



## **Burials and Cemeteries Survey Analysis 2011**

In total there were 49 responses to the survey. Of these, there were 39 respondents from the on-line survey and 10 respondents from interviews at cemeteries.

Q1. Have you contacted Clackmannanshire Council's Land Services in the past regarding any of the following?

	Number of respondents 2011
Have never contacted the service	21
Burials	16
Headstones or memorials	11
Genealogy searches or historical family information	8
Other: Cemetery plans	2

Q2. How have you contacted the service in the past?

	Number of respondents 2011
Telephone	17
Email	4
Internet (Clacksweb)	3
By visiting a Council office in person	5
By visiting a Cemetery	13

Q3. How do you rate the Burials and Cemetery service at present?

<b>Burials</b>	% of respondents 2011
No answer	40.8
Very good	36.7
Good	20.4
Fair	2.0

<b>Grounds maintenance</b>	<b>% of respondents 2011</b>
No answer	28.5
Very good	42.8
Good	22.5
Fair	6.2

<b>Ease of contacting the service</b>	<b>% of respondents 2011</b>
No answer	38.8
Very good	28.6
Good	24.5
Fair	8.2

Q4. We are proposing to introduce a computerised search facility on Clackswab. Which of these searches might you use. Please indicate all that apply.

	<b>Number of respondents 2011</b>
Genealogy/historical records	37
Locations of cemeteries	20
Location of burial plots or headstones	36
Pictorial/scanned image of burial records	24
Pictorial image of headstone	23
Other:	1

Q5. To access detailed information and obtain pictorial images there may be a small fee. Would you be prepared to pay for this?

	<b>% of respondents 2011</b>
No answer	16.3
Yes	67.4
No	16.3

Q6. Do you have any additional comments regarding the Burials and Cemeteries Service?

Although I did not contact the Burials and Cemeteries service directly myself I did so twice through an undertaker. The service provided by the council staff for the two burials was performed very professionally in an efficient and respectful manner.

I recently attend an interment at woodland Cemetery where coffins are all biodegradable. No headstones and only a very small plaque is used. If such an area was available locally it would cut down on maintenance etc. and be much better for the environment apart from remaining a peaceful and natural environment.

The cemeteries are always beautifully maintained. The staff are very pleasant, hard-working and always very professional The cemeteries are pleasant places to visit.

The cemeteries in Clackmannanshire are so beautiful and are proudly kept. Well done for everything that you do. You make Clackmannanshire proud.

Cemeteries in the area always appear very well maintained compared to those in other areas.

Today it poured down with rain and unfortunately there was no where to shelter.

If you have any queries about this document, please contact

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