CLACKMANNANSHIRE COUNCIL

HOMELESSNESS LOCAL OUTCOME AGREEMENT 2005/2006

Action	Baseline	Outcomes	Indicators	Timescale	Evaluation	Progress	Lead	Resources
	Homelessness Strategy Objective 1: By 2007, extend and improve housing management and housing support services for vulnerable tenants to reduce the number of tenants who lose or abandon their homes **Local Housing Strategy Objective 9:** Take preventative measures to reduce the future incidence of homelessness in Clackmannanshire by 2009**.** **LHS RelatedOutcomes:** Reduced incidence of repeat homelessness (9A) and Reduced incidence of Homelessness (9C)							
Develop a Rent Deposit scheme in Clackmannanshire	Deposits available, but not in formal scheme	An increased number of people assisted to enter private sector	Agreement reached on and adoption of procedures for implementation of scheme.	December 2005	Strategy Monitoring Group		Housing Strategy Manager (Council)	HSIF £10,000
Provide furniture packages and option of furnished accommodation for vulnerable households	Furniture provided for households accepted as statutorily homeless, on discharge of housing duties	Enhanced sustainability of tenancies belonging to more vulnerable households.	Adoption of process for identifying vulnerable households at risk of homelessness. Adoption of policy and procedures for implementation of furniture scheme.	March 2006	Strategy Monitoring Group		Policy Planning Manager (Council)	HSIF £80,000
	Homelessness Strategy Objective 2: Align policies and service responses between the Council and partner agencies by 2007 so that those at risk of homelessness receive co-ordinated and relevant services							
Admin support (half-time) to assist in ensuring efficient strategy implementation process.	Administrative/record-keeping processes detracting from actual implementation work.	Speedier and more focussed implementation response.	Part-time employee in situ.	June/July 2005	Implementation Monitoring Group/ Strategy Monitoring Group		HSIT	HSIF £10,000
	Homelessness Strategy Objective 4: Take specific action in relation to repeat homelessness and health related needs by 2007**.** **Local Housing Strategy Objective 9 –** Take preventative measures to reduce the future incidence of homelessness in Clackmannanshire by 2009**.** **LHS Related Outcome:** Reduced incidence of repeat Homelessness (9A)							
Provide robust information on the health and especially mental health needs of people in Clackmannanshire	Access to mainstream health services a concern.	A better profile of the health needs of homeless people as well as identification of barriers to accessing health services.	Completion of the Forth Valley Health and Homeless Needs Assessment.	April 05/06	Strategy Monitoring Group		Local Housing Strategy Team	HSIF £5,000

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	Homelessness Strategy Objective 5: Improve the depth and speed of the assessment of homeless applicants' needs**.** **Local Housing Strategy Objective 9 –** Take preventative measures to reduce the future incidence of homelessness in Clackmannanshire by 2009 **LHS Related Outcome:** All sections of the community, including homeless or potentially homeless people, have improved access to useful information and advice (9B)							
Draft homeless policies and procedures to ensure best practice and compliance with homepoint standards	Lack of coherent policies/procedures for the discharge of the Council's statutory homelessness function.	Procedures will be in place to ensure a more consistent, coherent approach towards the discharge of the Council's statutory homelessness duties by staff trained to Homepoint standard.	Secondment of employee by July 2005, to prepare procedures.	September 2005	SMG	Brief has been prepared.	Homelessness, Supporting People & Advice Service Manager	HSIF £25,000
Design software that will allow integration of homelessness databases into health and social services, systems thus better facilitating the single shared assessment.	Current assessment process is not integrated, creating confusion for clients and the potential for important information to be missed when assessing need and housing requirements.	More efficient and effective assessment which is less time consuming and potentially confusing for the client, through the greater ability to share information relevant to the application.	1 Commissioning of IT professional to design software which facilitates the integrated processes. 2 New programme going live.	October 2005	SMG	Joint discussions with Social Work on need for greater IT integration have already taken place.	Homelessness, Supporting People & Advice Service Manager	£25,000
	Homelessness Strategy Objective 6: Overhaul the temporary accommodation offered to homeless households by 2007 **Local Housing Strategy Objective 9 –** Take preventative measures to reduce the future incidence of homelessness in Clackmannanshire by 2009 **LHS Related Outcome:** No homeless applicants required to live in bed and breakfast accommodation by 2009. (9C)							
Continue work towards the development of additional temporary accommodation suitable for vulnerable childless clients, in conjunction with Ochil View Housing Association (OVHA)	Temporary accommodation already exists for vulnerable childless clients, but not in sufficient numbers, leading to a need for B & B	Additional medium term accommodation available for vulnerable homelessness clients	1 Agreement with OVHA on site and scheme for this client group. 2 Building work commences.	1 By September 2005 2 By March 2006.	SMG and Housing Strategy Manager	Discussions have already taken place with OVHA regarding the particular need.	Housing Strategy Manager	£200,000 to be funded through 2004/2005 HSIF.
Provision of 3 self-contained units for younger vulnerable people requiring some support at already existing provision in Broad Street, Alloa.	Temporary accommodation already exists for vulnerable childless clients, but not in sufficient numbers, leading to a need for B & B	Additional accommodation available that facilitates the provision of support	1 Completion of drawings by architects acting on behalf of Council. 2 Completion of works required at 19 Broad Street.	1 September 2005 2 March 2006	HSIT/SMT	Scoping of work required has already been undertaken by Council architects	HSIT	£70,000

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	Homelessness Strategy Objective 8: Put in place by 2006 services which cater specifically for those with complex needs who are homeless or at risk of homelessness **Local Housing Strategy Objective 9 – –** Take preventative measures to reduce the future incidence of homelessness in Clackmannanshire by 2009 **LHS Related Outcomes:** No homeless applicants required to live in bed and breakfast accommodation (9C)							
Develop specific accommodation and support for people with complex/higher support needs.	Lack of accommodation within Clackmannanshire for homelessness applicants with complex needs	Targeted accommodation service for homelessness clients with complex needs.	1 Development of action plan 2 Commencement of building/development work on new build/existing scheme	1 By September 2005. 2 By March 2006	SMG and Housing Strategy Manager	Discussions are presently ongoing with Homelessness Service Manager at Stirling with regard to the possibility of partnership towards a new build. Discussions are also under way with current temporary accommodation providers with regard to the possible enhancement of the service provided.	Housing Strategy Manager	£243,700 (HSIF)
	Homelessness Strategy Objective 12: Put in place a framework and associated processes which enable homeless people to shape the ongoing development of the Homelessness Strategy and to influence the service responses.							
Maximise the use of existing consultation routes and events to seek feedback on the Council's and its partners' services to homeless people. If gaps are identified, establish new consultation routes.	Ongoing consultation with small group of service users, to ensure robustness of strategy and implementation process	Enhanced consultation process and ensuring of relevance of implementation strategy.	Consultative conference for all stakeholders, inc service users, takes place	October/November 2005	IMG/SMG		HSIT	£6,000
	Homelessness Strategy Objective 13: Ensure that by 2005 the information required to support the Strategy has been defined and the necessary tools, systems and processes are in place. & **Homelessness Strategy Objective 15:** Deliver a comprehensive and extensive training and development programme across partner agencies which improves awareness and understanding of homelessness and raises skill levels **Local Housing Strategy Objective 9 –** Take preventative measures to reduce the future incidence of homelessness in Clackmannanshire by 2009 **LHS Related Outcomes;** Individuals receive high quality and consistent housing related advice from contacted agency and (where appropriate) referred to Council's Homelessness Service							
Ensure ongoing	Training provided within	Housing and non	The establishment of a	November 2005	IMG/SMG	Ongoing process	HSIT	£12,000

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training of Homelessness Strategy Implementation Team and ensure that a process is in place to train all staff from within Housing, within other Clackmannanshire Council services and connected external partners, in order to better achieve the aims and objectives of the Homelessness Strategy	services, on an ad hoc basis.	Housing staff, Council and non-Council staff have the skills and confidence to deliver the planned for Strategy objectives.	training and development programme aimed at assisting towards achieving Strategy objectives			of raising awareness of related homelessness developments and of new initiatives/best practice, in addition to discussions having already taken place with the appropriate Council Training Section		