



Your Council Tax

How the money is spent

Introduction

Your Council Tax helps the Council to meet the costs for the wide range of services we provide including schools, social work, libraries, refuse collection, recycling and environmental health. Your contribution makes up over £20.5 million of the money this Council receives each year.

This leaflet shows how Clackmannanshire Council spent its budget last year, and how we are planning to spend the budget in the coming year. It also gives the council tax rates, which we have frozen again this year, for 2014/15.

In the coming year, the Council intends to spend over £115 million on the services we provide to you. I recognise the need to broaden our horizons and consider alternative ways of providing quality services for our area. Our key focus over the next few years will be on "Making Clackmannanshire Better". Our customers' needs are changing, and we are focusing on how we can better meet these changing needs, whilst also improving our customers' experience in assessing the services we provide. In the process, we will be aiming to improve our performance, reduce our costs, and achieve the best possible outcomes for the people of Clackmannanshire.

One thing is certain; we cannot continue to deliver services in the way we do - we must reduce costs and operate in a more integrated way with our public service partners, so that we can collectively achieve better outcomes for our communities.

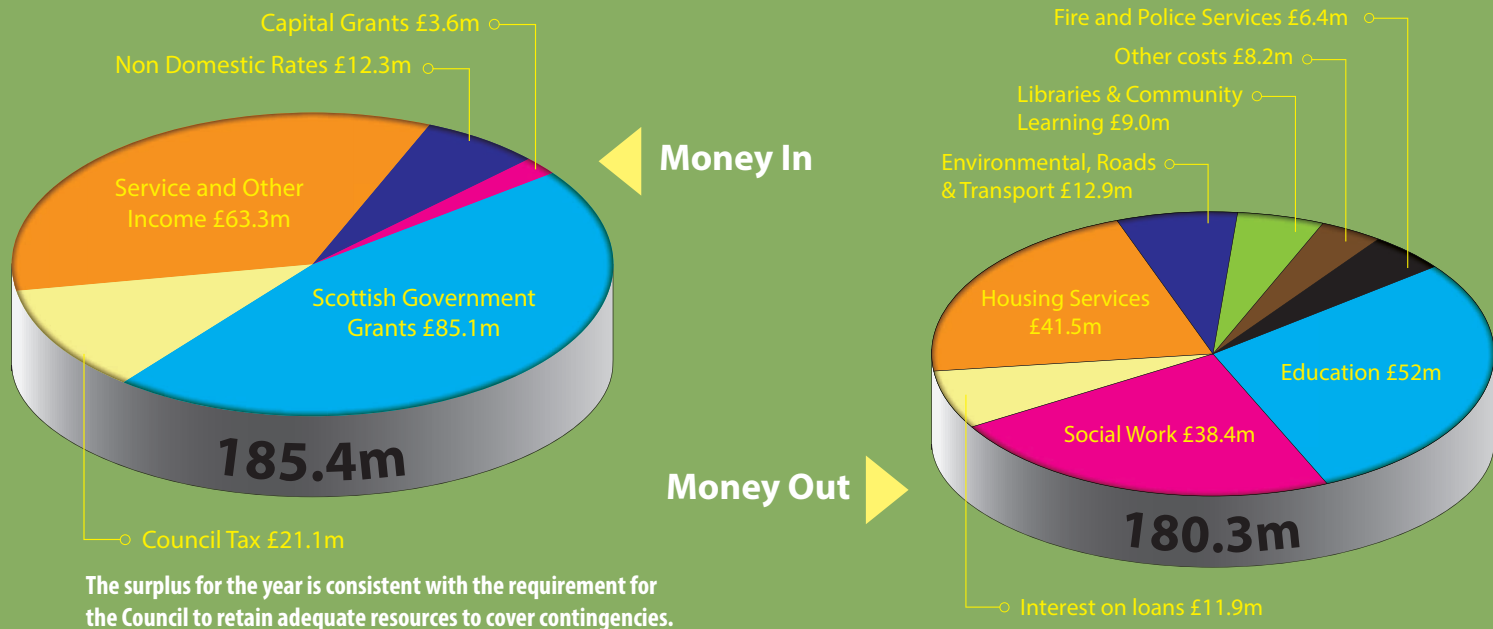
I am keen to continue to face future challenges by this Council seeking to ensure that the services provided are the right services you want and targeted at those who need them. It is vital therefore, that the Council continues to engage and work with communities, to make service delivery as best and effective as possible.

I thank you for your input and valued contribution. I very much look forward to working together in Making Clackmannanshire better.

Councillor Gary Womersley, Leader of Clackmannanshire Council



Income and Expenditure 2012/13



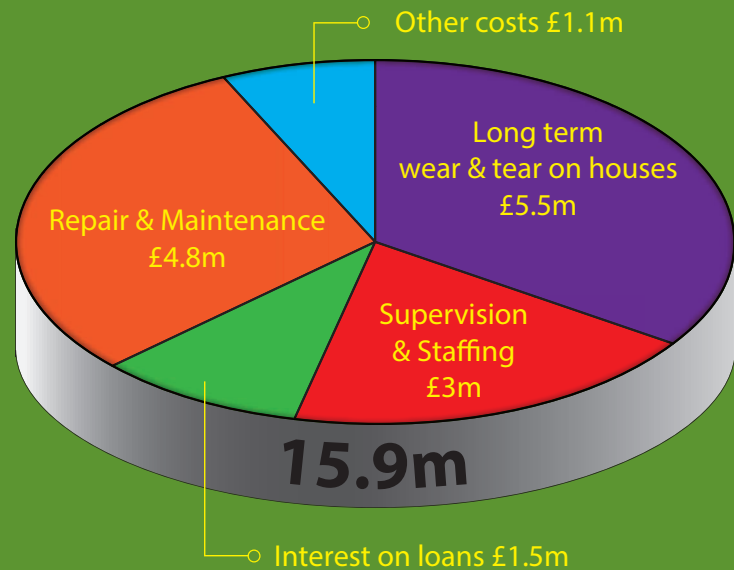
Council Housing 2012/13

Spending on our assets (2012/13)

The Council's Housing Service is responsible for ensuring that there is an adequate supply of quality, affordable housing in Clackmannanshire. We do this by offering council housing for rent and by supporting and encouraging other organisations to provide housing for rent, lease or sale. The Council also has a responsibility for those with particular needs such as homeless people and travellers.

The housing revenue account deals with expenditure on council houses, for example, repairs and estate management. This is mainly met from rents received.

The diagram opposite shows the position for 2012/13.



How to Pay your Council Tax and Council Rent

It's easy to pay your council tax and rent by direct debit. Call us and we will set up your direct debit over the phone and tell you what you will pay each month.

It only takes five minutes to set up over the phone. Advantages to paying by direct debit are:

- ◆ only set it up once
- ◆ we can now do it over the phone in under five minutes
- ◆ saves a journey to the office and money on stamps
- ◆ you'll never worry about missing a payment
- ◆ you can pay your council tax over 12 months rather than just 10 months

The payment can be set around a time to suit you - we also offer weekly direct debits each Friday.

Please call a member of the revenues team to set it up.

You can also pay:

- ◆ using a debit or credit card by phoning 01259 450000 and giving your account reference
- ◆ online at www.clacksweb.org.uk using a debit or credit card
- ◆ at any Council collection office

What Will I Pay?

Valuation Band	Council Tax	Water	Waste	Total
A Up to £27,000	£765.33	£126.78	£147.12	£1,039.23
B £27,001 to £35,000	£892.89	£147.91	£171.64	£1,212.44
C £35,001 to £45,000	1,020.44	£169.04	£196.16	£1,385.64
D £45,001 to £58,000	£1,148.00	£190.17	£220.68	£1,558.85
E £58,001 to £80,000	£1,403.11	£232.43	£269.72	£1,905.26
F £80,001 to £106,000	£1,658.22	£274.69	£318.76	£2,251.67
G £106,001 to £212,000	£1,913.33	£316.95	£367.80	£2,598.08
H Over £212,000	£2,296.00	£380.34	£441.36	£3,117.70

Data Protection

In line with the Data Protection Act 1988, we will process your information for the purposes of collecting any council tax you owe us. The Council has a duty to manage public funds properly. As a result, we will use the information you provide to make sure all amounts we are owed are paid on time (for example by identifying people who have not yet paid their Council Tax and claim benefit they are not entitled to).

The Revenues and Payments Service will also use personal data held for Council Tax Reduction purposes to assist in the processing of all claims made for Welfare Benefits to ensure that customers receive the correct amount should they apply to the Welfare Fund.

We may also use personal information to prevent and detect fraud. We may share your details with other public organisations such as other Councils or the Department of Work & Pensions who handle public funds. We may also share your details with other organisations including credit reference agencies for the purposes of confirming who is living at a particular address.

Additionally, we may use your information to create management information, including statistical analysis to help combat fraudulent claims and improve customer service and satisfaction.

Should you have a query regarding the above information, please contact the Revenues and Payments Service on 01259 450000 or for further details please see www.clacksweb.org.uk/regulation/dataprotectionpolicy/



Clackmannanshire
Council

www.clacksweb.org.uk

