

這文件內容是有關 刑事司法公正服務。
如你需要，我 可以用你的語言幫助你了解此文件的內容。請携同此文件到議局
辦公室接待處查。辦公室地址如下：

Greenfield House 青田樓
Tullibody Road
Alloa
FK10 2AD

Limetree House 檸樹樓
Castle Street
Alloa
FK10 1EX

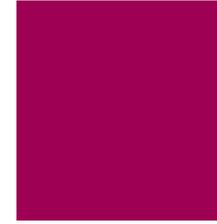
Niniejszy document udziela informacji na temat Sądownictwa Karnego.
Jeśli chcieliby Państwo skorzystać z pomocy w zrozumieniu tego dokumentu w swoim
języku, proszę go ze sobą zabrać do Biura Rady Miejskiej (Council Office) i zapytać w
recepcji. Mogą Państwo znaleźć Biura Rady Miejskiej pod poniższymi adresami:

Greenfield House
Tullibody Road
Alloa
FK10 2AD

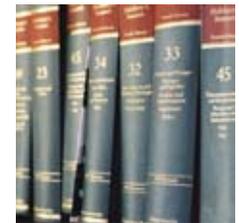
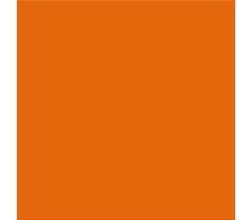
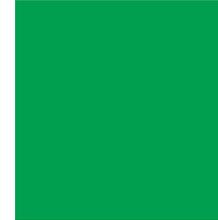
Limetree House
Castle Street
Alloa
FK10 1EX

یہ دستاویز کے بارے میں معلومات فراہم کرتا ہے۔ کیئریمینٹل جسٹس سروس
اس دستاویز کو اپنی زبان میں سمجھنے کے واسطے اگر آپ کو مدد کی ضرورت ہے تو برائے مہربانی اسکو کونسل آفس
لے جائیں اور ریسپشن پر پوچھیں۔ کونسل کے دفاتر کے پتے نیچے درج ہیں۔

لاہیم ٹری ہاؤس	گرین فیلڈ ہاؤس
کاسل سٹریٹ	ٹیلی بڈی روڈ
آلوا	آلوا
FK10 1EX	FK10 2AD



Short Term Prisoners



**Social Work services for
Short Term Prisoners**

Further information can be obtained on the
Clackmannanshire Council website: www.clacksweb.org.uk.

Contact the Research & Information Service on 01259 452519 to
obtain further supplies of this leaflet or to request any changes.

Introduction

Clackmannanshire Council employs a Social Work Team who are based full-time at HMP Glenochil, and are part of the Council's Criminal Justice Service.

Why would I see a Social Worker?

You can request to see a Social Worker to discuss a range of issues including:

- ▶ Receiving voluntary supervision on release
- ▶ Discussing problems associated with accommodation
- ▶ Issues relating to Child Protection, etc

Statutory Supervision on Release

If you are being released subject to the conditions of a statutory order such as a Supervised Release Order or Extended Sentence a Social Worker will make contact with you in due course.

How do I Contact the Social Work Team?

In the first instance you should ask an officer in the Hall for a Social Work referral form, which will also provide you with information on the range of Social Work Services available.

Complete the form and give it to an officer who will forward it to the Social Work Team.

If you have problems understanding /completing the form you should ask for help from an officer.

What happens next?

The Social Worker on duty will arrange to see you at the earliest opportunity after receiving the form.

If you require to see a Social Worker urgently, ask an officer to contact the Social Work Team to explain your situation.

Where will I be seen?

There are interview rooms in the Hall and in the Link Centre.

Comments and Complaints

The Council wishes to know:

- ▶ If we have done anything wrong
- ▶ If we have not done something we should have done
- ▶ If you feel you have been treated unfairly
- ▶ If you have a suggestion on how to improve our services
- ▶ If you have received an exceptionally good service

The Council employs a Complaints Officer and a Complaints Monitoring Officer within Social Services to ensure that all complaints are dealt with fairly and within reasonable timescales. They can be contacted at Lime Tree House, Castle Street, Alloa FK10 1EX.

Core Values of the Council

Commitment, Trust and Partnership

Openness and Accountability

Respect and Dignity

Equity, Fairness and Inclusion