
Report to Resources and Audit Committee

Date of Meeting: 1st May 2014

Subject: Risk Based Scrutiny Reviews; Progress Update

Report by: Strategy and Performance Manager

1.0 Purpose

- 1.1. The purpose of this report is to report on progress on the risk based scrutiny reviews on Supporting Vulnerable People and Families in Clackmannanshire and Community Engagement in Clackmannanshire.

2.0 Recommendations

- 2.1. It is recommended that Committee note, challenge and comment on the report.

3.0 Considerations

- 3.1. At its meeting on the 5th December 2014, Resources and Audit Committee received the findings of two reviews; Supporting Vulnerable People and Families and Community Engagement. Both reviews identified a number of areas for improvement and made a number of recommendations. Committee were asked to note that progress against these improvement actions will take place through the Community Well-being Partnership, under the Clackmannanshire Alliance, and through Making Clackmannanshire Better.
- 3.2. A number of recommendations were identified through the reviews. Under Supporting Vulnerable People and Families four broad recommendations were made;
- Service Design; Customer Focussed Service Delivery;
 - Use and Management of Vulnerable People data and tracking of progress;
 - Review use of community assets and one-stop shops;
 - Interventions to build resilience and coping strategies.
- 3.3. These four elements have been used to inform and are now clearly defined within the draft Target Operating Models approved at Council on 21 February 2014, and as such will begin to form the blueprint for public service design as part of the making Clackmannanshire Better Programme. More detail, including plans to conduct test of change in Tullibody were considered by the

MCB Steering Group in April 2014. Improvement actions have also been incorporated into the Community Wellbeing Partnership Team draft plan that was considered by the Alliance in March 2014.

3.4. Under Community Engagement three broad recommendations were made:

- Community Capacity Building and Community Engagement; Information and practical toolkits
- Communication and Consultation
- Development of structures that support participation in the design of local community services

3.5. Improvement actions for each review have now been incorporated into the Community Well-being Partnership team draft plan which was considered by the Alliance in March 2014. Early progress has been made, particularly in relation to community capacity building and community engagement through development of a community engagement toolkit and investment and support provided for local communities to develop local action plans. Lessons learned through early pilot work with Tullibody has informed our planned approaches and details on these, as well as planned tests of change will be considered by the MCB steering group in April 2014. Progress will continue to be monitored through the MCB programme management and Clackmannanshire Alliance.

4.0 Sustainability Implications

4.1. There are no direct sustainability implications arising from the report.

5.0 Resource Implications

5.1. *Financial Details*

5.2. There are no direct financial implications arising from the report.

5.3. *Staffing*

5.4. There are no direct staffing implications arising from the report.

6.0 Exempt Reports

6.1. Is this report exempt? Yes (please detail the reasons for exemption below) No

7.0 Declarations

The recommendations contained within this report support or implement our Corporate Priorities and Council Policies.

(1) **Our Priorities** (Please double click on the check box)

The area has a positive image and attracts people and businesses
Our communities are more cohesive and inclusive

- People are better skilled, trained and ready for learning and employment
- Our communities are safer
- Vulnerable people and families are supported
- Substance misuse and its effects are reduced
- Health is improving and health inequalities are reducing
- The environment is protected and enhanced for all
- The Council is effective, efficient and recognised for excellence

(2) **Council Policies** (Please detail)

Clackmannanshire Single Outcome Agreement 2013/23

8.0 Equalities Impact

8.1 Have you undertaken the required equalities impact assessment to ensure that no groups are adversely affected by the recommendations?
 Yes No

9.0 Legality

9.1 It has been confirmed that in adopting the recommendations contained in this report, the Council is acting within its legal powers. Yes

10.0 Appendices

10.1 none


11.0 Background Papers

11.1 Have you used other documents to compile your report? (All documents must be kept available by the author for public inspection for four years from the date of meeting at which the report is considered)
 Yes (please list the documents below) No

Author(s)

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Approved by

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