

# CLACKMANNANSHIRE JOINT FUTURE MANAGEMENT GROUP REPORT June 2005

## THE JOINT FUTURE AGENDA

1. **Context and Background**
2. **Joint Future developments in Clackmannanshire**
3. **Key joint projects**
4. **Objectives for the future**

### 1. CONTEXT AND BACKGROUND

The Joint Future Agenda is about health and community care services provided to adults in their local communities. In 2001, the report of the Joint Future Group, 'Community Care; A Joint Future' set out requirements for local partnerships to jointly manage and deliver community care services and support at home. The initial focus was on older people's services but the Joint Future Agenda now extends to services for people (aged 18+yrs) with mental health problems, physical disabilities, sensory impairments, learning disabilities and also to people who have health and social care issues related to substance misuse, homelessness etc.. The Scottish Executive Joint Future Unit is monitoring progress

The Clackmannanshire Health Alliance oversees the Joint Future management structure and the arrangements between Clackmannanshire Council, NHS Forth Valley and voluntary sector partners. The Clackmannanshire Joint Future Committee and Joint Future Management Group were established in 2002, with a broad representation of stakeholders, to work on local responses to the national directives, recommendations and objectives for the Joint Future Agenda :-

- **To set up and implement joint management and joint resource arrangements with joint governance and accountability**
- **To promote integration of services and improve joint access to health and social care resources through local partnerships**
- **To work in partnership on workforce development and training**
- **To consult and involve service users and their carers in service delivery and planning**
- **To set up systems for information and reporting in accordance with Joint Future Performance Information and Assessment Frameworks**

Local Partnership Agreements have been drawn up and they include joint local management, resource, financial and service arrangements. Through extensive consultations over the past three years the Scottish Executive Joint Future Unit has set out a Joint Future Performance Information and Assessment Framework (JPIAF) by which local partnerships measure and monitor progress and performance against national targets.

The four national Joint Future Outcome Targets (2005) are:-

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| <b>Supporting more people at home, as an alternative to residential and nursing care, through locally agreed joint service developments</b> |
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| <b>Assisting people to lead independent lives through reducing inappropriate hospital admissions, reducing time spent inappropriately in hospital and enabling supported and faster discharges from hospital</b> |
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| <b>Ensuring people receive an improved quality of care through faster access to services and better quality services</b> |
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| <b>Better involvement and support of carers</b> |
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Forth Valley Area-wide Joint Future groups have worked on the governance, organisational development, human resource, financial and performance management frameworks. There are also good links with the joint Forth Valley Strategic Planning Groups for health and community care services and with Clackmannanshire's local strategy implementation groups which are established to take forward the action plans and service developments. The Joint Future Management Group has reported on progress from these groups to the Joint Future Committee and national Joint Future Unit.

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### 2. JOINT FUTURE DEVELOPMENTS IN CLACKMANNANSHIRE

#### A brief summary :

- ❑ Joint managers chair a Joint Future Management Group of health and local authority service managers reporting to the Joint Future Committee ( \*note 1 ).
- ❑ Partnership Agreements are set out with management, resourcing, staffing and service arrangements. Reports are submitted annually to the Scottish Executive Joint Future Unit for evaluation. Evaluation feedback has been positive.
- ❑ Joint staffing, financial, governance & accountability and performance frameworks are in place across the three Council area partnerships in association with NHS ForthValley PCOD.
- ❑ All Clackmannanshire community care funding is in a joint 'pot'. Budgets are aligned. Pooled budget arrangements are in place for the integrated mental health day service.
- ❑ A Single Shared Assessment process has been introduced and is based on Clackmannanshire Council's Community Care Information System ( CCIS ).
- ❑ The Forth Valley e-CARE project ( lead by Falkirk ) has exploring information sharing and technological solutions, linking with national developments and guidance.
- ❑ Rapid response and augmented home care services have been developed to support prompt discharges of older people with additional funding plus delayed discharge monies.
- ❑ A joint rehabilitation / assessment facility ( CARE team ) for older people uses 1 bed at Ludgate House Resource Centre.
- ❑ Resource Use Measures ( RUM ) were introduced nationally for older peoples services and have developed into Indicators of Relative Need ( IoRN ). Data-reporting requirements for assessments and provisions are integrated into the CCIS system.
- ❑ A Joint Manager is appointed for integrated mental health day provisions, linking existing resources and this is dovetailed with re-design initiatives.
- ❑ There is a programme of joint staff development for mental health services.
- ❑ There is a joint OD and Training programme for health and local authority managers.
- ❑ Integrated learning disability service models have been explored and dovetailed with the closure of RSNH and remodelling of services. Learning disability nurses are co-located in a social services base linking with the community learning disability team.
- ❑ Health and local authority access to equipment provisions has been jointly resourced at the Clackmannanshire Equipment Service for quick access by community health and social care staff and prompt deliveries.
- ❑ Access to health and local authority services, including housing and adaptations for people with disabilities, are being addressed through joint work on the Forth Valley Area-wide strategies and the Local Housing and Homelessness strategies.
- ❑ Augmented home care and rapid response home care provisions have been extended to all service user care groups. This includes Supporting People initiatives.
- ❑ A Joint Future Consultation exercise on effective consultation with service users and carers resulted in a good practice guide for implementation. A Mental Health service user network post is jointly-funded. A link worker to the Community Care Forum is jointly funded.
- ❑ Carers assessments have been developed and community based respite care provisions have increased.
- ❑ Local outcome targets and performance measures have been developed in a local framework.

#### note 1 :

The Joint Future Committee has agreed ( April2005 ) to stop operating as a Committee and has agreed that the Joint Future Managers will now report to the Community Health Partnership

**3. KEY JOINT PROJECTS and ongoing work**

**E-Care : Information sharing**

- A national solution is awaited
- A current interim solution for information-sharing needs further engagement between health, housing and social services
- Broadband connections are proposed for health bases to link with CCIS assessment system
- Joint protocols, service user consents to share information, performance data and shared reporting mechanisms to be further established

**Single Shared Assessment and joint access to services :**

- This is an ongoing, incremental process which needs to be tailored for application to wider groups of assessors and service users

**Joint Training and Staff Development :**

- Joint training initiatives for integrating services, sharing visions, new mental health legislation and other joint work is ongoing and needs further development.

**The Four National Outcomes :**

- Supporting more people at home : continuing to address issues around the balance of care
- Preventing inappropriate admissions and supporting discharges with prompt support and services : collating information and setting targets across wider service areas
- Faster access to services and better quality services : ongoing work on assessment/provision
- Better involvement of carers : joint Carers Strategy implementation and monitoring

**Strategic Planning Review**

- Reviews of Forth Valley Area-wide health and community care strategies, local implementation, current projects, progress, plans and priorities for all care groups

**Older Peoples Framework :**

- Joint work on this framework is required in 2005, to tie in with strategic planning review and Scottish Executive directives

**Integrating Mental Health Services :**

- Re-design, closure of CCH and transitional arrangements, Strategic planning review, Intensive Home Treatment pilot, new Mental Health Act implementation 2005
- New Service Standards for Mental Health Officers

**Integrated Learning Disability Service model :**

- A Clackmannanshire model of integrating services
- Application of single shared assessments and life planning
- National focus on Autism and Complex Needs: local needs assessment

**Performance Management and Monitoring :**

- Continuing development of a local performance framework, joint indicators, joint targets

**Service User and Carer Consultation and Involvement :**

- Joint protocol, standard, policies and procedures
- Structured engagement with service users and their carers

**Joint work on health, housing, homelessness, substance misuse :**

- Housing Needs Assessment, strategy development, action plans and priorities
- Needs assessment, complex needs, dual diagnosis

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### 4. FUTURE OBJECTIVES

- ❑ To integrate Joint Future management, governance, accountability, finance, resources, staffing and service reporting arrangements with CHP developments. To review leadership and relationships within a revised structure of CHPs, Community Planning and the joint strategic planning structure of health and social care.
- ❑ To build on experience to date and existing work, integrating models of referral, assessment, service provision, care planning and monitoring. To share the vision for improving services.
- ❑ To progress the Joint Future Agenda in accordance with national directives and in association with the NHS Forth Valley Health Care Strategy, the Local Health Plan, the Clackmannanshire Community Plan and the Community Care Services Plan
- ❑ To refine communications, involvement and representation across partnerships
- ❑ To take up Workforce Development and Training Initiatives in a shared framework
- ❑ To develop joint initiatives for consulting service users and carers
- ❑ To address the balance of care
- ❑ To identify joint local gaps and needs
- ❑ To improve joint systems, information and data applied to monitoring and planning
- ❑ To coordinate feedback and reports to the Executive

Some references and further reading on the Joint Future Agenda.....

#### **Joint Future Documentation :**

Scottish Executive Joint Future Website [jointfutureunit@scotland.gsi.gov.uk](mailto:jointfutureunit@scotland.gsi.gov.uk)

'Community Care – A Joint Future' 2001

Scottish Executive Circulars and Guidance..all listed and accessible on the Joint Future website:Care and Health

Forth Valley Joint Future Staffing Framework

Forth Valley Joint Future Financial Framework

Clackmannanshire Local Partnership Agreements

Local Partnership Agreement April 2002

Full Local Partnership Agreement April 2003

Extended Local Partnership Agreement April 2004

Clackmannanshire Local Outcome Targets August 2004

Joint Performance Information Assessment Framework reports Joint Future Group April 2005

Forth Valley Joint Health and Community Care Strategies (under review)

#### **Some relevant national reports :**

Partnership for Care – Scotlands Health White Paper (2003)

Improving Health in Scotland – the Challenge (SE 2003)

Better Outcomes for Older People (May 2005)

Dementia and Older people – Needs Assessment Report ( 2003)NHS Scotland

Same as You Learning Disability Review (SE 2000)

A Framework for Mental Health Services in Scotland (SE 1997)

National Programme for Mental Health and WellBeing ( SE 2003-2006)

Equipped for Inclusion : equipment and adaptations review (SE 2003)

National Alcohol Strategy (SE 2004)

Tackling Drugs in Scotland – Action and Partnership (SE 1998)

Community Care Services for People with Sensory Impairments – An Action Plan (SE 2003)

Further Information available from : Policy and Planning – Clackmannanshire Council, Lime Tree House ALLOA

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