant changes in the longer term trends identified in previous reports. General comment will therefore be made on such trends although specific figures cannot be provided.

1.2.   This report is based on performance against the Local Policing Plan (LPP) for Clackmannanshire and also identifies emerging trends, threats and issues. This is the fourth performance report submitted to the Resources & Audit sub-committee.

1.3.   The attached table contains the current information on performance against selected police performance indicators which relates only to short term trends. The later sections of this report will however give indications of longer term trends. This covering report provides complementary information to that in the table to present a rounded picture of issues affecting policing in the Clackmannanshire Council area.

2.0   Recommendations

2.1.   It is recommended that committee note and challenge the report as appropriate.

3.0   Considerations

3.1.   The long-term trend of reducing crime rates for groups 1 to 4 overall has continued in the period 1 April 2013 to 31 March 2014. There is a drop of 7% from the figure at this time last year. All of the individual crime groups show decreases to varying degrees.

3.2.   The detection rate for Group 1 - 4 crimes (43.5%) is down on last year (47.9%) but is close to the level anticipated (45%).

3.3.   The performance indicators currently used in the table reflect the aspirations of Forth Valley Division to achieve continuous improvement in service delivery to the communities in this area. They contain information which is relevant to national priorities and also reflects the objectives in the Clackmannanshire Local Policing Plan. Details are also provided of progress against the actions identified in the LPP to deliver the plan priorities.

3.4.   The table provides detail of how significant the variations in performance were, and whether it varied in respect of the previous year or the 3/5 year average or both. The notes shown in the final column provide some contextual comment about the results.

3.5.   The long-term downward trend in crimes and offences involving Anti-Social Behaviour, disorder and vandalism has continued over the reporting period. In the shorter term, figures for disorder to Quarter 4 of 4,710 show a reduction of approx 11% against the previous year (5,319).

3.6.   In respect of violent crime, there was a marginal reduction (611 to 606) in minor assaults from the 12/13 figure, whereas serious assaults increased in number against 12/13 from 28 to 34. There are no trends in respect of victims, offenders or locations. Detection rates in both categories remain at high levels. In the majority of assaults no weapon was used, but where one was this tended to be in incidents in houses. The number of robberies (8) was well down on last year (15). Most robberies consist of taking property from individuals, normally mobile phones or small amounts of money.

3.7.   A focused effort against the misuse of drugs has seen a rise from last year in the number of persons charged with the supply, production or cultivation of illegal substances (47 to 80) which is in line with recent upward trends taking performance back towards the 5 year average. Community teams are heavily involved in much of the local activity against drug dealers, acting on information received from the communities.

3.8.   Crimes of dishonesty (1011) show a decrease across all categories with an overall drop against figures for 2012/13 (1042) which is in line with reductions against figures in the previous five years. The detection rate for acquisitive crime is less than the rate for the previous year and for the preceding 5 years but is still within the anticipated range of 45% to 50%.

3.9.   The number of domestic abuse incidents (729) shows a decrease (-63) from this period last year (792). There has been a long-term trend of reductions in the numbers of such incidents reported to police, although the decrease has slowed somewhat during this quarter. This issue has been given particular emphasis within Forth Valley Division and measures including intervention, enforcement and target profiling have been applied successfully. The situation will be monitored over the coming months.

3.10. One of the performance indicators under the priority of Protecting the Public is to reduce the levels of crimes of indecency. These have decreased marginally from 60 during this reporting period last year to 59 in this year. The trend nationally is increasing. Crimes are recorded according to the date they are

reported regardless of when they occurred and 13 of the crimes recorded in the year to date were committed prior to 1 April 2013. Eleven of these occurred before 1 April 2012.

3.11. Another objective under the Public Protection priority is to respond to hate crimes and offences. There have been 58 such crimes in the year to date with the largest number of them (35) being in respect of race. Many incidents are linked to retail premises. The rate for detecting offenders currently shows at 89%. This reflects the importance placed on addressing this issue, and work in detecting offenders is complemented by the provision of assistance, advice and guidance to victims

3.12. Road Policing and Road Crime are being addressed by Community Officers along with staff from the local Forth Valley Divisional Road Policing Unit. Their efforts are supplemented by the national Trunks Road Policing Group which covers activity on key main routes. The number of road collisions shows a decrease (76 to 70) from the previous year, along with a reduction in the number of people killed or seriously injured (17 to 10). There have been no fatalities during the reporting period. The number of children seriously injured has reduced from 3 to 1. Focused efforts on addressing the potential causes of collision such as speeding and use of mobile phones while driving have led to increased detections under these categories compared to last year.

3.13. Community Confidence and Engagement remains at the heart of local policing, and the number of complaints about the police and the nature of such complaints can be a measure of how well this is being achieved. The numbers up to the end of March 2014 is 25, an increase of 5 from the last report at 31 December. These complaints contained a total of 49 allegations the majority of which (39) related to on-duty incidents. This equates to 15.2 complaints per 10,000 incidents as compared to the previous rate of 15.7. No significant trends in respect of individuals or particular locations are currently discernible. The number of complaints received does not follow a regular pattern month to month.

3.14. The service user survey previously employed to measure satisfaction levels has been replaced by a new standard national survey. Initial high level results show an overall satisfaction figure of 81% for policing in Forth Valley Division, and a public confidence rating of 77%. Most of the indicators of satisfaction shown in the attached table are in excess of 80%.

3.15. At Appendix 2, the Forth Valley Divisional Commander has provided an update on changes to Clackmannanshire Area Command Community Policing Team.

3.16. Some of the risks and threats which continue to present in Clackmannanshire are:
- Metal theft,
- Skimming devices in Automated Teller Machines,
- Bogus collection/theft of "charity" clothing,
- Child neglect (including the level of care and hygiene in the home),
- Local impact of serious organised crime groups,
- Changes/trends in drugs supply.

By their nature, these remain longer-term threats and Forth Valley Division continues to focus on intervention and enforcement to address them.

3.17. There were no significant new operational issues emerging during the previous reporting period.

4.0   Sustainability Implications

4.1.   There are no sustainability issues arising directly from this report.

5.0   Resource Implications

5.1.   Financial Details

5.2.   There are no financial implications for Clackmannanshire Council arising from this report   Yes ☑

5.3.   Finance have been consulted and have agreed the financial implications as set out in the report.   Yes ☑

5.4.   There are no financial implications arising directly from this report.

5.5.   Staffing

5.6.   There are no staffing issues arising directly from this report.

6.0   Exempt Reports

6.1.   Is this report exempt?   Yes ☐ (please detail the reasons for exemption below) No **X**

7.0   Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

(1)   **Our Priorities** (Please double click on the check box ☑)

The area has a positive image and attracts people and businesses	☑
Our communities are more cohesive and inclusive	☑
People are better skilled, trained and ready for learning and employment	☐
Our communities are safer	☑
Vulnerable people and families are supported	☑
Substance misuse and its effects are reduced	☑
Health is improving and health inequalities are reducing	☐
The environment is protected and enhanced for all	☑
The Council is effective, efficient and recognised for excellence	☐

8.0   Appendices

8.1   Please list any appendices attached to this report. If there are no appendices, please state "none"

Appendix 1 - Performance Report (Covalent)

Appendix 2 - Update on Clackmannanshire Area Command Community Policing Team

Author(s)

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Approved by

NAME	DESIGNATION	SIGNATURE
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Nikki Bridle	Director of Finance & Corporate Services	

Appendix 1 - Clackmannanshire Local Police Plan Performance Report Q4 13/14

Clackmannanshire Council

PI Description	3/5 Yr	2012/13	2013/14	April 2013 –March 2014		Latest Note
	Value	Value	Target	Value	Short Trend	
Number of serious assaults	NDA	28	Reduce	34	⬇	The number of serious assaults (34) has risen slightly from last year (28). The weekend period is the peak period for serious assaults, often linked to the consumption of alcohol. Most offenders are male. Many serious assaults take place in houses and their immediate environs rather than in public places. In most cases the assault is carried out by punching or kicking, rather than by use of weapons. There are no significant patterns in respect of location, victims or offenders.
Detection rate for serious assaults	NDA	92.9%	Increase	97.1%	⬆	Detections are recorded on the date a perpetrator is charged, regardless of when the crime was committed. This can mean that in any given month more detections are recorded than the number of crimes that are reported in a particular category and detection rates can exceed 100%. The rate for serious assaults has remained consistent over the comparator periods with 9 out of 10 crimes detected.
Number of robberies	NDA	15	Reduce	8	⬆	In the year to date there have been 8 robberies recorded. Most robberies consist of taking property from individuals, normally mobile phones or small amounts of money.
Detection rate for robberies	NDA	80%	Increase	100.0%	⬆	The detection rate for robberies remains high. All committed during this reporting period have been detected
Number of minor assaults	NDA	611	Reduce	606	⬆	The downward trend in the numbers of minor assaults reported has continued for this reporting period. A large number of these assaults occur in residential property or in gardens or nearby streets and involve people known to each other. Alcohol is often a contributory factor. Incidents also occur regularly within the night-time economy of town centres. Intelligence analysis is used to plot and thereby to try to predict the likely locations of assaults/disorder, and to deploy resources accordingly.
Detection rate for minor assaults	NDA	77.3%	Increase	77.1%	⬇	The detection rate is close to the normal solvency standard which sees 4 out of 5 minor assaults detected.
Number of Stop and searches conducted	NDA	420	Increase	1,061	⬆	There has been a particular focus on stop and search activities to help reduce the incidence and potential severity of the outcome off violence and address the misuse of drugs and alcohol. These activities are not random but are intelligence-led and targeted.
Number of positive stop and searches conducted.	NDA	55	Increase	353	⬆	The main types of property uncovered during search are drugs, alcohol and weapons. The ratio of positive stop searches has increased from just over 13% of all searches last year to 33% in the current reporting period indicating that the targeting is indeed intelligence led.

Number of disorder complaints	NDA	5,319	**Reduce**	4,710	⬆	There has been a reduction in incidents of disorder which follows the long term trend over the past few years. Crime analysts provide information on a weekly basis which identifies locations where disorder occurs. This allows resources to be targeted on those areas. There is also strong partnership working, particularly with local authorities where noise/neighbour nuisance is addressed through joint working.
Public perceptions of safety in communities	NDA	NDA	**Increase**	NDA	❓	Although a specific survey on public perception of personal safety has not yet been undertaken, there are results from other surveys which provide information about public attitudes and experiences. In Clackmannanshire Council area 378 people responded to questions about crime and Anti Social Behaviour experienced over the past year. This was about 23% of the total respondents for Forth Valley. 25% were of the opinion that crime had reduced; 53% thought that it had remained about the same and 22% felt that it had increased. Less than 2% of respondents felt that there had been either significant increases or decreases in crime. In relation to the level of ASB which had affected respondents in their local area over the preceding 12 months, 45% had not experienced any incidents, 20% reported one disturbance, 27% stated that they had occasionally been aware of ASB in the area, and 7% identified it as a more regular occurrence. The nature and severity of ASB incidents were not specified. Respondents were also asked to rate how big a problem violent crime was in their area. Assaults were rated a significant problem by 17 of the 370 who answered the question (5%), with 2% (6 out of 368) stating that street robbery and mugging also fell into that category. The above figures relate to Clackmannanshire as a whole and differing issues were identified as problems to varying degrees in different multi-member wards. These results were used to inform Multi Member Ward Plans which were published on 1 April 2014
Number of Persons charged with Drug Dealing	NDA	47	**Increase**	80	⬆	There has been a notable increase (+33) from last year in the number of persons charged. The level is getting near to the types of levels seen over the years 2008-2012 even though new counting conventions during that period have meant that a lesser number of charges often result from the same type of criminal behaviour.
Number of acquisitive crimes (Group 3)	NDA	1042	**Reduce**	1011	⬆	There are reductions across all the main categories of crimes of dishonesty when figures for this year are compared with 2012/13 with the exception of an increase in shoplifting of about 8%. There is long-term drop of over 30% in housebreakings with similar reduction against last year although detection rates are also lower.
Number of applications for confiscation of criminal assets	NDA	0	**Increase**	7	⬆	Applications normally come at the end of any executive action against an individual, and the frequency of such applications will depend to a great extent upon the circumstances of each individual case. Figures for FVD as a whole were 12/13 – 11 and 13/14 – 14, so Clackmannanshire shows a proportionately higher number of applications this year with 50% as opposed to zero the previous year
Cash value of police interventions to reduce SOCG access to legitimate enterprise	NDA	NDA	**£200K**	£1,200K	⬆	Organised Crime Groups (OCG) often use legitimate enterprises such as security firms or taxi companies to disguise or redirect monies associated with criminal activity. An assessment is made of the potential value of business to which prevention tactics can be applied which for Forth Valley Division amounted to £200,000 for this reporting year. The result achieved to date is £1,200,000 which corresponds to **500%** over the planned amount. This result was mainly attributable to a joint working with FACT the organization targeting copyright theft which led to the recovery of very significant numbers of fake DVD which would otherwise have been presented as genuine items.

Number of domestic abuse incidents	NDA	793	**Reduce**	729	⬆	The number of these incidents continues to fall from last year and, although the rate of decrease is slowing, the drop is bucking the general trend nationally. Targeting of repeat offenders and strong levels of support for victims have contributed to the long-term reductions, along with co-ordinated and cohesive work by all agencies involved.
Detection rate for domestic abuse crimes/offences	NDA	85.2%	**Increase**	78.4%	⬇	Although down on this period last year, the detection rate remains high. All domestic abuse incidents are scrutinised at daily management meetings and apprehension of offenders is a priority task. Offenders are likely to be kept in custody and to appear at court on the next lawful day. This type of robust and timely action makes clear to perpetrators what the consequences of their action will be, and may have contributed to the reduction in incidents. Although the perpetrator is always identified in these incidents, there are often no persons present other than the victim and supporting evidence must often be gathered from disparate sources including medical and forensic. Providing corroboration for the victim's evidence by these means is essential but can be challenging.
Percentage of domestic abuse bail checks carried out in 24 hours	NDA	NDA	**95%**	97.3%	⬆	The percentage of checks within the target time has increased from 75% in the first quarter of 2013/14 to over 97% for this period. The visit can provide reassurance to the victim and the opportunity to explain the terms and impact of the bail conditions.
Number of crimes of indecency (Group 2)	NDA	60	**Reduce**	59	⬆	There has been no significant change in the rate of offending during this reporting period, and the total (59) is marginally down (-1) on this time last year (60). It is also lower than most of the preceding 5 years. The number of offences committed by "strangers" remains low, and the offender is normally known to the victim. Of the 59 crimes reported since 1 April 2013, 13 (22%) were committed before that date with 11 of those having occurred before 1 April 2012
Detection rate for crimes of indecency	NDA	88%	**Increase**	75%	⬇	Detection rates can move markedly up or down within comparator periods because of the nature of investigations into such crimes and the need to often await forensic results. In addition, crimes are recorded as the date they are reported and not the date they are committed. So, for example crimes committed prior to April 2012 but reported today will show as a crime for 2013/14. Equally, the date a crime is counted as detected is when a person is charged, so a detection today shows in the detection rate for 2013/14 regardless of when the crime was committed or reported. However, on average, 3 out of 4 such crimes are detected.
Percentage of rapes to which SOLO officers deployed within 24 hours	NDA	NDA	**100.0%**	100.0%	▬	A Sexual Offences Liaison Officer (SOLO) is specially trained to provide support to victims of rape and early deployment has proven to be of great benefit to victims. This contact was achieved within 24 hours for all rapes during the reporting period. The number of rapes (5) was down on last year (9) and less than 4 out of 5 of the previous years.
Detection rate for hate crimes and offences	NDA	92%	**Increase**	89%	⬇	These crimes are given priority at daily management meetings and resources are allocated to progress enquiries quickly and robustly. This approach is reflected in the high solvency rates. There have been 58 such crimes in the year to date with race (35) being the single largest category (60%). Police officers on duty are often the target of hate crimes with use of offensive language relating to race or sexuality, although there usually appear to be no grounds for its use.
Number of Inspection reviews under MAPPA arrangements completed in timescales	NDA	NDA	**Increase**	NDA	❓	New national process for which data is not available.
Number of offenders on sex register who re-offend in respect of sexual crimes	NDA	NDA	**Reduce**	7	❓	The total number of offenders on the sex register in Forth Valley Division is 194. Of these 56 have committed offences since inclusion on the register with 7 of the 56

(Forth Valley Division figures)						being involved in crimes of indecency. At the time of this report there are no offenders in the highest category of level 3. The numbers at level 2 and 1 are 31 (16%) and 163 (84%) respectively.
Number of people Killed or Seriously Injured in road collisions (KSI)	NDA	17	**Reduce**	10	⬆	There have been no fatalities during the year to date, and there has been a reduction from 17 to 10 against 12/13 in the number of people seriously injured. Of those 10, there was one child casualty.
Number of Injury Road Collisions	NDA	76	**Reduce**	70	⬆	There has been a decrease in injury collisions against the previous year (76 to 70). In the year to date, the road most at risk of occurrences has been the A907. This has been recognised in analytical assessments and patrols and enforcement have been directed accordingly. Further details in relation to categories of injuries and locations of collisions are available.
Number of People charged with mobile phone offences	NDA	88	**Increase**	130	⬆	The use of mobile phones while driving, and speeding in vehicles, are recognized as two potential contributory factors in road collisions. Regular speed checks and other initiatives provide the opportunity not only for enforcement of the legislation but also the education of drivers. A focus on enforcement has led to an increase in the number of charges for these offences compared to last year. Operational campaigns against speeding, mobile phones etc are widely publicized and results reported on through various media.
Number of people charged with speeding offences	NDA	169	**Increase**	279	⬆	As above. Speeding often features as a local priority in Multi Member Ward Plans. Analysis of plans and results of traffic measurement surveys help to direct resources such as safety camera vehicles to particular locations. Hand held radar equipment is also used regularly by local officers and members of the Divisional Roads Policing Unit.
Number of people charged with disqualified driving offences	NDA	7	**Increase**	8	⬆	The number of persons detected under this category remains low, although slightly higher than the previous year. Details of known disqualified drivers, and particularly those known to re-offend, are available to staff. The focus which has been given to this offence may be discouraging potential offenders.
Number of vehicles seized under S 165 RTA (no insurance) and Drink/Drug driving guidelines (Forth Valley Division figures)	NDA	526	**Increase**	513	⬇	These figures are only available for Forth Valley Division as a whole and cannot be broken down to council areas. The focus is on increasing seizures of vehicles being driven without insurance as a deterrent to the commission of future offences. As a result, an increase in vehicles seized will show as a positive performance, but a decrease will be a negative performance Divisional figures reflect the drop in insurance offences which are the main reason for seizure of vehicles and may be part of the reason why seizures have dropped. Awareness among drivers of the sanction of seizure and the associated costs of recovery of the vehicle may also be dissuading drivers from driving without insurance cover.
Emergency calls response rates (rural)	NDA	NDA	**Increase**	NDA	❓	The format previously used by Central Scotland Police to publish information on attendance at emergency calls has recently been replaced by a national one. The data from the new format is currently being collated, and this will be reported in due course.
Emergency calls response rates (urban)	NDA	NDA	**Increase**	NDA	❓	The format previously used by Central Scotland Police to publish information on attendance at emergency calls has recently been replaced by a national one. The data from the new format is currently being collated, and this will be reported in due course.
Satisfaction with service delivered by Police Scotland in Forth Valley	NDA	NDA	**Increase**	81%	❓	The method previously used by Central Scotland Police to gather information on public satisfaction has recently been replaced by a national process. CSP data is no longer comparable with the national figures, hence there are no data for previous years. Community confidence and satisfaction remains at the core of the approach in Forth Valley Division. Staff are encouraged to focus on the needs of the individual at all

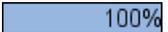|						
						stages of contact across all types of situation. Data is currently only available for Forth Valley Division as a whole. Below are levels of satisfaction with various stages of contact with police / police approach to calls: Treatment by staff on first contact – **93%** Service received at first contact – **88%** Treatment by officers attending incident – **84%** Adequately informed re progress of incident **- 62%** Fair treatment by police in dealing with incident – **90%** Treated with respect by police in dealing with incident – **94%**
Number of complaints about Police per 10,000 incidents	NDA	NDA	**Reduce**	15.2	[?]	The number for this reporting period is 25 which is an additional 5 complaints since the end of the last reporting period in December. The rate per 10,000incidents has decreased slightly from 15.7 to 15.2 There were a total of 49 (39) allegations contained within the 25 complaints, of which 39 (28) were in relation to the actions of staff whilst on duty, 2 (2) whilst off-duty and 8 (6) were in respect of the quality of service delivered by the organisation. The numbers in brackets are for the previous period April to December 2013.

Action	Due Date	Progress	Expected Outcome	Latest Note
Target patrols to areas identified with high ASB/Disorder and Violence	31/03/14	100%	✔	Analytical products produced weekly identify areas with high incidence of these issues, which allows managers to direct resources accordingly. There is a general long-term downward trend in such incidents. These products are used in regular Multi Agency Tasking and Coordinating Meetings (MATAC)
Target perpetrators of violent crime and ensure appropriate enquiry	31/03/14	100%	✔	Intelligence products are used to identify patterns in respect of perpetrators of violence and repeat locations. Preventive measures are considered and robust enquiry is carried out where offences have been committed. Long term rates for such crimes are decreasing, and detection rates remain high.. The MATAC process is also applied in these cases.
Work in partnership to address ASB	31/03/14	100%	✔	There are a number of established partnership arrangements including those addressing noise and neighbour nuisance. The Community Safety Partnership is a focus for joint working. One recent initiative to discourage ASB and promote social responsibility is the deployment of Schools Based Officers in certain secondary schools.
Work in partnership with the licensed trade to deliver a safe environment in Clacks.	31/03/14	100%	✔	One of the Divisional Licensing Officers has direct and specific responsibility for all licensing matters in Clackmannanshire. The approach is very much one of encouragement to adhere to the licensing principles and objectives, with personal contact a notable feature of this area of work. The initiative named Forth Valley Focus on Alcohol (FVFOA) is a multi-agency initiative with several strands. All off-sales premises have been visited to promote the message of responsible selling, particularly in respect of young people ; and letters have been sent to schoolchildren with the support of schools to high light the impact of alcohol consumption on personal vulnerability and decision-making. All partners are engaging and focusing on alcohol as a health and wellbeing issue.
Take action against licensed premises/individuals who do not meet their statutory obligations.	31/03/14	100%	✔	Whilst encouragement and education is the preferred approach, all appropriate checks are undertaken routinely to ensure that those involved in the licensed trade are satisfying their obligations and responsibilities under the legislation. Digressions are reported to the appropriate regulatory authority when appropriate. At present there are no significant issues in respect of any premises, and early intervention by the Divisional Licensing Officer is undertaken to offer advice and guidance at an early stage if any issues appear to be arising at specific premises.

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Action	Due Date	Progress	Expected Outcome	Latest Note
Work with partners to identify and tackle violence in homes in Clackmannanshire.	31/03/14	100%	✔	A number of different agencies have reports of incidents in a house and information sharing protocols are used to make partners aware of them. This can build a picture of issues such as domestic incidents, anti-social behaviour, noisy parties and neighbour disputes which are often pre-cursors to violence. Vulnerable Person Reports (VPR) are submitted by officers where there are concerns about an individual's circumstances. This would include any perceived risk of that person being potentially subject to violence in the home. The importance of efforts at prevention is shown in the fact that 50% of serious assaults in the year to date occurred in residential premises, and that use of a weapon in such assaults was confined almost exclusively to incidents in residential premises. Also, in 80% of serious assaults the victim and perpetrator are known to each other.
Target and disrupt Serious Organised Crime Groups (SOCG) and, in particular, their access to legitimate business contracts	31/03/14	100%	✔	There is a comprehensive approach taken to the identification of Serious Organised Crime Groups (SOCG) which involves both local and national resources. Once membership and activities are ascertained, specific plans are developed to disrupt the SOCG. These regularly involve local community teams taking action against the SOCG and its members, often in conjunction with partner agencies
Work with partners to disrupt SOCGs and, in particular, their access to legitimate business contracts	31/03/14	100%	✔	Part of the approach to SOCGs is to share information with and involve partner agencies which can bring their own sanctions to bear against SOCG activities. This has proven to be effective through operations targeting issues such as payment of tax and National Insurance, licensing of assets and benefits claims. Local authorities have co-operated in this approach by ensuring that any contracts which they award are not given to businesses with SOCG links. The joint working with the FACT operation re fake DVDs is an example of a different type of cooperation.
Tackle Drug Dealers operating in Clackmannanshire	31/03/14	100%	✔	There has been a significant rise in the number of persons charged with drug dealing compared to last year, with figures returning towards the 5 year average. Many of the operations targeting dealers are undertaken by community officers acting on information received from communities. Support is also provided by resources from the national Specialist Crime Division.
Work alongside partners to reduce harm caused by drugs in local communities	31/03/14	100%	✔	There is close working with the Clackmannanshire Alcohol and Drugs Partnership to ensure a multi-agency approach to reducing harm. The focus is on users of the service and the provision of network support to their families. The development of the workforce in partner agencies to recognise and understand dependency issues is another feature of the ADP approach.
Target known offenders involved in acquisitive crime particularly housebreaking and metal theft	31/03/14	100%	✔	The activity strands of intelligence, prevention and enforcement are used to combat recidivist criminals. Often there is significant information available about known offenders, their methods and their associates, and forensic evidence can also be targeted on the basis of such knowledge. Housebreaking is currently significantly lower than any of the past 10 years, and residential premises comprise a minority of locations (40%). Many of these residential premises are "bed-sit" type accommodation. On occasion, the same premises can also attract complaints about anti-social behaviour.
Support victims of crime and provide updates on the progress of enquiries	31/03/14	100%	✔	The police approach is victim-orientated and will include helping to identify other agencies which might be able to provide assistance specific to a person's requirements. Victims are keen to be updated on incidents, and instructions have been passed to officers to ensure that these are supplied within specific timescales. The crime reporting system is used to ensure that updates are passed. The level of public satisfaction with updates is improving steadily with most recent figures showing a raise from 58% to 62%.
Implement CONTEST strategy	31/03/14	100%	✔	Implementation of the strategy is focused via the Forth Valley Multi Agency CONTEST Group. Membership includes Police, local authorities, Fire & Rescue, Prison Service and Health. Most

Action	Due Date	Progress	Expected Outcome	Latest Note
				recent meetings set out plans for the four strands of Prevent, Pursue, Protect and Prepare. Key element is to deliver awareness training to staff in the organisations, and some such training has already taken place. A national CONTEST exercise took place with Forth Valley being a featured location. Implementation plans are maintained to ensure delivery of key actions.
Target repeat domestic abuse offenders	31/03/14	100%	✔	A marker is attached to locations of domestic abuse incidents which identifies them as repeat incidents if police are called back there. This allows them to take this fact into consideration when dealing with a suspect. Occasions of repeat offending may also influence any bail conditions set. A Standard Operating Procedure (SOP) is available to staff to guide investigations and actions, and officers may often revisit victims to ensure that offenders are adhering to bail conditions and take appropriate action on any breach. All perpetrators receive a warning letter prior to appearance at court explaining potential future police actions and the implications of bail conditions. Repeat offenders and those breaching bail conditions will invariably be kept in custody for the earliest court appearance possible. RFG Methodology has been developed for scoring and targeting perpetrators in terms of how current their offending is (**recency**), how many offences they are known to have perpetrated (**frequency**), and how serious their offending is (**gravity**). See also Domestic Abuse Investigation Unit
Introduce a structured risk assessment to identify repeat domestic abuse offenders and vulnerable victims	31/03/14	100%	✔	The introduction of the new Domestic Abuse, Stalking and Harassment and Honour Based Violence (DASH 2009) Risk Identification, Assessment and Management Model means that all police staff and a large number of partner agencies will be utilising a common checklist for identifying and assessing risk. The Risk Identification Checklist (RIC) is completed for all Domestic Abuse Incidents by the officer attending an initial report of a Domestic Abuse Incident.
Introduce a dedicated Domestic Abuse Investigation Unit (DAIU) that will ensure robust investigation of repeat offenders	31/03/14	100%	✔	Unit has been introduced to ensure that in incidents which involve protracted investigation, serial perpetrators or where a high tariff perpetrator remains outstanding, matters are brought to a conclusion timeously and/or the assistance of the national Domestic Abuse Task Force (DATF) sought. The Unit will routinely target prolific high tariff, violent and serial perpetrators, ensuring that they are held to account for their actions wherever possible through the Criminal Justice System.
Work with partners to address domestic abuse in Clackmannanshire and seek ways to support victims and tackle offenders	31/03/14	100%	✔	In preventing Domestic Abuse, sporadic and discretionary visits to the perpetrator's home are beneficial in demonstrating to the perpetrator that the police and other agencies are aware of their offending behaviour. All partner agencies can undertake communication with the victim, in order to provide appropriate information and referral to support organisations, both statutory and voluntary. There is also an opportunity to sign-post either party (as required) to relevant support agencies, thereby adding education and encouragement to enforcement as a means of tackling offender behaviour. The willingness of partner agencies to provide information to the police about domestic incidents is important in supporting victims and preventing re-occurrences. There are also various types of remote alarm which can be provided to victims in appropriate circumstances. A form for reporting Domestic Abuse is readily available on the home page of the Police Scotland website. This allows reports to be made by victims of or witnesses to such incidents or someone reporting on behalf of a victim (third party reporting).
Ensure that tackling domestic abuse is at the heart of the community policing approach.	31/03/14	100%	✔	Whilst the Domestic Abuse Investigation Unit concentrates on serious and serial incidents, most instances of domestic abuse are tackled by local officers who resolve immediate situations, ensure the wellbeing of victims and compile substantial reports to ensure that the most appropriate support is available through police and partners. This response is delivered consistently by the application of the Domestic Abuse Standard Operating Procedure (SOP). This

Action	Due Date	Progress	Expected Outcome	Latest Note
				focus on domestic abuse has seen long-term reductions in the number of incidents and high detection rates. Domestic Violence is a daily key priority with prevention, intervention and enforcement tactics deployed around the victim and offender as appropriate.
Identify problem road locations using collision intelligence and community information	31/03/14	100%	✔	A monthly tactical assessment is produced which identifies the location, frequency and severity of road collisions in Clackmannanshire with a view to determining trends which may need to be addressed. By adding road safety priorities from community consultation, a picture of road safety considerations is gained, and appropriate responses planned. This may include increased patrols or static radar checks, or discussion with partners about additional signage or engineering. Road safety concerns raised at community forums are also fed into the process for planning responses.
Target road traffic offenders - particularly drink driving and driving whilst disqualified	31/03/14	100%	✔	Good information is the cornerstone of this activity. This may come from officers, communities or court/DVLA data. This information allows police to prioritise people who represent the greatest risk on our roads. Consequent tasking to local and traffic officers means police have the right people at the right place at the right time to detect offenders. Equipment in police vehicles has automatic access to relevant data which allows us to be more effective when patrolling or performing specific road checks. The year end figure for 2013/14 is 39 which shows a reduction from 51 in 2012/13 and from the 3 year average of 55. Drivers involved in collisions at which police attend are breathalysed as a matter of course. There has been only one road collision in which alcohol was involved compared to 8 the previous year and 7 as the 3 year average. The number of disqualified drivers detected in the year to date (8) is slightly up on the previous year (7).
Work with VOSA and other partner agencies to carry our high profile road policing operations across Clackmannanshire	31/03/14	100%	✔	There have been a number of static checks across Forth Valley which uncovered crimes and offences, and also revealed circumstances surrounding individuals and businesses which allowed partner agencies to apply their own sanctions.
Work with partners to provide engineering solutions for safer roads networks	31/03/14	100%	✔	There are regular meetings with partners in local authority roads departments as part of the analysis process aimed at identifying problem locations. Discussion among partners allows proposals for addressing issues to be advanced. These will often involve "engineering" solutions in their widest sense, such as improved signage, variations in speed limits and creation of speed restriction features such as road humps.
Work with partners to educate road users about road safety	31/03/14	100%	✔	Prior to the formation of Police Scotland, a variety of road safety structures existed to deliver a range of services in support of local Road Safety Partnerships. The 1988 Road Traffic Act puts a 'statutory duty' on the local authorities to deliver an appropriate road safety education service. Often this was undertaken in partnership with local forces. During the transitional period in which legacy force protocols transfer to Police Scotland, Divisional Road Policing Unit (DRPU) Inspectors will assume responsibility for liaison with local authorities and existing local Road Safety Partnerships. This will ensure that initiatives are supported and local concerns addressed. There will be no 'gaps in service' nationally and DRPU Inspectors will act as interim guardians of this service delivery.
Prioritise investigation of crimes against the most vulnerable persons in communities	31/03/14	100%	✔	Each crime reported is subject to scrutiny by local police managers and by the Crime Management Unit. This allows for the early identification of victims such as children and adults who may be vulnerable because of factors such as age or incapacity. Vulnerable Person Reports (VPR) are submitted routinely which detail the concerns re vulnerability. Specialist officers in the

Action	Due Date	Progress	Expected Outcome	Latest Note
				Public Protection Unit can be used to deal with particularly serious instances.
Establish a rape investigation team	31/03/14	100%	✔	Dedicated Rape Investigation Team now operating in Forth Valley Division.
Work with partners to ensure the safety of children and implement GIRFEC	31/03/14	100%	✔	Sex Offender Disclosure Scheme "Keeping Children Safe" allows public to raise child protection concerns which police and partners will act upon. It allows consideration of whether information held by agencies indicates that an individual might pose a threat of serious harm to a child and if that information needs to be released to a parent or carer of the child. In addition, the initial notification of concern may lead to other more immediate actions under the Child Protection SOP depending upon the circumstances. Partnership working takes place strategically through the work of the Child Protection Committee and operationally via Child Protection Case Conferences and Child Protection Plans. The focus of child protection is the Public Protection Unit at Larbert, which includes Multi-Agency Assessment and Screening Hub (MAASH), Family Unit, Young Runaways Project, Early and Effective Intervention (EEI) team and the Offender Management Unit, as well as the co-location and joint working with partners such as Social Work, Health and Education. All of this activity is directed towards supporting the GIRFEC approach.
Work with partners to develop and implement a prevention-focused approach to reducing numbers of vulnerable victims and preventing offending both by and against such vulnerable persons.	31/03/14	100%	✔	All of the activity above is focused upon early identification of children who may become victims of crime or who are in circumstances which might lead to them offending. This prevention focused approach reduces potential harm to children through submission of Vulnerable Persons Reports and timely consequent action; whilst Early and Effective Intervention has achieved considerable success in reducing the number of children referred to the Fiscal or reported by considering alternative disposals best suited to the child's circumstances. Adult Protection measures are also in place to achieve similar outcomes and the Offender Management Unit exists to assess and manage the risk posed by sex or violent offenders.
Work with partners through MAPPA to protect communities from serious harm that some offenders may still present after conviction	31/03/14	100%	✔	The Multi Agency Public Protection Arrangements and associated procedures apply categories and classifications of risk to offenders and produce appropriate offender management plans based upon them. This ensures that those presenting the highest risk of harm receive the most focused attention and engagement from police and partners. Across Forth Valley Division there are currently 194 registered sex offenders, 7 of whom have committed sexual offences following conviction and placement on the register.
Work with partners to identify and support victims of hate crimes and tackle offenders	31/03/14	100%	✔	The Multi Agency Hate Response Strategy (MAHRS) exists to provide a strong multi-agency partnership that engages with the local community and is responsive to its diverse needs in respect of tackling hate incidents. Its aim is to monitor and tackle incidents motivated by hatred, prejudice or malice targeted towards an identifiable group. The Lay Advisors Group for the Forth Valley provides opinion and comment from various social groups on police actions, operations and initiatives with a view to assessing community impact. Police Scotland publishes a Hate Crime SOP which, among other things, is intended to prevent repeat incidents and reduce repeat victimisation. It also directs provision of advice on crime prevention/security/personal safety. The National Safer Communities Department of Police Scotland can also provide advice, assistance and support to divisional efforts.
Work with partners to support and protect from harm, our most vulnerable adults.	31/03/14	100%	✔	An Adult Protection Unit has been established within the Divisional Public Protection Unit. Its work focuses on the investigation of crimes against vulnerable adults but also extends to associated tasks undertaken with partners to provide support and protection. Actions and responsibilities of police and other agencies are detailed in an Adult Support and Protection SOP. Whilst this relates to adults "at risk of harm" the procedures also cover other identifiable vulnerabilities. A Vulnerable Persons Report will always be submitted where any element of

Action	Due Date	Progress	Expected Outcome	Latest Note
				vulnerability is identified. This allows Police and partner agencies to assess the response and support required. Police and partners are members of local Adult Protection Committees which produce and oversee inter-agency guidelines and procedures. Police will seek to help resolve immediate risks and signpost issues for other agencies to provide longer term support.
Publish multi-member ward plans for all wards in Clackmannanshire based on consultation with communities	31/03/14	100%	✔	All plans have been published and are available on the Community Policing section of the Police Scotland website. The priorities contained in the plan reflect the results of local consultation.
Publish 6 monthly updates and review/publish plans on an annual basis	31/03/14	100%	✔	6 monthly update of Multi Member Ward plans completed and new ward plans for 2014/15 were published on 1 April 2014 on the "Your community" section of the Police Scotland website. These contain a review of progress against actions for the final six months of 2013/14 as well as revised priorities for 2014/15. The new Local Policing Plan for 2014/17 has been presented to council for approval.
Nominate an Inspector and dedicated officers for each multi-member ward with identifiable officers for each.	31/03/14	100%	✔	Community Inspectors, Sergeants and Teams have been established for all communities. These individuals are identified on the associated community policing webpage which also contains the MMW plans.
Ensure policing teams attend local community forums to provide information and record feedback.	31/03/14	100%	✔	Police are represented at community forums and provide information on performance against local plans and priorities and seek community views on local issues and concerns. This process helps to inform local police planning. A reporting template is being developed in conjunction with community councils to ensure that such a report is always submitted to meetings as a minimum standard of service, where personal attendance is prevented.
Carry out regular public consultation to inform policing priorities and assess public satisfaction with service.	31/03/14	100%	✔	Community officers undertook a new style community survey which ran to the end of October 2013, The results were used in the formulation of the Local Policing Plan and MMW plans. Community councils, partner agencies and voluntary sector were also consulted for these plans. A further public survey was also hosted on an external website and advertised with the assistance of Clackmannanshire Council. Public satisfaction surveys are being undertaken and reported on currently at Forth Valley Division level, although it is planned to report this at local authority level in the future.
Report on complaints and complaints handling procedures to the local governance body in Clackmannanshire	31/03/14	100%	✔	Currently, there is local reporting to the Resources and Audit Sub Committee on the number of complaints and associated allegations, both in respect of individuals' actions and of organisational service delivery. Assessment is ongoing nationally of the format of information which might be produced from the revised complaints IT system. The complaints handling procedure is explained in detail in the information pack issued to members.
Work with partners in preparedness for any major event or incident.	31/03/14	100%	✔	There are well-established structures and processes in place among local authorities, emergency services and businesses to implement plans for responses to major incidents and events. These plans are practised through exercises involving all partner agencies, and are subject to regular review and inclusion of lessons learned. This was the case in the recent exercise of the CONTEST anti-terrorism strategy and plans, part of which was hosted in Forth Valley. Response plans are also in place in respect of some major business organisations in Clackmannanshire such as Diageo.

Clackmannanshire Area Command Community Policing Team

As you know I have previously informed you about the changes to our Policing model. Our aim was to implement the new policing model as close to 1 April as possible. Following appropriate consultation with staff regarding a new shift pattern that will align Community Officers more closely with that of their Response colleagues, I can advise that our new policing model was implemented on Monday 12 May, 2014.

As previously intimated, the new community officer shift pattern will be flexible enough to recognise specific community demands and responsibilities placed on community officers, whilst also enhancing the resources available to address calls for service from the public at peak times of demand. This will result in more officers working together towards meeting the needs and expectations of local communities.

Response and Community Officers will operate as a single team on an aligned shift pattern with the same group of supervisors delivering jointly on local priorities.

The number of officers deployed in Response and Community policing is based on the specific demands of both functions. 25 Community Officers will be dedicated to Community Policing in Clackmannanshire Area Command, an increase of 4 posts. All 25 posts will be spread fairly and according to policing demand in each Ward. This growth in community teams will provide the resilience to meet partnership and community commitments, while offering options to work across teams to respond to community concerns.

For example, while the Community Officer for an area will continue to attend Community Council meetings in line with their shift pattern, when they are not on duty this commitment will extend to other Community Officers within the Ward to ensure through shared ownership that there is personal police representation as often as possible. A standard report covering local issues will also be submitted to every Community Council meeting to ensure that such updates are available as a minimum level of service when officers are unavailable. The increased allocation of officers to each Ward will also allow other members of the team to pick up work relating to individual areas when a given Community Officer is not on duty.

In addition to the 4 officers taking up positions due to the increase in Community Policing posts, a further 3 officers are moving on to other roles, but will be replaced immediately. I therefore take this opportunity to detail below all the officers who will make up Clackmannanshire Area Command Community

Policing Team on 12 May, 2014. An asterisk is shown against all new team members.

Clackmannanshire Area Command

The following 25 Community Police Officers are supervised on a daily basis by Sergeants Kevin Chase and Scott Thomson.

Ward 1 – Clackmannanshire West
EUAN   BRODIE
MERVYN   ALMEIDA
LEIGH   ALLEN
JAMIE   REID*
EMILY   FULTON*

Ward 2 – Clackmannanshire North
LAUREN   MACPHERSON*
JAMES   MILLER
DAVID   ARMITAGE
REGINALD   RYLES*
NIKKI   PULLAR*

Wards 3 & 5 – Clackmannanshire Central and East
ADELE   MACINTYRE
LOUISE   HARDING
CHRISTOPHER   SMITH
ELAINE   WOND
ANDREW   MCGUIRK

Ward 4 – Clackmannanshire South
ROY   MITCHELL
JONATHAN   MCRITCHIE
STEVEN   CARRIE
HEIDI   CLARK*
MARTYN   PATERSON
MARK   ARMSTRONG*

ANDREW   WARD (School Based Officer)
NEIL   CHEYNE (School Based Officer)
DONNA-JANE   MCVITIE (Court)
WILLIAM   SHEARER (Court)

I will of course keep you informed through the forthcoming Resources and Audit Sub Committee on the full detail of the implementation process, but wanted to take this early opportunity to make you aware of the new faces taking up post in Ward teams. They all look forward to meeting you in the near future.

David Flynn
Ch Superintendent
Divisional Commander
Forth Valley Division
22 May, 2014

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CLACKMANNANSHIRE COUNCIL

Report to: Resources and Audit Sub-committee

Date of Meeting: 11th June 2014

Subject: **NHS Forth Valley contributions to Clackmannanshire's Single Outcome Agreement and Community Well-being Partnership Team**

Report by: Head of Strategy & Customer Services

1.0   Purpose

1.1.   This report provides Committee with an initial summary of NHS Forth Valley's key activities which contribute to Single Outcome Agreement (SOA) and work of the Community Well-being Partnership Team (CWPT).

2.0   Recommendations

2.1.   It is recommended that committee note, challenge and comment on the report as appropriate.

3.0   Considerations

3.1.   Part of the remit of the Resources & Audit Sub-committee, as approved by Council in March 2013, is scrutiny of community planning and its effectiveness.

3.2.   Appendix 1 contains a report, prepared by the Principle Public Health Officer for NHS Forth Valley, which sets out that organisation's contribution to Clackmannanshire's SOA and the work of the Alliance's Community Wellbeing Partnership Team.

3.3.   This is the first report of its kind from NHS Forth Valley to the Sub-committee. It is expected that the format and emphasis of reporting will develop over time, as will the range of community planning partners reporting to the Sub-committee.

4.0   Sustainability Implications

4.1.   There are no direct sustainability implications for Clackmannanshire Council arsing from this report.

5.0   Resource Implications

5.1.   Financial Details

5.2.   There are no financial implications arising from this report.

5.3.   Staffing - there are no staff implications arising from this report..

6.0   Exempt Reports

6.1.   Is this report exempt?   Yes ☐   No ☑

(1)   **Our Priorities** (Please double click on the check box ☑)

The area has a positive image and attracts people and businesses	☐
Our communities are more cohesive and inclusive	☑
People are better skilled, trained and ready for learning and employment	☑
Our communities are safer	☑
Vulnerable people and families are supported	☑
Substance misuse and its effects are reduced	☑
Health is improving and health inequalities are reducing	☑
The environment is protected and enhanced for all	☑
The Council is effective, efficient and recognised for excellence	☐

(2)   **Council Policies** (Please detail)

Clackmannanshire Single Outcome Agreement 2013/23

7.0   Equalities Impact

7.1   Have you undertaken the required equalities impact assessment to ensure that no groups are adversely affected by the recommendations?

Yes ☐   No ☑

8.0   Legality

8.1   It has been confirmed that in adopting the recommendations contained in this report, the Council is acting within its legal powers.

9.0   Appendices

9.1   Please list any appendices attached to this report. If there are no appendices, please state "none". None.

10.0   Background Papers

10.1   Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)

Yes ☑ (please list the documents below)   No ☐

NHS Forth Valley 2020 Local Delivery Plan (2014)

Author(s)

NAME	DESIGNATION	TEL NO / EXTENSION
Anne Currie	Principal Public Health Officer	01259290204

Approved by

NAME	DESIGNATION	SIGNATURE
Stuart Crickmar	Head of Strategy & Customer Services	████████████
Nikki Bridle	Director of Finance & Corporate Services	████████████

NHS Forth Valley contributions to Single Outcome Agreement and Community Well-being Partnership Team in Clackmannanshire

Report to: Resources & Audit Sub-committee, Clackmannanshire Council, 11 June 2014

Prepared by: Principle Public Health Officer

Introduction

1.1 During 2013/14 NHS Forth Valley contributed to supporting Clackmannanshire Alliance in delivering improved outcomes in the following key areas:

1. Economic recovery and growth
2. Employment
3. Early years and early intervention
4. Safer and stronger communities and offending
5 Health inequalities and physical activity
6 Older people.

1.2 NHSFV pursue an overall prevention agenda including a focus on immunisation, tackling Scotland's relationship with alcohol, smoking and smoking cessation, levels of physical activity and measures which help prevent suicide and detect cancer early.

1.3 NHS Forth Valley participated as key partners in the development of the SOA for Clackmannanshire Community Planning Partnership (CPP). In the 2013/14 NHSFV Local Delivery Plan (LDP) a detailed action plan is set out identifying how NHSFV will support the CPP partners in delivering the objectives now captured in the SOA.

1.4 There has been further restructuring in Clackmannanshire CPP to ensure effective resource allocation for community planning. In 2014/15 NHS FV will contribute to the new structures for delivery of the SOA to ensure our ongoing health improvement and health inequalities work is delivered effectively within these new structures. In particular we will seek to ensure health inequalities is a priority cross cutting theme across the CPP action plans.

1.5 Economic Recovery & Growth and Employment

To support NHS staff contribution to health and employability the following key activities are being implemented:

- Improved information to community planning partners on welfare reform and related issues informed by ScotPHN.

- A LearnPro module has been developed and is available to NHSFV staff on the health impacts of welfare reform to increase staff knowledge to work with CPPs.

- Increased awareness within NHS workforce of their key contribution to health & employability supported by brief advice guidance for clinicians.

- Communication networks established to provide CPP with regular updates on welfare reform and the impact on health.

- Action plans for CPPs being developed to mediate potential negative impact of welfare reform.

- Developed and implementing an NHS Forth Valley Health & Employability Strategy which will compliment the Local Employability Partnership (LEP) priorities with key activities which focus on:

  - Identifying and tackling health issues of those furthest from the labour market
  - healthcare support to those off sick/at risk of losing their job
  - maintaining health of the working well

  by :
  - Providing health improvement leadership and support to strategic development and associated work plans of LEPS.

  - Developing work to explore the possibility of a strategic approach to work placements in partnership organisations.

  - Delivering Stress Control Groups to improve mental well-being of working age people.

  - Delivery of health and employability training to NHS Forth Valley staff to support early intervention for employability and health.

  - Providing Leadership to develop and support implementation of Individual Placement and Support through LEP action plans and the Keep well primary prevention programme in ways which support those furthest away from the labour market attain /retain employment with particular focus on people with mental health problems

  - Provision of the national Healthy Working Lives Award programme to local businesses

  - Provision of the Working Health Service case management programme to support staff in local SMEs return to work faster following illness.

  - Support for the Opportunities for All work including the development of an event focussing on Youth Health and Unemployment, supported by NHS Health Scotland.

  - Work with NHSFV senior management to identify additional opportunities to Implement recommendations for community benefit clause within NHSFV.

1.6 Early years and early intervention

The Early Years Collaborative (EYC) was launched across Scotland in January 2013 and in NHS Forth Valley we are working towards the four stretch aims to improve children's start in life i.e. Increase number of women experiencing positive pregnancies which results in the birth of healthier babies. Increase the percentage of children reaching their expected developmental milestones at 27-30 months, at start of primary school and at 8

years. This involves supporting the CPPs with their EYC Leadership groups and the four lifespan work streams from conception to aged 8.

- NHSFV staff are proactive in providing leadership to workstreams 1 and 2 and supporting tests of change in all four workstreams.

- NHSFV is an active partner in Regional Multi-agency implementation of GIRFEC

- NHSFV with partners continues to support and develop the use of a single GIFEC Integrated Assessment Framework document

- NHSFV also contributes to SOA outcomes by delivery of immunisation programmes, Implementing Multi-agency Assessment and Screening Hub, fully supporting the Early and Effective Intervention Project (EEI) which has delivered huge reductions in referrals to the children's reporter, Implements 27-30 Month Check. NHSFV will deliver the new 27-30 month check to approximately 3000 children in 2014/15. This will support the early identification of children with support needs. Implementing Psychology of Parenting project to parents of at least 500 children identified at the 27-30 month check as experiencing developmental delay.

- NHSFV will continue to ensure every pre school child has access to a "named person".

- Developing and delivering CPP action plans that improve maternal & infant nutrition e.g. Implement Healthy Start vitamins tests of change to inform improved uptake, promote and support breastfeeding,

- Implementing Child Smile Programme to improve children's dental health and will target further substantial reductions in dental decay in children e.g. Fluoride Varnishing

- Delivering the Maternity Services Quality Improvement Programme which will improve maternity outcomes and reduce early child harm through improvements such as early antenatal care booking.

- Developing and implementing tobacco action plans that reduce maternal Cigarette Smoking and Substance Misuse in partnership with CPP

- Improving health of school age children in partnership with CPP e.g. Health drop-ins in high schools, delivering SHARE (sexual health and relationships) training to school staff, LGBT toolkit developed and delivered, Street Sense programme delivered, youth smoking cessation toolkit developed and delivered.

1.7 Safer and stronger communities, and offending

In 2013/14 NHS Forth Valley increased awareness across CPPs of NHSFV contribution to delivering safer and stronger communities by:

- Working with partners to develop a revised ADP strategy for 2014-16.

- NHSFV is working with the ADP and substance misuse teams to move from support and towards a recovery focussed approach.

- NHSFV delivered 3676 Alcohol brief interventions (ABI) including to the 3 prisons.

- Developing SMART recovery in Forth Valley to increase choice and improve outcomes across a range of addictive behaviours.

- Supporting the strategic and operational priorities within the local gender based violence action plan to widen early intervention to those affected.

- NHSFV continues to lead the drug related deaths critical incidents group. Naloxone and Safer Injecting Equipment provision across Forth Valley will be extended.

- NHSFV continues to be an active partner in actions to promote road safety including mobile safety cameras, vehicle activated signage, monitoring accident black spots, public education, road design and the A811 route strategy.

- Improving Health Outcomes for Looked After and Accommodated Children by providing health improvement expertise to CPP action planning and implementation of agreed priorities.

- NHSFV continues to support partners in their corporate parenting role by the provision of a dedicated Looked After children Nurse and LAAC service based in community child health.

- NHSFV continues to dedicate medical and nursing resources to ensuring child abuse including child sex abuse is investigated and abusers are prosecuted wherever possible. Training is provided in issues such as Child Sexual Abuse, Trafficking and Forced Marriage.

1.8   Health inequalities & physical activity

During 2013/14 NHSFV continued to provide strategic leadership to Community Planning Partnerships to ensure health inequalities and Physical Activity are addressed as a cross-cutting theme in the delivery plans for each of the high level outcome areas.

Key areas of work on health inequalities include:

- NHS staff provide leadership and support the development and implementation of health improvement programmes with CPPs for specific target groups i.e. prisoners, homeless, carers, ethnic minorities.

- An assets based methodology is being implemented by NHSFV staff to support integration of primary and secondary anticipatory care, person-centred care, self care and enablement. NHS staff are taking an asset-based approach to CPP work within communities to build networks and resilience which will be central to all action plans and integral to performance monitoring. NHS staff trained in the methodology work within regeneration communities to support meaningful engagement of the hardest to reach, identify assets, support local champions and work with the community to address unmet need e.g. Hawkhill men's health group, Keepwell health assessments and interventions

- NHSFV are developing capacity to implement primary prevention through the Keep well programme and aiming to build capacity for referrals and delivery in CPPs. Keep well targets key populations experiencing deprivation and designated vulnerable groups i.e. carers, homelessness, criminal justice and prisoners, gypsy travellers, ethnic minorities and substance users. Keep well health assessments were delivered to those at greatest risk of early onset of coronary heart

disease, 3000 new assessments (2.3% of 40-65yr olds in FV) and 7,132 early interventions for i.e. smoking cessation, reduction in alcohol intake, weight lose, increased physical activity, improved mental well-being. Increasing numbers of "at risk" population groups were reached though improved referral and joint work with CPPs.

▪ Prison health improvement – NHS staff in partnership with CPPs are leading and providing input to a range of health promotion groups in Glenochil e.g. Alcohol and drugs, sexual health

▪ NHS staff alongside CPPs are taking a lead role in delivery of health improvement priorities for health & homelessness target group with the support of the Forth Valley Health and Homelessness group.

▪ Sexual Health Strategy CPP implementation groups led and supported by NHS staff to develop and deliver action plans e.g. BBV training delivered to all partners

▪ Support for ongoing community engagement for health improvement including involvement of relevant partners at all levels to agree health improvement priorities for action.

▪ Increased partnership working with the 3rd sector by: providing health improvement expertise and advice to planning and delivery of joint work. NHSFV has completed the National Third Sector Toolkit and is working with the 3 third sector interfaces in Forth Valley to develop a memorandum of understanding to underpin joint working between NHS and Third Sector.

1.9 Key areas of work to support physical activity include:

▪ Providing health improvement leadership to increase uptake of recommended physical activity across NHSFV e.g. developing the strategic work on physical activity through "Let's Make Forth Valley More Active" multi-agency group and facilitating workshops to agree priorities and develop action plans.

▪ Primary and secondary anticipatory care plans are being developed to support co-ordinated delivery of physical activity interventions at a local level to ensure equitable access to appropriate support for at risk inactive populations.

▪ Contributing to targeted early intervention programmes for people who are physically inactive through brief advice and information and Brief interventions for physical activity e.g. providing Health Behaviour Change training and information for physical activity to CPP staff.

▪ NHSFV continues to work with local partners to promote access to exercise and sport as well as encouraging increased physical activity in normal daily living .e.g. EYC tests of change to promote Physical Activity in early years e.g. 'Play at Home' resource usage, signposting to a wide range of Physical Activity opportunities at community level i.e. walking groups, links with gyms and 3rd sector groups, Weight management groups

▪ Community dieticians are developing their workplans for health improvement to ensure direct support is provided to CPPs to deliver SOA health outcomes

1.10 <u>Older People</u>

NHS staff are supporting CPPs deliver a range of activity to promote integrated working and early intervention for older people by:

▪ Older peoples exercising groups supported through community planning partners e.g. ortago, weight management, secondary anticipatory care nurses change fund project (provide 1:1 and brief intervention)

▪ Carers strategy leadership and operational support - Working with carers association to promote physical activity and joint referral pathways developed and implemented for carers assessment and follow-up.

▪ A Forth Valley RCOP Information/Performance Management group supports Increased knowledge & skills of CPP in reshaping care for older people to contribute to shifting the balance of care towards communities. RCOP Planning, Commissioning and Monitoring Group in place to deliver actions, Data analysis, Performance Management, Resources, Planning and Commissioning Processes of the Joint Commissioning Plan. Links with Community Planning/SOA process established with the RCOP reporting directly through the Community Planning Partnerships in each area.

▪ The Forth Valley Partnership will work with ISD to link Health and Social Care data to allow the assessment of patient pathways through Health and Social Care, Including patterns of bed days in acute and residential settings compared to community based care.

▪ Review of JIT/SOA performance management indicators was completed in 2012/2013.

The following targets have been embedded into NHSFV local processes:

▪ Implement Delayed Discharge targets – 28 day target – April 2013 and 14 Day Target 2015

▪ Deliver expected rates of dementia diagnosis and by 2015/16

▪ Reduce the rate of emergency inpatient bed days for people aged 75

▪ and over per 1,000 population, by at least 12% between 2009/10 and 2014/15

▪ Achieve agreed reductions in the rates of attendance at A&E between 2009/10 and 2013/14

Joint arrangements are in place to take forward detailed action plans and targets included in SOA Plans, LDP, Joint Commissioning Plans for Older People and Change Fund performance management arrangements. The 3 year Strategic Commissioning Plan for Older People is being developed in line with Scotland's 2020 plan and JITs Six Priorities, this plan will address the following priorities;

▪ Establish and implement an integrated model for locality based planning and development.

- Develop sustainable community networks and capacity, recognising older people as assets.
- Review agency and interagency assessment and care plan arrangements.
- Implement the Forth Valley Integrated Carers Strategy.
- Continue redesign programme within Care at Home services.
- Review and redesign day services.
- Ensure timely access to equipment and adaptations. Maximise use of telecare and telehealth technology.
- Implement the Local Housing Strategy and Older People's Housing Plan.
- Develop a range of co-ordinated and responsive rehabilitation services.
- Develop older adult's psychiatry services including dementia, delirium and depression.
- Provide high quality palliative care services and end of life support at home.
- Finalise plans and BC for Stirling care village.